

**RE: - SID 13837914 & CLM NO: 8229263504SG - INSD DISPUTE LOB**

From: Lee, Ming-Yao  
To: joyirene@lkkauto.com, Vic (LKKAuto)  
Cc: Rumli, Sharizah, Chua, Tienzhu (SG), Quek, Joyceline-CH, Paramchand, Varsha  
Sent: 12/2/2019 10:25:04 AM

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Hi Vic,

Regarding this case, we believe we have discussed before.

Please assist to clarify insured. If needed, may arrange for height measurement to confirm on damage consistency.

Thanks.

Regards,

**Lee Ming Yao, George**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Paramchand, Varsha <Varsha.Paramchand@aig.com>

**Sent:** 02 December 2019 10:15

**To:** joyirene@lkkauto.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>

**Cc:** Lee, Ming-Yao <MingYao.Lee@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Chua, Tienzhu (SG) <Tienzhu.Chua1@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>

**Subject:** AIGENCRYPT - SID 13837914 & CLM NO: 8229263504SG - INSD DISPUTE LOB

Hi LKK,

Insd dispute LOB & mentioned did not have any contact with the TP veh & why we she is at fault claim. Pls ctc Insd @ 98233553.

Tq

Varsha

\*\*\*\* Entered By: SSPAYY (Ayyash, Haneen) @ 02/12/2019 09:38 AM \*\*\*\*

rcvd RN

asking why prem is high

aegis - doa: 30/01/2019

TPPD - open at \$4,800.00

current - \$737.26

Safe Driver Discount 5.00%  
Online Driver Risk Test Disc\_3 15.00%  
AIG On the Go App 5.00%  
CDC25 0.00  
50% ncd

- adv prem higher bec of claim  
asking w/ claim  
- gave acc date  
reported to Idac not to AIG auth w/s  
no contact to TP car  
TP said OI pay them \$200 but she refused

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Hi Team,

8229263504SG  
OI is disputing on lob.  
She said that there was no contact to TP veh so why are they claiming and why is she AF.  
TP wanted OI to pay them \$200 but she didn't agree.  
She reported to Idac and not to our AWS.  
Please check if we have rcvd any acc reporting.

Thank you.

\*\*\*\* Entered By: ssppdv (Paramchand, Varsha) @ 02/12/2019 10:06 AM \*\*\*\*(Saved Draft)  
fwd LKK joy Irene, cc MingYao,

*Varsha*  
*Claims / AIG Asia Pacific Insurance Pte Ltd*  
*Claims Care Associate*  
*AIG Building, 78 Shenton Way #08-16 Singapore 079120*  
[www.aig.sg](http://www.aig.sg)

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