

Vic (LKKAuto)

From: richard@lrm.sg
Sent: Friday, 3 May, 2019 10:44 AM
To: Vic (LKKAuto)
Cc: Admin A; venus; Mandy
Subject: RE: Sign DV Submission - Our Client : SKA3127M AXA Ref: S9M01C8VMC/KC
LKK Ref : CC4/ASM19002499/Khb3
Attachments: SIGNED DV.pdf
Importance: High

WITHOUT PREJUDICE

Our ref : LTP012019/011 (SKA 3127 M)
Your ref : CC4/ASM19002499/hb3 (SHB 9981 D)

Dear Vic,

Thank you for your email.

We hereby now enclosed the duly signed Direct Settlement form for your necessary processing.

We look forward receiving the settlement cheque soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩珍私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

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EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Friday, 3 May 2019 10:05 AM

To: richard@ltm.sg

Cc: Admin A <admin-a@lkkauto.com>; Mandy <mandy@ltm.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Claim Submission - Our Client : SKA3127M AXA Ref: S9M01C8VMC/KC LKK Ref : CC4/ASM19002499/Khb3

Without Prejudice

Dear Richard,

We refer further to your below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer **\$1,958.50** (all in).

If agreeable, kindly chop and sign the attached DS Form and forward a copy back to us for payment processing.

The above amount is to be made payable to **LIM TAN MOTOR PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Thursday, 2 May, 2019 3:32 PM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: Admin A; assignments; CS A Team; Mandy

Subject: RE: Claim Submission - Our Client : SKA3127M AXA Ref: S9M01C8VMC/KC LKK Ref : CC4/ASM19002499/hb3

Importance: High

REMINDER
WITHOUT PREJUDICE

Our ref : LTP012019/011 (SKA 3127 M)
Your ref : CC4/ASM19002499/hb3 (SHB 9981 D)

Dear Mei Kwan / Vic,

In reference to your email dated 25th April 2019, please advised if the DV is ready for our client's signature.

Please also let us have the breakdown of the offer too.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 25 April 2019 5:18 PM

To: richard@ltm.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'CST' <cst@axa.com.sg>; Mandy <mandy@ltm.sg>

Subject: RE: Claim Submission - Our Client : SKA3127M AXA Ref: S9M01C8VMC/KC LKK Ref : CC4/ASM19002499/hb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Richard,

Vic is currently on leave.

We will send you DV ASAP.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>

Sent: Thursday, 25 April, 2019 3:25 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'CST' <cst@axa.com.sg>; Mandy <mandy@ltm.sg>

Subject: RE: Claim Submission - Our Client : SKA3127M AXA Ref: S9M01C8VMC/KC LKK Ref : CC4/ASM19002499/hb3

Importance: High

REMINDER
WITHOUT PREJUDICE

Our ref : LTP012019/011 (SKA 3127 M)

Your ref : CC4/ASM19002499/hb3 (SHB 9981 D)

Dear Vic,

In reference to our last email to you dated 18th April 2019, please advised the status to the above claim.

We appreciate a reply from you even though you might not have the mandate to settle for now so that at least we know the you are looking into our client's claim. By not replying to our emails, we have no idea if our mails have reach to you.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Thursday, 18 April 2019 3:21 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'CST' <cst@axa.com.sg>; Mandy <mandy@ltm.sg>

Subject: RE: Claim Submission - Our Client : SKA3127M AXA Ref: S9M01C8VMC/KC LKK Ref : CC4/ASM19002499/hb3

Importance: High

WITHOUT PREJUDICE

Our ref : **LTP012019/011 (SKA 3127 M)**

Your ref : CC4/ASM19002499/hb3 (SHB 9981 D)

Dear Vic,

In reference to our email to you dated 5th April 2019, please advised the status to our client's claim.

Our file record shows that we had forward our Letter of Demand to you on 1st March 2019 via to your email.

Please seek mandate from your principal urgently.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Friday, 5 April 2019 11:47 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; Mandy <mandy@ltm.sg>

Subject: RE: Claim Submission - Our Client : SKA3127M AXA Ref: S9M01C8VMC/KC LKK Ref : CC4/ASM19002499/hb3

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012019/011 (SKA 3127 M)
Your ref : CC4/ASM19002499/hb3 (SHB 9981 D)

Dear Vic,

In reference to our last email to you dated 1st March 2019, please advised if there is any mandate given by your principal for this claim settlement.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Friday, 1 March 2019 3:31 PM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>

Subject: RE: Claim Submission - Our Client : SKA3127M AXA Ref: S9M01C8VMC/KC LKK Ref : CC4/ASM19002499/hb3

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012019/011 (SKA 3127 M)

Dear Vic,

In reference to the above claim, we hereby now enclosed our Letter of Demand for your necessary assessment and settlement.

Please look into our client's claim and seek mandate from your principal to revert with a proposed offer soonest.

We look forward hearing from you soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Thursday, 14 February 2019 8:38 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>

Subject: RE: Your Client : SKA3127M Our Ref: S9M01C8VMC/KC

Importance: High

WITHOUT PREJUDICE

Our ref : **LTP012019/011 (SKA 3127 M)**

Dear Vic,

In reference to the above claim against AXA, please revert with liability soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 13 February 2019 7:07 PM
To: richard@ltm.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Mandy <mandy@ltm.sg>
Subject: FW: Your Client : SKA3127M Our Ref: S9M01C8VMC/KC
Importance: High

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
---------	-------------------

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>

Sent: Wednesday, 13 February 2019 9:02 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Mandy <mandy@ltm.sg>

Subject: RE: Your Client : SKA3127M Our Ref: S9M01C8VMC/KC

Importance: High

WITHOUT PREJUDICE

Our ref : LTP012019/011 (SKA 3127 M)

Dear Shu Pei / Mei Kwan,

The above claim against AXA refers.

Please advised if there is any potential of direct settlement and advised your claim reference.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

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From: richard@ltm.sg [<mailto:richard@ltm.sg>]
Sent: Tuesday, 12 February 2019 11:42 AM
To: 'KUMAR Shailendra' <shailendra.kumar@axa.com.sg>
Cc: Mandy <mandy@ltm.sg>
Subject: RE: Your Client : SKA3127M Our Ref: S9M01C8VMC/KC
Importance: High

WITHOUT PREJUDICE

Our ref : LTP012019/011 (SKA 3127 M)

Dear Sir / Madam,

In reference to your email dated 12th February 2019, we select Mr Kenneth Kong from LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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From: KUMAR Shailendra [<mailto:shailendra.kumar@axa.com.sg>]

Sent: Tuesday, 12 February 2019 9:59 AM

To: richard@ltm.sg

Subject: Your Client : SKA3127M Our Ref: S9M01C8VMC/KC

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
3. T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Best Regards
Shailendra

From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Tuesday, February 12, 2019 9:00 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

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