

INS CASE OWNER

Stacy Ng | CC 4, Asm, 100 2496, K1 Mas 9 / assign

IDAC: 97654

ASSIGNMENT

DOI: 15/1/19

Date / Time: 12/02/19

Registered in Merimen:

Pre-assign: CCU / FTE



Insured Vehicle No: GRX 33034
Name of Insured: F. Cube Car Rental Pte
Insured Tel No: HP:
Excess Sec II :SS: 1,500 D.O.A: 4/2/19
Is driver the owner? (YES / NO) Nature of Accident:

Claim No: 59m02048.
Policy No:
Make / Model:
Place of Accident:

If NO, Driver Name / Age:

Driver Tel No:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SLB3686Z



INSRS: SK Automobiles
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time		STAGE	DATE / PIC
12/2	SLB3686Z - x	Non-Reporting Itr (1st):	
12/2	GRX33034 - call from 100/10853/11403, 102, 114118	Non-Reporting Itr (2nd):	
		Non-Reporting Itr (Final):	
		Notification Itr (if non-pickup):	
12/2	RMK. Sent out 1st letter.	Call Of: - 11/9/19 - Khanchana	
	- OI GIA REPORT IN.	After call Itr to OI: - sent e-mail	
		Documentation Check List: Handler Typist	
11/4/19	- spoken to OI, PIC will return call	Notification Itr (if non-pickup)	
11/4/19		After call Itr to OI:	
11/4/19		Authorisation To Act:	
11/4/19		Release Voucher:	
11/4/19		Final Repair Bill:	
11/4/19		Car Rental Invoice:	
11/4/19		Towing Invoice:	
11/4/19		LTA / GIA:	
11/4/19		Medical Bill:	
11/4/19		PIR:	
11/4/19		Mandate/Reject Instruction:	
11/4/19		LOD	
11/4/19		Payment Breakdown Form:	
11/4/19		Post-Repair Photos:	
11/4/19		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	days Reduction:	%
FINAL SETTLEMENT	Date/Time: 9/9/19	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost:	W/lost SS 6099.00		
Loss of Rental (LOR):	SS 900.00 (9 days)		
Loss of Use (LOU):	SS - (5 x days)		
Loss of Income (LOI):	SS - (5 x days)		
LOP only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	SS 5.00		
Medical:	SS -		
Disbursement:	SS -	(e.g. Tow/ Independent)	
Legal Cost:	SS -		
Total:	SS 7000.00	Global Sum SS: 7000.00	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS 7000.00	Name 1:	SK Automobile Pte Ltd
Payee 2:	SS -	Name 2:	
Payee 3:	SS -	Name 3:	

COPIES 11/4/19

- 1) Claim status: Final/Reject/Private Settle
- 2) Report Format: TP
- 3) Survey fee: \$750.00

Call WSP

SK Automobile Pte. Ltd.
 (Co Reg. No. 201500047H)
 23 Kaki Bukit Ave 4, #03-01
 Vicom Inspection Centre (S415933)
 Tel: 6789 5155 Fax : 6783 5155

TO	: AXA	DATE	: 11-Feb-19
ATTENTION	: MOTOR CLAIMS DEPARTMENT	JOB TYPE	: T/P CLAIMS
ESTIMATE REPORT :			
<u>OWNER PARTICULAR</u>		<u>VEHICLE DETAILS</u>	
NAME	:	VEHICLE NO.	: SLB3686Z
ADDRESS	:	MODEL / MAKE	: HYUNDAI ELANTRA
TEL. NO.	:	CHASSIS NO.	: KMHD841CMHU131616
OWNER INSURANCE	: AXA	<u>ACCIDENT DETAIL</u>	
POLICY NO.	: VPA/P1754831	DATE	: 4-Feb-19
		TIME	: 12:55hrs
PERSON INCHARGE	: Winson 9789 0992		

QUOTATION SUMMARY PAGE 01

CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE	
1	REAR BOOT LID <i>BT</i>	1	\$ 1,690.67	\$ 1,690.67	1048
2	REAR BOOT LID LOGO EMBLEM <i>no</i>	1	\$ 82.14	\$ 82.14	50
3	REAR BOOT LID S EMBLEM <i>no X 12</i>	1	\$ 65.32	\$ 65.32	
4	REAR BOOT LID ELANTRA EMBLEM <i>no</i>	1	\$ 78.42	\$ 78.42	56
5	REAR BOOT LID REFLECTOR LAMP LH/RH <i>scd</i>	2	\$ 298.00	\$ 596.00	
6	REAR BOOT LID OUTER REVERSE CAMERA <i>? xan</i>	1	\$ 652.97	\$ 652.97	
7	REAR BOOT LID NUMBER PLATE LAMP LH/RH <i>? xan</i>	2	\$ 55.65	\$ 111.30	
8	REAR BOOT LID HINGES LH/RH <i>? xan</i>	2	\$ 145.42	\$ 290.84	
9	REAR BOOT LID INNER UPHOLSTERY TRIM <i>X 12</i>	1	\$ 358.31	\$ 358.31	
10	REAR BOOT LID INNER HANDLE <i>X 12</i>	1	\$ 112.10	\$ 112.10	
11	REAR BOOT LID RUBBER GUIDE STOPPER LH/RH <i>no</i>	2	\$ 40.29	\$ 80.58	
12	REAR BOOT LID MECHANISM LOCK <i>scd</i>	1	\$ 208.70	\$ 208.70	120
13	REAR BOOT LID WEATHER STRIP <i>no</i>	1	\$ 92.50	\$ 92.50	
14	REAR TAILLAMP LH/RH <i>cut</i>	2	\$ 395.42	\$ 790.84	
15	REAR TAILLAMP INNER PANEL LH/RH <i>BT @ 143</i>	2	\$ 358.78	\$ 717.56	386
16	REAR BUMPER <i>DB</i>	1	\$ 489.24	\$ 489.24	
17	REAR BUMPER REFLECTOR LH/RH <i>LT X / RH scd</i>	1pc	\$ 31.90	\$ 63.80	21.90
18	REAR BUMPER LOWER LIP <i>cut</i>	1	\$ 1,850.00	\$ 1,850.00	320
19	REAR BUMPER SIDE RETAINER LH/RH <i>X AA5UL</i>	2	\$ 44.30	\$ 88.60	
20	REAR BUMPER MUDFLAP LH/RH <i>X 12</i>	2	\$ 72.80	\$ 145.60	
21	REAR BUMPER INNER SIDE SHIELD RH <i>X 12</i>	1	\$ 145.65	\$ 145.65	
22	REAR BUMPER LOWER UNDER COVER LH <i>BT 620</i>	1	\$ 151.32	\$ 151.32	
23	REAR BUMPER TOP BRACKET LH/RH <i>X SUL</i>	2	\$ 25.71	\$ 51.42	
24	REAR BUMPER REINFORCEMENT <i>BT</i>	1	\$ 548.42	\$ 548.42	328
25	REAR BUMPER INNER BOOT LID ANTENA SENSOR <i>X 12</i>	1	\$ 325.61	\$ 325.61	
26	REAR BUMPER INNER BOOT LID ANTENA SENSOR WIRE HARNESS <i>X 12</i>	1	\$ 198.27	\$ 198.27	
27	REAR END PANEL <i>BT</i>	1	\$ 480.72	\$ 480.72	

CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
28	REAR END PANEL INNER TOP GARNISH RM ✓	1	\$ 159.80	\$ 159.80
29	REAR END PANEL LOCK STRIKER RM ✓	1	\$ 43.70	\$ 43.70
30	REAR END PANEL INNER BOOT LID ANTENA SENSOR RM ✓	1	\$ 325.61	\$ 325.61
31	SPARE TYRE PANEL RM ✓	1	\$ 789.48	\$ 789.48
32	SPARE TYRE PANEL INNER TOP UPHOLSTERY BOARD RM ✓	1	\$ 219.10	\$ 219.10
33	SPARE TYRE SIDE PANEL LH/RH RM ✓	2	\$ 245.62	\$ 491.24
34	SPARE TYRE RETAINER LOCK RM ✓	1	\$ 10.90	\$ 10.90
TOTAL PRICE				\$ 12,506.73
LESS -20%				\$ (2,501.35)
SUB TOTAL PRICE				\$ 10,005.38

CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR BOOT LID REFLECTOR CLIPS SET LH/RH RM ✓	2	\$ 10.00	\$ 20.00
2	REAR BOOT LID NUMBER PLATE WITH CASING RM ✓	1	\$ 35 50.00	\$ 50.00
3	REAR BOOT LID INNER UPHOLSTERY TRIM CLIPS SET RM ✓	1	\$ 50.00	\$ 30 50.00
4	REAR TAILLAMP CLIPS SET LH/RH RM ✓	2	\$ 20.00	\$ 40.00
5	REAR TAILLAMP INNER PANEL SEALANT LH/RH RM ✓	2	\$ 30.00	\$ 40 60.00
6	REAR BUMPER REVERSE SENSOR SET RM ✓	1	\$ 280.00	\$ 200 280.00
7	REAR BUMPER CLIPS SET RM ✓	1	\$ 60.00	\$ 40 60.00
8	REAR BUMPER TOP CHROME PAD RM ✓	1	\$ 380.00	\$ 380.00
9	REAR END PANEL INNER TOP GARNISH CLIPS SET RM ✓	1	\$ 30.00	\$ 30.00
10	REAR END PANEL SEALANT RM ✓	1	\$ 80.00	\$ 40 80.00
11	SPARE TYRE PANEL SEALANT RM ✓	1	\$ 100.00	\$ 100.00
12	REAR FENDER INNER UPHOLSTERY TRIM CLIPS SET LH/RH RM ✓	2	\$ 50.00	\$ 60 100.00
13	REAR FENDER INNER SHIELD CLIPS SET LH/RH RM ✓	2	\$ 40.00	\$ 80.00
TOTAL				\$ 1,330.00

LKK Auto Company
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

CLAIMS DETAIL : LABOUR CHARGES AND SPRAY PAINTING

TO DISMANTLE & REPLACED WITH PANEL BEATING ALL THE ACCIDENT PORTION	\$ 1,200.00	900 800	
TO SPRAY PAINTING ALL THE ACCIDENT PORTION & POLISHING AFFECTED AREA	\$ 1,000.00	900	
TO APPLY ANTI-RUST & TUFF KOTE	\$ 80.00	60	
TO PERFORM LIGHTING & WIRING CHECK	\$ 80.00	30	
TO DISMANTLE & REINSTALL REAR PETROL TANK FOR FACILITATE REPAIR	\$ 250.00	X nn	
TO PERFORM TRANSFER REAR BOOT LID MECHANISM & REALIGN BACK TO MANUFACTURING SPECIFICATION	\$ 150.00	60	
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR WITH DISTANCE SETTING	\$ 80.00	60	
TO DISMANTLE & REINSTALL INTERIOR CARPET WITH OTHER ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR	\$ 280.00	60	
TO PERFORM CONDUCT WATER LEAKAGE TEST OF ACCIDENT PORTION	\$ 80.00	30	

TOTAL \$ 3,200.00

ESTIMATE REPORT

TOTAL PARTS COST	:	\$	11,335.38
TOTAL LABOUR COST	:	\$	3,200.00
TOTAL REPAIR COST	:	\$	<u>14,535.38</u>

APPROVED DETAILS

EXCESS :
 NO. OF REPAIR DAYS : 8 days
 RE-SURVEY : ~~3 days~~ after repair
 P / P OR L / S : ~~part by part~~ 4/5
 DATE / TIME OF SURVEY : 13/02/19 @ 1420
 SURVEYED BY / FROM : RASUL / LKK
 CONTACT NUMBER : Hp 90010068
 FAX NUMBER :
 EMAIL ADDRESS : rasul@lkkauto.com

Require check on part price

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey after after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary part(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

SK Automobile Pte. Ltd.
 (Co Reg. No. 201500047H)
 23 Kaki Bukit Ave 4, #03-01
 Vicom Inspection Centre (S415933)
 Tel: 6789 5155 Fax : 6783 5155

TO : AXA	DATE : 11-Feb-19
ATTENTION : MOTOR CLAIMS DEPARTMENT	JOB TYPE : T/P CLAIMS
ESTIMATE REPORT :	
OWNER PARTICULAR	
NAME :	VEHICLE DETAILS
ADDRESS :	VEHICLE NO. : SLB3686Z
TEL. NO. :	MODEL / MAKE : HYUNDAI ELANTRA
OWNER INSUANCE : AXA	CHASSIS NO. : KMHD841CMHU131616
POLICY NO. : VPA/P1754831	ACCIDENT DETAIL
	DATE : 4-Feb-19
	TIME : 12:55hrs
PERSON INCHARGE : Winson 9789 0992	

QUOTATION SUMMARY PAGE 01

CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
1	REAR BOOT LID <i>BT</i>	1	\$ 1,690.67	\$ 1,690.67
2	REAR BOOT LID LOGO EMBLEM <i>AN</i>	1	\$ 82.14	\$ 82.14
3	REAR BOOT LID SCAPBLEM <i>AN</i>	1	\$ 65.22	\$ 65.22
4	REAR BOOT LID ELANTRA EMBLEM <i>AN</i>	1	\$ 78.42	\$ 78.42
5	REAR BOOT LID REFLECTOR LAMP LH/RH <i>sch</i>	2	\$ 298.00	\$ 596.00
6	REAR BOOT LID OUTER REFLECTOR CAMERA	1	\$ 552.07	\$ 552.07
7	REAR BOOT LID NUMBER PLATE LAMP LH/RH	2	\$ 55.55	\$ 111.10
8	REAR BOOT LID HINGES LH/RH	2	\$ 125.92	\$ 251.84
9	REAR BOOT LID INNER UPHOLSTERY TRIM	1	\$ 988.81	\$ 988.81
10	REAR BOOT LID INNER HANDLE	1	\$ 112.18	\$ 112.18
11	REAR BOOT LID RUBBER GUIDE STOPPER LH/RH <i>AN</i>	2	\$ 40.29	\$ 80.58
12	REAR BOOT LID MECHANISM LOCK <i>sch</i>	1	\$ 208.70	\$ 208.70
13	REAR BOOT LID WEATHER STRIP <i>AN</i>	1	\$ 92.50	\$ 92.50
14	REAR TAILLAMP LH/RH <i>cut</i>	2	\$ 395.42	\$ 790.84
15	REAR TAILLAMP INNER PANEL LH/RH <i>sch</i>	2	\$ 358.78	\$ 717.56
16	REAR BUMPER <i>DB</i>	1	\$ 489.24	\$ 489.24
17	REAR BUMPER REFLECTOR LH/RH <i>LH-X / RH-sch</i>	1pc	\$ 31.90	\$ 31.90
18	REAR BUMPER LOWER LIP <i>cut</i>	1	\$ 1,850.00	\$ 1,850.00
19	REAR BUMPER SIDE RETAINER LH/RH	2	\$ 44.30	\$ 88.60
20	REAR BUMPER MOLDING LH/RH	2	\$ 72.80	\$ 145.60
21	REAR BUMPER INNER SIDE SHIELD RH	1	\$ 145.85	\$ 145.85
22	REAR BUMPER LOWER UNDER COVER LH <i>sch</i>	1	\$ 151.32	\$ 151.32
23	REAR BUMPER TOP BRACKET LH/RH	2	\$ 25.74	\$ 51.48
24	REAR BUMPER REINFORCEMENT <i>BT</i>	1	\$ 548.42	\$ 548.42
25	REAR BUMPER INNER BOOT LID ANTENNA SENSOR	1	\$ 325.51	\$ 325.51
26	REAR BUMPER INNER BOOT LID ANTENNA SENSOR WIRE HARNESS	1	\$ 188.87	\$ 188.87
27	REAR END PANEL <i>BT</i>	1	\$ 480.72	\$ 480.72

1048

50

56

20

320

328

CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT LIST PRICE	TOTAL LIST PRICE
28	REAR END PANEL INNER TOP GARNISH 20% ✓	1	\$ 159.80	\$ 159.80
29	REAR END PANEL LOCK STRIKER ✓	1	\$ 43.70	\$ 43.70
30	REAR END PANEL INNER BOOT LID ANTENA SENSOR ✓	1	\$ 335.54	\$ 335.54
31	SPARE TYRE PANEL 20% ✓	1	\$ 703.40	\$ 703.40
32	SPARE TYRE PANEL INNER TOP UPHOLSTERY BOARD ✓	1	\$ 219.10	\$ 219.10
33	SPARE TYRE SIDE PANEL LH/RH ✓	2	\$ 243.01	\$ 486.02
34	SPARE TYRE RETAINER LOCK ✓	1	\$ 49.00	\$ 49.00

5180.90
20%
4144.72

TOTAL PRICE \$ 12,506.73 \$8,048.81
LESS -20% \$ (2,501.35) \$(1,609.76)
SUB TOTAL PRICE \$ 10,005.38 \$6,439.05

CLAIMS DETAIL : PARTS LIST

S/N	DESCRIPTION	QTY	UNIT S/NETT	TOTAL S/NETT
1	REAR BOOT LID REFLECTOR CLIPS SET LH/RH NA ✓	2	\$ 10.00	\$ 20.00
2	REAR BOOT LID NUMBER PLATE WITH CASING NA ✓	1	\$ 35 - 50.00	\$ 50.00
3	REAR BOOT LID INNER UPHOLSTERY TRIM CLIPS SET NA ✓	1	\$ 50.00	\$ 30 - 50.00
4	REAR TAILLAMP CLIPS SET LH/RH NA ✓	2	\$ 20.00	\$ 40.00
5	REAR TAILLAMP INNER PANEL SEALANT LH/RH NA ✓	2	\$ 30.00	\$ 40 - 60.00
6	REAR BUMPER REVERSE SENSOR SET NA ✓	1	\$ 280.00	\$ 200 - 280.00
7	REAR BUMPER CLIPS SET NA ✓	1	\$ 60.00	\$ 40 - 60.00
8	REAR BUMPER TOP CHROME PAD DB ✓	1	\$ 380.00	\$ 380.00
9	REAR END PANEL INNER TOP GARNISH CLIPS SET NA ✓	1	\$ 30.00	\$ 30.00
10	REAR END PANEL SEALANT NA ✓	1	\$ 80.00	\$ 40 - 80.00
11	SPARE TYRE PANEL SEALANT X NA ✓	1	\$ 100.00	\$ 100.00
12	REAR FENDER INNER UPHOLSTERY TRIM CLIPS SET LH/RH NA ✓	2	\$ 50.00	\$ 60 - 100.00
13	REAR FENDER INNER SHIELD CLIPS SET LH/RH X NA ✓	2	\$ 40.00	\$ 80.00

TOTAL \$ 1,330.00 \$915.00

CLAIMS DETAIL : LABOUR CHARGES AND SPRAY PAINTING

TO DISMANTLE & REPLACED WITH PANEL BEATING ALL THE ACCIDENT PORTION	\$ 1,200.00	900	
TO SPRAY PAINTING ALL THE ACCIDENT PORTION & POLISHING AFFECTED AREA	\$ 1,000.00	900	
TO APPLY ANTI-RUST & TUFF KOTE	\$ 80.00	60	
TO PERFORM LIGHTING & WIRING CHECK	\$ 80.00	30	
TO DISMANTLE & REINSTALL REAR PETROL TANK FOR FACILITATE REPAIR	\$ 250.00	X	
TO PERFORM TRANSFER REAR BOOT LID MECHANISM & REALIGN BACK TO MANUFACTURING SPECIFICATION	\$ 150.00	60	
TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR WITH DISTANCE SETTING	\$ 80.00	60	
TO DISMANTLE & REINSTALL INTERIOR CARPET WITH OTHER ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR	\$ 280.00	60	
TO PERFORM CONDUCT WATER LEAKAGE TEST OF ACCIDENT PORTION	\$ 80.00	30	

TOTAL

\$ 3,200.00 \$2,100.00

ESTIMATE REPORT

TOTAL PARTS COST	:	\$	11,335.38
TOTAL LABOUR COST	:	\$	3,200.00
TOTAL REPAIR COST	:	\$	<u>14,535.38</u>

APPROVED DETAILS

EXCESS :
 NO. OF REPAIR DAYS : *8 days*
 RE-SURVEY : *3 days after repair*
 P / P OR L / S : *part by part 4/5*
 DATE / TIME OF SURVEY : *13/02/19 @ 14:20*
 SURVEYED BY / FROM : *RASUL / LKK*
 CONTACT NUMBER : *Hp 90010068*
 FAX NUMBER :
 EMAIL ADDRESS : *rasul@lkkauto.com*

Require check on part price

4144.72
915.00
2100.00

7159.72
20%
5727.77

4/5 - 5,700

8 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey *selok* after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Parts	\$ 8,048.81
Less 20%	\$ 1,609.76
	<hr/>
	\$ 6,439.05 <i>4</i>
SN	\$ 915.00
	<hr/>
	\$ 7,354.05
Labour	\$ 2,100.00
	<hr/>
	\$ 9,454.05
L/S Less 20 %	\$ 1,890.81
	<hr/>
	\$ 7,563.24

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 23 July 2019 12:36 PM
To: ECUBERENTAL@gmail.com
Subject: RE: ACCIDENT INVOLVING GX3303Y AND SLB3686Z ALONG JURONG WEST AVE 2 TOWARDS JALAN BOON LAY ON 04/02/2019 *LKK REF: CC4/ASM19002496/R1pa3

Dear Mr Lim,

We refer to our below email.

Our principal, AXA would like to request for a copy of the Rental Agreement and Letter of Authorization that the driver at the time of accident was authorized to drive the vehicle.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 10 May 2019 5:06 PM
To: ECUBERENTAL@gmail.com
Subject: ACCIDENT INVOLVING GX3303Y AND SLB3686Z ALONG JURONG WEST AVE 2 TOWARDS JALAN BOON LAY ON 04/02/2019

E-CUBE CAR RENTAL PTE LTD

ATTN: Mr. Lim

Dear Sir/Madam,

OUR REF : CC4/ASM19002496/R1ha3
YOUR REF : GX3303Y [YOUR DRIVER: CHEN JUN MING]
ACCIDENT INVOLVING GX3303Y AND SLB3686Z ALONG JURONG WEST AVE 2 TOWARDS JALAN BOON LAY ON 04/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s SK AUTOMOBILE PTE LTD acting on behalf of the owner of **SLB3686Z** against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended to the Third Party vehicle **SLB3686Z**. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of **S\$1,500.00-subject to additional excess** in accordance to your policy.

Our principal, AXA shall keep you informed of when to make the excess payment, which cheque is to be made in favor of "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com, **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license
- **Authorization Letter for the Driver to drive the vehicle**
- Driver's work permit
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at khanchna@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



RENTAL AGREEMENT

No. R16110033

Date: 30 Nov 2016

VEHICLE PARTICULARS		PAYMENT	AMOUNT
Vehicle No.	: GX3303Y	Day	0.00
Make	: TOYOTA	Week	0.00
Model	: DYNA 150 D	Month: 1 months x 1450.00	1,450.00
Out (Date & Time)	: 30 Nov 2016 1153	Add HRS	0.00
In (Date & Time)	:	SUB TOTAL	1,450.00
HIRER PARTICULARS		GST	0.00
Name	: PERFECT RELOCATION	NETT AMOUNT	1,450.00
Address (Res)	:	SECURITY DEPOSIT	1,000.00
Tel	: 83338157J	REMARKS	
Name on Credit Card	:		
Credit Card No.	:	NOTE	
Payment Mode	:	Hirer must not carry sand and cement on the vehicle.	
MAIN DRIVER PARTICULARS		Please check engine oil and radiator water every morning.	
Name	: CHEN JUN MING	E-Cube Car Rental Pte Ltd will levy a service charge of S\$100 if the rented vehicle breaks down due to shortage of petrol/diesel.	
Address (Res)	: BLK 406 ANG MO KIO AVE 10 #10-723 Singapore 560406	IMPORTANT	
Driving License No.	: S8702119Z	It is essential that the vehicle be returned to us not later than the date stated above. On the expiration of that period, all third party or the insurance cover ceases to be effective. The rented vehicle shall be considered lost or stolen if it is not returned within twenty-four (24) hours after the expiry date and time.	
Passing Date	: 18/06/2015		
Date of Birth	: 30/01/1987		
NRIC/FIN/Passport No	: S8702119Z		
GUARANTOR PARTICULARS			
Guarantor Name	:		
Guarantor IC	:		
Guarantor Contact	:		
Guarantor address	:		

E-Cube Car Rental Pte Ltd reserves the right to amend any part of the terms and conditions without any given notices. Hirer and/or Driver is liable for all parking, traffic and smoky exhaust violations.

I have read and agree to the terms and conditions on all pages of this agreement.
I authorize E-Cube Car Rental Pte Ltd to process a credit card voucher if any for charges under this agreement including any miscellaneous charges.
All information I have given E-Cube Car Rental Pte Ltd in connection with this agreement is true.

Hirer's Signature

Guarantor's Signature

Rented out by

TERMS & CONDITIONS

1. AGREEMENT FOR HIRE

- 1.1 The Owner will let the Hirer take on hire the following terms and conditions the motor vehicle described in the Schedule hereto (herein after called "the vehicle") and the Hirer shall be a bailee of the vehicle and no interest in it shall pass to the Hirer
- 1.2 The hiring shall commence on the date and at the time therein as stated extended as expressly requested by the Hirer

2. RESERVATIONS

- 2.1 Reservation of Vehicle with Owner for hire shall be made at least 3 working days in advance from scheduled collection day. Deposit in addition to rental must be paid for vehicle reservation to be confirmed and deposit shall be forfeited if Hirer cancels reservation within 3 working days prior to scheduled Vehicle collection day. Hirer shall also be liable for rental for the whole of the reservation period

3. HIRE CHARGE

- 3.1 The Hirer having paid in cash prior to the commencement of this agreement the hire charge specified in the schedule no part of such charge shall under any circumstances be refundable except at the discretion of the owner
- 3.2 If the Hirer shall fail to return the vehicle at the expiration of the period of hire then without prejudice to the other rights of the Owner the Hirer shall pay to the Owner for every hour elapsing between the time of such expiration and the time the vehicle is returned to the Owner at such a rate the Owner may in its discretion think fit

4. LATE PAYMENT INTEREST

- 4.1 Hirer shall pay late payment interest at 1.5% p.m. for late payment of any sum due from Hirer under this Agreement. Such interest shall accrue from due date or agreed date of return of Vehicle by Hirer to Owner regardless of whether Hirer in fact returns Vehicle.

5. AGREEMENT FOR HIRE

- 5.1 The Hirer shall also pay in cash prior to the commencement of this agreement the deposit specified in the schedule hereto as security for the due performance and observance by the Hirer at all and singular the terms and condition on the part of the Hirer to be performed and observed Provided Always that the Hirer shall perform and observe all the said term repay the deposit to the Hirer without interest thereon
- 5.2 The Owner shall (without prejudice to his rights against the Hirer) be at liberty to retain out of such deposit:
 - a) the amount of any loss of damage for which the Hirer is responsible hereunder
 - b) Any amount due or owing to the Owner by the Hirer
 - c) Any additional charge payable hereunder
- 5.3 The Hirer shall not be entitled to deduct or offset any outstanding hire charges or any other any amount payable hereunder from the deposit during the said term
- 5.4 The deposit shall be forfeited immediately, if the Hirer breaches any terms and conditions in this agreement, if the Hirer returns the vehicle to **E-Cube Car Rental Pte Ltd** before the expiry of the hire period stated overleaf the hirer shall pay without prejudice to the rights of **E-Cube Car Rental Pte Ltd** as agreed liquidated damages for breach of contract a sum equal to the rental payable the remaining unexpired portion of the hire period stated overleaf, credit being given for any rental already paid for such unexpired portion

6. VEHICLE REPAIRS

- 6.1 The Hirer shall not service or permit the servicing of the vehicle and shall not make or permit to be made any repairs replacements or adjustments to the vehicle or any part or accessory thereof without the Owner's prior approval
- 6.2 In the event that any servicing or repairs replacements or adjustments to the vehicle or any part thereof is done or permitted by the Hirer or Authorized operator without the Owner's prior approval. The Owner shall not be responsible or liable for the costs or expenses and damages whatsoever incurred by the Owner as a result of any defect therein or breakdown thereof repairs replacements or adjustments
- 6.3 Any servicing repairs replacements or adjustments required to be done by reason of any damage or defect caused by the negligent use of the vehicle by the Hirer or the Authorized Operator shall be borne by the Hirer

7. EXCLUSION OF LIABILITY

- 7.1 NO WARRANTY OR REPRESENTATION OF ANY KIND EXPRESS OR IMPLIED IS GIVEN BY THE OWNER IN RESPECT OF THE VEHICLE AND THIS AGREEMENT CONTAINS NO CONDITION OR WARRANTY EXPRESS OR IMPLIED AS TO ITS QUALITY OR FITNESS FOR ANY PURPOSE
- 7.2 THE OWNER SHALL NOT BE UNDER ANY CIRCUMSTANCES LIABLE TO MAKE ANY PAYMENT TO THE HIRER IN RESPECT OF OR TO INDEMNIFY THE HIRER AGAINST ANY LOSS INJURY OR DAMAGE SUSTAINED BY THE HIRER OR BY ANY THIRD PARTY AS RESULT OF THE PRESENCE OR USE OF THE VEHICLE OR AS A RESULT OF ANY DEFECT THEREIN OR BREAKDOWN THEREOF AND IN TAKING DELIVERY OF THE VEHICLE THE HIRER SHALL BE DEEMED TO HAVE SATISFIED HIMSELF THAT IT IS IN ALL RESPECTS ROADWORTHY AND IN A PROPER AND SAFE CONDITION

8. RETURN OF VEHICLE/CONDITION ON RETURN

- 8.1 Upon expiration or termination of this agreement the Hirer shall return the vehicle to the Owner at the renting location or at such other address as specified on the reverse side and on the due date stated on the reverse side in good order and condition (fair wear and tear resulting from the proper use thereof expected) failing which then Hirer shall be liable to reimburse the Owner for all costs of restoring the vehicle to such good order condition
- 8.2 The Vehicle will have a tankful of premium grade petrol or diesel whichever is applicable. Upon delivery to the Hirer and shall be returned by the Hirer at the end of the rented period with the same tankful of premium grade petrol or diesel, whichever is applicable, failing which the Hirer shall pay the Owner the cost of topping up the petrol or diesel whichever is applicable

9. REPOSSESSION

- 9.1 If the vehicle is not returned in accordance with clause 6 or if the Hirer is in breach of any of the terms of this agreement, the Owner shall be entitled to repossess the vehicle at the Hirer's expense at any time without giving him prior notice (repossession fee \$3100.00) and the Hirer irrevocably authorizes the Owner his servants or agents to enter into and onto any premises in which the Vehicle may be in order to view, repair, inspect or to repossess the same without being liable to any actions or proceedings at the suit of the Hirer or any persons claiming under or through him

10. CARE USE AND CUSTODY OF VEHICLE

- 10.1 Observing the traffic regulations and laws and in the event of any breach thereof, the Hirer shall pay all fines and penalties which may be incurred and shall also answer all Police and Traffic Court Summonses, Notice and inquires in connection thereto. In the event that the Hirer fails to pay such fines or penalties the Owner reserves the right to pay such charges on behalf of the Hirer to the authorities but Owner thereafter is entitled to be reimbursed in full in addition to imposing a surcharge not exceeding fifty dollars (\$50.00) for service and administration costs by Owner against the Hirer
- 10.2 The Hirer shall ordinarily keep the vehicle at the hirer's address as set out in the schedule hereto or such other address as the Owner may from time approve in writing and will keep the vehicle free from distress execution or other legal processes
- 10.3 The Hirer shall notify the Owner of the whereabouts of the vehicle
- 10.4 The Hirer shall not take or allow the Vehicle to be taken outside the mainland of the Republic of Singapore or off a paved road without the written consent of the Owner and shall keep the vehicle at all times in his possession and custody and not part with the possession of custody to any other person or persons except as herein provided
- 10.5 The Hirer shall use for the vehicle premium grade of petrol or such fuel as specified by the manufacturers of the vehicle
- 10.6 During the period of this agreement, the Hirer or its driver shall ensure that the Vehicle is provided with sufficient petrol motor oil (provided free at the Owner's premises only), water, prescribed tyre pressure and repair or punctured tyre at their own expenses failing which the Hirer shall be liable for the full cost of repairs including loss of rental income arising from the Hirer's or driver's negligence to keep the Vehicle or any inconvenience caused to the Owner
- 10.7 The vehicle must not be overloaded. At all times the vehicle must be provided with sufficient oil, water and the prescribed tyre pressure. The renter shall be responsible for any damage to the engine of vehicle due to insufficient motor oil or radiator water. In such an event the renter will have to pay **E-Cube Car Rental Pte Ltd** on demand the cost of repairs
- 10.8 Hirer shall at all times ensure vehicle is within serviceable mileage and shall send the vehicle to **E-Cube Car Rental Pte Ltd's** authorized workshops as and when vehicle is due for servicing or as and when owner requests for vehicle to be sent for servicing. It is Hirer's responsibility to notify owner once rented vehicle is due for servicing.

11. PROHIBITED USE

- 11.1 The Vehicle shall not be used
 - ai To carry passenger or load in excess the Motor Vehicle's licenced carrying capacity
 - bi By the Hirer the Authorized Operator or any other persons under the influence of any drug or intoxicating liquid or substance
 - ci To carry persons or property for hire
 - di To propel or tow any vehicle trailer or other object
 - ei Participate in any race, test or contest or any purpose other than domestic and social purposes
 - fi Instruct an unlicensed person in the operation of the Vehicle
 - gi Take Vehicle outside mainland Singapore, or to any airport/hanger/runway or sea port/maral base
 - hi For illegal purposes
- 11.2 The Vehicle shall not be driven by any other person other than the Hirer and the Authorized Operator
- 11.3 The Hirer and the Authorized Operator shall be between the ages of **twenty-five (25)** and **fifty-eight (58)** years old and holding a minimum of 3 years regular qualified driving experience. The Hirer hereby declares that neither the Hirer nor the Authorized Operator will exceed the age of **fifty-eight (58)** years old during the rental period
- 11.4 Hirer assumes full responsibility and if Vehicle is lost, damaged, seized, confiscated or forfeited as a result of breach hereof, Hirer shall indemnify Owner for all losses incurred including costs of repairs/replacement value of Vehicle and loss of rental income.
- 11.5 The Hirer further declares that the information given by him to the Owner his servants or agents whether in oral or in writing including that herein is neither false nor misleading.

12. NO LIABILITY FOR PROPERTY

- 12.1 The Owner is not responsible for loss or damage to any property left stored loaded or transported by The Hirer, the Authorized Operator or any other person in or upon the Vehicle or left with any agents or servants of the Owner at any time or place or at the Owner's premises prior to during or after the rental period including any property in any Vehicle repossessed in accordance with the provisions of this agreement and the Hirer hereby agrees to indemnify the Owner its agents and servants and hold them harmless from any such claims.


Hirer's Signature &
Company Stamp

13 INSURANCE

- 13.1 The Hirer acknowledges that he is familiar with the general conditions of the Owner's standing policy of insurance which is available for inspection at the Owner's office (during normal office hours) The Hirer agrees to fulfill all the obligations of the insured and not to do anything which could endanger or minimize the protection afforded by the insurance.
- 13.2 The Vehicle covered under either:
- a) Third party Only Motor Vehicle Coverage containing an Excess of \$5000/- on Section II or any amount prescribed by the policy in force. In the event of a collision, the Hirer shall pay to the Owner on demand the Excess which is the maximum amount of \$5000/- to cover for any third party damage or injury claims and also to bear the full cost of damage caused to the hired Vehicle including loss of rental income.
 - b) Comprehensive Motor Vehicle Coverage containing an Excess of \$5000/- or any amount prescribed by the agreement in force. In the event of a collision the Hirer will have to pay the Owner on demand the Excess which is the maximum amount of \$5000/- for any damage caused to the hired Vehicle or any third party injury claims.
- 13.3 For each and every damage (including Vehicle accessories, windscreen or glass panels), act of vandalism and for every accident, Hirer shall pay Owner immediately on demand prior to the outcome of any investigation by insurers or traffic police or other investigation, the Excess, repair costs of the Vehicle and loss of income suffered by Owner regardless of whether Hirer was at fault and regardless of the eventual outcome of any such investigations
- 13.4 In the event that the Excess as well as the insurance cover levied by the insurers is increased, the rate for insurance premiums shall be correspondently increased.
- 13.5 The Vehicle is not covered by a motor insurance policy covering personal accident or death liability for the Hirer, or such additional driver of the Hirer and the Owner shall not be held responsible for any liability claims, injuries or otherwise for any accident, death or losses arising from the use of the Vehicle.

14 ACCIDENTS

- 14.1 In the event of an accident, Hirer or Authorised driver:
- a) shall report the accident involving Vehicle to Owner immediately and in any case, not later than 12 hours after the accident;
 - b) shall take immediate steps to make reports/give statements to the police and to Owner's insurers. Hirer or Authorised Driver shall not admit, settle or compound any claim either partially or in full.
 - c) shall secure the names, contact nos. and addresses of all witnesses as well as registration number of all Vehicles involved in the accident.
 - d) All communications or letters received from the police or third parties are to be referred to Owner immediately.
 - e) shall not abandon or leave Vehicle parked without adequate provisions for its safety. Hirer shall be liable to indemnify Owner for all costs and expense and damages and be liable for all costs and expenses and third party claims in the event of any breach of this Clause.
- 14.2 Owner shall have the right to replace Vehicle with an alternative Vehicle of similar seating capacity and performance if hired Vehicle is involved in any accident subject to payment of additional rent by Hirer. Hirer shall remain liable for loss of rental for hired Vehicle involved in any accident whilst same is under repairs.

15 PREVIOUS INSURANCE POLICIES

- 15.1 The Hirer declares that no insurance company or underwriter in connection with motor insurance for the Hirer and for the Authorized driver has at any time
- a) declined any proposals
 - b) refused to renew any policy
 - c) required an increased premium or imposed special condition, or
 - d) cancelled any policy

16 CHANGE OF VEHICLE

- 16.1 If any vehicle reserved by the Hirer prior to the commencement of this agreement is not available the Owner shall have the right to replace the same with an alternative Vehicle of similar seating capacity and performance and if no such alternative Vehicle or if the Owner shall decline to provide an alternative Vehicle then the Hirer shall be liable to pay any hire charge and deposit (if any) paid by him after offsetting costs incurred but shall have no other claim of any kind whatsoever against the Owner
- 16.2 A Free replacement Vehicle, if available, will be provided should the original Vehicle be grounded for mechanical repairs, servicing or inspection by the Registry of Vehicles. The Hirer shall be responsible for the petrol consumed of the replacement Vehicle. Fuel used on the original Vehicle during servicing maintenance or inspection shall be the Hirer's responsibility.

17 ROOF RACK / ADDITIONAL ACCESSORIES

- 17.1 The Hirer hires/affixes a roof rack of other accessories for use on the Vehicle at his own risk, and indemnifies and saves the Owner harmless against all or any liabilities damages or claims arising directly from the use thereof

18 WAIVER

- 18.1 No forbearance, indulgence or relaxation on the part of the Owner or granted to the Hirer in enforcing any of the rights or powers of the Owner under this agreement shall in any way diminish, restrict or prejudice the rights or powers of the Owners under this agreement or operate as or deemed to be a waiver of any breach of the terms or conditions of this agreement on the part of the Hirer

19 APPLICABLE LAW

- 19.1 This agreement shall be governed by and construed in accordance with the laws of the Republic of Singapore and the parties agree to submit to the jurisdiction of the courts of the Republic of Singapore.

20 NOTICE / DEMAND

- 20.1 Any notice or demand required to be given to the Hirer pursuant to this agreement shall be sufficiently served if sent by post or delivered to the address stated on the reverse page or to the last known address of the Hirer and shall be deemed to be made or given on the day it was so left on the day following that on which it was posted as the case may be notwithstanding that the letter may be returned or lost through the post

21 RECOVERY OF COST OR EXPENSES

- 21.1 Any cost or expenses (including legal costs on a full indemnity basis) to which the Owner may be put in exercising its right under this agreement or which the Owner may incur in ascertaining the whereabouts of the goods or the recovery of possession thereof from the Hirer or any other person or the demand for payment or in the enforcement of any of the terms and conditions under this Agreement shall be payable by the Hirer to the Owner

22 GENERAL

- 22.1 The person signing the Agreement assumes full responsibility along with the firm organization in whose name he might sign

23 GUARANTEE

- 23.1 Guarantee furnished by the Guarantor shall be a continuing Guarantee with Guarantor liable to the same extent as if he were the Hirer and shall continue in full force and effect until all debts and liabilities under this Agreement shall have been fully settled.

24 TERMINATION OF RENTAL BEFORE EXPIRY OF THE CONTRACTUAL PERIOD

- 24.1 Should the rental be terminated before the contractual period the hirer shall make good the shortfall of rental charges up to the contractual period.

25 LIABILITY OF SIGNATORY

- 25.1 The signatory to this Agreement is liable jointly and severally with the legal entity that he purports to sign for and on behalf of, and to the full extent that such legal entity is liable to Owner.

26 LEGAL COSTS

- 26.1 Hirer shall be liable for any cost or expenses (including legal costs on a full indemnity basis) incurred by Owner in enforcing this Agreement including any solicitor's letter of demand, ascertaining the whereabouts of Vehicle, parts or accessories, or for repossession.



Hirer's Signature &
Company Stamp



<TP - Mandate IA> - S9M01DH8 [ACCIDENT INVOLVING GX 3303Y(OI) & SLB 3686Z(TP) ON 04/02/2019]

Type

🗉 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform OI about third party claim. Agreed to settle at best. We have uploaded a copy of rental agreement submitted by OI in SC. If no issue, we seek your mandate at \$6,706.45(if claim LOU) -\$7,176.45(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 25 July 2019

Reply



Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/7/2019

Survey Details:

Date of loss	4-Feb-19
Date of appointment	12-Feb-19
Date of survey	13-Feb-19
Location of survey	SK AUTOMOBILE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLB3686Z
Make and Model	HYUNDAI ELANTRA AD 1.8 GLE AT
Date of registration	5-Apr-16
Part Rebate	
Market Value	\$ 60,000.00
Part Rebate	\$ 42,238.00
Nett Loss	\$ 17,762.00

Repair details:

Initial Estimate	\$ 14,535.38
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 5,059.72
Check items (estimate)	NIL
Labour	\$ 2,100.00
Total	\$ 7,159.72
Lump Sum(if applicable)	\$ 5,700.00

Number of days for repair	8 days
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Remarks:

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 6,099.00	\$ 6,099.00
Loss of use (10days x \$60.00)	\$ 600.00	NIL
Loss of rental (10days x \$100)(w/GST)	NIL	\$ 1,070.00
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 6,706.45	\$ 7,176.45



Re:<TP - Mandate IA> - S9M01DH8 [ACCIDENT INVOLVING GX 3303Y(OI) & SLB 3686Z(TP) ON 04/02/2019]

Type

🔍 Question

Message

pls proceed

Reply

Hsiao Tong (LKKAuto)

From: Pioneer Workshop <pioneer@skauto.com.sg>
Sent: Wednesday, 21 August 2019 5:15 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Winson Ng; Simon Koh; Roni Canega
Subject: LOD Request_Accident involving GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK
REF: CC4/ASM19002496/R1pa3
Attachments: SLB3686Z LOD.pdf; SLB3686Z GIA Report.pdf; SLB3686Z Certificate Of
Insurance.pdf; SLB3686Z Invoice.pdf; SLB3686Z 3rd Party Insurance Search.pdf;
SLB3686Z Rental Agreement & Invoice.pdf

Dear Hsiao Tong,

We refer to the above accident. Kindly offer settlement as follows:

Cost of repair:	\$ 6,099.00 (Include GST)
Loss of Rental:	\$ 1,680.00 (12 days X \$140) Date in: 08/02/2019 Date out: 20/02/2019
LTA Search	\$ 2.00
Total:	\$ 7,781.00

--
Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

On Tue, Jul 30, 2019 at 7:21 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us(LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>

Sent: Monday, 29 July 2019 4:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: [AXA]: Finalized_ Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF: CC4/ASM19002496/R1pa3

Dear Hsiao Tong,

The COR \$5,700.00 AND 8 repair day confirm.

On Sun, Jul 28, 2019 at 1:00 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at **L/Sum \$5,700.00 (before GST)** with **08 repair days**.
Kindly refer to the attached marked estimate for your easy reference. Our calculation is as follows: -



Please confirm.

**** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop [<mailto:pioneer@skauto.com.sg>]

Sent: Tuesday, 23 July, 2019 10:27 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: gene.chowsh@axa.com.sg

Subject: Re: Finalized_Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF: CC4/ASM19002496/ha3

Final Reminder

Dear Rasul,

We still pending your reply.

As the abovementioned case pending more than FIVE months already

Appreciate your immediate attention to this matter.

We would wish submit LOD on 31 July 2019, Kindly help to finalized abovementioned vehicle before 31 July 2019.

--

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

On Sat, Jun 1, 2019 at 4:06 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Reminder

Hi Mr Rasul

Kindly help top finalized abovementioned vehicle.

On Thu, May 30, 2019 at 4:41 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Hi Rasul,

Please help finalized ASAP, the case pending more than **Three** months already, we would wish submit LOD on 03/06/2019.

CC4/ASM19002496/ha3	SLB3686Z	Lumpsum Repair	\$7,550.00
---------------------	----------	----------------	------------

Repair days: 9 Days

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

On Sat, May 25, 2019 at 2:30 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Hi Rasul,

Please help finalized ASAP, the case pending more than **Three** months already, we would wish submit LOD on 03/06/2019.

CC4/ASM19002496/ha3	SLB3686Z	Lumpsum Repair	\$7,550.00
---------------------	----------	----------------	------------

Repair days: 9 Days

On Mon, Apr 8, 2019 at 5:35 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Reminder I

Dear Mr Rasul

Kindly help top finalized below vehicle.The after photo attached.

CC4/ASM19002496/ha3	SLB3686Z	Lumpsum Repair	\$7,550.00
---------------------	----------	----------------	------------

Repair days: 9 Days

--

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

----- Forwarded message -----

From: **Pioneer Workshop** <pioneer@skauto.com.sg>

Date: Sat, Mar 2, 2019 at 3:31 PM

Subject: Finalized_Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF:
CC4/ASM19002496/ha3

To: Rasul (LKKAuto) <rasul@lkkauto.com>

Cc: Winson Ng <winsonng@skauto.com.sg>

Dear Mr Rasul

Kindly help top finalized below vehicle.The after photo attached.

CC4/ASM19002496/ha3	SLB3686Z	Lumpsum Repair	\$7,550.00
---------------------	----------	----------------	------------

Repair days: 9 Days

Thanks & Regards,

Yvonne

SK Automobile Pte Ltd
48 Toh Guan Road East #01-121
Enterprise Hub Singapore 608586
Tel: +65-6266 0555
Fax: +65-6266 3155
Email: pioneer@skauto.com.sg

----- Forwarded message -----

From: **Pioneer Workshop** <pioneer@skauto.com.sg>
Date: Wed, Feb 13, 2019 at 3:57 PM
Subject: Fwd: Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF:
CC4/ASM19002496/ha3
To: <vicalpeh@lkkauto.com>

Dear Vic

Kindly check attached GIA report and let us know the liability.

Thanks & Regards,

Yvonne

SK Automobile Pte Ltd
48 Toh Guan Road East #01-121
Enterprise Hub Singapore 608586
Tel: +65-6266 0555
Fax: +65-6266 3155
Email: cityauto@singnet.com.sg

----- Forwarded message -----

From: **Mei Kwan (LKKAuto)** <Meikwan@lkkauto.com>

Date: Tue, Feb 12, 2019 at 4:27 PM

Subject: RE: Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF: CC4/ASM19002496/ha3

To: Pioneer Workshop <pioneer@skauto.com.sg>

Cc: Vic (LKKAuto) <yicalpeh@lkkauto.com>, CS A Team <cs-a@lkkauto.com>, Admin A <admin-a@lkkauto.com>, assignments <assignments@lkkauto.com>

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

Please provide us evidence i.e. video and scene photo.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>

Sent: Monday, 11 February, 2019 4:21 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019

Dear Motor Claim Department

Kindly Arrange survey for below vehicle:

TP Survey Before Repair:

Our vehicle No.: SLB3686Z

Your Vehicle No.: GX3303Y

D.O.A : 04/02/2019

Location: 48 Toh Guan Road East #01-121 Enterpriser Hub Singapore 608586

Thanks & Regards,

SK Automobiles,

Tel: 6266 0555

HP: 9789 0992 (Winson)

--
Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

--
Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

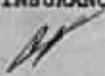
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

AXA INSURANCE PTE LTD
 8 Sheraton Way, #24-01
 AXA Tower, Singapore 068811
 Customer Service Centre #01-01
 Tel: (65) 63387288 Fax: (65) 63382522
 Website: www.axa.com.sg
 GST Registration Number: 199903612M
 customer.service@axa.com.sg



Private Cars COMP
 TAX INVOICE
 RENEWAL
 Original

Tax Invoice No : P1754831-00003

POLICY INFORMATION		Policy No. : VPA/P1754831	
Source	: (01) 08260 KOMOCO TRADING P/L (NY)		
Insured	: LOO WING KEONG		
Address	: BLK 836 JURONG WEST STREET 81 #14-69 SINGAPORE 640836		
Period of Insurance	: From 05/04/2018 To 04/04/2019 (Both Dates Inclusive)		
Transaction No.	: 00003		
Billing Currency	: SGD	Exchange Rate	: 1.0000
Gross Premium Less Discount SGD	Charges SGD	Total Payable SGD	
946.92	GST 7.00%	66.28	1,013.20
Premium Details (SGD)			
Gross Premium	: 946.92		
Total Discount	: 0.00		
Gross Premium less Discount	: 946.92		
Note: Discount is only applicable to limited products.			
AXA INSURANCE PTE LTD  Authorized Signature			
IMPORTANT NOTICE :			
For Individual Policyholders : Premium due must be paid in full before the inception date of the risk otherwise no benefits whatsoever shall be payable by the Company. Please refer to the Payment Before Cover Warranty in the Policy for further details.			
For all other Policyholders : Premium due must be paid in full within 60 days from the inception date of the risk otherwise this Policy/endorsement is automatically terminated immediately. The Company will be entitled to a pro-rata premium for the period they have been on risk subject to the minus premium as imposed in the policy. Please refer to the Premium Payment Warranty in the Policy for further details.			
Issued by - SGOSP on 21/03/2018			

Hsiao Tong (LKKAuto)

From: Pioneer Workshop <pioneer@skauto.com.sg>
Sent: Monday, 9 September 2019 10:02 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Winson Ng; Simon Koh; Roni Canega
Subject: Re: LOD Request_Accident involving GX3303Y & SLB3686Z D.O.A 04/02/2019 ***
LKK REF: CC4/ASM19002496/R1pa3

Dear Hsiao Tong,

OK accept, please send me the DV

On Wed, Sep 4, 2019 at 9:10 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$7,000.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>
Sent: Wednesday, 21 August 2019 5:15 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Winson Ng <winsonng@skauto.com.sg>; Simon Koh <simon@skauto.com.sg>; Roni Canega <roni@skauto.com.sg>
Subject: LOD Request_Accident involving GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF: CC4/ASM19002496/R1pa3

Dear Hsiao Tong,

We refer to the above accident. Kindly offer settlement as follows:

Cost of repair:	\$ 6,099.00 (Include GST)
Loss of Rental:	\$ 1,680.00 (12 days X \$140) Date in: 08/02/2019 Date out: 20/02/2019
LTA Search	\$ 2.00
Total:	\$ 7,781.00

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

On Tue, Jul 30, 2019 at 7:21 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>

Sent: Monday, 29 July 2019 4:06 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: [AXA]: Finalized_ Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF: CC4/ASM19002496/R1pa3

Dear Hsiao Tong,

The COR \$5,700.00 AND 8 repair day confirm.

On Sun, Jul 28, 2019 at 1:00 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at **L/Sum \$5,700.00 (before GST)** with **08 repair days**.

Kindly refer to the attached marked estimate for your easy reference. Our calculation is as follows: -

Please confirm.

** Kindly forward your LOD with all the relevant documents (ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop [<mailto:pioneer@skauto.com.sg>]

Sent: Tuesday, 23 July, 2019 10:27 AM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: gene.chowsh@axa.com.sg

Subject: Re: Finalized_Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF: CC4/ASM19002496/ha3

Final Reminder

Dear Rasul,

We still pending your reply.

As the abovementioned case pending more than FIVE months already

Appreciate your immediate attention to this matter.

We would wish submit LOD on 31 July 2019, Kindly help to finalized abovementioned vehicle before 31 July 2019.

--

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

On Sat, Jun 1, 2019 at 4:06 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Reminder

Hi Mr Rasul

Kindly help top finalized abovementioned vehicle.

On Thu, May 30, 2019 at 4:41 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Hi Rasul,

Please help finalized ASAP, the case pending more than **Three** months already, we would wish submit LOD on 03/06/2019.

CC4/ASM19002496/ha3	SLB3686Z	Lumpsum Repair	\$7,550.00
---------------------	----------	----------------	------------

Repair days: 9 Days

--

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

On Sat, May 25, 2019 at 2:30 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Hi Rasul,

Please help finalized ASAP, the case pending more than **Three** months already, we would wish submit LOD on 03/06/2019.

CC4/ASM19002496/ha3	SLB3686Z	Lumpsum Repair	\$7,550.00
---------------------	----------	----------------	------------

Repair days: 9 Days

On Mon, Apr 8, 2019 at 5:35 PM Pioneer Workshop <pioneer@skauto.com.sg> wrote:

Reminder I

Dear Mr Rasul

Kindly help top finalized below vehicle.The after photo attached.

CC4/ASM19002496/ha3	SLB3686Z	Lumpsum Repair	\$7,550.00
---------------------	----------	----------------	------------

Repair days: 9 Days

--

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121

Enterprise Hub, Singapore 608586

D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

----- Forwarded message -----

From: **Pioneer Workshop** <pioneer@skauto.com.sg>

Date: Sat, Mar 2, 2019 at 3:31 PM

Subject: Finalized_Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF:

CC4/ASM19002496/ha3

To: Rasul (LKKAuto) <rasul@lkkauto.com>

Cc: Winson Ng <winsonng@skauto.com.sg>

Dear Mr Rasul

Kindly help top finalized below vehicle.The after photo attached.

CC4/ASM19002496/ha3	SLB3686Z	Lumpsum Repair	\$7,550.00
---------------------	----------	----------------	------------

Repair days: 9 Days

--

Thanks & Regards,

Yvonne

SK Automobile Pte Ltd
48 Toh Guan Road East #01-121
Enterprise Hub Singapore 608586
Tel: +65-6266 0555
Fax: +65-6266 3155
Email: pioneer@skauto.com.sg

----- Forwarded message -----

From: **Pioneer Workshop** <pioneer@skauto.com.sg>

Date: Wed, Feb 13, 2019 at 3:57 PM

Subject: Fwd: Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF:
CC4/ASM19002496/ha3

To: <vicalpeh@lkkauto.com>

Dear Vic

Kindly check attached GIA report and let us know the liability.

Thanks & Regards,

Yvonne

SK Automobile Pte Ltd
48 Toh Guan Road East #01-121
Enterprise Hub Singapore 608586
Tel: +65-6266 0555
Fax: +65-6266 3155
Email: cityauto@singnet.com.sg

----- Forwarded message -----

From: **Mei Kwan (LKKAuto)** <Meikwan@lkkauto.com>

Date: Tue, Feb 12, 2019 at 4:27 PM

Subject: RE: Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019 *** LKK REF: CC4/ASM19002496/ha3

To: Pioneer Workshop <pioneer@skauto.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>, CS A Team <cs-a@lkkauto.com>, Admin A <admin-a@lkkauto.com>, assignments <assignments@lkkauto.com>

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

Please provide us evidence i.e. video and scene photo.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pioneer Workshop <pioneer@skauto.com.sg>

Sent: Monday, 11 February, 2019 4:21 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019

Dear Motor Claim Department

Kindly Arrange survey for below vehicle:

TP Survey Before Repair:

Our vehicle No.: SLB3686Z

Your Vehicle No.: GX3303Y

D.O.A : 04/02/2019

Location: 48 Toh Guan Road East #01-121 Enterpriser Hub Singapore 608586

Thanks & Regards,

SK Automobiles,

Tel: 6266 0555

HP: 9789 0992 (Winson)

--

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

--

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

48 Toh Guan Road East # 01-121
Enterprise Hub, Singapore 608586
D: +65 6266 0555 | F: +65 6266 3155 | pioneer@skauto.com.sg

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 12 February 2019 11:10 AM
To: assignments
Subject: RE: Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019

Hi nivitha,

Tp smart claim.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

1:01pm @ 12/2/2019
person @ Winson
vehicle in
Repairer arrange survey
on 13/2/19

From: Pioneer Workshop <pioneer@skauto.com.sg>
Sent: Monday, 11 February, 2019 4:21 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Subject: Arrange survey for GX3303Y & SLB3686Z D.O.A 04/02/2019

Dear Motor Claim Department

Kindly Arrange survey for below vehicle:

TP Survey Before Repair:

Our vehicle No.: SLB3686Z

Your Vehicle No.: GX3303Y

D.O.A : 04/02/2019

Location: 48 Toh Guan Road East #01-121 Enterpriser Hub Singapore 608586

Thanks & Regards,

SK Automobiles,
Tel: 6266 0555
HP: 9789 0992 (Winson)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 February, 2019

E-CUBE CAR RENTAL PTE LTD
48 CHARLTON LANE
SINGAPORE 539688

Dear Sir,

OUR REF : CC4/ASM19002496/ha3 // S9M01DH8
YOUR REF : GX 3303Y
ACCIDENT INVOLVING GX 3303Y AND SLB 3686Z ON 04/02/2019 ALONG/AT
FILTER LANE OF JURONG WEST AVE 2 TWDS JLN BOON LAY

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)



SK AUTOMOBILE PTE LTD ROC: 201500047H
48 Toh Guan Road East #01-121, Enterprise Hub, Singapore 608586
Tel: 6266 0555 Fax: 6266 3155 Email: pioneer@skauto.com.sg

Your ref: GX3303Y
Our Ref: SLB3686Z

WITHOUT PERJUDICE

August 21, 2019

AXA INSURANCE PTE LTD
8 Shenton Way #27-01
Singapore 06881

Attn: Motor Claim Dept

Dear Sir/Mdm

Accident Involving GX3303Y and SLB3686Z on 04/02/2019

We refer to the above said accident.

Based on the information we got from your insurance, we knew you are the insurer of vehicle no: **GX3303Y** at the material time of the accident, and the said accident was cause solely by the negligence of the driver of your company.

We enclosed herewith the relevant documents as stated below: -

1. Accident report of SLB3686Z
2. Certificate of insurance
3. Repairing tax invoice
3. Letter authorization
4. LTA Search Enquiry
5. Rental agreement & Invoice

As instructed, we are claiming the following as stated below:

1. Cost of repair (Include GST)	\$	6,099.00
2. Loss of rental (12 D X \$ 140.00)	\$	1,680.00
3. LTA search fees	\$	2.00
Total:	\$	7,781.00

Please kindly let us know whether you are prepared to settle our client's claim and we look forward to hear from you soonest.

Thanks & regards

Yvette Ho



Yvette

Tel: 6266 0555

Fax: 6266 3155

Email: pioneer@skauto.com.sg

SK AUTOMOBILE PTE LTD

23 Kaki Bukit Ave 4 #03-01
Vicom Inspection Centre (South Wing) S415933
Phone +65 6789-5155 Fax +65 6783-5155
CO Reg No. 201500047H GST Reg No. 201500047H

TAX INVOICE

DATE: 08-Aug-19
INVOICE # IV19-90378
VEH REG NO: SLB 3686 Z

Bill To:
AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

DESCRIPTION	AMOUNT
Being cost of repair inclusive of labour charges, parts and accessories for the abovementioned vehicle.	\$ 5,700.00
Sub.Total	\$ 5,700.00
7% GST	\$ 399.00
Total	\$ 6,099.00

Make all cheques payable to "SK AUTOMOBILE PTE LTD"



THANK YOU FOR YOUR BUSINESS!

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 10 May 2019 5:06 PM
To: ECUBERENTAL@gmail.com
Subject: ACCIDENT INVOLVING GX3303Y AND SLB3686Z ALONG JURONG WEST AVE 2 TOWARDS JALAN BOON LAY ON 04/02/2019

E-CUBE CAR RENTAL PTE LTD
ATTN: Mr. Lim

Dear Sir/Madam,

OUR REF : CC4/ASM19002496/R1ha3
YOUR REF : GX3303Y [YOUR DRIVER: CHEN JUN MING]
ACCIDENT INVOLVING GX3303Y AND SLB3686Z ALONG JURONG WEST AVE 2 TOWARDS JALAN BOON LAY ON 04/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s SK AUTOMOBILE PTE LTD acting on behalf of the owner of **SLB3686Z** against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended to the Third Party vehicle **SLB3686Z**. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of **S\$1,500.00-subject to additional excess** in accordance to your policy.

Our principal, AXA shall keep you informed of when to make the excess payment, which cheque is to be made in favor of "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com, **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license
- Authorization Letter for the Driver to drive the vehicle
- Driver's work permit
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at khanchna@lkkauto.com . Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



SK AUTOMOBILE PTE LTD
ROC No.: 201500047H
23 Kaki Bukit Ave 4, #03-01
Vicom Inspection Centre (South Wing) S415933
Tel: 6789 5155 Fax: 6783 5155

LETTER OF AUTHORIZATION

To Workshop : SK Automobile Pte Ltd
Fr Owner's Name : Lo Wing Keong
Company (if any) : -
Address : 836 Jurong West St 81 #14-69 S(2264)
NRIC No : S1376802A
Accident on : 04.02.2019 Involving vehicle(s) GX 3303Y
Along : Filter Lane of Jurong West Ave 2 Towards Jalan Boon Lay

I/We, Lo Wing Keong the owner of motor vehicle, registration no. SLB 3686Z hereby do authorize you to commence repairs to my abovementioned vehicle.

I/We confirm that you are authorized to handle the repair of the vehicle and/or to negotiate and settle my claims relating to the above mentioned accident, which I/we may have, against the other third party/parties or insurers (excluding my own insurer) and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.

You are hereby authorized to execute and/or sign any documents/discharge vouchers/agreements regarding my/our claim/case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claims, correspondences in connection with this said claim.

I/We confirm that in the event of an unsuccessful claim against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs, car rental and any incidental expenses incurred by you or to lodge an own damage (only for comprehensive cover) to cover the expenses incurred.

Witness's Name : _____

Date : 08/02/2019

Witness's Signature : _____



Owner's Signature : _____



ROC No.: 201500047H
23 Kaki Bukit Ave 4, #03-01
Vicom Inspection Centre (South Wing) S415933
Tel: 6789 5155 Fax: 6783 5155

To: AXA Insurance Pte Ltd

Dear Sir/Madam

Accident involving SLB36862 and GX3302Y on 04/02/2019

At/along Filter lane of Jurong West Ave 2 towards Jin Boon Lay

I/We, Lo Wing Keong, am the registered owner of the motor vehicle no. SLB 36862

Please note that I have assigned all compensation monies due to me/us in the above said accident to M/S SK Automobile Pte Ltd.

I/We, hereby authorized you to release all compensation monies pertaining to the above-mentioned accident to M/S SK Automobile Pte Ltd and forward your settlement cheque to M/S SK Automobile Pte Ltd whom I have authorized to collect the said compensation/monies.


Signature of Claimant

Witness  



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GX3303Y	(Insd veh)	Model: HYUNDAI : ELANTRA AD 1.6 GLS AT
	SLB3688Z	(TP veh)	
Date of Accident/ Time:	04/02/2019		

Repair Estimate	: \$	15,552.86	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	7,000.00	

Payee Name : SK AUTOMOBILE PTE LTD

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: _____
	BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Yvette Anas 

Winson Ng 

Signature of workshop representative / Workshop stamp

Signature of Witness / Workshop stamp (if applicable)

Name of Representative: _____

Name of Witness: _____

Date: 16/9/19

Date: 16/9/19

 *MRB*

Signature of AXA's surveyor/representative:

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

Name of AXA's surveyor /Representative: _____

Date: 16/9/19

CARS FOR RENT (2016) PTE LTD

5 TANAH MERAH KECHIL ROAD
#17-05 SINGAPORE 466665
TEL: 6789 5155 FAX: 6783 5155

INVOICE

DATE	INVOICE #
12/07/2019	VII19322

Invoice To:

LO WING KEONG
838 JURONG WEST 81
#14-69 SINGAPORE 640836

VEH REG NO	TERMS
SLB3686Z	DUE ON RECPT

DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
CAR RENTAL FROM 08/02/19 TO 20/02/19	12	\$140.00	\$1,680.00
TOTAL			\$1,680.00



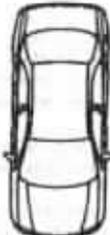
CARS FOR RENT (2016) PTE LTD

5 Tanah Merah Kechil Road #17-05 S 46665
Tel: 6789 5155 Fax: 67835155

No: 3124

ROC No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR Name: (as in I/C) <u>Lo Wing Keong</u> NRIC/PASSPORT No: <u>S1376802A</u> Address (Res): <u>83B Jurong West St 14-69</u> <u>S 640836</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: <u>35Y11M</u> Driving Licence No: _____ D/L Type: Local / International Issue Date: _____ Date of Birth: <u>13/10/1959</u> Tel: (C) _____ (F) _____ HP/PG <u>97206443</u>	Vehicle No: <u>SLX 9311A</u> Replace Veh No: <u>SLB 36863</u> Mileage Out: _____ Mileage In: _____ Make & Model: <u>Hyundai Accent</u> Auto / Manual Group: _____ OUT: Date <u>08/02/2019</u> Time: <u>14:30 Hrs</u> HIRE/PERIOD EXPIRY: _____ COLLISION DAMAGE WAIVER Excess <u>2,000/-</u> YES / NO PERSONAL ACCIDENT INSURANCE YES / NO																																								
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) _____ NRIC/PASSPORT No: _____ Address (Res): _____ Driving Licence No: _____ D/L Type: Local / International Issue Date: _____ Date of Birth: _____ Occupation: _____ Driving Exp: _____	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2">CHARGES</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>Daily</td> <td>12 @ \$ 140.00 per day</td> <td>1,680</td> <td>00</td> </tr> <tr> <td>Weekly</td> <td>@ \$ per week</td> <td></td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$ per month</td> <td></td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$ per hour</td> <td></td> <td></td> </tr> <tr> <td>Others</td> <td>@ \$</td> <td></td> <td></td> </tr> <tr> <td>CDW</td> <td>@ \$ per day/month</td> <td></td> <td></td> </tr> <tr> <td>PAI</td> <td>@ \$ per day/month</td> <td></td> <td></td> </tr> <tr> <td>Delivery Service</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">SUB-TOTAL \$</td> <td>1,680</td> <td>00</td> </tr> </tbody> </table>	CHARGES				Daily	12 @ \$ 140.00 per day	1,680	00	Weekly	@ \$ per week			Monthly	@ \$ per month			Hours	@ \$ per hour			Others	@ \$			CDW	@ \$ per day/month			PAI	@ \$ per day/month			Delivery Service				SUB-TOTAL \$		1,680	00
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ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S/Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD <input type="checkbox"/> Cartridges	Rented out by: _____ Hirer's Signature  Addition Driver's Signature _____																																								

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

- * IMPORTANT**
- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
 - ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
 - THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
 - IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
 - VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FILLING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
20/02/19	12:30			 SIGNATURE OF HIRER/DRIVER



GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-020498
 Date of Request: 09/02/2019

Your Ref No: Online Purchase

SK Automobile Pte Ltd
 23 Kaki Bukit Avenue 4
 #03-01 Vicom Inspection Centre
 Singapore 415933

Dear Sir/Madam,

Enquiry Date 09/02/2019
 Enquiry By Juliana Binte Johari
 TP Vehicle No. GX3303Y
 Accident Date 04/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GX3303Y	AXA Insurance Pte Ltd	06/05/2018-05/05/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

5 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-19-020498
Date of Request: 09/02/2019

Your Ref No: Online Purchase

SK Automobile Pte Ltd
23 Kaki Bukit Avenue 4
#03-01 Vicom Inspection Centre
Singapore 415933

Dear Sir/Madam,

Enquiry Date: 09/02/2019
Enquiry By: Juliana Binte Johari
TP Vehicle No.: GX3303Y
Accident Date: 04/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19002496/R1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:STACEY NG

Date : 03-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GX 3303Y	Veh. Inspected	SLB 3686Z
Policy No.	VFX/P1933329	Coverage (\$)	0.00
Claim No.	S9M01DH8	Excess (\$)	0.00
Assign From		Assign Date	12/02/2019

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI ELANTRA 1.6 A	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	KMHD841CMHU131616	Colour	RED
Odometer	56684	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R17	FALKEN	6 mm
L/H Front Tyre	225/45 R17	FALKEN	6 mm
R/H Rear Tyre	225/45 R17	FALKEN	6 mm
L/H Rear Tyre	225/45 R17	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	04/02/2019	Inspection Date	13/02/2019
Survey held at	48 Toh Guan Road East #01-121 Enterpriser Hub		
Repairer	SK AUTOMOBILE PTE LTD		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **8 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLB 3686Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT LID (CONSISTENT)	BENT	1,890.67	1,048.00
1	REAR BOOT LID LOGO EMBLEM (CONSISTENT)	NECESSARY	82.14	50.00
1	REAR BOOT LID S EMBLEM (CONSISTENT)	NOT NECESSARY	65.32	-
1	REAR BOOT LID ELANTRA EMBLEM (CONSISTENT)	NECESSARY	78.42	56.00
2	REAR BOOT LID REFLECTOR LAMP LH/RH @\$298.00 (CONSISTENT)	SCRATCHED	596.00	596.00
1	REAR BOOT LID OUTER REVERSE CAMERA (CONSISTENT)	NOT NECESSARY	652.97	-
2	REAR BOOT LID NUMBER PLATE LAMP LH/RH @\$55.65 (CONSISTENT)	NOT NECESSARY	111.30	-
2	REAR BOOT LID HINGES LH/RH @\$145.42 (CONSISTENT)	NOT NECESSARY	290.84	-
1	REAR BOOT LID INNER UPHOLSTERY TRIM (CONSISTENT)	NOT NECESSARY	358.31	-
1	REAR BOOT LID INNER HANDLE (CONSISTENT)	NOT NECESSARY	112.10	-
2	REAR BOOT LID RUBBER GUIDE STOPPER LH/RH @\$40.29 (CONSISTENT)	NECESSARY	80.58	80.58
1	REAR BOOT LID MECHANISM LOCK (CONSISTENT)	SCRATCHED	208.70	120.00
1	REAR BOOT LID WEATHER STRIP (CONSISTENT)	NECESSARY	92.50	92.50
2	REAR TAILLAMP LH/RH @\$395.42 (CONSISTENT)	CUT	790.84	790.84
2	REAR TAILLAMP INNER PANEL LH/RH @\$358.78 (CONSISTENT)	BENT	717.56	386.00
1	REAR BUMPER (CONSISTENT)	DEFORMED	489.24	489.24
2	REAR BUMPER REFLECTOR LH/RH @\$31.90 (CONSISTENT)	O/S SCRATCHED	63.80	31.90
1	REAR BUMPER LOWER LIP (CONSISTENT)	CUT	1,850.00	320.00
2	REAR BUMPER SIDE RETAINER LH/RH @\$44.30 (CONSISTENT)	SERVICEABLE	88.60	-
2	REAR BUMPER MUDFLAP LH/RH @\$72.80 (CONSISTENT)	NOT NECESSARY	145.60	-
1	REAR BUMPER INNER SIDE SHIELD RH (CONSISTENT)	NOT NECESSARY	145.65	-
1	REAR BUMPER LOWER UNDER COVER LH (CONSISTENT)	BROKEN	151.32	151.32
2	REAR BUMPER TOP BRACKET LH/RH @\$25.71 (CONSISTENT)	SERVICEABLE	51.42	-

Report Ref No. CC4/ASM19002496/R1pa3q2



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Page No. 2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	548.42	328.00
1	REAR BUMPER INNER BOOT LID ANTENA SENSOR (CONSISTENT)	NOT NECESSARY	325.61	-
1	REAR BUMPER INNER BOOT LID ANTENA SENSOR WIRE HARNESS (CONSISTENT)	SERVICEABLE	198.27	-
1	REAR END PANEL (CONSISTENT)	BENT	480.72	480.72
1	REAR END PANEL INNER TOP GARNISH (CONSISTENT)	CRACKED	159.80	159.80
1	REAR END PANEL LOCK STRIKER (CONSISTENT)	NOT NECESSARY	43.70	-
1	REAR END PANEL INNER BOOT LID ANTENA SENSOR (CONSISTENT)	NOT NECESSARY	325.61	-
1	SPARE TYRE PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	789.48	-
1	SPARE TYRE PANEL INNER TOP UPHOLSTERY BOARD (CONSISTENT)	NOT NECESSARY	219.10	-
2	SPARE TYRE SIDE PANEL LH/RH @\$245.62 (CONSISTENT)	NOT NECESSARY	491.24	-
1	SPARE TYRE RETAINER LOCK (CONSISTENT)	NOT NECESSARY	10.90	-
	LESS 20% DISCOUNT		-2,501.35	-1,036.18
			10,005.38	4,144.72
SPECIAL NETT ITEMS				
2	REAR BOOT LID REFLECTOR CLIPS SET LH/RH @\$10.00 (SN) (CONSISTENT)	NECESSARY	20.00	20.00
1	REAR BOOT LID NUMBER PLATE WITH CASING (SN) (CONSISTENT)	BENT	50.00	35.00
1	SET REAR BOOT LID INNER UPHOLSTERY TRIM CLIPS (SN) (CONSISTENT)	NECESSARY	50.00	30.00
2	REAR TAILLAMP CLIPS SET LH/RH @\$20.00 (SN) (CONSISTENT)	NECESSARY	40.00	40.00
2	REAR TAILLAMP INNER PANEL SEALANT LH/RH @\$30.00 (SN) (CONSISTENT)	NECESSARY	60.00	40.00
1	SET REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)	NOT WORKING	280.00	200.00
1	SET REAR BUMPER CLIPS (SN) (CONSISTENT)	NECESSARY	60.00	40.00
1	REAR BUMPER TOP CHROME PAD (SN) (CONSISTENT)	DEFORMED	380.00	380.00
1	SET REAR END PANEL INNER TOP GARNISH CLIPS (SN) (CONSISTENT)	NECESSARY	30.00	30.00
1	REAR END PANEL SEALANT (SN) (CONSISTENT)	NECESSARY	80.00	40.00

Report Ref No. CC4/ASM19002496/R1pa3q2



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Page No. 3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	SPARE TYRE PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
2	REAR FENDER INNER UPHOLSTERY TRIM CLIPS SET LH/RH @\$50.00 (SN) (CONSISTENT)	NECESSARY	100.00	60.00
2	REAR FENDER INNER SHIELD CLIPS SET LH/RH @\$40.00 (SN) (CONSISTENT)	NOT NECESSARY	80.00	-
			1,330.00	915.00
	LABOUR			
	TO DISMANTLE & REPLACED WITH PANEL BEATING ALL THE ACCIDENT PORTION. INCLUSIVE OF THE REPAIR OF SPARE TYRE PANEL .		1,200.00	900.00
	TO SPRAY PAINTING ALL THE ACCIDENT PORTION & POLISHING AFFECTED AREA.		1,000.00	900.00
	TO APPLY ANTI-RUST & TUFF KOTE.		80.00	60.00
	TO PERFORM LIGHTING & WIRING CHECK.		80.00	30.00
	TO DISMANTLE & REINSTALL REAR PETROL TANK FOR FACILITATE REPAIR.	NOT NECESSARY	250.00	-
	TO PERFORM TRANSFER REAR BOOT LID MECHANISM & REALIGN BACK TO MANUFACTURING SPECIFICATION .		150.00	60.00
	TO DISMANTLE & REPLACED REAR BUMPER REVERSE SENSOR WITH DISTANCE SETTING.		80.00	60.00
	TO DISMANTLE & REINSTALL INTERIOR CARPET WITH OTHER ATTACHMENT PARTS COMPONENT TO FACILITATE REPAIR.		280.00	60.00
	TO PERFORM CONDUCT WATER LEAKAGE TEST OF ACCIDENT PORTION .		80.00	30.00
			3,200.00	2,100.00
GRAND TOTAL			14,535.38	7,159.72
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				5,700.00

Report Ref No. CC4/ASM19002496/R1pa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim: 59M01DH8
 Reference: CCA/ASM19002496/R12a3g2
 Loss Date: 4 February 2019
 Report Date: 12 Feb 2019 9:06:25 AM
 Request Date: 12 February 2019
 Due Date:
 Vendor Name: LKK AUTO CONSULTANTS PTE LTD (TP)
 Type of Loss: Third Party Vehicle Damage
 Services: Pending verification - Direct Settlement

Vehicle Information
 Incident Vehicle Registration #: SLB366JZ
 Make: TPVD HYUNDAI
 Model: ELANTRA AD 1.6 GLS AT
 Service Address:
 ...
 Primary Contact/Insured:
 E-CUBE CAR RENTAL PTE LTD
 48 CHARLTON LANE, S39688, Singapore

Claim Handler
 NG Stacey
 6568804351
 stacey.ng@axa.com.sg

Actions

Next Step: Wait for Approve Invoice

[Add Invoice](#)

Additional Instructions: INSURED NOT REPORTED

Messages: Invoices History Documents Assessment Metrics Notes

Document Type:

[Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice [Default]	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019

Forms / Claim Documents	Sub-Type	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019 BROKAGED
RENTAL RECEIPT.pdf			
LKK Inspection.pdf	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
LKK Adjustment 1a (1).pdf	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
GUA SEARCH.pdf	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
AUTHORISATION TO ACT FORM.pdf	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
LETTER TO OI.pdf	Letters and Correspondence	LKK AUTO CONSULTANTS PTE LTD (TP)	11 October 2019
LKK Itinerary Photos.pdf	Reports & Statement	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
TP ESTIMATE_MARKED.pdf	Reports & Statement	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
LKK Survey Photos.pdf	Reports & Statement	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
TP-Mandator IA dd 250719.pdf	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
PASS_COE_Itelvic_Enquiry.pdf	Reports & Statement	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
OI RENTAL AGREEMENT.pdf	Letters and Correspondence	LKK AUTO CONSULTANTS PTE LTD (TP)	25 July 2019
OID DRIVING LICENSE.pdf	Forms / Claim Documents	LKK AUTO CONSULTANTS PTE LTD (TP)	10 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
01 GIA REPORT.PDF	Reports & Statement	GIA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	8 April 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	25 February 2019
P1933329_C1_TP XS \$1500.pdf	Firms / Claim Documents	Policy Schedule / Certificate of Insurance / Covernote /	NG Stacy	21 February 2019
P1933329_BN_00015_1.auf	Firms / Claim Documents	Policy Schedule / Certificate of Insurance / Covernote /	NG Stacy	21 February 2019
EMAIL FROM WORKSHOP (THIRD PARTY PRU).msg	Letters and Correspondence	Workshop	KADRI MATEEN	12 February 2019
GIA REPORT OF SLB3586Z (TP).PDF	Reports & Statement	GIA Report	KADRI MATEEN	12 February 2019
Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2019