	1			
15052010	bad and 1	plan 10-111	1 MAR / Luce	
INS. CASE OWNE	R. DIVIDE I CC	/AXA1900 V514	1 HOAC	
*	6.15-6.0	ASSIGNMENT	1 / WMM	
Surveyor:	- HCINNA I	DOI: 19 UT	Date / Time :	_
Pre-assign / CCI	/FTE		Registered in Merimen:	_
	YN 11126 E	Claim N	. Samoloby 9746	5
Insured Vehicle N	LOVOMY PRODUCTI		8 AVY 252	
Name of Insured			**************************************	
Insured Tel No.	:HP:	Make/N	Accident: UE	
Excess Sec II :S		11	Accident	
Is driver the owner	1	10.4	BEDORT, VEC ING . TO /TA BEBORT, VEC ING	67
II NO, Driver No Driver Te	ime / Age : [ H IN ]	CI GIA	REPORT: YES / NO: TP GIA REPORT: YES / NO Liability: % Final? Yes / No	<i>(</i> )
	33L	THE TENTINE J.	aming.	
3019 70	990	<b>→</b>		
INSRS:	ium INSRS:	INSRS	The state of the s	
Tel: PYLW	WSP. Tel:	WSP: Tel:	WSP: Tel:	
Liability:	Liability:	Liabili	n n	
RMKS:	RMKS:	RMKS	RMKS:	
Date/Time	70 91 33	. 150 1721		
	SLAV TRAVETY	ANAIRE-A	STAGE DATE / PH Non-Reporting ltr (1st):	C
			Non-Reporting for (2nd):	
			Non-Reporting ltr (Final): Notification ltr (if non-pickup):	
	a del-		Call Ot: 34 J A 300 a J B	45
	* amivtanimi		After call lite to OI: CRYLMAN	
			Documentation Check List: Handler Typist	_
17/2/14	PIS sce years.		Notification br (if non-pickup)  After call br to Ol:	
13/10	1.010.00		Authorisation To Act:	
27 419 -	+ FUL - Advan to	finalite	Release Voucher:	
			Final Repair Bill:	_
<i>म्रानाइ</i> ट	12-mailed 1 Polyer	7.504 143	Car Rental Invoice: Towing Invoice	-
		+0.00/4 //47	LTA/GIA:	
25/0/19	File pass to Shupei	toclase	Medical Bill:	
			PIR	
			Mandate/Reject Instruction:	=
			LOD Payment Breakdown Form:	
ELIMINARY ADVICE	Date/Time: S	Sent By:	Post-Repair Photos:	
			Others:	
NALIZATION mair Cost: \$ / \$		Confirm with:	Confirm by:	
NAL SETTLEMENT	1107-21	th Mastara	Email Call	
al Liability:	(Agreed / Assessed) B		If NO or B 28, Ass. Liv.	
pair Cost: (1964)	ss /1/102 17		- CIEN-11	
ss of Rental (LOR):	SS - ( - days)		1110	
ss of Use (LOU): ss of Income (LOI):	SS 300 (5 100 x 3 days)		27/100	
R only LOU only	SS (S x days)  LOR + LOU LOR + LO	[Tick only one]		
A/LTA Search	55, 2.00			
dical:	SS -		1) Claim status: Normal/Reject/Private Settle	
bursement:		e.g. Tow/ Independent )	2) Report Format:	
gal Cost tal:	SS 71504 - 17 Global Sun	n Ct.	3) Survey fee: 1250	
NAL PAYMENT	Date/Time: Confirm wi		Email Cal	
re 1:		FLEMILIN AUTONOSIL	the first a Min.	
ee 2: (Strike if N.A.)	SS Name 2:	The Late Company	Who	11,
iyee 3: (Strike if N.A.)	SS Name 3:		W12	H

REF

ASS: REC. BY:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

AXA	INSURANCE PTE	LTD	Ref : CC4/ASM1900	2514/pb3		
	HENTON WAY #24 TOWERSINGAPO		Date: 12-02-2019 Code: ASM			
1.		Policy Particu	lars :- THIRD PARTY CLA	IM		
	Insured Veh.	YN 4176E	Veh. Inspected	SLN 7633L		
	Policy No.		Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
	Assign From		Assign Date	12/02/2019		
2.		Vehicle I	Particulars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour			
	Odometer	72	Steering			
	Brakes		Modification			
	General					
3.		Co	nditions of Tyres			
		Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
	R/H Rear Tyre		mm			
	L/H Rear Tyre			mm		
4.		Desc	ription of Damages			
5.		Ge	neral Information			
	Accident Date	07/02/2019	Inspection Date			
	Survey held at	PREMIUM AUTOMOBILES	PTE LTD			
	5-0	55 UBI ROAD 1 . SINGAPORE 408699				
5a.			Remarks			

# Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

### Telefax

## Estimated Labour Charges for Accident Vehicle. SLN 7633 L.

S/N	Nature of Jobs			Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	5/N	s	360.00	
2	To dismantle and renew rear bumper assy. Re- organize crash management components. Reinstall all parts removed.		5	1.200.00	
3	To respray rear bumper, mid bumper and both rear arch covers.		s	2,200:00	200 + 700 = 1400 200 + 100 = 400
4	To carry out diagnostic check.	S/N	S	192.00	//
	TOTAL LABOUR CHARGES	:	\$	3,952.00	

# **Premium Automobiles**

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

## Telefax

## Material List for Accident Vehicle Regn No. SLN 7633 L.

S/N	Parts Description		Į.	Damage Parts & Prices S/NETT REMARKS
1	REAR BUMPER Py		\$	1,121.00 +
2	REAR BUMPER MID REL		S	1,740.00
3	REAR BUMPER FIXING PARTS A→		5	188.00 <
4	REAR BUMPER SPOILER 7 2.4		\$	1,151.00
5	REAR BUMPER SPOILER TRIM THE AL		\$	97.00ゲ オ・
7	REAR BUMPER SENSOR HE Pod 1 Nece	2	\$	462.00 231 X M
8	REAR BUMPER SEAL RING ~~~	4	\$	12.00+
9	TAIL LIGHT-LH/RH The New	2	5	652.00 ₹
10	REAR BUMPER CARRIER THE		5	1,238.00 光。
11	REAR BUMPER HOLDING STRAP		5	166.00 ~
12	REAR BUMPER GUIDE SECTION-CENTER ALC -		\$	129.00 -
13	REAR LID CONTROL UNIT FOR OPENING NOTING		\$	350.00 🔀
14	REAR LID SENSOR LINE FOR TAILGATE THE NEW		\$	190.00 ℃.
15	REAR WHEEL COVER-RH/LH	2	s	688.00
16	SUNDRIES MINE NCC		\$	300.00 *.
	TOTAL SPARE PARTS	- 25	\$	8,484.00
	TOTAL LABOUR		\$	3,952.00
	GRAND TOTAL	3	\$	12,436.00
	All charges are not inclusive of GST.	1		

Att enanges are not metasive or as

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# **Premium Automobiles**

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Telefax

Name

Surveyed Date
Authorised Date

Excess Cost

Liability

Remarks

To resurvey before/after spray painting
 To display damaged part(s) during resurvey
 Parts prices are subject to confirmation

\* Third party survey is on a "Without Prejudice" basis

LKK Auto Consultants hence notify the Repairer of the following:

- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature: Date:

are sutlanded, 03 anys

Please Note : This estimate is based on visual inspection of the affected vehicle.

Should we require further labour charges and spare parts in the

progress of repair, we shall inform you accordingly.

For inspection of vehicle, please refer to Ms Norah Khai at

Tel:6768 9828 for appointment.

Yours faithfully, Premium Automobiles Pte Ltd

Johnny Boo

Body Repair Manager

Allan Wu

Claims Consultant

#### Hsiao Tong (LKKAuto)

From:

Boo seng yak <boojohnny@gmail.com>

Sent:

Monday, 1 April 2019 10:31 AM

To:

Adrian Ling (LKKAuto); CS A Team; Admin A; Carrine Leong;

jiayee.yap@premiumauto.com.sg; Chang Chee Sing

Subject:

FINAL REVISION - SLN7633L - TP AXA - SURVEYED 19 FEB 19

Attachments:

WhatsApp Image 2019-03-13 at 2.38.09 PM (1).jpeg; WhatsApp Image 2019-03-13 at 2.38.08 PM.jpeg; WhatsApp Image 2019-03-13 at 2.38.09 PM.jpeg; PA01812019 -

SLN 7633 L -Audi Q7 3.0 TFSI QU -REAR (AXA).xls

MX V mardal.

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$6731.00 @ 3 days of repairs.

Your early closure is appreciated.

Best regards - jb

1

## **Premium Automobiles**

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

#### Telefax

 Estimate
 : Accident Repairs

 Workshop
 : Ubi Road 1

 Contact No
 : 6366 2323

 Fax No
 : 6841 1183

Reference : PA/TP/0181/2019/GW

Date : 12-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle : YN 4176 E

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

Model Code

Attn: Motor Claims Dept

Tel: 6880 4602 - Fax 6880 4838

Owner's Name : Mr. Leow Ban Leong

Address : 28 Saraca Road

Singapore 807374

 Telephone
 : HP +65 97644638

 Type of Claim
 : Third Party Claims

 Policy No.
 : 1800080290

 Vehicle No
 : SLN 7633 L

Model / Year : Jun-19

Engine No : CRE 223785

Chassis No : WAUZZZ4M2JD027562

Audi Q7 3.0 TFSI QU

Mileage : -

Date In :

Liability : -

Excess Cost : -

Estimated By : Johnny Boo / Allan Wu

Accident Date : 7-Feb-19

Place of Accident : CTE Twds City (Near Braddell)

Hi Adrian

3 days - ok - jb - 1 Apr 19

# Premium Automobiles 55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

## Estimated Labour Charges for Accident Vehicle. SLN 7633 L.

S/N	Nature of Jobs		Estimated Charges		urveyor's mmendation	
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N	\$ 360.00	s	360.00	2
2	To dismantle and renew rear bumper assy. Re- organize crash management components. Reinstall all parts removed.		\$ 1,200.00	\$	800.00	1
3	To respray rear bumper, mid bumper and both rear arch covers.		\$ 2,200.00	\$	1,800.00	1
4	To carry out diagnostic check.	S/N	\$ 192.00	\$	192.00	2
	TOTAL LABOUR CHARGES	:	\$ 3,952.00	s	3,152.00	

## **Premium Automobiles**

55 Ubi Road 1, Singapore 408699 Tel: 6366 2323 Fax: 6841 1183

#### Telefax

## Material List for Accident Vehicle Regn No. SLN 7633 L.

				Damage Pa	arts &	Prices
S/N	Parts Description			S/NETT R	EMAR	RKS
1	REAR BUMPER		\$	1,121.00		
2	REAR BUMPER MID		\$	1,740.00	s	1,740.00
3	REAR BUMPER FIXING PARTS		\$	188.00		
4	REAR BUMPER SPOILER		\$	1,151.00	\$	1,151.00
5	REAR BUMPER SPOILER TRIM		\$	97.00		
7	REAR BUMPER SENSOR	2	\$	462.00		
8	REAR BUMPER SEAL RING	4	\$	12.00		
9	TAIL LIGHT-LH/RH	2	\$	652.00		
10	REAR BUMPER CARRIER		\$	1,238.00		
11	REAR BUMPER HOLDING STRAP		\$	166.00		
12	REAR BUMPER GUIDE SECTION-CENTER		\$	129.00		
13	REAR LID CONTROL UNIT FOR OPENING		\$	350.00		
14	REAR LID SENSOR LINE FOR TAILGATE		\$	190.00		
15	REAR WHEEL COVER-RH/LH	2	\$	688.00	s	688.00
16	SUNDRIES		\$	300.00		
	TOTAL SPARE PARTS	1	\$	8,484.00	s	3,579.00
	TOTAL LABOUR		\$	3,952.00	\$	3,152.00
	GRAND TOTAL	8	\$	12,436.00	\$	6,731.00
	A CHARLES OF TAXABLE PROPERTY OF THE PROPERTY	- 3	_			

All charges are not inclusive of GST.

Legend:

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

## > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC	
Owner ID:	0934C	
WHITEHOUSE IIIK		
Vehicle No.:	SLN7633L	
Vehicle to be Exported:	Yes	
ntended Deregistration Date:	21 Feb 2019	
Vehicle Make:	AUDI	
Vehicle Model:	Q7 3.0 TFSI QU (333 BHP)	
Primary Colour:	White	
Manufacturing Year:	2017	
Engine No.:	CRE223785	
Chassis No.:	WAUZZZ4M2JD027562	
Maximum Power Output:	245.0 kW (328 bhp)	
Open Market Value:	\$71,735.00	
Original Registration Date:	18 Jun 2018	
First Registration Date:	18 Jun 2018	
Transfer Count:	0	
Actual ARF Paid:	\$101,123.00	
Dicting PARE Repair Details		
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	17 Jun 2028	
PARF Rebate Amount:	\$75,842.00	
Magnific Association (1925)		
COE Expiry Date:	17 Jun 2028	
COE Category:	E - Open - all except motorcycle	
COE Period(Years):	10	
QP Paid:	\$38,600.00	
COE Rebate Amount:	\$30,800.00	
Total Rebate Amount:	\$106,642.00	

The information contained herein is correct as at 21 Feb 2019

Save this search criteria, to get email alerts whenever a match is found.

▼ ② Price ▼ ② Depreciation ▼ ② Rep Date ▼ ② Eng Cap ▼ ② Mileage ▼ ② Veh Type ▼ ③ Status ▼

are [ 41 O

▼ Model

## Nivitha (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Monday, 11 February 2019 4:12 PM

To:

assignments Admin A

Cc: Subject:

FW: ACCIDENT INVOLVING SLN 7633 L AND YOUR INSURED YN4176E DATED ON

07/02/2019

Attachments:

SLN 7633 L - 07022019 GIA.PDF

5.06pm@11/2/19 VNI Annaus on 19/2/16

Kindly arrange. TQ

\*\*\*SMART NEW CASE\*\*\*\*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Mastura <mastura@premiumauto.com.sg>

Sent: Friday, 8 February 2019 4:18 PM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey

<motor.survey@axa.com.sg>; 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLN 7633 L AND YOUR INSURED YN4176E DATED ON 07/02/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, video were uploaded in Merimen. Kindly arrange the survey on 19/02/2019, Tuesday, 1130 AM.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199002271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



#### Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it is error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Think you

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Do take note, video were uploaded in Merimen. Kindly arrange the survey on 19/02/2019, Tuesday, 1130 AM.

Best Regards,

#### Mastura

Claims Administrator

#### Premium Automobiles Pte Ltd (Neg No 2999022271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

Menu



# <MANDATE IA> - S9M01D62 [ACCIDENT INVOLVING YN 4176E(OI) & SLN 7633L(TP) ON 07/02/2019]

Type

Question

#### Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$7,709.62(if claim LOU)- \$8,172.62(if claim LOR). Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong -02 April 2019

Reply

Date: 02/04/2019



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

## **Immediate Advice**

To: AXA Insurance Pte Ltd

## Survey Details:

Date of loss	7-Feb-19
Date of appointment	12-Feb-19
Date of survey	19-Feb-19
Location of survey	PREMIUM AUTOMOBILES PTE LTD

## Vehicle Details:

Claim Type:	Third party
Vehicle number	SLN 7633L
Make and Model	Audi Q7
Date of registration	18/6/2018
Excess	
Market Value	\$260,000
Parf Rebate	\$106,642
Nett Loss	\$153,358

## Repair details:

The second secon	
Initial Estimate	\$ 12,436.00

## Proposed/Revised repair cost:

Parts	\$ 3,579.00
Check items (estimate)	NIL
Labour	\$ 3,152.00
Total	\$ 6,731.00
Lump Sum(if applicable)	\$

Number of days for repair	3
---------------------------	---



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

## Remarks:

## Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 7,202.17	\$ 7,202.17
Loss of use (5days x \$100.00)	\$ 500.00	NIL
Loss of rental (5days x \$ 180.00)(w/GST)	NIL	\$ 963.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 7,709.62	\$ 8,172.62

Menu



# Re:<MANDATE IA> - S9M01D62 [ACCIDENT INVOLVING YN 4176E(OI) & SLN 7633L(TP) ON 07/02/2019]

Type

**Q**uestion

Message

HI, pls proceed as per mandate. TY.

Reply

#### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 13 February 2019 12:50 PM

To:

'mastura@premiumauto.com.sg'; 'Claims'

Cc:

Admin A; assignments

Subject:

RE: ACCIDENT INVOLVING SLN 7633 L AND YOUR INSURED YN4176E DATED ON

07/02/2019 \*LKK REF: CC4/ASM19002514/pb3

#### Without Prejudice

Dear Sirs/Mdm.

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mastura <mastura@premiumauto.com.sg>

Sent: Friday, 8 February 2019 4:18 PM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP -

Motor Survey <motor.survey@axa.com.sg>; 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLN 7633 L AND YOUR INSURED YN4176E DATED ON

07/02/2019

Dear all.

#### Khanchna (LKK Auto)

From:

Khanchna (LKK Auto)

Sent:

Tuesday, 7 May 2019 4:22 PM

To:

carrine.leong@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg;

claims@premiumauto.com.sg; boojohnny@gmail.com

Cc:

Hsiao Tong (LKKAuto); Adrian Ling (LKKAuto); Admin A

Subject:

RE: FINAL REVISION - SLN7633L - TP AXA - SURVEYED 19 FEB 19

#### Without Prejudice

Dear Sirs/Mdm.

Thank you for your patience.

For COR, recommended amount at P/P \$6,731.00 (before GST) with 3 repair days.

\*\* Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong < carrine.leong@premiumauto.com.sg>

Sent: Monday, 15 April 2019 3:11 PM

To: Adrian Ling (LKKAuto) <a drianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <a drianling@lkkauto.com>; Admin A <a drianling@lkkauto.com>; Admin A <a drianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <a drianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <a drianling@lkkauto.com>; Admin A <a dr

a@lkkauto.com>

Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SLN7633L - TP AXA - SURVEYED 19 FEB 19

Hi Adrian and All,

## Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle. Revised estimate was mailed to you on 01 Apr 2019.

We sincerely appreciate your early closure.

Thanks & Best Regard Carrine Leong ATTIOUN AID AUTO HOTLINE, 100 0000 0200

#### IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

#### What can the 24-hour AIG Auto Emergency Hotline provide for you?

- immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

#### What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not agenit or discuss fault or blame with the other party(les).
- Report the accident to us with your accident vehicle (whether damaged or not) orting centres or authorised repieters within 24 hours or the ment working day of the accident.
- Extend WH/Summons/Consequences from third party(ies) to A/G immediately.

#### If no one is injured in the accident:

- You are not required to make any politic report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, accress and contact number) of witnesses and/or try to take photographs of the scene of the accident.

  Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorities reperens writin 24 hours or the next working day of the accident.

#### If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case;

- Report the accident to the police, providing full details of the circumstances of the ex-
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident
- Report fite accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised reporters within 24 hours or fite next working

#### LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

#### Steps to activate Loss of Use Car Replacement Benefit and Important Information

- 1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
- 2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company,
- 3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
- 4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
- Rental cars are strictly for use in Singapore only.
- Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day 6.
- Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

"The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, eccess ligitify for the Rental Car, Collision Damage Walver, etc.)

#### IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



CLAIM REF INSURED

#### DISCHARGE VOUCHER

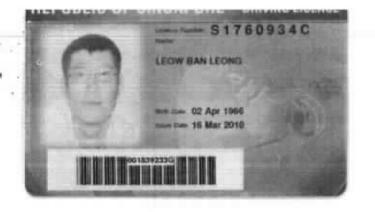
******	an Leong	, NRICI	NOS1760934C	hereby agree to accept the
of whatever kind in have against the sa YN4176E ] as a re	cluding damages f id AXA INSURANCE esult of an accident f which we/I were/	or personal in E PTE LTD or t t along [Bra	juries and damages their Insured or the addell Road (Near To	final settlement of all claims to property that we/I may driver of motor vehicle no. oa Payoh)
liable for any furth	er claim(s) whatso irer, owner and/or	ever and who driver of vehic	osoever present or cle no.   YN4176E	nsured vehicle shall not be future that we/I may have _] in connection directly or
	indemnify AXA IN			the above settlement and aim made or to be made in
It is understood and on the part of the sa				ssion of liability whatsoever 76E ].
Dated thi	s18	day of	MARCH	20 19
Claimant's Signature	:		$\geq$	
NRIC no./ Company	Stamp :			
Occupation/ Busines	s :			
Address	· 78 c	Samuca Road	J. Singapore 807	374
Telephone No.	==			
Witness's Name	:	Kelain L	Logis AUTOS	
Witness's Signature	3	Kh	1000	
Witness's NRIC No.	4	(+876)	29021	

Witness's NRIC No.

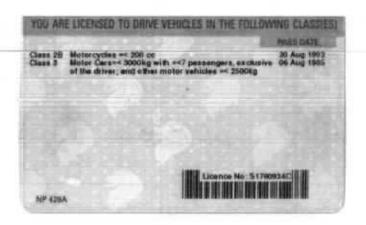
# **Premium Automobiles**

Date

AVA Incurance Singar		Pte Ltd Norah Khai	From	
AXA Insurance Singar 8 Shenton Way	Joie I	6768 9828	Telephone +65-	
#27-01 AXA Tower		6841 1183	Telefat +65-	
Singapore 068811				
Attn: Motor Claims Dep		Body Repair	Your Claim Ref	
Your ref: CC4/ASM190		/pb3 PA/TP/0038/2018/TF	Our Ref	
10th fet: CC4/A5/01/90	02514	15-Mar-19	Date	
		13-14141-19	total pages	
		1	total pages	
RE: CLAIM-OWNI	ER'S	SATISFACTION/DISCHARGE VOUCHER	Premium Automobile	s Pte Li
			Showmon	
			9 Leng Kee Road	
Make & Model	1	Audi Q7 3.0 TFSI QU	Singapore 159090	
			Telephone (65) 6566	1111
Vehicle Chassis No		WAUZZZ4M2JD027562	Telefax (65) 6471	3733
venicie emassis (10	11.9	WACEELAMEIDOLISCE		
Vehicle Regn No.		SLN 7633 L	Service & Parts Com	Nesi
venicie Regii 140.	108	SLN 7033 L	55 Ubs Road 1	
** ** * ***		1000000	Singapore 408699	
Vehicle Mileage	ΘĬ	17867KM		
			Telephone (65) 6366	2323
Vehicle Owner	12	Mr. Leow Ban Leong	Telefax (65) 6841	1185
Certificate No	12	1800080290		
Liability	1	Direct Setlement by Hsiao Tong of LKK via em	ail	
		Dated 13/2/2019 with LOU/LOR		
		Dated 15/2/2019 With EOC/EOR		
Accident Date	72	7 February 2010		
Accident Date		7 February, 2019		
Name and the same				
Location		Braddell Road (Near Toa Payoh)		
Repair Cost	:	SS 7,202-17		
		N.E.S.E. V. N.		
WIP No.		41951		
Danainania Nama		Premium Automobiles Pte Ltd		
Repairer's Name	2.5	Premium Automobiles Pie Liu		
I/We certify that the vehic	le has	been fully repaired to my entire satisfaction and that		
		s that are claimable under the policy will be deemed in		
full and final settlement of	-			
		TO STATE OF THE ST		
Owner/Insured Signa	ature	-		
Time				











# CERTIFICATE OF INSURANCE

#### AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: Leow Ban Leong

Period of Insurance

: 18 Jun 2018 To 17 Jun 2019

Engine No.

: CRE223785

: WAUZZZ4M2JD027562 Chassis No.

Vehicle No.

: SLN7633L

Policy No.

: 1800080290

Endorsement No. Issued Date

: 18 Jul 2018

#### ABOUT THE COVER

Make/Model

: AUDI Q7 3.0 TFSI QU (272BHP&333BHP)

Engine Capacity/Tonnage : 2,995,00 CC

Sum Insured : Market Value Off Peak Car : No

First Year of Registration 2018

Insuring with COE/PARF : Yes

Driver Restriction Person or Classes of Persons Entitled to Drive\* :

other person who is driving on the Pulicyholder's order or with flather permission

: NA

This Policy will indemnify the Policyholder or any authorised driver only if harshe meets the specified age condition

You have be pay an additional sum of \$3,000 as "Young antitior Inseperienced Driver Excess" ("YICH") if You are or Your Authorised Driver Inserted or uninemed; is under the age of 23 and/or has less than 2 years' childing experience.

Age Condition

: All Age Condition

Limitation as to use" :

Use only for excel, domestic and pleasure purposes and for the Policyholder's busin

This Palicy along red convertues for these or revenue, driving test, racing, block-making, reliability that or speed-testing, the carriage of goods other their samples in connection with any trade or business or use for any purpose in sunnection with Mulce Trade.

Less of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Mator Venicies (Trins-Party Rose and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be

#### EXCESS

Fire - \$0 Own Damage - \$1400 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - 50.

Windscreen: \$100

Named Driver and Excess (where applicable)

Leow Ban Leong - \$1400 (Own Damage)

#### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center. Add: 55 Util Rusel 1 Singapore 406699 63662123.

For other: Approved Reporting Centres/AIG Authorised Repairure, please contact our 24-hour accelent emergency bottine at +65 £336 £300. Alternatively, you may refer to AIG website www.aig.com.ag or AIG SG Mobile App. Simply search and download "AIG SG" from (Tunes or Google Play.

#### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We havely untily that the policy to which this Cartificate of insurance relates a resuld in accordance withe Road Transport Act, 1987 (Malaysia) and Mutar Vehicles (Third Party Risks, Rules, 1999) (Malaysia) rdance with the provisions of the Motor Vehicles Third Party Rules and Compensation Act (Car. 189). Part IV of

0504125266

PREMIUM LEASING AYOU

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

## Khanchna (LKK Auto)

- FUSTY:

Khanchna (LKK Auto)

sent

Tuesday, 28 May 2019 9:32 AM

To:

'carrine.leong@premiumauto.com.sg'; 'jiayee.yap@premiumauto.com.sg';

'claims@premiumauto.com.sg'; 'boojohnny@gmail.com'

Hsiao Tong (LKKAuto); Adrian Ling (LKKAuto); Admin A

Subject:

RE: FINAL REVISION - SLN7633L - TP AXA - SURVEYED 19 FEB 19

Without Prejudice (save as to costs)

Half Sirs/Mdm.

We refer to the above matter and your letter dated 24/5/2019.

We propose settlement as follows: -

\$ 2.00	
	\$ 300.00 \$ 2.00

Firely confirm acceptance.

mank you.

The use note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an in histion of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement and not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

e Regards,

Khanchnal Case Handler

LKK Auto Consultants Pte Ltd

6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108 Bix 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 7 May 2019 4:22 PM

To: carrine.leong@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg;

toplonnny@gmail.com

LE Halao Tong (LKKAuto) <chewht@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-@ kkauto.com>

Subject: RE: FINAL REVISION - SLN7633L - TP AXA - SURVEYED 19 FEB 19

Wilhout Prejudice

Jear Sirs/Mdm,

### Khanchna (LKK Auto)

From:

Claims <claims@premiumauto.com.sg>

Sent:

Monday, 17 June 2019 1:35 PM

To:

Khanchna (LKK Auto); 'Claims'

Cc:

Hsiao Tong (LKKAuto); Adrian Ling (LKKAuto); Admin A

Subject:

RE: FINAL REVISION - SLN7633L - TP AXA - SURVEYED 19 FEB 19

Dear Khanchna,

Thank you for your email.

We accept your total offer: \$7,504.17

Please assist to proceed for payment.

Thank you.

Best Regards, Mastura

Claims Administrator

#### Premium Automobiles Pte Ltd (Nag No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e.\_mastura@premiumauto.com.sg w.\_www.audi.com.sg



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, 17 June 2019 11:39 AM

To: carrine.leong@premiumauto.com.sg; jiayee.yap@premiumauto.com.sg; claims@premiumauto.com.sg;

boojohnny@gmail.com

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Admin A <admin-



RECORDS MANAGEMENT CENTRE

## GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

#### TAX INVOICE

Our Ref No:

GR-19-020090

Date of Request:

08/02/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd

55 Ubi Road 1 Singapore 408699

Dear Sir/Madam,

Enquiry Date

08/02/2019

Enquiry By

Norazima Binte Khairuddin

TP Vehicle No.

YN4176E

Accident Date

07/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

# **Premium Automobiles**

**AXA Insurance Pte Ltd** 

No 8 Shenton Way #27-01 AXA Tower Singapore 068811

Attn: Motor Claims Dept

Yr Ref: CC4/ASM19002514/pb3

Norah Khai 6768 9911 6841 1183 Nora.khai@premiumauto.com.sg Body & Paint Dept

24 May 2019

PA/TP/0038/2018/MAS

from

Telephone +65-Telefax +65-

Dear Sir,

RE: INSURANCE CLAIM FOR SLN 7633 L, Audi Q7 3.0 TFSI Qu

With reference to the above-mentioned vehicle, no. SLN 7633 L, claimant, Mr. Leow Ban Leong, please find the related document as per attached.

- A copy of the Original invoice no. 85013762 \$\$7,202.17
- 2. A copy of Authorization to Act duly signed by client
- 3. A copy of the Release Voucher attached
- Loss of Use S\$450.00 (S\$150.00 x 3 working days)
- A copy of GIA Search fee S\$2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai Claims Dept

Encls AXA – SLN 7633 L EMail Our department Our Ref Your Ref Date

total pages

Premium Automobiles Pte Ltc Showroom 9 Leng Kee Road Singapore 159090 Telephone (65) 6566 1111 Telefax (65) 6471 3733

Service & Parts Centres 55 Ubi Rd 1 Singapore 408699 Telephone (65) 6336 2323

Telefax (65) 684 11183

#### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 13 February 2019 12:48 PM

To:

'TJS@COLOPRO.COM.SG'; 'YSH@COLOPRO.COM.SG'

Subject:

ACCIDENT INVOLVING YN 4176E & SLN 7633L ALONG/AT CTE TOWARDS CITY

(NEAR BRADDELL) ON 07/02/2019

13 FEB 2019

#### COLONY PRODUCTION PTE LTD

Dear Sirs/ Madam,

OUR REF

: CC4/ASM19002514/pb3

YOUR REF

: YN 4176E

ACCIDENT INVOLVING YN 4176E & SLN 7633L ALONG/AT CTE TOWARDS CITY (NEAR BRADDELL) ON 07/02/2019

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have received a claim from PREMIUM AUTOMOBILES PTE LTD acting on behalf of the owner of SLN 7633L against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver favour as he had collided onto third party vehicle from behind. Under Motor Accident Guide, vehicles must keep a safe distance. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Letter of Authorization

Your ref: CC4/ASM19002514/pb3

Our ref: PA/TP/0038/2018/TF

15 March, 2019

Mr. Leow Ban Leong

28 Saraca Road Singapore 807374

0

## **AXA Insurance Singapore Pte Ltd**

8 Shenton Way #27-01 AXA Tower Singapore 068811 Attn: Motor Claims Dept

Dear Sir/ Mdm.

## Accident involving SLN7633L / YN4176E Along Braddell Road (Near Toa Payoh) on 7 February 2019.

I am the registered owner of SLN7633L.

I confirm that I will be claiming for Rental Charges / Loss of Use and hearby authorize your esteemed company to settle Rental Charges / Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

Mr. Leow Ban Leong

Copy to Norah Khai, Premium Automobiles Pte Ltd



#### AXA THIRD PARTY DIRECT SETTLEMENT

SLN 7633L (TP veh) Model: AUDI Q7 3.0 TFSI QU ate of Accident/ Time: 07/02/2019	Vehicle No:	YN 4176E	(Insd veh)	The state of the s
ate of Accident/ Time: 07/02/2019		SLN 7633L	(TP veh)	Model: AUDI Q7 3.0 TFSI QU
	Date of Accident/ Time:	07/02/2019		
	Date of Accident/ Time:	07/02/2019		

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.  Remarks:						
	BOLA Liability: 100 (%)			Assessed Liability (*):(%)		
в)	For GIA Registered Workshop:			BOLA Applicable: Yes/No BOLA Scenario No: 23		
A)	For Non GIA Registered Workshop:			Agreed Liability(%)		
Is Third Pa	arty Workshop GIA Registere	rd? [	√] AR [ ]	NO (Kindly indicate)	pelow)	
Payee Na	me: Premium f	WITOM	OBINES PLE	UTO		
Final Settlement Sum :\$ \$ 7,504.17						
		: 5				
Others:		:5	- /			
LTA / GIA	SA Search Fee :5 2.00					
Rental (if	Rental (if any) :5 -				- days at 5 - per day	
Loss of Use :5 300.00			300.00		3 days at \$ 100 per day	
Final Repa	ir Cost	:5	7,202,17			
Repair Est	mare	:5	B <sub>1</sub> 30 b-52			

#### NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

LWP

Signature of workshop representative / Workshop stamp

Name of Representative NOVA Khall

Date:

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Line kee Stones

Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative:

Date:

# Premium Automobiles Pte Ltd



Audi Centre Singapore 281 Alexandra Road Dispose 119356

Main Telephone 8816 2225 Main Telefia 6471 2713 Page 1 15:32 Alexandra Service Centre 251 Alimandra Road

Tropport 139555 Telephone 6388 2223 Saletys: 6475 1023 35 Libi Road 1

6366 2323 9828.1233

(8)

INS TAX INVOICE Company Reg. No. 199902271W BST Reg. No. 199902271W

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPT 8 SHENTON WAY, \$27-81 AXA TOWER, Invoice: 85013762

Date : 13/05/2019

Order : SLN7633L

Account: A0008

AXA INSURANCE PTE LTD

MOTOR CLAIM DEPT

8 SHENTON WAY,

#27-01 AXA TOMER,

SINGAPORE 068811 068811

Term : 38

SINGAPORE 068811

Regn No.: SLN7633L (V 36630)

Regn Date: 18/86/2018

Mileage: 20575

WIP No. 1 41951

Model: 07 3.0 TFS1 QU (333 bhp) 4MB0A Chassis: WAUZZZ4M2JD027562

Engine: CRE 223785

Dept: U

VSB No.:

You have been assisted by :- UB-Jiayee

		Details	Qty	Unit Price	Amount
9 1	BODYWORK	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR, CHECK FUNCTION	350.00	1,80	368.00
S I	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER ASSY. REDREAMISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, MID BUMPER AND BOTH REAR ARCH COVER	1800.00	1.00	1,800.00
S E	BODYWORK	TO CARRY DUT DIAGNOSTIC CHECK	192, 00	1.00	192,00
X E	94M0807067C GRU	COVER	1.00	1740,00	1,740.00
	94M8887434E KAS	(A) (SK) SPOILER 28.02	1.00	1151.00	1,151.00
	44M8853818A GRU	537517336	1.00	344.00	344.00
X t	34M0853817A GRU	(A) (SK) COVER 28, 82, 1	1.00	344.00	344.00
Parts				Sub-Total	6,731.00
Sublet Menus	3,152.00			7% GST	471.17
ricant				Grand Total	7,202,17

Received by

For & on behalf of Presius Automobiles Pte Ltd



### GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## Third Party Insurer Enquiry

Our Ref No:

GR-19-020090

Date of Request:

08/02/2019

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd

55 Ubi Road 1 Singapore 408699

Dear Sir/Madam,

**Enquiry Date** 

08/02/2019

Enquiry By

Norazima Binte Khairuddin

TP Vehicle No.

YN4176E

Accident Date

07/02/2019

**Enquiry Result** 

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.	
YN4176E	AXA Insurance Pte Ltd	14/05/2018-13/05/2019	6338 7288	

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Intern	ationale Des Experts En Automo	bile
AXA INSURANCE PTI	E LTD	Ref : CC4/ASM19002	514/Apb3q2
8 SHENTON WAY #24 AXA TOWERSINGAP	ORE 068811 /	Date: 09-07-2019	
ATTN:RICHARD ANG		Code: ASM	
1.		ers :- THIRD PARTY CLAIN	
Insured Veh.	YN 4176E	Veh. Inspected	SLN 7633L
Policy No.	P1755353	Coverage (\$)	0.00
Claim No.	S9M01D62	Excess (\$)	0.00
Assign From		Assign Date	18/02/2019
2.	Vehicle Pa	articulars & Condition	
Make & Model	AUDI Q7	c.c	2995
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	WAUZZZ4M2JD027562	Colour	WHITE
Odometer	15831	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		
3.	Con	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre	285/45 R20	CONTINENTAL	6 mm
L/H Front Tyre	285/45 R20	CONTINENTAL	6 mm
R/H Rear Tyre	285/45 R20	CONTINENTAL	6 mm
L/H Rear Tyre	285/45 R20	CONTINENTAL	6 mm
4.	Descri	ption of Damages	
THE VEHICLE SU	ISTAINED DAMAGES AT THE	REAR PORTION.	
DAMAGES SEE D	DETAILS		
5.		eral Information	
Accident Date	07/02/2019	Inspection Date	19/02/2019
Survey held at	PREMIUM AUTOMOBILES F		
	55 UBI ROAD 1 . SINGAPORE 408699		
5a.		Remarks	
	ON WAS CONDUCTED ON A"		
5b.	CE TO YOUR INSTRUCTIONS	ate Days of Repair	U REPAIRS.
/ DE L	E-SUITIO	ato buyo or respon	

3 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLN 7633L

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
3	REAR BUMPER (CONSISTENT) (SN)	TO REPAIR SEE LABOUR	1,121.00	
1	REAR BUMPER MID (CONSISTENT) (SN)	DEFORMED	1,740.00	1,740.00
1	REAR BUMPER FIXING PARTS (CONSISTENT) (SN)	NOT NECESSARY	188.00	
1	REAR BUMPER SPOILER (CONSISTENT) (SN)	DEFORMED	1,151.00	1,151.00
1	REAR BUMPER SPOILER TRIM (CONSISTENT) (SN)	NOT NECESSARY	97.00	
2	REAR BUMPER SENSOR (CONSISTENT) (SN)	NOT NECESSARY	462.00	
4	REAR BUMPER SEAL RING (CONSISTENT) (SN)	NOT NECESSARY	12.00	
2	TAIL LIGHT-LH/RH (CONSISTENT) (SN)	NOT NECESSARY	652.00	
1	REAR BUMPER CARRIER (CONSISTENT) (SN)	NOT NECESSARY	1,238.00	
1	REAR BUMPER HOLDING STRAP (CONSISTENT) (SN)	NOT NECESSARY	166.00	
1	REAR BUMPER GUIDE SECTION -CENTER (CONSISTENT) (SN)	NOT NECESSARY	129.00	
1	REAR LID CONTROL UNIT FOR OPENING (CONSISTENT) (SN)	NOT NECESSARY	350.00	
1	REAR LID SENSOR LINE FOR TAILGATE (CONSISTENT) (SN)	NOT NECESSARY	190.00	
2	REAR WHEEL COVER -RH/LH (CONSISTENT) (SN)	NECESSARY	688.00	688.00
1	SUNDRIES (CONSISTENT) (SN)	NOT NECESSARY	300.00	
			8,484.00	3,579.00
	LABOUR			
	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR .CHECK FUNCTION.		360.00	360.00
	TO DISMANTLE AND RENEW REAR BUMPER ASSY .RE- ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED.INCLUSIVE OF THE REPAIR OF REAR BUMPER.		1,200.00	800.00
	TO RESPRAY REAR BUMPER,MID BUMPER AND BOTH REAR ARCH COVERS.		2,200.00	1,800.00
	TO CARRY OUT DIAGNOTIC CHECK.		192.00	192.00
	The second secon		3,952.00	3,152.00
	GRAND TOTAL		12,436.00	6,731.00

Report Ref No. CC4/ASM19002514/Apb3q2



Page No. 2 of 2

RECOMMENDED COST OF REPAIRS 6,731.00

Report Ref No. CC4/ASM19002514/Apb3q2

St. S.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.

\*

CLAIMS

« Service Request Details

Wait for: Approve invoice

Next Seep.

CC4/ASM19002514/Ag63q2

Reference

SPANDIDEZ

Claim

11 Feb 2019 9:00:00 AM

Report Date

7 February 2019

Loss Date

11 February 2019

Request Date

Dise Date

Actions

6 Model

TPVD AUD!

Make

Service Address

LKK AUTO CONSULTANTS PTE

Vendor Name

Pending verification - Direct Settlement

Services

Third Party Wellick Damage

Type of Lass

Primary Contact/Insured

7030 ANG MO KIO AVENUE 5, #07-27 NORTHSTAR @ AMK, 569880, Singapore COLONY PRODUCTION PTE LTD

Claim Handler

ANG Richard

richard angles axa.com.ng

Additional Instructions

None Metrics Assessment History Discurrents. Document SubType Messages invoices. Document Type

\* Others Document

Reports & Statement

Accident Statement

MAAA

Merimen

DATE

AUTHOR

SUB-TYPE

TYPE

Sheke	TVPE	SUB-TWE	AUTHOR	DATE
EXPONENCE ESS pult	ivesice	Surveyor/ Assessor expense	LNK AUTO CONSULTANTS PTE LTD (TP)	10 July 2019
Uddispectionadi	Forms / Claims Documents	Others	UKK AUTO CONSULTANTS FTE LTD [TP]	10 July 2019
LINCASQuestroent La (1) pell	Forms / Claim Documents	Others	LNX AUTO CONSULTANTS PTE. LTD (TP)	30 July 2019
GIA SEARCH pidt	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE. LTD (TP)	10 July 2019
PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM pair	Forms / Claim Documents	Satisfaction / Discharge Voucher	LICK AUTO CONSULTANTS PTE LTD (719)	30 July 2019
AUTHORISATION TO ACT FORM pair	Forms / Claim Decuments	POA / Authority Letter	LICK AUTO CONSULTANTS PTE LTD [TP]	10 July 2019
WORKSHOP INVOKE pdf	Invoice	Separate	LICK AUTO CONSULTANTS PTE LTD (TP)	6102 Apr Ot
AETTER TO OLpul	Letters and Correspondence	Folicy Holders / Intured	UKK AUTO CONSULTANTS PTE LTD (TP)	10 July 2019
LIOC Resurvey Photon Lodf	Reports & Statement	Others	LAKK AUTO COMSULTANTS PTE LTD (TP)	2 April 2019
Mandate 1A old 020419 pole	Forms / Claim Documents	Assessment	UKK AUTO CONSULTANTS PTE LTD (TP)	2 April 2019
TP_ESTIMATE_MARKED.pdf	Reports 6 Statement	Estimate / Quotation	LICK AUTO CONSULTANTS PTE LTD (TP)	2 April 2019
LKK Survey Photospaf	Reports & Statement	Estimate / Quatation	LIK AUTO CONSULTANTS PTE LTD (TP)	2 April 2019
PANE COE REBATILIAN	Reports & Statement	Estimate / Ovotation	LICK AUTO CONSULTANTS PTE LTD (TP)	2 April 2019
OLLDApdr	Reports & Statement	Others	LIKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2019

Clarin Portai

i		

DATE	12 February 2019	11 February 2016	
AUTHOR	ANG Richard	VISHNU BATHAM Sheshar	
348-1799.	Videos	Workshop	
346	Evidence	Correspondence	
наме	TP - Viden - Accident MEN	EMAIL, TP PREIMIN	