

Surveyor: 1122 | DOI: 11/2/19 | Date / Time: 11/2/19

Pre-assign / CCU / FIE: _____ | Registered in Merimen: 11/2/19

Insured Vehicle No.: Smc 3686 G | **Claim No.:** 56582800945G

Name of Insured: Ny Ark Song | **Policy No.:** _____

Insured Tel No.: _____ | **HP:** _____ | **Make / Model:** _____

Excess Sec II :SS _____ | **D.O.A.:** 11/2/19 | **Place of Accident:** _____

Is driver the owner? (YES/ NO) YES | **Nature of Accident:** _____

If NO, Driver Name / Age: _____ | **OI GIA REPORT:** YES / NO ; **TP GIA REPORT:** YES / NO

Driver Tel No.: _____ | **(V/L: YES / NO)** _____ | **Insured Liability:** 2 % | **Final ? Yes / No** NO

Site 5516 K

 INSRS: _____	 INSRS: _____	 INSRS: _____	 INSRS: _____
WSP: <u>Trans-Cab</u>	WSP: _____	WSP: _____	WSP: _____
Tel: _____	Tel: _____	Tel: _____	Tel: _____
Liability: _____	Liability: _____	Liability: _____	Liability: _____
RMKS: _____	RMKS: _____	RMKS: _____	RMKS: _____

Date/Time	Description	STAGE	DATE / PIC
<u>11/2/19</u>	<u>SITE 5516 K - 247 (AKA 120 20205 / 6/6/19 ? ; DOA: 11/10/2019)</u>	Non-Reporting ltr (1st):	
<u>11/2/19</u>	<u>Smc 3686 G - X</u>	Non-Reporting ltr (2nd):	
<u>11/2/19</u>	<u>in liability</u>	Non-Reporting ltr (Final):	
<u>11/2/19</u>	<u>OI dispute, EMAIL TP TO GET VIDEO FOOTAGE.</u>	Notification ltr (if non-pickup):	
<u>11/2/19</u>	<u>SEND LETTER TO OI</u>	Call OI: <u>11/2/19</u> <u>CELINA</u>	
<u>11/2/19</u>	<u>PENDING TP VIDEO (if any)</u>	After call ltr to OI: <u>11/2/19</u> <u>CELINA</u>	
<u>11/2/19</u>	<u>TP VIDEO PROVIDED. TO PROVIDE</u>	Documentation Check List: Handler Typist	
<u>11/2/19</u>	<u>CALL OI TO GET HIS EMAIL ADDRESS - NO ANSWER</u>	Notification ltr (if non-pickup)	
<u>11/2/19</u>	<u>CALL OI NO ANSWER</u>	After call ltr to OI:	
<u>11/2/19</u>	<u>CALL OI NO ANSWER</u>	Authorisation To Act:	
<u>11/2/19</u>	<u>OI call back, advise liability down. willing to settle</u>	Release Voucher:	
<u>11/2/19</u>	<u>TP VIDEO FOOTAGE IN. UPLOADED IN WORKBOOK</u>	Final Repair Bill:	
<u>11/2/19</u>	<u>ORIGINAL TP LOP IN</u>	Car Rental Invoice:	
<u>11/2/19</u>	<u>SEND 1ST OFFER TO TP.</u>	Towing Invoice:	
<u>11/2/19</u>	<u>TP VIDEO FOOTAGE IN. UPLOADED IN WORKBOOK</u>	LTA/GIA:	
<u>11/2/19</u>	<u>ORIGINAL TP LOP IN</u>	Medical Bill:	
<u>11/2/19</u>	<u>SEND 1ST OFFER TO TP.</u>	PIR:	
<u>11/2/19</u>	<u>TP VIDEO FOOTAGE IN. UPLOADED IN WORKBOOK</u>	Mandate/Reject Instruction:	
<u>11/2/19</u>	<u>ORIGINAL TP LOP IN</u>	LOD:	
<u>11/2/19</u>	<u>SEND 1ST OFFER TO TP.</u>	Payment Breakdown Form:	
<u>11/2/19</u>	<u>TP VIDEO FOOTAGE IN. UPLOADED IN WORKBOOK</u>	Post-Repair Photos:	
<u>11/2/19</u>	<u>ORIGINAL TP LOP IN</u>	Others:	
<u>11/2/19</u>	<u>SEND 1ST OFFER TO TP.</u>		

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: 119 \$3,260.00 (2.5 days) Reduction: 86 %

FINAL SETTLEMENT Date/Time: 30/08/19 Confirm with: WAM YIN Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 15

Repair Cost: (4/650) \$3,278.00

Loss of Rental (LOR): \$3,297.96 (3 days) x \$99.32

Loss of Use (LOU): \$3, - (\$ x days)

Loss of Income (LOI): \$3, 150.00 (\$50 x 3 days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: \$3, 7.99

Medical: \$3, -

Disbursement: \$3, - (e.g. Tow/ Independent)

Legal Cost: \$3, -

Total: \$3, 3,257.45 | **Global Sum \$5:** 3,180.00

1) Claim status: Normal/Reject/Private Settle

2) Report Format: _____

3) Survey fee: \$320.00

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: \$3, 3,180.00 | **Name 1:** TRANS-CAB AUTO SERVICES PTB DOB

Payee 2: (Strike off) \$3, - | **Name 2:** _____

Payee 3: (Strike off) \$3, - | **Name 3:** _____

COPY SENT
3/9/19

ASS. REC. BY:

REF: 116/1

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s Trans Cab

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 1/2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: S11C5516K Yr Regn: 07, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or N/A

Make: Renault Latitude c.c. 1985

Colour: M White / Red AC: Insured / Std / NI / NA

Sp. Reading: 617494 T/Radio: Insured / Std / NI / NA

Eng No: _____

C/No: VFI ABL 15 AUG 278840

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NI / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Giti

Front

R/Bal. 8 mm

L/Bal. 8 mm

D.O.A. 4/2/19

Rear

R/Bal. 8 mm

L/Bal. 8 mm

D.O.I. 11/2/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File pass to
6/2/19 @ 2650h
(CRAB: \$16,409.25 / 861.)

Rid = \$16,409.25 / 87%

Date/Time, File Pass to?

: Prell. Report

: Final Report

1) Date/Time, File Return to?

2) _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation: _____
\$ - RS. \$

Fixturs

Others

TOTAL

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech Invs (\$ _____)

: Weekend (\$ _____)

Report Format :

Lump Sum / I.B.I: (\$ _____)

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5516K

AAD1902-030

*Not Authored
U/Buy @ 2/10/19*

Vehicle No.:	SHC 5516K
Chassis No.:	VF1ABL15AUC278840
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE
Date of Accident :	4.2.2019
Third Party Insurer :	AIG
Date of Registration :	11/7/2014

	PART		LIST	
1	BUMPER COVER FRT	\$	<i>Br</i> 1,259.42	✓
1	BUMPER SPOILER FRT	\$	<i>Sn</i> 181.75	X
1	BUMPER ABSORBER FRT	\$	<i>Sn</i> 394.68	X
1	BUMPER RETAINER FRT RH	\$	<i>M</i> 150.77	✓
1	BUMPER SUPPORT FRT	\$	<i>Sn</i> 123.88	} X
1	BUMPER UNDERTRAY FRT	\$	<i>Sn</i> 472.83	
1	BUMPER GRILLE LOWER FRT	\$	<i>Sn</i> 266.80	
1	BUMPER FOG LAMP GRILLE RH	\$	<i>Sn</i> 207.21	
1	BUMPER BEAM FRT	\$	<i>R</i> 914.08	
1	HEADLAMP RH	\$	<i>Sn</i> 1,184.43	
1	HEADLAMP PANEL FRT RH	\$	<i>R</i> 152.15	
1	FENDER PANEL FRT RH	\$	<i>R</i> 783.83	✓
1	WHEELARCH FRT RH	\$	<i>Sn</i> 278.84	} X
1	FENDER BRACKET LOWER RH	\$	<i>Sn</i> 15.79	
1	FENDER INSULATOR RH	\$	<i>Sn</i> 130.84	
1	DOOR PANEL FRT RH	\$	<i>R</i> 2,844.66	
1	WIPER RESERVOIR	\$	<i>Sn</i> 348.25	
1	WIPER RESERVOIR NECK	\$	<i>Sn</i> 136.11	
1	WIPER RESERVOIR MOTOR	\$	<i>Sn</i> 270.06	
1	RADIATOR GRILL	\$	<i>Sn</i> 1,707.78	
TOTAL		\$	11,824.17	
10%		\$	1,182.42	
		\$	10,641.75	

Special Nett

1SET	BUMPER CLIP FRT	\$	<i>nc</i> 66.00	✓
1	BUMPER BRACKET CLIP FRT RH	\$	<i>na</i> 12.00	X
1	BUMPER SUPPORT CLIP FRT RH	\$	<i>na</i> 10.50	X
1SET	BUMPER GRILLE LOWER CLIP	\$	<i>na</i> 69.00	X

Trans-cab Auto Services Pte Ltd

AAD1902-030

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5516K

1	FRONT RIGHT DOOR STICKER 'TRANS-CAB'	\$	<i>na</i> 80.00 <i>60sn</i>
1	FRONT RIGHT DOOR STICKER 'CHASSIS'	\$	<i>na</i> 50.00 <i>15sn</i>
		\$	157.50
TOTAL		\$	10,799.25

TOTAL PARTS**LABOUR**

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	3,000.00	<i>400l</i>
Putty and spray painting of the affected portion.	\$	3,000.00	<i>660l</i>
To rust-proofing of the affected areas.	\$	170.00	<i>30l</i>
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	<i>na</i> 380.00	<i>X</i>
To check steering geometry and computer wheel alignment	\$	<i>na</i> 220.00	<i>X</i>
To transfer of tire, rim and on wheel balancing.	\$	<i>na</i> 170.00	<i>X</i>
To Check Electrical Lighting Concerned.	\$	170.00	<i>15l</i>
To transfer of front fender fittings, attachment and perform water seepage test.	\$	<i>na</i> 380.00	<i>X</i>
To vacuum, replace, refix and recharge air condenser	\$	<i>na</i> 380.00	<i>X</i>
To replace, refix and top up coolant for radiator	\$	<i>na</i> 170.00	<i>X</i>

Trans-cab Auto Services Pte Ltd

AAD1902-030

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHC 5516K

To vacuum, replace, refix and recharge Air
Intercooler

\$ *na* 170.00 X

TOTAL \$ 8,210.00

Over All Total \$ 19,009.25

LUMP SUM (REPAIR DAY)

~~10~~ DAYS

2 1/2 days

LKK Auto Consultants hereby notify
the Repairer of the following:

- To return any before and after painting
- To do any damaged parts during recovery
- Parts must be subject to documentation
- Third party claims with a "Without Prejudice" basis
- No third party claims allowed
- Supplementary claims must be reviewed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3878K
Vehicle Details	
Vehicle No.:	SHC5516K
Vehicle to be Exported:	Yes
Intended Deregistration Date:	07 Feb 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	M9R8839C001825
Chassis No.:	VF1ABL15AUC278840
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	11 Jul 2014
First Registration Date:	11 Jul 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Jul 2022
PARF Rebate Amount:	\$9,373.00
Intended COE Rebate Details	
COE Expiry Date:	10 Jul 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$53,269.00
COE Rebate Amount:	\$22,803.00
Total Rebate Amount:	\$32,176.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 07 Feb 2019

OK

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63
Tel No.: 6287 6666 Fax No. 6281 1400
Co./GST Reg. No. 200303878K

Our Ref : AAD1902-030
Your Ref : SMC3686G
Date : 03.April 2019

AIG ASIA PACIFIC INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5516K AND SMC3686G ON 04/02/19 10:35 AM ALONG AYE

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,782.00
2.	Loss of Rental for <u>3</u> days @ \$ <u>99.72</u> per day	\$	297.96
3.	Loss of Income for <u>3</u> days @ \$ <u>50.00</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,237.45

We enclose a copy of the following documents for your consideration :-

- | | |
|---------------------------------|---------------------------------|
| GIA report lodged by our driver | Rental rate and mileage records |
| Certificate of Insurance | Authorization To Act |
| Original final repair bill | LTA Search Fee |

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully
Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager
Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19002475/Kha3

15 March 2019

NG AIK SONG
Blk 470 Jurong West St 41
#10-435
Singapore 640470

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 3686G AND SHC 5516K ON 04/02/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd. to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

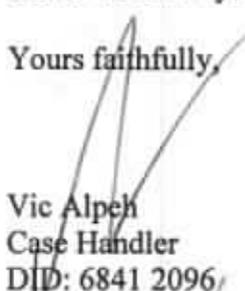
Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

As spoken, kindly forward accident scene photos for our reference.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
EMAIL: vicalpeh@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

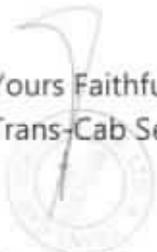
Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5516K and SMC3686G along AYE on 04/02/19 10:35 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 3 (day) of April 2019

Yours Faithfully
Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,180.00** (Global Sum – all in) for vehicle no. **SHC 5516K** that was damaged pursuant to the accident which occurred on **04/02/2019** (date) along **AYE TOWARDS MCE** (location) involving vehicle no/s **SMC 3686G**. This is pursuant to the inspection conducted on **11/02/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** ("the third party claimant") of vehicle no. **SHC 5516K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 5516K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of Aug (month) 2019 (year)



kcc

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV1903-113 DATE : 29. March 2019 REFERENCE NO : AAD1902-030 TERMS : Net 30 Days DUE DATE : 28. April 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHC5516K;DOA 040219 -LS-19	1	2,782.00	2,782.00

Total SGD Excl. GST : 2,600.00
7% GST : 182.00
Total SGD Incl. GST : 2,782.00

****** TWO THOUSAND SEVEN HUNDRED EIGHTY TWO SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

03 April, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 04/02/19 10:35 AM at AYE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5516K. The taxi was hired to TOH KAY WAH a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$99.32 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04-02-2019

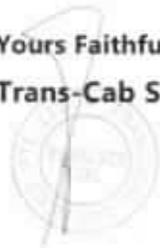
Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1902-030	Accident Date 04-02-2019
2/11/2019 09:26	2/11/2019 15:00	SHC5516K
2/18/2019 08:30	2/19/2019 16:00	SHC5516K

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
SMC3686G	04 Feb 2019 / 10:35:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
SME6499A	01 Feb 2019 / 19:40:00	NTUC INCOME INS CO-OP LTD
SKL9588T	03 Feb 2019 / 17:15:00	NTUC INCOME INS CO-OP LTD
FBJ7876S	06 Feb 2019 / 19:30:00	NTUC INCOME INS CO-OP LTD

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Feb 2019 Edit Reg		11 Feb 2019 00:00 Edit Adj Rpt	S\$2,600.00 Edit Estimates	S\$2,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	NG AIK SONG , ID: S9103784Z								
Main Claimant:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHC5516K	Date of Loss:	04/02/2019 10:00 - :59 [54 Months and 24 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5658250094SG	Policy/Cover Note No.:	1800072295 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMC3686G	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 21/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (14/02/2019): Request to upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC5516K (56582500945G)
[SMC3686G]
TP
TRANS-CAB SERVICES PTE LTD
Feb 4 2019 10:00AM
[NG AIK SONG]
Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser
Video			1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	16/08/19 15:27	Video - Accident TP VIDEO FOOTAGE	<input type="checkbox"/> Load WMV
Letters/Correspondences			1 per page <input type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	<input type="checkbox"/> Edit
Photos/Images			3 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	16/03/19 12:04	Odometer Reading	<input type="checkbox"/> Load JPG <input type="checkbox"/>
2	16/03/19 12:04	Chassis Number	<input type="checkbox"/> Load JPG <input type="checkbox"/>
3	16/03/19 12:05	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
4	16/03/19 12:05	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
5	16/03/19 12:05	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
6	16/03/19 12:05	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
7	16/03/19 12:05	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
8	16/03/19 12:05	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
9	16/03/19 12:05	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
10	16/03/19 12:05	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
11	16/03/19 12:05	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
12	16/03/19 12:05	General View	<input type="checkbox"/> Load JPG <input type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	16/02/19 18:02	TP ESTIMATE - MARKED	<input type="checkbox"/> Load PDF
2	16/02/19 18:02	TP GIA REPORT	<input type="checkbox"/> Load PDF
3	16/03/19 12:02	LETTER TO OI	<input type="checkbox"/> Load PDF
4	16/08/19 15:29	TP SCENE PHOTOS	<input type="checkbox"/> Load PDF
5	20/09/19 08:53	WORKSHOP INVOICE	<input type="checkbox"/> Load PDF
6	20/09/19 08:53	AUTHORISATION TO ACT FORM	<input type="checkbox"/> Load PDF
7	20/09/19 08:53	Release Voucher	<input type="checkbox"/> Load PDF
8	20/09/19 08:53	RENTAL RECEIPT	<input type="checkbox"/> Load PDF
9	20/09/19 08:53	RENTAL MILEAGE	<input type="checkbox"/> Load PDF
10	20/09/19 08:53	LTA SEARCH	<input type="checkbox"/> Load PDF
11	20/09/19 08:53	LOD	<input type="checkbox"/> Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail Print
1	14/02/19 11:28	OI GIA REPORT	<input type="checkbox"/> Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>	

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMC3686G (Insd veh)	Model:	RENAULT LATITUDE 2.0 L DCI AUTO D/AB 4DR (A)
	SHC5516K (TP veh)		
Date of Accident:	04/02/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	20,478.99
Final Repair Cost	:	\$	3,180.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	3,180.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 3,180.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

20 Sep
2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002475/KHA3Q2

Date: 20/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800072295
Claimant	Insured Vehicle No :	SMC3686G
Vehicle No : SHC5516K		
Date of Loss: 04/02/2019	Nature of Claim: TP	Claim No: 5658250094SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC5516K		
Make & Model:	RENAULT LATITUDE, 2.0 L DCI AUTO D/AB 4DR (A)	Engine No:	M9R8839C001825
Reg. Date:	11/07/2014 (Man. Year: 2014)	Chassis No:	VF1ABL15AUC278840
Colour:	Metallic White/Red	Odometer:	617494 km
Engine Capacity:	1995 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Giti 8 mm	Rear Left Side:	Giti 8 mm
Front Right Side:	Giti 8 mm	Rear Right Side:	Giti 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	10,929.24	2,115.62	8,813.62	80.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,210.00	1,105.00	7,105.00	86.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,139.24	3,220.62	15,918.62	83.17
Approved Total (Overridden) (S\$)		2,600.00		
	(S\$) 19,139.24	2,600.00	16,539.24	86.42
+ GST 7.00/7.00% (S\$)	1,339.75	182.00	1,157.75	86.42
Nett Amount (S\$)	20,478.99	2,782.00	17,696.99	86.42
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$99.32/day) (S\$)		297.96		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		3,237.45		
Global Sum Settlement (S\$)		3,180.00		

INSPECTION

Date of Assignment:	11/02/2019		
Date Inspected:	11/02/2019	Inspected At:	Trans-cab Auto Services Pte Ltd No 2 Ang Mo Kio Street 63 Singapore 569111

Estimated Period of Repair: 2.5 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Buckled	1,259.42 FL	*1,259.42 FL
2	1		*BUMPER SPOILER FRT	Serviceable	181.75 FL	*- FL
3	1		*BUMPER ABSORBER FRT	Serviceable	394.68 FL	*- FL
4	1		*BUMPER RETAINER FRT RH	Distorted	150.77 FL	*150.77 FL
5	1		*BUMPER SUPPORT FRT	Serviceable	123.88 FL	*- FL
6	1		*BUMPER UNDERTRAY FRT	Serviceable	472.83 FL	*- FL
7	1		*BUMPER GRILLE LOWER FRT	Serviceable	266.80 FL	*- FL
8	1		*BUMPER FOG LAMP GRILLE RH	Serviceable	207.21 FL	*- FL
9	1		*BUMPER BEAM FRT	Repair	914.08 FL	*- FL
10	1		*HEADLAMP RH	Serviceable	1,184.43 FL	*- FL
11	1		*HEADLAMP PANEL FRT RH	Repair	152.15 FL	*- FL
12	1		*FENDER PANEL FRT RH	Bent	783.83 FL	*783.83 FL
13	1		*WHEELARCH FRT RH	Serviceable	278.84 FL	*- FL
14	1		*FENDER BRACKET LOWER RH	Serviceable	15.79 FL	*- FL
15	1		*FENDER INSULATOR RH	Serviceable	130.84 FL	*- FL
16	1		*DOOR PANEL FRT RH	Repair	2,844.66 FL	*- FL
17	1		*WIPER RESERVOIR	Serviceable	348.25 FL	*- FL
18	1		*WIPER RESERVOIR NECK	Serviceable	136.11 FL	*- FL
19	1		*WIPER RESERVOIR MOTOR	Serviceable	270.06 FL	*- FL
20	1		*RADIATOR GRILLE	Serviceable	1,707.78 FL	*- FL
21	1		*SET BUMPER CLIP FRT	Necessary	66.00 FS	*66.00 FS
22	1		*BUMPER BRACKET CLIP FRT RH	Not Necessary	12.00 FS	*- FS
23	1		*BUMPER SUPPORT CLIP FRT RH	Not Necessary	10.50 FS	*- FS
24	1		*SET BUMPER GRILLE LOWER CLIP	Not Necessary	69.00 FS	*- FS
25	1		*FRONT RIGHT DOOR STICKER TRANS-CAB	Necessary	80.00 FS	*60.00 FS
26	1		*FRONT RIGHT DOOR STICKER CHASSIS	Necessary	50.00 FS	*15.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	12,111.66	2,335.02
- List Item Discount on L Items 10.00/10.00% (S\$)	1,182.42	219.40
Total Parts (S\$)	10,929.24	2,115.62

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	3,000.00	400.00
2	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	3,000.00	660.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
4	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	380.00	0.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
7	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	15.00
8	TO TRANSFER OF FRONT FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
9	TO VACUUM, REPLACE ,REFIX AND RECHARGE AIR CONDENSER	New	380.00	0.00
10	TO REPLACE ,REFIX AND TOP UP COOLANT FOR RADIATOR	New	170.00	0.00
11	TO VACUUM ,REPLACE ,REFIX AND RECHARGE AIR INTERCOOLER	New	170.00	0.00
Gross Labour Cost (S\$)			8,210.00	1,105.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >