

Vic (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 25 November, 2019 12:20 PM
To: Vic (LKKAUTO); Admin A
Cc: Chee So Chow; Alfred Toh
Subject: RE: OUR REF: SNM19D200680/GBB6860K/CSC & YOUR REF: TP : LKK REF - CC3/CTI19002473/Kha3 Direct Settlement - Accident Involving GBB6860K and SHD42M () on 08/02/2019

LKK REF - CC3/CTI19002473/Kha3
CTPIS REF – SNM19D200680C02/ock

Dear Vic

We refer to the above matter.

You may proceed to resolve the claim at \$6,746.05.

p.s. *Chin Kiat no longer in service with CTPIS.*

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478
W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Monday, 25 November, 2019 11:56 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM19D200680/GBB6860K/CSC & YOUR REF: TP : LKK REF - CC3/CTI19002473/Kha3 Direct Settlement - Accident Involving GBB6860K and SHD42M () on 08/02/2019

Dear SoChow/Alfred,

Please assist on this case soonest possible.

Regards
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 63896116 - F: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Saturday, November 23, 2019 3:06 PM
To: Claims Dept of CTI
Cc: Admin A; Vic (LKKAUTO); Alfred Toh; Chong Boon Sen
Subject: RE: Direct Settlement - Accident Involving GBB6860K (OI : CTI - TBA) and SHD42M (TP : LKK REF - CC3/CTI19002473/Kha3) on 08/02/2019

CTI REF – TBA
LKK REF – CC3/CTI19002473/Kha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBB 6860K (OI) AND SHD 42M (TP) ON 08/02/2019

We refer to the above matter.

It was reported that Insured vehicle was filtering lane when the collision occurred. A copy of TP video footage was attached for your reference.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 29,007.58	\$ 5,992.00
Loss of Rental (\$99.32 x 5 days)	\$ 496.60	\$ 496.60
Loss of Income (\$50 x 5 days)	\$ 250.00	\$ 250.00
LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 29,761.67	\$ 6,746.05

Breakdown of days is as follows:

Recommended Days	3 days
Weekends / Downtime	2 days
TOTAL CLAIMED DAYS	5 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Ong Chin Kiat [<mailto:chinkiat.ong@sg.cntaiping.com>]

Sent: Monday, 1 April, 2019 1:13 PM

To: Mei Kwan (LKKAuto); Claims Dept of CTI

Cc: CS A Team; Admin A; Joy Irene (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving GBB6860K (OI : CTI - TBA) and SHD42M (TP : LKK REF - CC3/CTI19002473/Kja3) on 08/02/2019

Dear Mei Kwan,

Please find attached GIA report as per request.

Thank you.

Ong Chin Kiat

Assistant Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6174 | F: (65) 6224 7174 / 6224 7478

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 4 March, 2019 10:20 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBB6860K (OI : CTI - TBA) and SHD42M (TP : LKK REF - CC3/CTI19002473/Kja3) on 08/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Wednesday, 20 February, 2019 12:08 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: 'Ong Chin Kiat' <chinkiat.ong@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB6860K (OI : CTI - TBA) and SHD42M (TP : LKK REF - CC3/CTI19002473/Kja3) on 08/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 42M at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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