

10/2010

INS. CASE OWNER:

Kim Meng

CC 3 /AIG1900

LKK:

IDAC:

Surveyor:

Tun Hk

DOI:

17/12/19

Date / Time:

17/12/19

Registered in Merimen:

17/12/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SOK 21834

Name of Insured:

NIKIE TAN WAW NIN

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

10/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

A1507715789

Policy No.:

137016214

Make / Model:

LEXUS

Place of Accident:

MMU OF URMME KO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SFw 8781m



INSRS:

WSP:

Tel:

Liability:

RMKS:

volkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SFw 8781m - 4

SOK 21834 - 4

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call Of: 11/12/19

After call Itr to Of: 11/12/19

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PDR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

18/12/19

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

22/11/19

Confirm with:

Wong Mei-y

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

1/1

If NO or B 28, Ass. Lia:

Repair Cost: (w/hrt)

\$12655.36

Loss of Rental (LOR): (w/hrt)

\$898.80

(

7 days) x \$120

Loss of Use (LOU):

\$

(

5 x days)

Loss of Income (LOI):

\$

(

5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$2.00

Medical:

\$

1) Claim status: No prob/Reject/Private Settle

Disbursement:

\$

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost:

\$

3) Survey fee:

Total:

\$13556.16

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$12655.36

Name 1:

Volkswagen Centre Singapore

Payee 2 (Strike if N.A.):

\$898.80

Name 2:

BMW Rent-A-Car Pte Ltd

Payee 3 (Strike if N.A.):

\$

Name 3:

Tanji

REF:

Ala

f

Vehicle No.

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop: _____
 of: _____
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

N/S	O/S

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
 IDAC Accident Report: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 5 days Res: Yes or No
 Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Date / Time Action / Instruction

Vehicle No: SFW8789M Year: 2018 Sep
 Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Shady Kading Year: 1984
 Colour: Black A/C: Insured / Std / NI / NA
 Sp Reading: 10773 T/Ratio: Insured / Std / NI / NA
 Eng/Hr: _____
 CNo: TM6MD9NS73809641/
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Nil / SRim / STD A/Rim or
 Tyre Size: F: 235/50R19
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Hankook
 Front _____ Rear _____
 R/Bal: 67 mm R/Bal: 7 mm
 L/Bal: 62 mm L/Bal: 7 mm
 D.O.A: _____ D.O.I: 14/2/19
 Survey held at VW Alor Setar
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
 The UIC / Chassis frame / Body Structure affected due to collision

Plp - \$11827.44 (Red \$4120 / 26%)

Date/Time: File Pass to:

☐

: Proli. Report

ff

☐

: Final Report

Date/Time: File Return to:

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

Add Fee:

☐

Site Insp - \$

☐

Interview - \$

☐

Photograph - \$

☐

Witness - \$

Report Format:

Lump Sum / LB / RS

1. S + R

2. Repair

3. Other

4. Other

5. Other

VGS Singapore
247
Alexandra Road
159934 Singapore

AXA
W
AIG
DNT

Phone No. +65 6305 7299
Fax No. +65 6474 3643
E-Mail service@vw.com.sg

VGS Singapore, 247, 159934 Singapore

ANDREAS HARJANTO LUNARDHI
76 GRANGE ROAD
#06-02
Singapore, 249580
Singapore

@ 9633 7034

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV002219
Quote No. SER/QUO/19SP0001
QuoteDate 11/02/19
Salesperson Johanna Lim
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Skoda Auto	Kodiaq 2.0 132kW Style	6,779	Cheong Pearlyn
License No.	VIN	Initial Registration	Sales Advisor
SFW8789M	TMBMD9NS7J8096491	28/09/18	Johanna Lim
Engine Code	Labor Type	Engine No.	Model Code
		CZP 161528	NS74RZ

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P ALEX LABOUR	LABOUR	4	Labor		1680 3,360.00
P B&P ALEX LABOUR	TRANSFER DOOR PARTS	2	Labor		840 1,680.00
P B&P ALEX PAINT	SPRAY PAINT	4	Labor		1600 3,200.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	CHECK WIRE HARNESS, ECU, S	1	Time Un		280.00
	Sum Labor				9,000.00
P 323863950	SOUND ABS	2	Pieces		195.06
P 565831056	DOOR RHF	1	Pieces		2,897.16
P 565833056	DOOR RHR	1	Pieces		2,897.16
P 565837702 5AP	DOOR SEAL RHF	1	Pieces		110.53
P 565837702 5AP	DOOR SEAL RHR	1	Pieces		110.53
P 565854940 9B9	RHF DOOR PROTECTOR STRIP	1	Pieces		399.20
	Sum Item				6,609.64

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Sum Labor	9,000.00
Sum Item	6,609.64
Total SGD	15,609.64
7% GST	1,092.67
Total SGD Incl. GST	16,702.31

Explanations

P = Proportionately Charged

Payment Terms No Credit

Acknowledged by Repairer
Signature:
Date:

Payments to: - BBN - Acc.-No.:

Supplementary or Omitted List



VEHICLE NUMBER: SFW8789M

MODEL SKODA KODIAQ 2.0

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT
Total		\$0.00

No.	Item No.	Description	Qty	Amount
1		GROMMET	6	9.77 <i>add</i>
2		GROMMET	3	4.88 <i>add</i>
3		RHR DOOR PROTECTOR STRIP	1	317.39 <i>add</i>
4		NUT	4	5.76 <i>add</i>
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				
26				
TOTAL:				\$337.80

Total Labour & Parts

\$337.80

Survey By

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 21 February 2019 10:16 AM
To: 'Goh, Edmund (VWG Singapore)'
Cc: Wong, Mei (VWG Singapore); Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore); Admin A; assignments
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SFW8789M & SDK2983U ON 10.02.19 ***LKK REF:CC3/AIG19002542/fb3

Importance: High

WITHOUT PREJUDICE SAVE AS TO COSTS

Our Ref: CC3/AIG19002524/fb3
Your Ref: SFW 8789M

Dear Edmund,

We refer to above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

In the meantime, kindly arrange TP survey ASAP.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

View Received Message

This mail is associated with :

***SFWB789M (91503301525G)
[SDK2983U]**

TP

ANDREAS HARJANTO LUNARDHI

Feb 10 2019 11:00AM

[NIKOLLE TAN WAN HUI]

Volkswagen Centre Singapore

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 22/11/2019 08:31 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$13556.16) - SFWB789M - Claim Handler: Chan, Kian-Meng

Approved:13556.16.

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Feb 2019 Edit Reg		14 Feb 2019 00:00 Edit Adj Rpt	S\$11,827.44 Edit Estimates	S\$11,827.44 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: NIKOLLE TAN WAN HUI , ID: S7310515C									
Main Claimant: ANDREAS HARJANTO LUNARDHI , ID: S6871693D									
Vehicle Reg. No.: SFW8789M		Date of Loss: 10/02/2019 11:00 - :59 [4 Months and 13 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 9150330152SG		Policy/Cover Note No.: 1700018327 (Comprehensive)							
Vehicle Reg. No. (Insured): SDK2983U		Policy No. (Claimant): VPA/P2185816							
		Excess:							
Repairer: Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 21/02/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG_EXPRESS (22/11/2019): Alert - Adj Mandate Approved (S\$13556.16) - SFW8789M - Claim Handler: Chan, Kian...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFW8789M (9150330152SG)
[SDK2983U]

TP

ANDREAS HARJANTO LUNARDHI

Feb 10 2019 11:00AM

[NIKOLLE TAN WAN HUI]

Volkswagen Centre Singapore

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page ☐	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images			3 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	05/11/19 09:15	Odometer Reading		Load JPG ☒
2	05/11/19 09:15	Chassis Number		Load JPG ☒
3	05/11/19 09:15	General View		Load JPG ☒
4	05/11/19 09:15	General View		Load JPG ☒
5	05/11/19 09:15	General View		Load JPG ☒
6	05/11/19 09:15	General View		Load JPG ☒
7	05/11/19 09:15	General View		Load JPG ☒
8	05/11/19 09:15	General View		Load JPG ☒
9	05/11/19 09:15	General View		Load JPG ☒
10	05/11/19 09:15	General View		Load JPG ☒
11	05/11/19 09:15	General View		Load JPG ☒
12	05/11/19 09:15	General View		Load JPG ☒
13	05/11/19 09:15	General View		Load JPG ☒
14	05/11/19 09:15	General View		Load JPG ☒
15	05/11/19 09:15	General View		Load JPG ☒
16	05/11/19 09:15	General View		Load JPG ☒
17	05/11/19 09:15	General View		Load JPG ☒
18	05/11/19 09:15	General View		Load JPG ☒
19	05/11/19 09:15	General View		Load JPG ☒
Documentation			1 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/02/19 17:57	TP ESTIMATE		Load PDF
2	12/02/19 17:57	TP GIA REPORT		Load PDF
3	18/02/19 17:43	TP ESTIMATE- MARKED		Load PDF
4	20/03/19 19:24	RENTAL RECEIPT.		Load PDF
5	25/10/19 16:29	GIA SEARCH		Load PDF
6	25/10/19 16:29	LETTER TO OI		Load PDF
7	25/10/19 16:29	LOD		Load PDF
8	05/11/19 09:21	SUPPLEMENTARY		Load PDF
9	06/12/19 09:17	WORKSHOP INVOICE		Load PDF
10	06/12/19 09:17	AUTHORISATION TO ACT FORM		Load PDF
11	06/12/19 09:17	Release Voucher		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	14/02/19 10:33	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SDK2983U (Insd veh)	Model:	SKODA KODIAQ 2.0 TSI 4X4
	SFW8789M (TP veh)		(A)
Date of Accident:	10/02/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	17,063.76
Final Repair Cost	:	\$	12,655.36
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	898.80 7 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	13,556.16

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____100____(%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____.(%) Assessed Liability (*): ____.(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 12,657.36
2)	BKW Rent-A-Car Pte Ltd	:	\$ 898.80
3)		:	\$

JOANNE LEE KHANG MIN

06 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002542/T1DB3Q2

Date: 06/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700018327
 Claimant: SFW8789M Insured Vehicle No: SDK2983U
 Date of Loss: 10/02/2019 Nature of Claim: TP Claim No: 9150330152SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFW8789M
 Make & Model: SKODA KODIAQ, 2.0 TSI 4X4 (A) Engine No: CZP161528
 Reg. Date: 28/09/2018 (Man. Year: 2018) Chassis No: TMBMD9NS7J8096491
 Colour: Black Odometer: 10793 km
 Engine Capacity: 1984 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 235/50R19 Rear Tyre Size: 235/50R19
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,947.44	6,947.44	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,000.00	4,880.00	4,120.00	45.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,947.44	11,827.44	4,120.00	25.83
+ GST 7.00/7.00% (S\$)	1,116.32	827.92	288.40	25.83
Nett Amount (S\$)	17,063.76	12,655.36	4,408.40	25.83
+ Car Rental (7.0 x S\$120.00/day + 7.00% GST) (S\$)		898.80		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		13,556.16		

INSPECTION

Date of Assignment: 14/02/2019
 Date Inspected: 14/02/2019 Inspected At: Volkswagen Centre Singapore (HQ)
 247 Alexandra Road
 Singapore 159934
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SOUND ABS	Necessary	195.06 FS	*195.06 FS
2	1		*DOOR RHF	Bent	2,897.16 FS	*2,897.16 FS
3	1		*DOOR RHR	Bent	2,897.16 FS	*2,897.16 FS
4	1		*DOOR SEAL RHF	Necessary	110.53 FS	*110.53 FS
5	1		*DOOR SEAL RHR	Necessary	110.53 FS	*110.53 FS
6	1		*RHF DOOR PROTECTOR STRIP	Cut	399.20 FS	*399.20 FS
7	1		*GROMMET (6 PCS)	Necessary	9.77 FS	*9.77 FS
8	1		*GROMMET (3 PCS)	Necessary	4.88 FS	*4.88 FS
9	1		*RHR DOOR PROTECTOR STRIP	Cut	317.39 FS	*317.39 FS
10	4		*NUT	Necessary	5.76 FS	*5.76 FS
Total Parts (\$\$)					6,947.44	6,947.44

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR	New	3,360.00	1,680.00
2	TRANSFER DOOR PARTS	New	1,680.00	840.00
3	SPRAY PAINT	New	3,200.00	1,600.00
4	PROGRAMMING & CALIBRATION	New	480.00	480.00
5	CHECK WIRE HARNESS ,ECU,S	New	280.00	280.00
Gross Labour Cost (\$\$)			9,000.00	4,880.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >