

INS. CASE OWNER:

CC3 / EQ1 1900 2/84, KHA3

L.A.S.

IDAC:

Surveyor:

KSC

DOI:

11-2-19

Date / Time:

11-2-19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBH 3855P

Name of Insured:

GABONC WINGS SOLUTIONS

Insured Tel No.:

HP:

Claim No.:

Excess Sec II :SS

D.O.A.:

11/2/19

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 9896G



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans- (ab)



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

LY CLEAR

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASS. REC. BY:

REF:

EG 1

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR. Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.: Yes or No

Lump Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SID 98966

Yr Regn:

05, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Renault Latitude cc

1985

Colour:

M. White / R

A/C:

Insured / Std / NI / NA

Sp. Reading

647395

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

VF1A BL 15AUC 277841

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: M / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Giti

Front

Rear

R/Bal.

J

mm

R/Bal.

9

mm

L/Bal.

J

mm

L/Bal.

P

mm

D.O.A.

1/2/19

D.O.I.

11/2/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S 1st body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to
L/Rm @ 2900

Crel # 16109.21/25/19

Date/Time, File Pass to?

☐

: Prelim. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS, \$

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI19002484/Kha3

Date: 15/02/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 9896G

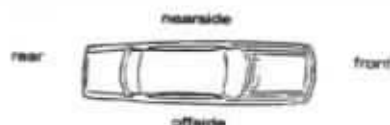
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11/02/2019 at the premises of M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio and have the following to report:-

Workshop Estimate Amount	: S\$	19,009.25
Revised Estimate Amount	: S\$	2,900.00
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	2,900.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Trans-cab Auto Services Pte Ltd

AAD1902-036

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No.: 6287 6666 Fax No.: 6257 1330

CO./GST Reg. No. 201019626G

SHD 9896G

Not Noted
11/12/2019

Vehicle No.:

SHD 9896G

Chassis No.:

VF1ABL15AUC277841

Vehicle Make:

RENAULT

Vehicle Model:

LATITUDE

Date of Accident:

1.2.2019

Third Party Insurer:

EQ

Date of Registration:

9/5/2014

	PART
1	BUMPER COVER FRT
1	BUMPER SPOILER FRT
1	BUMPER ABSORBER FRT
1	BUMPER RETAINER FRT RH
1	BUMPER SUPPORT FRT
1	BUMPER UNDERTRAY FRT
1	BUMPER GRILLE LOWER FRT
1	BUMPER FOG LAMP GRILLE RH
1	BUMPER BEAM FRT
1	HEADLAMP RH
1	HEADLAMP PANEL FRT RH
1	FENDER PANEL FRT RH
1	WHEELARCH FRT RH
1	FENDER BRACKET LOWER RH
1	FENDER INSULATOR RH
1	DOOR PANEL FRT RH
1	WIPER RESERVOIR
1	WIPER RESERVOIR NECK
1	WIPER RESERVOIR MOTOR
1	RADIATOR GRILL

	LIST
\$	<i>Bu</i> 1,259.42 ✓
\$	<i>Sn</i> 181.75 X
\$	<i>Sn</i> 394.68 X
\$	<i>Di</i> 150.77 ✓
\$	<i>Sn</i> 123.88
\$	<i>Sn</i> 472.83
\$	<i>Sn</i> 266.80
\$	<i>Sn</i> 207.21 } X
\$	<i>R</i> 914.08
\$	<i>Sn</i> 1,184.43
\$	<i>R</i> 152.15
\$	<i>R</i> 783.83 ✓
\$	<i>Tn</i> 278.84 ✓
\$	<i>Sn</i> 15.79
\$	<i>Sn</i> 130.84
\$	<i>R</i> 2,844.66
\$	<i>Sn</i> 348.25 } X
\$	<i>Sn</i> 136.11
\$	<i>Sn</i> 270.06
\$	<i>Sn</i> 1,707.78
TOTAL	\$ 11,824.17
10%	\$ 1,182.42
	\$ 10,641.75

Specical Nett

1SET	BUMPER CLIP FRT	\$
1	BUMPER BRACKET CLIP FRT RH	\$
1	BUMPER SUPPORT CLIP FRT RH	\$
1SET	BUMPER GRILLE LOWER CLIP	\$

<i>Rn</i>	66.00 ✓
<i>Rn</i>	12.00 X
<i>Rn</i>	10.50 X
<i>Rn</i>	69.00 X

Trans-cab Auto Services Pte Ltd

AAD1902-036

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9896G

1	FRONT RIGHT DOOR STICKER 'TRANS-CAB'	\$	<i>80.00</i>	<i>60sn</i>
1	FRONT RIGHT DOOR STICKER 'CHASSIS'	\$	<i>50.00</i>	<i>15sn</i>

\$	157.50
----	--------

TOTAL	\$	10,799.25
-------	----	-----------

TOTAL PARTS**LABOUR**

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	3,000.00	<i>500l</i>
Putty and spray painting of the affected portion.	\$	3,000.00	<i>660l</i>
To rust-proofing of the affected areas.	\$	170.00	<i>30l</i>
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	<i>380.00</i>	<i>X</i>
To check steering geometry and computer wheel alignment	\$	220.00	<i>60l</i>
To transfer of tire, rim and on wheel balancing.	\$	<i>170.00</i>	<i>X</i>
To Check Electrical Lighting Concerned.	\$	170.00	<i>20l</i>
To transfer of front fender fittings, attachment and perform water seepage test.	\$	<i>380.00</i>	<i>X</i>
To vacuum, replace, refix and recharge air condenser	\$	<i>380.00</i>	<i>X</i>
To replace, refix and top up coolant for radiator	\$	<i>170.00</i>	<i>X</i>

Trans-cab Auto Services Pte Ltd**AAD1902-036**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 9896GTo vacuum, replace, refix and recharge Air
Intercooler\$ *~* 170.00 X**TOTAL** \$ 8,210.00**Over All Total** \$ 19,009.25**LUMP SUM (REPAIR DAY)**~~10 DAYS~~*3 days*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	3878K

Vehicle Details

Vehicle No.:	SHD9896G
Vehicle to be Exported:	Yes
Intended Deregistration Date:	07 Feb 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	M9R8839C001217
Chassis No.:	VF1ABL15AUC277841
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	09 May 2014
First Registration Date:	09 May 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 May 2022
PARF Rebate Amount:	\$9,373.00

Intended COE Rebate Details

COE Expiry Date:	08 May 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$60,414.00
COE Rebate Amount:	\$24,563.00
Total Rebate Amount:	\$33,936.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 07 Feb 2019

OK

Mei Kwan (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Tuesday, 19 February, 2019 1:52 PM
To: Mei Kwan (LKKAUTO)
Cc: Vic (LKKAUTO); CS A Team; Admin A
Subject: FW: Direct Settlement - Accident Involving GBH3855P (OI : EQI - DM19HO00379/JG) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kha3) on 01/02/2019
Attachments: TP GIA REPORT.pdf; Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

Dear Mei Kwan

OI report as attached.

Liability not cleared.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, February 19, 2019 1:26 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Janet Tan <janet.tan@eqinsurance.com.sg>; Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBH3855P (OI : EQI - TBA) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kha3) on 01/02/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQI19002484/Kha3

29 April 2019

EAGLE WINGS SOLUTIONS

20 MAXWELL ROAD

#09-17

MAXWELL HOUSE

SINGAPORE 069113

Dear Sir/Madam,

ACCIDENT INVOLVING GBH3855P & SHD9896G ON 01/02/2019

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 10/05/2019, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


KHANCHNA

Case Handler

DID: 6841 2360

FAX: 6741 4108

EMAIL: vicalpeh@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 7 August 2019 4:09 PM
To: Joel Goh; Hsiao Tong (LKKAUTO)
Cc: CS A Team; Admin A
Subject: RE: Direct Settlement - Accident Involving GBH3855P (OI : EQI - DM19HO00379-JG) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kpa3) on 01/02/2019
Attachments: PIR.jpg

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Hi Hsiao Tong,

FYIP.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 7 August, 2019 4:04 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBH3855P (OI : EQI - DM19HO00379-JG) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kha3) on 01/02/2019

Dear Mei Kwan

Attached PIR for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, February 19, 2019 1:26 PM

To: EQI PRS

Cc: Janet Tan; Tan Wei Yin; Joel Goh; Vic (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving GBH3855P (OI : EQI - TBA) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kha3) on 01/02/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9896G at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your Insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/10215/2019
Date : 2 AUGUST 2019

CALVIN PEH PHOO LIM
BLK 172B EDGEDALE PLAINS
#17-484
SINGAPORE 822172

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING SHD 9896 G AND GBH 3855 P ALONG BENDEMEER
ROAD ON 01/02/2019 AT ABOUT 8.25PM**

I refer to the above accident.

Please be informed that we have completed our investigations which revealed that the driver of **SHD 9896 G** had committed an offence of **Inconsiderate Driving under Section 65(b) of the Road Traffic Act Chapter 276**. Action has been initiated against the driver for the said offence.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

KUN

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1902-036

Your Ref : GBH3855P

Date : 14.May 2019

EQ INSURANCE LIMITED

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD9896G AND GBH3855P ON 01/02/19 08:25 PM ALONG
BENDEMEER ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	3,103.00
2.	Loss of Rental for ____ days @ \$____ per day	\$	297.96
3.	Loss of Income for ____ days @ \$____ per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,558.45

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: EQ INSURANCE COMPANY LIMITED 5 Maxwell Road #17-00 Tower Block, MND Complex 069110 Singapore ATTENTION:	INVOICE NO. : INV1905-044 DATE : 14. May 2019 REFERENCE NO : AAD1902-036 TERMS : DUE DATE : 14. May 2019 PAGE : 1
--	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9896G;DOA 01.02.19(LUMP SUM-19)	1	3,103.00	3,103.00

Total SGD Excl. GST : 2,900.00
7% GST : 203.00
Total SGD Incl. GST : 3,103.00

****** THREE THOUSAND ONE HUNDRED THREE SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
2) Please quote our Invoice Number during payment.
3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

14 May, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 01/02/19 08:25 PM at BENDEMEER ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9896G. The taxi was hired to TAN CHING CHUAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$99.32 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

01-02-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1902-036	Accident Date 01-02-2019
11/2/2019 09:15	13/2/2019 16:00	5HD9896G

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9896G and GBH3855P along BENDEMEER ROAD on 01/02/19 08:25 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 14 (day) of May 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
FBB3618P	02 Feb 2019 / 15:00:00	NTUC INCOME INS CO-OP LTD
SLQ6702L	05 Feb 2019 / 20:20:00	AXA INSURANCE PTE LTD
SLL9557X	06 Feb 2019 / 13:05:00	AXA INSURANCE PTE LTD
SLN2103H	07 Feb 2019 / 08:45:00	MSIG INSURANCE (SINGAPORE) PTE LTD
GBH3855P	01 Feb 2019 / 20:25:00	EQ INSURANCE COMPANY LTD

[Print](#)[OK](#)[Save as PDF](#)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 9 August 2019 12:08 PM
To: 'Joel Goh'
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBH3855P (OI : EQI - DM19HO00379-JG) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kpa3) on 01/02/2019
Attachments: PIR.jpg

Hi Joel,

In view of the PIR is against third party driver, we seek your approval to reject third party claim.

Thank you.

Best Regards,

 **Hsiao Tong, Chew** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 7 August 2019 4:09 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBH3855P (OI : EQI - DM19HO00379-JG) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kpa3) on 01/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Hi Hsiao Tong,

FYIP.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 7 August, 2019 4:04 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBH3855P (OI : EQI - DM19HO00379-JG) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kha3) on 01/02/2019

Dear Mei Kwan

Attached PIR for your attention.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, February 19, 2019 1:26 PM

To: EQI PRS

Cc: Janet Tan; Tan Wei Yin; Joel Goh; Vic (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving GBH3855P (OI : EQI - TBA) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kha3) on 01/02/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 9896G at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 14 August 2019 9:07 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving GBH3855P (OI : EQI - DM19HO00379-JG) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kpa3) on 01/02/2019

Dear Hsiao Tong

Please proceed to reject third party's claim.


Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Friday, August 9, 2019 12:08 PM
To: Joel Goh
Cc: Admin A
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Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

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Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBH3855P (OI : EQI - DM19HO00379-JG) AND SHD9896G (TP : LKK REF - CC3/EQI19002484/Kha3) on 01/02/2019

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Best Regards,

Joel Goh

Executive | Claims

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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

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WITHOUT PREJUDICE

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We have inspected TP vehicle SHD 9896G at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
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Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 16 August 2019 8:46 AM
To: 'jasminetan@transcab.com.sg'; Ng Wai Yin; claims@transcab.com.sg
Subject: <REJECTION> Your Ref: AAD1902-036 (SHD9896G) *Our Ref: CC3/EQI19002484/Kpa3 [ACCIDENT INVOLVING GBH 3855P(EQ) & SHD 9896G ON 01/02/2019]
Attachments: PIR.jpg

Your Ref: **AAD1902-036 (SHD9896G)**
Our Ref: CC3/EQI19002484/Kpa3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING GBH 3855P(EQ) & SHD 9896G ON 01/02/2019

We refer to the above matter.

Attached is a copy of Police Investigation Result for your easy reference. It shows that your client was being charged for Inconsiderate Driving.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave-1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQ19002484/Kpa3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 15-10-2019	
			Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBH 3855P	Veh. Inspected	SHD 9896G	
Policy No.	DMCPHQ18-002880	Coverage (\$)	0.00	
Claim No.	DM19HO00379/JG	Excess (\$)	0.00	
Assign From		Assign Date	11/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	RENAULT LATITUDE (A)	c.c	1995	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	VF1ABL15AUC277841	Colour	METALLIC WHITE/RED	
Odometer	647395	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	GITI	8 mm	
L/H Front Tyre	215/60 R16	GITI	8 mm	
R/H Rear Tyre	215/60 R16	GITI	9 mm	
L/H Rear Tyre	215/60 R16	GITI	9 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT BODY. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	01/02/2019	Inspection Date	11/02/2019	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 9896G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER COVER FRT	BUCKLED	1,259.42	1,259.42
1	BUMPER SPOILER FRT	SERVICEABLE	181.75	-
1	BUMPER ABSORBER FRT	SERVICEABLE	394.68	-
1	BUMPER RETAINER FRT RH	DISTORTED	150.77	150.77
1	BUMPER SUPPORT FRT	SERVICEABLE	123.88	-
1	BUMPER UNDERTRAY FRT	SERVICEABLE	472.83	-
1	BUMPER GRILLE LOWER FRT	SERVICEABLE	266.80	-
1	BUMPER FOG LAMP GRILLE RH	SERVICEABLE	207.21	-
1	BUMPER BEAM FRT	TO REPAIR SEE LABOUR	914.08	-
1	HEADLAMP RH	SERVICEABLE	1,184.43	-
1	HEADLAMP PANEL FRT RH	TO REPAIR SEE LABOUR	152.15	-
1	FENDER PANEL FRT RH	BENT	783.83	783.83
1	WHEELARCH FRT RH	TORN	278.84	278.84
1	FENDER BRACKET LOWER RH	SERVICEABLE	15.79	-
1	FENDER INSULATOR RH	SERVICEABLE	130.84	-
1	DOOR PANEL FRT RH	TO REPAIR SEE LABOUR	2,844.66	-
1	WIPER RESERVOIR	SERVICEABLE	348.25	-
1	WIPER RESERVOIR NECK	SERVICEABLE	136.11	-
1	WIPER RESERVOIR MOTOR	SERVICEABLE	270.06	-
1	RADIATOR GRILLE	SERVICEABLE	1,707.78	-
	LESS 10% DISCOUNT		-1,182.42	-247.29
			10,641.74	2,225.57
SPECIAL NETT ITEMS				
1	SET BUMPER CLIP FRT (SN)	NECESSARY	66.00	66.00
1	BUMPER BRACKET CLIP FRT RH (SN)	NOT NECESSARY	12.00	-
1	BUMPER SUPPORT CLIP FRT RH (SN)	NOT NECESSARY	10.50	-
1	SET BUMPER GRILLE LOWER CLIP (SN)	NOT NECESSARY	69.00	-
1	FRONT RIGHT DOOR STICKER 'TRANS-CAB' (SN)	NECESSARY	80.00	60.00

Report Ref No. CC3/EQI19002484/Kpa3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT RIGHT DOOR STICKER 'CHASSIS' (SN)	NECESSARY	50.00	15.00
			287.50	141.00
	LABOUR			
	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF BUMPER BEAM FRT,HEADLAMP PANEL FRT RH AND DOOR PANEL FRT RH .		3,000.00	500.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION .		3,000.00	660.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		220.00	60.00
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	TO TRANSFER OF FRONT FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO VACUUM ,REPLACE ,REFIX AND RECHARGE AIR CONDENSER.	NOT NECESSARY	380.00	-
	TO REPLACE ,REFIX AND TOP UP COOLANT FOR RADIATOR.	NOT NECESSARY	170.00	-
	TO VACUUM ,REPLACE ,REFIX AND RECHARGE AIR INTERCOOLER.	NOT NECESSARY	170.00	-
			8,210.00	1,270.00
GRAND TOTAL			19,139.24	3,636.57
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,900.00

Report Ref No. CC3/EQ19002484/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Joanne Lee (LKK Auto)

From: Joanne Lee (LKK Auto) <report@lkkauto.com>
Sent: Wednesday, 16 October 2019 3:44 PM
To: 'Joel Goh'
Cc: 'chewht@lkkauto.com'
Subject: TP Direct Settlement - Accident Involving GBH 3855P (OI) and SHD 9896G (TP) on 01/02/2019
Attachments: EMAIL.pdf; LKK REPORT & PHOTO.pdf

Dear Sir/Madam,

We refer to the above matter.

Please be informed that we have rejected TP claim. (see attached)

We enclose herewith our without prejudice report and relevant documents for your necessary action please.

Thank you.

Best Regards,

JOANNE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933