

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 11 December, 2019 10:50 AM
To: Investigation
Cc: Admin A; Vic (LKKAUTO); Lee, Ming-Yao
Subject: <DO HEIGHT MEASUREMENT> FW: - SID 13837914 & CLM NO: 8229263504SG - INSD DISPUTE LOB - LKK REF CC4/AIG19002479/Ghb3
Attachments: EMAIL FROM AIG.pdf; OI GIA REPORT.pdf; TP GIA REPORT.pdf; TP VIDEO - OI MOVED OUT.MP4; TP ESTIMATE- MARKED.pdf
Importance: High

Dear Investigation Team,

AIG requested to do Height Measurement report as Insured insisted that there was no collision and no damages to her vehicle.

Kindly let me know when is the convenient time for her to come down to our office as she will make herself available to do the necessary and view the video footage.

Attached herewith are the relevant documents for your reference.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Wednesday, 11 December, 2019 10:40 AM
To: Rumli, Sharizah
Cc: Quek, Joyceline-CH; Lee, Ming-Yao; Paramchand, Varsha; Admin A; Vic (LKKAUTO)
Subject: RE: - SID 13837914 & CLM NO: 8229263504SG - INSD DISPUTE LOB

Dear Shasha,

We refer to your below email.

Please be informed that we had spoken to the Insured Mdm Tan with regards to her concern.

As instructed previously to us, we will be conducting a Height Measurement to the Insured's vehicle which she agreed and we are yet to arrange the appointment as she insisted that there was no collision and no damages to her vehicle.

We will get back to you for more update in due course.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

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From: Rumli, Sharizah [<mailto:Sharizah.Rumli@aig.com>]

Sent: Wednesday, 11 December, 2019 10:17 AM

To: Joy Irene (LKKAuto); Vic (LKKAuto)

Cc: Quek, Joyceline-CH; Lee, Ming-Yao; Paramchand, Varsha

Subject: RE: - SID 13837914 & CLM NO: 8229263504SG - INSD DISPUTE LOB

Importance: High



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