

Vic (LKKAuto)

From: richard@ltm.sg
Sent: Friday, 1 March, 2019 3:31 PM
To: Vic (LKKAuto)
Cc: Admin A; assignments; Mandy
Subject: RE: Claim Submission - Our Client : SKA3127M AXA Ref: S9M01C8VMC/KC
LKK Ref : CC4/ASM19002499/hb3
Attachments: LOD (AXA).pdf
Importance: High

WITHOUT PREJUDICE

Our ref : LTP012019/011 (SKA 3127 M)

Dear Vic,

In reference to the above claim, we hereby now enclosed our Letter of Demand for your necessary assessment and settlement.

Please look into our client's claim and seek mandate from your principal to revert with a proposed offer soonest.

We look forward hearing from you soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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LIM TAN MOTOR PTE LTD 林陈摩珍私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

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SINGAPORE 575644

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From: richard@ltm.sg [mailto:richard@ltm.sg]

Sent: Thursday, 14 February 2019 8:38 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>

Subject: RE: Your Client : SKA3127M Our Ref: S9M01C8VMC/KC

Importance: High

WITHOUT PREJUDICE

Our ref : **LTP012019/011 (SKA 3127 M)**

Dear Vic,

In reference to the above claim against AXA, please revert with liability soonest.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 13 February 2019 7:07 PM

To: richard@ltm.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>

Subject: FW: Your Client : SKA3127M Our Ref: S9M01C8VMC/KC

Importance: High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM19002499/hb3	Vic

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>

Sent: Wednesday, 13 February 2019 9:02 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Mandy <mandy@ltm.sg>

Subject: RE: Your Client : SKA3127M Our Ref: S9M01C8VMC/KC

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012019/011 (SKA 3127 M)

Dear Shu Pei / Mei Kwan,

The above claim against AXA refers.

Please advised if there is any potential of direct settlement and advised your claim reference.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: richard@ltn.sg [<mailto:richard@ltn.sg>]

Sent: Tuesday, 12 February 2019 11:42 AM

To: 'KUMAR Shailendra' <shailendra.kumar@axa.com.sg>

Cc: Mandy <mandy@ltn.sg>

Subject: RE: Your Client : SKA3127M Our Ref: S9M01C8VMC/KC

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012019/011 (SKA 3127 M)

Dear Sir / Madam,

In reference to your email dated 12th February 2019, we select Mr Kenneth Kong from LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: KUMAR Shailendra [<mailto:shailendra.kumar@axa.com.sg>]

Sent: Tuesday, 12 February 2019 9:59 AM

To: richard@ltm.sg

Subject: Your Client : SKA3127M Our Ref: S9M01C8VMC/KC

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)

2. Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
3. T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Best Regards
Shailendra

From: richard@ltm.sg [<mailto:richard@ltm.sg>]
Sent: Tuesday, February 12, 2019 9:00 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Mandy <mandy@ltm.sg>
Subject: RE: Survey Request - Our Client : SKA3127M Your Insured : SHB9981D D.O.A : 28/01/2019
Importance: High

WITHOUT PREJUDICE

Our ref : **LTP012019/011 (SKA 3127 M)**

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SKA3127M** to submit a claim against your insured, **SHB9981D** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our mutual client GIA report
- Repair Estimate
- Video Footage of the accident

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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