

Clt. Yan

CC3, AG 19002471, T1 for 3

Surveyor:

MTH

DOI:

ASSIGNMENT

08/02/19

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLASS70R

Name of Insured:

Holden Car Rental Pte

Insured Tel No.:

HP:

Claim No.:

Excess Sec II :SS

D.O.A:

31/1/19

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SKT3150U



INSRS:

WSP:

Tel:

Liability:

RMKS:

W/VWagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

19/1/19

SKT3150U - X
CLASS70R. NBALUP16012471/4 : PM 20/1/19

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 15/2/10/19

After call ltr to OI: 20/2/10/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

19/1/19

Spoke to submit goldbell Pte, they furnish us
video footage, they agree liability is not in our favor.
Send letter to OI.4/9/19
blanchardFile pass to type mandate.
Requested proper size COB* \$0.01 difference in COB due to
Merimen.

before point photo

PRELIMINARY ADVICE

Date/Time:

16/2/2019

Sent By:

HMK

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

PIP

S\$ 12,465.18

(6 days)

Reduction:

55 %

Email

Call

FINAL SETTLEMENT

Date/Time:

24/3/2020

Confirm with:

Chumane

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

411

If NO or B 28, Ass. Lia:

Repair Cost:

CW (AST)

S\$ 13,337.74

Loss of Rental (LOR):

S\$ 963.00

(9 days)

x 100

Loss of Use (LOU):

S\$ -

(\$ x days)

Loss of Income (LOI):

S\$ -

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$ 7.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 14,308.19

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 14,308.19

Name 1:

VOLKSWAGEN CENTRE SINGAPORE

Payee 2: (Strike if N/A)

S\$ -

Name 2:

Payee 3: (Strike if N/A)

S\$ -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

9320

COPY SENT
20/3/2020

Taylor

REF:

QBE

COMPONENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s: _____

of: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

\$83K.

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

6

days

Res.: Yes or No

Lum Sum: _____

212

%

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____

Person Contacted: _____

Veh No: SKT 31504- Yr Regn: 2015 May

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen

Passat

CC 1728

Colour: white

A/C

Insured / Std / NI / NA

Sp Reading: 35846

T/Radio

Insured / Std / NI / NA

Eng/No: _____

C/No: _____

www777 3(2FE05980.

Gen Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 235/47R17

R: 4

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal: 6

mm

R/Bal: 6

mm

L/Bal: 6

mm

L/Bal: 6

mm

D.O.A. _____

D.O.I. 8/2/19

Survey held at

VW Tues

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

frt o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Rebate - \$69,699..
 Inform w/s repair unit \$13K.

(PIR \$12,465.18 / Red \$15,178.25 / 55%.)

6 days + 2 Sat + 2 Sunday + 1 PRS = 11 days

Date/Time, File Pass to:

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to:

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1) S - RE - SI

1) Electric

1) Other

1) -

TOTAL

Report Format:

Lump Sum / I.B.I. (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	8599L
Vehicle Details	
Vehicle No.:	SKT3150U
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Feb 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT 1.8 TSI AT 3624H7 HID
Primary Colour:	White
Manufacturing Year:	2014
Engine No.:	CDA467299
Chassis No.:	WVWZZZ3CZFE059180
Maximum Power Output:	118.0 kW (158 bhp)
Open Market Value:	\$27,124.00
Original Registration Date:	29 May 2015
First Registration Date:	29 May 2015
Transfer Count:	0
Actual ARF Paid:	\$29,974.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 May 2025
PARF Rebate Amount:	\$22,480.00
Intended COE Rebate Details	
COE Expiry Date:	28 May 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$75,002.00
COE Rebate Amount:	\$47,219.00
Total Rebate Amount:	\$69,699.00

The information contained herein is correct as at 11 Feb 2019

OK

Service Order Confirmation

SERVICE ORDER NO: 19IP0350
 CUSTOMER NO.: CV029670
 CUSTOMER NAME: CHOI CHOUN HEE
 TELEPHONE NO.:
 ADDRESS: 30 PASIR PANJANG ROAD #16-31
 Singapore

VEH No.: SKT3150U

Order Date: 02/02/19
 Reg Date: 29/05/15 KM: 29,787
 VIN NO.: WVVZZZ3CZFE059180 ENGINE NO:
 MODEL: Passat B7 1.8 TSI (DSG7)+WXF MODEL NO.: 3624H7

SA: Kong Charmaine

Tanfim 97495749
WP
8/2/19 12:30pm
Resing before part
540P 16k auto con
6days

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	1	TU	195		195 ✓
2	B&P MECH	1	TU	280		280 ✓
3	B&P DIAG	1	TU	480		480 ✓
4	B&P MECH	1	TU	50		50 ✓
5	B&P MECH	3	TU	840		2,520 ✓
6	B&P WHEEL ALIGNMENT	1	TU	360		360 ✓
7	B&P ALEX LABOUR	4	LAB	840		3,360 ✓
8	B&P ALEX PAINT	4	LAB	800		3,200 ✓ 4645
Item						
9	3AA807217H GRU	1	PCS	1,590.69		1,590.69 ✓ 41,352.09
10	3AA805903 9B9	1	PCS	232.74		232.74 ✓
11	3AA807177	1	PCS	23.95		23.95 ✓
12	3AA80717B	1	PCS	23.95		23.95 ✓
13	3AA807183	1	PCS	29.52		29.52 ✓ 475.04
14	3AA807184	1	PCS	29.52		29.52 ✓ 475.04
15	3AA807571	1	PCS	134.32		134.32 ✓
16	3AA807248C	1	PCS	142.22		142.22 ✓
17	3AA807248D	1	PCS	142.22		142.22 ✓ 120.89
18	3AA807109B	1	PCS	674.90		674.90 ✓
19	3AA998490	1	PCS	61.40		61.40 ✓ 52.14
20	D 180KU2A1	1	PCS	94.34		94.34 ✓ 80.14
21	D 822150A1	1	PCS	67.48		67.48 ✓ 57.36
22	3AA955103	1	PCS	180.23		180.23 ✓
23	3AA955104	1	PCS	180.27		180.27 ✓
24	6R0955665	3	PCS	24.52		73.56 ✓
25	8D0955873	1	PCS	12.81		12.81 ✓
26	6R0955681	1	PCS	136.00		136.00 ✓ 115.60
27	3AA955453H	1	PCS	136.79		136.79 ✓ 116.27
28	3AA955453J	1	PCS	138.06		138.06 ✓ 117.35

Service Order Confirmation

SERVICE ORDER NO: 19IP0350

CUSTOMER NO.: CV029870

CUSTOMER NAME: CHOI CHOON HEE

TELEPHONE NO.:

ADDRESS: 30 PASIR PANJANG ROAD #16-31
Singapore

VEH No.: SKT3150U

Order Date: 02/02/19

Reg Date: 29/05/15

KM: 29,787

VIN NO.: WVVZZZ3CZFE059180

ENGINE NO.:

MODEL: Passat B7 1.8 TSI (DSG7)+WXF MODEL NO.: 3624H7

Let Auto Consultants hence notify the Repairer of the following:

- To resurvey before after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary item(s) must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SA: Kong Charmaine

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	3C0955489A GROMMET	1	PCS	6.02		de? 6.02 / \$5.12
30	G_052184A2 WINDSHIELD CLEANER 1 Litre Btl	1	PCS	20.48		rec? 20.48 / \$17.41
31	3AA853651 QOE RADIATOR GRILLE	1	PCS	824.58		cur? 824.58 / \$700.89
32	5K0853343 H81 HONEYCOMB GRILLE	1	PCS	41.85		m/s? 41.85 / \$35.57
33	1T0853601E ULM VW SIGN	1	PCS	91.48		cur? 91.48 / \$77.76
34	3AA853671B 9B9 CENTRE LOWER GRILLE	1	PCS	505.61		un? 505.61
35	3AA854661B 9B9 FOG LAMP GRILLE LH	1	PCS	173.59		un? 173.59
36	3AA854662B 9B9 FOG LAMP GRILLE RH	1	PCS	173.59		un? 173.59
37	3AC941754 HEADLAMP RH	1	PCS	2,782.13		as? 2,782.13 / \$2,364.81
38	N_10721805 GAS BULB	1	PCS	510.13		510.13
39	3D0941329D POWER MOD	1	PCS	557.38		557.38
40	8K0941597B BALLAST	1	PCS	1,006.19		1,006.19
41	3AA805300 H/LAMP RETAINER	1	PCS	8.74		8.74
42	3AA941661G FOG LAMP LH	1	PCS	386.44		X 386.44
43	3AA941662G FOG LAMP RH	1	PCS	386.44		X 386.44
44	3AA121264A AIR GUIDE RH	1	PCS	43.68		X 43.68
45	3AA121263A AIR GUIDE LH	1	PCS	43.68		X 43.68
46	3AA121330 AIR GUIDE UPPER	1	PCS	67.76		X 67.76
47	3AA821022B FENDER RH	1	PCS	904.77		bt 904.77 / \$769.05
48	3AA821142 FENDER BRACKET RH	1	PCS	61.88		re 61.88 / \$52.60
49	3AA805978 FENDER LINER UPPER RH	1	PCS	158.43		de 158.43 / \$134.67
50	3AA805912 FENDER LINER LOWER RH	1	PCS	88.95		de 88.95 / \$75.61
51	3AA805977 FENDER LINER UPPER LH	1	PCS	158.43		de? 158.43 / \$134.67
52	3AA805911 FENDER LINER LOWER LH	1	PCS	88.95		de? 88.95 / \$75.61
53	6N08C9966A NUT	10	PCS	0.94		re 9.40 / \$7.99
54	N_90974701 BOLT	8	PCS	0.48		re 3.84 / \$3.26
55	3AA601025AD8ZB 17" 'MICHIGAN' RIM ONLY	1	PCS	1,304.72		cut 1,304.72 / \$1,109.01
56	839601361 TIRE VALVE	1	PCS	2.17		re 2.17 / \$1.84
57	5K0498621 WHEEL BEARING	1	PCS	742.01		un X 742.01
58	3C0407254F WHEEL BEARING HOUSING	1	PCS	993.95		un X 993.95

Service Order Confirmation

SERVICE ORDER NO: 19IP0350

CUSTOMER NO.: CV029870

CUSTOMER NAME: CHOI CHOUN HEE

TELEPHONE NO.:

ADDRESS: 30 PASIR PANJANG ROAD #16-31
Singapore

VEH No.: SKT3150U

Order Date: 02/02/19

Reg Date: 26/05/15

KM: 29,787

VIN NO.: WVVZZZ3CZFE059180

ENGINE NO:

SA: Kong Charmaine

MODEL: Passat B7 1.8 TSI (DSG7)+WXF MODEL NO.: 3624H7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
59	3C0407366B JOINT	1	PCS	204.56	nn X	204.56
60	5N0407152 CONTR ARM	1	PCS	741.64	nn X	741.64
	Gasket 1 1.45 - 15% = 1.22 ✓ nec					
	Gasket 1 4.90 - 15% = 4.17 ✓ nec					
	Sensor 1 219.76 - 15% = 186.80 ✓ nec					

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

TOTAL 27,643.44

GST AMOUNT 1,935.04

TOTAL AMOUNT 29,578.48

27835.63

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Supplementary or Omitted List



VEHICLE NUMBER: SKT 3150U
MODEL VOLKWAGEN PASSAT

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT
Total		\$0.00

No.	Item No.	Description	Qty	Amount
1	443955465	GASKET ✓ Hec	1	1.23
2	431955464A	GASKET ✓ Hec	1	4.17
3	1T09195297A GRU	SENSOR ✓ Hec	1	186.8
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20				
21				
22				
23				
24				
25				
26				
TOTAL:				\$192.20

Total Labour & Parts

\$192.20

Survey By

Service Order Confirmation

SERVICE ORDER NO: 19IP0350

CUSTOMER NO.: CV029870

CUSTOMER NAME: CHOI CHOUN HEE

TELEPHONE NO.:

ADDRESS: 30 PASIR PANJANG ROAD #16-31

Singapore

VEH No.: SKT3150U

Order Date: 02/02/19

Reg Date: 29/05/15

KM: 35,845

VIN NO.: WVWZZZ3CZFE059180

ENGINE NO:

SA: Kong Charmaine

MODEL: Passat B7 1.8 TSI (DSG7)+WXF MODEL NO.: 3624H7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING B&P TOWING CHARGES	1	TU	195		195
2	B&P MECH CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	1	TU	280		280
3	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	480		480
4	B&P MECH R&R RIM & BALANCE	1	TU	50		50
5	B&P WHEEL ALIGNMENT B&P WHEEL ALIGNMENT NETT	1	TU	360		360
6	B&P ALEX LABOUR LABOUR	2	LAB	840		1,680
7	B&P ALEX PAINT SPRAY PAINT	2	LAB	800		1,600
8	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
9	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
10	3AA807217H GRU FRT BUMPER	1	PCS	1,590.69	15	1,352.09
11	3AA807183 BUMPER SIDE BRACKET LH	1	PCS	29.52	15	25.09
12	3AA807184 BUMPER SIDE BRACKET RH	1	PCS	29.52	15	25.09
13	3AA807248D FOAM RH	1	PCS	142.22	15	120.89
14	3AA998490 SENSOR BRACKET	1	PCS	61.40	15	52.19
15	D 180KU2A1 2KADHESIVE	1	PCS	94.34	15	80.19
16	D 822150A1 BONDAGENT	1	PCS	67.48	15	57.36
17	6R0955681 PUMP	1	PCS	136.00	15	115.60
18	3AA955453H WIPER CONTAINER UPPER	1	PCS	136.79	15	116.27
19	3AA955453J WIPER CONTAINER LOWER	1	PCS	138.06	15	117.35
20	3C0955489A GROMMET	1	PCS	6.02	15	5.12
21	G 052184A2 WINDSHIELD CLEANER 1 Litre Btl	1	PCS	20.48	15	17.41
22	3AA853651 OOE RADIATOR GRILLE	1	PCS	824.58	15	700.89
23	5K0853343 H81 HONEYCOMB GRILLE	1	PCS	41.85	15	35.57
24	1T0853601E ULM VW SIGN	1	PCS	91.48	15	77.76
25	3AC941754 HEADLAMP RH	1	PCS	2,782.13	15	2,364.81
26	3AA821022B FENDER RH	1	PCS	904.77	15	769.05
27	3AA821142 FENDER BRACKET RH	1	PCS	61.88	15	52.60
28	3AA805978 FENDER LINER UPPER RH	1	PCS	158.43	15	134.67

Service Order Confirmation

SERVICE ORDER NO: 19IP0350

CUSTOMER NO.: CV029870

CUSTOMER NAME: CHOI CHOUN HEE

TELEPHONE NO.:

ADDRESS: 30 PASIR PANJANG ROAD #16-31

Singapore

VEH No.: SKT3150U

Order Date: 02/02/19

Reg Date: 29/05/15

KM: 35,845

VIN NO.: WVWZZZ3CZFE059180

ENGINE NO:

SA: Kong Charmaine

MODEL: Passat B7 1.8 TSI (DSG7)+WXF MODEL NO.: 3624H7

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	3AA805912 FENDER LINER LOWER RH	1	PCS	88.95	15	75.61
30	3AA805977 FENDER LINER UPPER LH	1	PCS	158.43	15	134.67
31	3AA805911 FENDER LINER LOWER LH	1	PCS	88.95	15	75.61
32	6N0809966A NUT	10	PCS	0.94	15	7.99
33	N 90974701 BOLT	8	PCS	0.48	15	3.28
34	3AA601025AD8Z8 17" MICHIGAN RIM ONLY	1	PCS	1,304.72	15	1,109.01
35	839601361 TIRE VALVE	1	PCS	2.17	15	1.84
36	443955465 GASKET	1	PCS	1.45	15	1.23 <i>AL</i>
37	431955465A GASKET	1	PCS	4.90	15	4.17 <i>AL</i>
38	1T0919297A GRU SENSOR	1	PCS	219.76	15	186.80 <i>nm</i>

Remarks : DIRECT SETTLEMENT

DOA: 31/01/2019

TP VEHICLE NO: SLA5570R

SURVEY BY: TAUFIKH

REPAIR LIMIT \$12,500

TOTAL	12,465.18 ✓
GST AMOUNT	872.56
TOTAL AMOUNT	13,337.74

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Claim Audit

AUDIT TRAIL

1	12 Feb 2019 14:12	Clim Veh Model Changed	(202650) VOLKSWAGEN PASSAT CC 1.8 TSI (A).	[A] HOW MEI KWAN
2	12 Feb 2019 14:12	Clim Created	Reg No: SKT3150U. Acct Date: 2019/01/31. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: QBE Insurance (Singapore) Pte Ltd (HQ). Workshop: Volkswagen Centre Singapore (HQ)	[A] HOW MEI KWAN
3	12 Feb 2019 14:12	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); Suggested Adj. : FormTeam Adjusters Pte Ltd.	[A] HOW MEI KWAN
4	12 Feb 2019 14:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/21	[A] HOW MEI KWAN
5	12 Feb 2019 14:12	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
6	12 Feb 2019 14:12	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
7	12 Feb 2019 14:13	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
8	12 Feb 2019 14:13	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	20 Mar 2019 16:00	Clim Registration Modified	Acct Time:19:00:00->20:00:00.	[I] AIG OneClaim Integration User
10	20 Sep 2019 15:03	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
11	20 Sep 2019 15:03	Clim Dtl Modified	Insured ID: -> -.	[A] NUR SHAQILAH BTE ABDOL WAHAB
12	20 Sep 2019 15:03	Clim Dtl Modified	JPJ Reg. Date: -> 2015/05/29.	[A] NUR SHAQILAH BTE ABDOL WAHAB
13	20 Sep 2019 15:03	Clim Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
14	23 Sep 2019 08:53	Adj Mandate Request	Cur.Req:14522.20:L: 100% (Our insured driver should have followed the lane marking when exiting roundabout). **6 days recommendation for repair + 2 Saturday + 2 Sundays + 1 PRS =11 days	[A] Khanchna Pothuraj

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Ref. No	Ref. Date	Ref. Time	Ref. Type	Ref. Name	Ref. Address	Ref. No	Ref. No	Ref. Amount
2286926	20 Sep 2019 15:03:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT3150U	SLA5570R	11.77

Print Received Message

This mail is associated with :

***SKT3150U (2860000564SG)**
[SLA5570R]

TP

CHOI CHOUN HEE

Jan 31 2019 8:00PM

[GOLDBELL CAR RENTAL PTE LTD]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 18/10/2019 15:46 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$14245.20) - SKT3150U - Claim Handler: Foo, Chit Yan

Approved:14245.20:COR: \$13,337.75 (w/gst) LOU: \$900 (09days) - LOR subject to submission of rental agreement
LTA: \$7.45 TOTAL: \$14,245.20

*rental
agreement
pending.

↓
if none, to
offer T

Print Received Message

This mail is associated with :

***SKT3150U (2860000564SG)**
[SLA5570R]

TP

CHOI CHOUN HEE

Jan 31 2019 8:00PM

[GOLDBELL CAR RENTAL PTE LTD]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 09/01/2020 09:28 AM.
To LKK_HQ
Subject Alert - Adj Mandate Maintained - SKT3150U - Claim Handler: Foo, Chit Yan

Maintained:Rental agreement signature differs from third party GIA report

Print Received Message

This mail is associated with :

***SKT3150U (2860000564SG)**
[SLA5570R]

TP

CHOI CHOUN HEE

Jan 31 2019 8:00PM

[GOLDBELL CAR RENTAL PTE LTD]

Volkswagen Centre Singapore

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **18/10/2019 15:46 PM**,
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$14245.20) - SKT3150U - Claim Handler: Foo, Chit Yan**

Approved:14245.20:COR: \$13,337.75 (w/gst) LOU: \$900 (09days) – LOR subject to submission of rental agreement
LTA: \$7.45 TOTAL: \$14,245.20

Print Received Message

This mail is associated with :

***SKT3150U (2860000564SG)
[SLA5570R]**

TP
CHOI CHOUN HEE
Jan 31 2019 8:00PM
[GOLDBELL CAR RENTAL PTE LTD]
Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 24/03/2020 11:06 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$14308.20) - SKT3150U - Claim Handler: Goh, Jeremy-CX

Approved:14308.20.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Feb 2019 Edit Reg		08 Feb 2019 00:00 Edit Adj Rpt	S\$12,465.18 Edit Estimates	S\$12,465.18 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	GOLDBELL CAR RENTAL PTE LTD, Co. Reg. No.: -		
Main Claimant:	CHOI CHOUN HEE, ID: G3158599L		
Vehicle Reg. No.:	SKT3150U	Date of Loss:	31/01/2019 20:00 - :59 [44 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 2860000564SG	Policy/Cover Note No.:	0999994316 (Comprehensive)
Vehicle Reg. No. (Insured):	SLA5570R	Policy No. (Claimant):	8-V0010691-MVA-R004
		Excess:	
Repairer:	Volkswagen Centre Singapore (HQ) 247 Alexandra Road, 159934 Alexandra - Tel: 63057288		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Goh, Jeremy-CX] Jeremy.Goh@aig.com		
Claimant's Insurer:	QBE Insurance (Singapore) Pte Ltd (HQ) - Tel: 62246633		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 21/02/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (24/03/2020): Alert - Adj Mandate Approved (S\$14308.20) - SKT3150U - Claim Handler: Goh, Jerem...
- AIG_SG_EXPRESS (28/02/2020): Alert - Adj Mandate Approved (S\$14245.20) - SKT3150U - Claim Handler: Foo, Chit ...
- AIG_SG_EXPRESS (09/01/2020): Alert - Adj Mandate Maintained - SKT3150U - Claim Handler: Foo, Chit Yan
- AIG_SG_EXPRESS (18/10/2019): Alert - Adj Mandate Approved (S\$14245.20) - SKT3150U - Claim Handler: Foo, Chit ...
- AIG_SG_EXPRESS (18/10/2019): Alert - Adj Mandate Approved (S\$14245.20) - SKT3150U - Claim Handler: Foo, Chit ...
- AIG_SG_EXPRESS (08/10/2019): Alert - Adj Mandate Maintained - SKT3150U - Claim Handler: Foo, Chit Yan
- AIG_SG (13/02/2019): No OI GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKT3150U (2860000564SG)**
[SLA5570R]
TP
CHOI CHOUN HEE
Jan 31 2019 8:00PM
[GOLDBELL CAR RENTAL PTE LTD]
Volkswagen Centre Singapore

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser ▼		
Video															1 per page ▼			☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	08/10/19 17:05	Video - Accident (Insured)															Load MP4			
Letters/Correspondences															1 per page ▼			☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown															Edit			
Photos/Images															3 per page ▼			☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	04/09/19 14:22	General View															Load JPG			
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Video			1 per page ▼	☒
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38	04/09/19 14:23	General View	 Load JPG	☒
39	04/09/19 14:23	Reinspection Photo	 Load JPG	☒
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Documentation			1 per page ▼	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/02/19 14:13	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	Load PDF	
2	16/02/19 18:00	TP ESTIMATE - MARKED	Load PDF	
3	04/09/19 14:24	Letter to OI	Load PDF	
4	04/09/19 16:51	TP LOD, FINAL REPAIR INVOICE, LTA SEARCH, RENTAL SUPPORTING DOCUMENTS	Load PDF	
5	20/09/19 15:30	LTA SEARCH	Load PDF	
6	20/09/19 15:30	RENTAL RECEIPT	Load PDF	
7	02/03/20 17:21	Rental agreement	Load PDF	
8	24/03/20 15:52	Authorisation to Act	Load PDF	
9	24/03/20 15:52	LOD	Load PDF	
10	24/03/20 15:52	Release Voucher	Load PDF	
11	24/03/20 15:52	WORKSHOP INVOICE	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/02/19 13:43	OI GIA REPORT	Load PDF	
2	17/02/20 13:31	Clear Report	Load XLSX	

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLA5570R (Insd veh)	Model:	VOLKSWAGEN PASSAT CC 1.8
	SKT3150U (TP veh)		TSI (A)
Date of Accident:	31/01/2019		

Global Sum Settlement	:	[]	Yes	[X]	No	
Repair Estimate	:	\$				29,784.12
Final Repair Cost	:	\$				13,337.74
Loss of Use	:	\$				days at \$0.00 per day
Rental (if any)	:	\$				963.00 9 days
LTA / GIA Search Fee	:	\$				7.45
Others:	:	\$				
	:	\$				
Final Settlement Sum	:	\$				14,308.19

Is Third Party Workshop GIA Registered?	[]	YES	[X]	NO	(Kindly indicate below)
A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)					
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____					
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	: \$	14,308.19
2)		: \$	
3)		: \$	
4)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

24 Mar
2020

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002471/T1KA3S2
Date: 24/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994316
Claimant Vehicle No: SKT3150U Insured Vehicle No: SLA5570R
Date of Loss: 31/01/2019 Nature of Claim: TP Claim No: 2860000564SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKT3150U
Make & Model: VOLKSWAGEN PASSAT CC, 1.8 TSI (A) Engine No: CDA467299
Reg. Date: 29/05/2015 (Man. Year: 2014) Chassis No: WVVZZZ3CZFE059180
Colour: White Odometer: 35846 km
Engine Capacity: 1798 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/45R17 Rear Tyre Size: 235/45R17
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,390.63	7,820.18	9,570.45	55.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,445.00	4,645.00	5,800.00	55.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	27,835.63	12,465.18	15,370.45	55.22
+ GST 7.00/7.00% (S\$)	1,948.49	872.56	1,075.93	55.22
Nett Amount (S\$)	29,784.12	13,337.74	16,446.38	55.22
+ Car Rental (9.0 x S\$100.00/day + 7.00% GST) (S\$)		963.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		14,308.19		

INSPECTION

Date of Assignment: 08/02/2019
Date Inspected: 08/02/2019 Inspected At: NO 17 TUAS AVE 9 SINGAPORE 639197
Estimated Period of Repair: 6.0 days Repairer: Volkswagen Centre Singapore

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but
https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printpt&caseid=791168&extid=294649&CFID=69080119&C... 1/5

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Deformed	1,590.69 FS	*1,352.09 FS
2	1		*SPOILER	Not Necessary	232.74 FS	*- FS
3	1		*BUMPER INNER BRACKET LH	Not Necessary	23.95 FS	*- FS
4	1		*BUMPER INNER BRACKET RH	Not Necessary	23.95 FS	*- FS
5	1		*BUMPER SIDE BRACKET LH	Necessary	29.52 FS	*25.09 FS
6	1		*BUMPER SIDE BRACKET RH	Necessary	29.52 FS	*25.09 FS
7	1		*BUMPER CENTRE BRACKET	Not Necessary	134.32 FS	*- FS
8	1		*FOAM LH	Not Necessary	142.22 FS	*- FS
9	1		*FOAM RH	Deformed	142.22 FS	*120.89 FS
10	1		*REINFORCEMENT	Not Necessary	674.90 FS	*- FS
11	1		*SENSOR BRACKET	Necessary	61.40 FS	*52.19 FS
12	1		*2KADHEIVE	Necessary	94.34 FS	*80.19 FS
13	1		*BONDAGENT	Necessary	67.48 FS	*57.36 FS
14	1		*NOZZLE CYLINDER LH	Not Necessary	180.23 FS	*- FS
15	1		*NOZZLE CYLINDER RH	Not Necessary	180.27 FS	*- FS
16	3		*L-JOINT	Not Necessary	73.56 FS	*- FS
17	1		*T-JOINT	Not Necessary	12.81 FS	*- FS
18	1		*PUMP	Necessary	136.00 FS	*115.60 FS
19	1		*WIPER CONTAINER UPPER	Deformed	136.79 FS	*116.27 FS
20	1		*WIPER CONTAINER LOWER	Deformed	138.06 FS	*117.35 FS
21	1		*GROMMET	Deformed	6.02 FS	*5.12 FS
22	1		*LITRE BTL WINDSHIELD CLEANER	Necessary	20.48 FS	*17.41 FS
23	1		*RADIATOR GRILLE	Cracked	824.58 FS	*700.89 FS
24	1		*HONEYCOMB GRILLE	Missing	41.85 FS	*35.57 FS
25	1		*VW SIGN	Cracked	91.48 FS	*77.76 FS
26	1		*CENTRE LOWER GRILLE	Not Necessary	505.61 FS	*- FS
27	1		*FOG LAMP GRILLE LH	Not Necessary	173.59 FS	*- FS
28	1		*FOG LAMP GRILLE RH	Not Necessary	173.59 FS	*- FS
29	1		*HEADLAMP RH	Cracked	2,782.13 FS	*2,364.81 FS
30	1		*GAS BULB	Not Necessary	510.13 FS	*- FS
31	1		*POWER MOD	Not Necessary	557.38 FS	*- FS
32	1		*BALLAST	Not Necessary	1,006.19 FS	*- FS
33	1		*H/LAMP RETAINER	Not Necessary	8.74 FS	*- FS
34	1		*FOG LAMP LH	Not Necessary	386.44 FS	*- FS
35	1		*FOG LAMP RH	Not Necessary	386.44 FS	*- FS
36	1		*AIR GUIDE RH	Not Necessary	43.68 FS	*- FS
37	1		*AIR GUIDE LH	Not Necessary	43.68 FS	*- FS
38	1		*AIR GUIDE UPPER	Not Necessary	67.76 FS	*- FS
39	1		*FENDER RH	Bent	904.77 FS	*769.05 FS
40	1		*FENDER BRACKET RH	Necessary	61.88 FS	*52.60 FS
41	1		*FENDER LINER UPPER RH	Deformed	158.43 FS	*134.67 FS
42	1		*FENDER LINER LOWER RH	Deformed	88.95 FS	*75.61 FS
43	1		*FENDER LINER UPPER LH	Deformed	158.43 FS	*134.67 FS
44	1		*FENDER LINER LOWER LH	Deformed	88.95 FS	*75.61 FS
45	1		*NUT 10pcs	Necessary	9.40 FS	*7.99 FS
46	1		*BOLT 8pcs	Necessary	3.84 FS	*3.26 FS
47	1		*17MICHIGAN RIM ONLY	Cut	1,304.72 FS	*1,109.01 FS
48	1		*TIRE VALVE	Necessary	2.17 FS	*1.84 FS
49	1		*WHEEL BEARING	Not Necessary	742.01 FS	*- FS
50	1		*WHEEL BEARING HOUSING	Not Necessary	993.95 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
51	1		*JOINT	Not Necessary	204.56 FS	*- FS
52	1		*CONTR ARM	Not Necessary	741.64 FS	*- FS
53	1		*GASKET	Necessary	1.22 FS	*1.22 FS
54	1		*GASKET	Necessary	4.17 FS	*4.17 FS
55	1		*SENSOR	Necessary	186.80 FS	*186.80 FS
F=Franchise part. S=SpcNett.						
Total Parts (\$\$)					17,390.63	7,820.18

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	B&P TOWING CHARGES.	New	195.00	195.00
2	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET.	New	280.00	280.00
3	PROGRAMMING & CALIBRATION.	New	480.00	480.00
4	R&R RIM & BALANCE.	New	50.00	50.00
5	R&R RHS U/CARRIAGE.	New	2,520.00	0.00
6	B&P WHEEL ALIGNMENT.	New	360.00	360.00
7	LABOUR.	New	3,360.00	1,680.00
8	SPRAY PAINT.	New	3,200.00	1,600.00
Gross Labour Cost (S\$)			10,445.00	4,645.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >