

# Premium Automobiles

**AXA Insurance Pte Ltd**  
 No 8 Shenton Way  
 #27-01 AXA Tower  
 Singapore 068811  
**Attn: Motor Claims Dept**  
**Yr Ref: CC4/ASM19002514/pb3**

Norah Khai  
 6768 9911  
 6841 1183  
 Nora.khai@premiumauto.com.sg  
 Body & Paint Dept  
 PA/TP/0038/2018/MAS

24 May 2019

from  
 Telephone +65-  
 Telefax +65-  
 EMail  
 Our department  
 Our Ref  
 Your Ref  
 Date

Dear Sir,

## RE: INSURANCE CLAIM FOR SLN 7633 L, Audi Q7 3.0 TFSI Qu

With reference to the above-mentioned vehicle, no. **SLN 7633 L**, claimant, **Mr. Leow Ban Leong**, please find the related document as per attached.

1. A copy of the Original invoice no. 85013762 – S\$7,202.17
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. Loss of Use – S\$450.00 (S\$150.00 x 3 working days)
5. A copy of GIA Search fee – S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
 Claims Dept

Encls  
 AXA – SLN 7633 L

Premium Automobiles Pte Ltd  
 Showroom  
 9 Leng Kee Road  
 Singapore 159090  
 Telephone (65) 6566 1111  
 Telefax (65) 6471 3733

Service & Parts Centres  
 55 Ubi Rd 1  
 Singapore 408699  
 Telephone (65) 6336 2323  
 Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2323  
Telefax 6475 1023

Customer Service  
Service Appointment  
24 Hour Breakdown Service  
Email customer.care@premiumauto.com.sg  
6366 2323  
9828 1233

INS TAX INVOICE  
Company Reg. No. 199902271W  
GST Reg. No. 199902271W

Page 1 15:32

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice: 85013762 Date : 13/05/2019 Order : SLN7633L Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
---	---	--

Regn No.: SLN7633L (V 36630) Regn Date: 18/06/2018 Mileage: 20576 WIP No.: 41951  
Model: Q7 3.0 TFSI QU (333 bhp) 4MB0A Chassis: WAUZZZ4M2JD027562 Engine: CRE 223785 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 11 )

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER ASSY. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	800.00	1.00	800.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER,MID BUMPER AND BOTH REAR ARCH COVER	1800.00	1.00	1,800.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4M0807067C GRU	COVER	1.00	1740.00	1,740.00
X	A4M0807434E KAS	(A) (SK) SPOILER 28.02	1.00	1151.00	1,151.00
X	A4M0853818A GRU	COVER	1.00	344.00	344.00
X	A4M0853817A GRU	(A) (SK) COVER 28.02.1	1.00	344.00	344.00

Sub-Total 6,731.00

Parts 3,579.00  
Labour 0.00  
Sublet 3,152.00  
Menus 0.00  
Lubricant 0.00

7% GST 471.17

Grand Total 7,202.17



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer



CLAIM REF :  
INSURED :

**DISCHARGE VOUCHER**

We/I [ Leow Ban Leong ], NRIC NO. S1760934C ] hereby agree to accept the sum of dollars [ \$71654.17 ] paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [ YN4176E ] as a result of an accident along [ Braddell Road (Near Toa Payoh) ] on [ 7/2/2019 ] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [ SLN7633L ].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [ YN4176E ] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. YN4176E.

Dated this 18 day of MARCH 20 19

Claimant's Signature

NRIC no./ Company Stamp

Occupation/ Business

Address

Telephone No.

Witness's Name

Witness's Signature

Witness's NRIC No.

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: [www.axa.com.sg](http://www.axa.com.sg)

# Premium Automobiles

## AXA Insurance Singapore Pte Ltd

8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811

Attn: Motor Claims Dept

Your ref: CC4/ASM19002514/pb3

Norah Khai

6768 9828

6841 1183

Body Repair

PA/TP/0038/2018/TF

15-Mar-19

1

From

Telephone +65-

Telefax +65-

Our department

Your Claim Ref

Our Ref

Date

total pages

## RE : CLAIM-OWNER'S SATISFACTION/DISCHARGE VOUCHER

**Make & Model** : Audi Q7 3.0 TFSI QU  
**Vehicle Chassis No** : WAUZZZ4M2JD027562  
**Vehicle Regn No.** : SLN 7633 L  
**Vehicle Mileage** : 17867KM  
**Vehicle Owner** : Mr. Leow Ban Leong  
**Certificate No** : 1800080290  
**Liability** : Direct Settlement by Hsiao Tong of LKK via email  
Dated 13/2/2019 with LOU/LOR  
**Accident Date** : 7 February, 2019  
**Location** : Braddell Road (Near Toa Payoh)  
**Repair Cost** : S\$ 7,202.17  
**WIP No.** : 41951  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Road 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner/Insured Signature

Time

Date

18/3

## **Letter of Authorization**

**Your ref: CC4/ASM19002514/pb3**

**Our ref:** PA/TP/0038/2018/TF

15 March, 2019

**Mr. Leow Ban Leong**

28 Saraca Road  
Singapore 807374

0

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way  
#27-01 AXA Tower  
Singapore 068811  
Attn: Motor Claims Dept

Dear Sir/ Mdm,

**Accident involving SLN7633L / YN4176E**

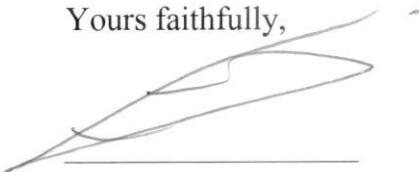
**Along Braddell Road (Near Toa Payoh) on 7 February 2019.**

I am the registered owner of SLN7633L.

I confirm that I will be claiming for Rental Charges / Loss of Use and hereby authorize your esteemed company to settle Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Leow Ban Leong

Copy to Norah Khai, Premium Automobiles Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-020090

Date of Request: 08/02/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 08/02/2019  
Enquiry By Norazima Binte Khairuddin  
TP Vehicle No. YN4176E  
Accident Date 07/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-020090

Date of Request: 08/02/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 08/02/2019  
Enquiry By Norazima Binte Khairuddin  
TP Vehicle No. YN4176E  
Accident Date 07/02/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN4176E	AXA Insurance Pte Ltd	14/05/2018-13/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-020090

Date of Request: 08/02/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 08/02/2019  
Enquiry By Norazima Binte Khairuddin  
TP Vehicle No. YN4176E  
Accident Date 07/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque




REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number **S1760934C**

Name  
**LEOW BAN LEONG**

Birth Date **02 Apr 1966**  
Issue Date **16 Mar 2010**

001839233G



REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. **S1760934C**

Name  
**LEOW BAN LEONG**

**廖万隆**  
Race  
**CHINESE**

Date of Birth **02-04-1966** Sex **M**

Country of Birth  
**SINGAPORE**



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 2B Motorcycles =< 200 cc	20 Aug 1992
Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver, and other motor vehicles =< 2500kg	06 Aug 1985

Licence No: S1760934C

NP 428A

22002

NRIC No. **S1760934C**

Blood Group **O+** Date of issue **13-07-1994**

**28 SARACA ROAD**  
**SINGAPORE 807374**

NRIC No. **S1760934C** Date: **31/05/2012** No: **7093337**





# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

**Name of Policyholder** : Leow Ban Leong  
**Period of Insurance** : 18 Jun 2018 To 17 Jun 2019  
**Engine No.** : CRE223785  
**Chassis No.** : WAUZZZ4M2JD027562

**Vehicle No.** : SLN7633L  
**Policy No.** : 1800080290  
**Endorsement No.** :  
**Issued Date** : 18 Jul 2018

### ABOUT THE COVER

**Make/Model** : AUDI Q7 3.0 TFSI QU (272BHP&333BHP)  
**Engine Capacity/Tonnage** : 2,995.00 CC  
**Driver Restriction** : NA  
**Person or Classes of Persons Entitled to Drive\*** :  
**Sum Insured** : Market Value  
**Off Peak Car** : No  
**First Year of Registration** : 2018  
**Insuring with COE/PAF** : Yes

a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

**Age Condition** : All Age Condition

**Limitation as to use\*** :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

**Windscreen** : \$100

**Named Driver and Excess** (where applicable)

Leow Ban Leong - \$1400 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125266

PREMIUM LEASING -YCL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

**AIG Asia Pacific Insurance Pte. Ltd.**  
AUTHORISED REPRESENTATIVE

SSCSAN

**IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.**

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.