

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Saturday, 23 November, 2019 3:06 PM  
**To:** Claims Dept of CTI  
**Cc:** Admin A; Vic (LKKAUTO); Alfred Toh; Chong Boon Sen  
**Subject:** RE: Direct Settlement - Accident Involving GBB6860K (OI : CTI - TBA) and SHD42M (TP : LKK REF - CC3/CTI19002473/Kha3) on 08/02/2019  
**Attachments:** TP VIDEO FOOTAGE.mp4; LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LETTER TO OI.pdf; TP LOD.pdf

CTI REF – TBA

LKK REF – CC3/CTI19002473/Kha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBB 6860K (OI) AND SHD 42M (TP) ON 08/02/2019

We refer to the above matter.

It was reported that Insured vehicle was filtering lane when the collision occurred. A copy of TP video footage was attached for your reference.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer TRANS-CAB AUTO SERVICES PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 29,007.58	\$ 5,992.00
Loss of Rental (\$99.32 x 5 days)	\$ 496.60	\$ 496.60
Loss of Income (\$50 x 5 days)	\$ 250.00	\$ 250.00
LTA Search Fee	\$ 7.49	\$ 7.49
<b>TOTAL</b>	<b>\$ 29,761.67</b>	<b>\$ 6,746.05</b>

Breakdown of days is as follows:

Recommended Days	3 days
Weekends / Downtime	2 days
<b>TOTAL CLAIMED DAYS</b>	<b>5 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Ong Chin Kiat [<mailto:chinkiat.ong@sg.cntaiping.com>]

**Sent:** Monday, 1 April, 2019 1:13 PM

**To:** Mei Kwan (LKKAuto); Claims Dept of CTI

**Cc:** CS A Team; Admin A; Joy Irene (LKKAuto)

**Subject:** RE: Direct Settlement - Accident Involving GBB6860K (OI : CTI - TBA) and SHD42M (TP : LKK REF - CC3/CTI19002473/Kja3) on 08/02/2019

Dear Mei Kwan,

Please find attached GIA report as per request.

Thank you.

**Ong Chin Kiat**

Assistant Claims Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6174 | F: (65) 6224 7174 / 6224 7478

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 4 March, 2019 10:20 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Ong Chin Kiat <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBB6860K (OI : CTI - TBA) and SHD42M (TP : LKK REF - CC3/CTI19002473/Kja3) on 08/02/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 20 February, 2019 12:08 PM

**To:** 'claimsdept@sg.cntaiping.com' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Ong Chin Kiat' <[chinkiat.ong@sg.cntaiping.com](mailto:chinkiat.ong@sg.cntaiping.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBB6860K (OI : CTI - TBA) and SHD42M (TP : LKK REF - CC3/CTI19002473/Kja3) on 08/02/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 42M at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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