

INS. CASE OWNER: **Jimmy**

004, AIA 19002415

K fozz

LKK- IDAC:

ASSIGNMENT
DOI: **13/1/19**

polkin
Date: **11/2/19**
Registered in Merimen: **11/2/19**

Pre-assign / CCU / FTE



Insured Vehicle No.: **SMC 2437R**
 Name of Insured: **MAGNATON CHONG Yoke Yu**
 Insured Tel No.: _____ HP: _____
 Excess Sec II :SS _____ D.O.A: **31/1/19**
 Is driver the owner? (YES / NO) Nature of Accident: _____
 If NO, Driver Name / Age: _____ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Driver Tel No.: _____ (VL: YES / NO) Insured Liability: _____ % Final ? Yes / No

SJN 1030P



INSRS: _____
 WSP: **Lim Tan.**
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INSRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/Time	STAGE	DATE / PIC
18/2	Non-Reporting ltr (1st)	
18/2	Non-Reporting ltr (2nd)	
18/2	Non-Reporting ltr (Final)	
22/4/19	Notification ltr (if non-pickup)	
22/4/19	Call Cl: 22/4/19	
22/4/19	After call ltr to OI:	
22/4/19	Documentation Check List: Handler Typist	
22/4/19	Notification ltr (if non-pickup)	
22/4/19	After call ltr to OI:	<input checked="" type="checkbox"/>
22/4/19	Authorisation To Act:	<input checked="" type="checkbox"/>
22/4/19	Release Voucher:	<input checked="" type="checkbox"/>
22/4/19	Final Repair Bill:	<input checked="" type="checkbox"/>
22/4/19	Car Rental Invoice:	<input checked="" type="checkbox"/>
22/4/19	Towing Invoice:	
22/4/19	LTA / GIA :	
22/4/19	Medical Bill:	
22/4/19	PIR:	
22/4/19	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
22/4/19	LOD:	<input checked="" type="checkbox"/>
22/4/19	Payment Breakdown Form:	
22/4/19	Post-Repair Photos:	
22/4/19	Others:	

before print photo

PRELIMINARY ADVICE Date/Time: **16/1/2019** Sent By: **HMK**

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: **SS 9,730.82** (6 days) Reduction: **16.53** % Email Call

FINAL SETTLEMENT Date/Time: **11/1/2019** Confirm with: **Richard** Email Call

Final Liability: % **100** (Agreed / Assessed) BOLA S/N No.: **27** If NO or B 28, Ass. Lis: _____

Repair Cost: **SS 10,411.98**

Loss of Rental (LOR): **SS 300.00** (5 days) x \$160.00

Loss of Use (LOU): **SS -** (5 x days)

Loss of Income (LOI): **SS -** (5 x days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: **SS -**

Medical: **SS -**

Disbursement: **SS -** (e.g. Tow/Independent)

Legal Cost: **SS -**

Total: **SS 11,211.98** Global Sum **SS 11,150.00**

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: **SS 11,150.00** Name: **Lim Tan Motor Pte Ltd**

Payee 2: (Strike if N.A.) **SS -** Name 2: _____

Payee 3: (Strike if N.A.) **SS -** Name 3: _____

Front to rear Collision
1/1/19

- 1) Claim status: **Normal/Reject/Private Settle**
- 2) Report Format: **TP**
- 3) Survey fee: **\$320.00**

EQI ALH

STATEMENT

SJN1030P of 17

Date: 13/02/2019

Estimated Cost

OD: WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: SJN 1030P

at Motor Shop name: Him Tan Motor

at: BLK 176, Sin Ming Drive #03-09

Excess:

Make of Vehicle: After 10-30am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? Yes or No

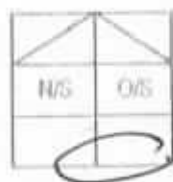
GIA / PR Seen: Consistent? Yes or No

Est. Reports: 6 days Res: Yes or No

Lump Sum: 1.8.1 % 3 Val: Yes or No

GA / REV / REP. / 24 HRS up

Date: Person Contacted: Vehicle: IN / OUT



Vehicle No: SJN1030P

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Toy Esquire 1986

Colour: M.P. White

Sp. Boarding: 20272

Eng No:

C/Nr: ZRR80 0234592

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STEAR/Rim or

Tyre Size: F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front	4	mm	Rear	8	mm
R/Bal	4	mm	L/Bal	8	mm
L/Bal	4	mm	D.O.I.	13/2/19	

D.O.A.: 31/1/19

Survey held at:

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

11,658.42

PLA \$9,750.82 (Redf 1,927.30 / 16,531)

Date/Time File Pass to: Preli. Report

Final Report

Days Of Repair:

Resurvey No. of Trip:

Date/Time File Return to:

Report Format:

Lump Sum / I.B.F. is

Add Fee: Site Insp. \$

Interview \$

Term Insp. \$

Witness \$

Survey Fee:

Exemption:

Kf

Not withered
Respray B4 paint



ESTIMATE TO REPAIR

6 days

SURVEYOR NAME :	
DATE OF SURVEY :	13 FEB 2019
TIME OF SURVEY :	

VEHICLE NO. : SJN 1030 P
 MAKE : TOYOTA
 MODEL : ESQUIRE 2.0XI A
 YEAR : 2017
 CHASSIS NO : ZRR800234592

89730-82

DATE : 11-Feb-19
 DATE OF ACCIDENT : 31-Jan-19
 THIRD PARTY REF : SMC 2437 R / AIG

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Rear Bumper			By LTM	\$ 664.00 ✓
2 pcs	Rear Bumper Bracket		\$ 142.10		\$ R 284.20 X
2 pcs	Rear Bumper Reatiner		\$ 115.60	old part	\$ 231.20 ✓
2 pcs	Rear Bumper Reflector		\$ 85.60	old part	\$ 171.20 ✓
1 pc	Rear End Panel				\$ R 918.00 ✓
1 pc	Rear End Panel Garnish				\$ R 258.00 ✓
1 pc	Rear Spare Tyre Panel				\$ R 856.90 X
1 pc	Rear Spare Tyre Top Cover	685.40	CM	See Return	\$ 148.50 ✓
2 pcs	Taillamp		\$ 647.80	CM/LM	\$ 1,295.60 ✓
1 pc	Taillamp Lower Garnish		\$ 134.10	old Bu	\$ 268.20 ✓
1 pc	Tailgate				\$ R 1,685.00 ✓
1 pc	Tailgate Rubber			Ref/LM	\$ 356.00 ✓
1 pc	Tailgate Lock				\$ R 498.00 L
1 pc	Tailgate Emblem				\$ R 57.10 L
1 pc	Tailgate Outer Mounting			ref/LM	\$ 758.55 ✓
1 pc	Rear Windscreen Moulding				\$ R 160.00 L
	Less 25%				\$ 8,610.45
					\$ 2,152.61
					\$ 6,457.84
1 tube	Rear Windscreen Sealant	S.Nett			\$ R 40.00 ✓
1 set	Rear Bumper Sensor	S.Nett		shop	\$ 300.00 ✓
1 pc	Rear Number Plate	S.Nett			\$ R 40.00 X
	To putty and spray painting			860	\$ 1,200.00
	To transfer tailgate fittings				\$ 80.00
	To remove and refix rear windscreen glass				\$ 120.00 ✓
	To remove and refix cushion seats and trining			60	\$ 120.00
	To anti-rust				\$ 120.00 60
	Labour Charges				\$ 1,000.00 700
TG/RA-					\$ 9,477.84

LTM Auto Consultants hereby
 Repairs of the following:
 • To resurvey before/after spray painting
 • To display damaged parts during resurvey
 • Parts prices are subject to confirmation
 • Third party claims to be made within 30 days
 • The Repair must be completed in 60 days
 • The repair must be approved by the insurance company

Lim Tan Motor Pte Ltd
 81k 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
 Tel:65-64520893 Fax:65-64589127 Email: edmund@LTM.sg Website: www.LTM.sg
 Co.Reg No.199307277D GST Reg No.M2-0019088-0



SUPPLEMENTARY TO REPAIR

VEHICLE NO. : SJN 1030 P
 MAKE : TOYOTA
 MODEL : ESQUIRE 2.0XI A
 YEAR : 2017
 CHASSIS NO : ZRR800234592

SURVEYOR NAME :
DATE OF SURVEY :
TIME OF SURVEY :

DATE : 15-Feb-19
 DATE OF ACCIDENT : 31-Jan-19
 THIRD PARTY REF : SMC 2437 R / AIG

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	Tailgate Inner Panel Handle				\$ ^{Net} 32.90
1 pc	Tailgate Inner Trim			<i>Net</i>	\$ 728.50
1 pc	O/S Rear Fender Inner Garnish			<i>By</i>	\$ 850.85
1 pc	Rear Spare Tyre Panel Carpet			<i>Return</i>	\$ 757.90
	Less 25%				\$ 2,370.15
					\$ 592.54
					\$ 1,777.61
TG/RA-	Total				\$ 1,777.61

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
 Tel:65-64520893 Fax:65-64589127 Email: edmund@LTM.sg Website : www.LTM.sg
 Co.Reg No.199307277D GST Reg No.M2-0019088-0

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 8364B

Vehicle Details

Vehicle No.: SJN1030P
Vehicle to be Exported: No
Intended Deregistration Date: 02 Feb 2019
Vehicle Make: TOYOTA
Vehicle Model: ESQUIRE 2.0XI A
Primary Colour: White
Manufacturing Year: 2016
Engine No.: 3ZRB861277
Chassis No.: ZRR800234592
Maximum Power Output: 112.0 kW (150 bhp)
Open Market Value: \$29,560.00
Original Registration Date: 18 Aug 2017
First Registration Date: 18 Aug 2017
Transfer Count: 0
Actual ARF Paid: \$33,384.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 17 Aug 2027
PARF Rebate Amount: \$25,038.00

Intended COE Rebate Details

COE Expiry Date: 17 Aug 2027
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$53,711.00
COE Rebate Amount: \$45,870.00
Total Rebate Amount: \$70,908.00

The information contained herein is correct as at 02 Feb 2019

OK

Poh Kin (LKKAuto)

From: richard@ltm.sg
Sent: Monday, 1 July 2019 4:07 PM
To: Poh Kin (LKKAuto)
Cc: Admin A; Mandy
Subject: RE: - CLAIM SUBMISSION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC2437R AND SJN1030P ON 31/01/2019 *** LKK REF : CC4/AIG19002415/fa3

Importance: High

WITHOUT PREJUDICE

Our ref : LTP022019/012 (SJN 1030 P)
LKK ref : CC4/AIG19002415/fa3

Dear Poh Kin,

Thank you for your email.

We have instruction to accept your principal proposed offer at global sum of **\$11,150/-** on this claim.

Please forward us the DV for our necessary action.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 1 July 2019 3:06 PM
To: richard@ltm.sg
Cc: Admin A; Mandy
Subject: RE: - CLAIM SUBMISSION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMC2437R AND SJN1030P ON 31/01/2019 *** LKK REF : CC4/AIG19002415/fa3

Importance: High

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Our Ref: CC4/AIG19002415/Kfa3
Your Ref: LTP022019/012(SJN 1030P)

Dear Richard,

We refer to above matter.

Thank you for your patient waiting on this matter.

Purely towards an amicable settlement and without admission of liability to our Insured's part, we have instruction from our principal to offer settlement at global sum of **\$11,150.00**(all in) on this matter.

kindly confirm acceptance.

Your prompt reply will be very much appreciated.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

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Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Wednesday, 19 June 2019 1:33 PM
To: Foo, Chityan
Subject: RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMC 2437R (OI) AND SJN 1030P (TP) ON 31-01-2019; LKK ref : CC4/AIG19002415/Kfa3; AIG ref: 92596968395G

Importance: High

Your Ref: 92596968395G
Our Ref: CC4/AIG19002415/Kfa3

Dear Jimmy,

We refer to the above matter and below e-mail.

As requested, Surveyor justify damages on the following parts:

Parts	Comment/remarks	Photo
Tailgate Rubber	Dented/cut	22,23
Tailgate Lock	Jammed	28,29
Tailgate Outer Moulding	Mtg cracked	32
Tailgate Inner Panel Handle	Dented	28,29
Tailgate Inner Trim	Dented	24,25
O/S Rear Fender Inner Garnish	Buckled	30
Rear Spare Tyre Panel Carpet	Deformed	26,27,28

Hope above information clarify.

For your instruction in Merimen please.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Foo, Chityan [<mailto:Chityan.Foo@aig.com>]
Sent: Tuesday, 18 June 2019 5:09 PM

Poh Kin (LKKAuto)

From: Foo, Chityan <Chityan.Foo@aig.com>
Sent: Tuesday, 18 June 2019 5:09 PM
To: Poh Kin (LKKAuto)
Subject: RE: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMC 2437R (OI) AND SJN 1030P (TP) ON 31-01-2019; LKK ref : CC4/AIG19002415/Kfa3; AIG ref: 9259696839SG

Dear Poh Kin,

We refer to your email dated 23.05.19.

We seek your clarification on the replacement parts as follow:

- Tailgate Rubber ✓ 22-23 *Dented / cut*
- Tailgate Lock ✓ 28-29 *Jammed*
- Tailgate Outer Moulding ✓ *glass below, bump 32 14g cracked*
- Tailgate Inner Panel Handle ✓ 28-29 *Dented*
- Tailgate Inner Trim ✓ 24-25 *Dented*
- O/S Rear Fender Inner Garnish ✓ 1-2 *re-injury*
- Rear Spare Tyre Panel Carpet ✓ 26-27-28 *Deformed*

photo number in merimen

Kindly let us hear from you before approval of mandate in merimen.

Kind regards,

Jimmy Foo
AIG
Complex Claims Examiner
AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Poh Kin (LKKAuto) [mailto:pohkin@lkkauto.com]
Sent: Thursday, May 23, 2019 7:02 PM
To: Foo, Chityan <Chityan.Foo@aig.com>
Subject: [EXTERNAL] SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMC 2437R (OI) AND SJN 1030P (TP) ON 31-01-2019; LKK ref : CC4/AIG19002415/Kfa3; AIG ref: 9259696839SG
Importance: High

This message is from an external sender; be cautious with links and attachments.

Your Ref: 9259696839SG
Our Ref: CC4/AIG19002415/Kfa3

Dear Jimmy,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMC 2437R (OI) & SJN 1030P (TP) ALONG SLIP ROAD OF BISHAN ROAD TOWARDS BISHAN STREET ON 31/01/2019

We refer to the above matter.

Print Received Message

This mail is associated with :

***SJN1030P (9259696839SG)**

[SMC2437R]

TP

CHIA DE CAI JUSTIN

Jan 31 2019 10:00PM

[MAGDALENE CHEONG YEOK YU]

Lim Tan Motor Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 01/07/2019 14:48 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11150.00) - SJN1030P - Claim Handler: Foo, Chit Yan

Approved:11150.00:Pls do your utmost to negotiate settlement not exceeding: \$11,150 (All-in). Subject to Final Repair Bill, Rental Invoice & Agreement

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Thursday, 23 May 2019 7:02 PM
To: 'Foo, Chityan'
Subject: SEEK MANDATE; ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMC 2437R (OI) AND SJN 1030P (TP) ON 31-01-2019; LKK ref : CC4/AIG19002415/Kfa3; AIG ref: 9259696839SG

Importance: High

Hi, please ignore my previous e-mail

Your Ref: 9259696839SG
Our Ref: CC4/AIG19002415/Kfa3

Dear Jimmy,

ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SMC 2437R (OI) & SJN 1030P (TP) ALONG SLIP ROAD OF BISHAN ROAD TOWARDS BISHAN STREET ON 31/01/2019

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. Liability is down against our insured.

We did clarify with Insured (Ms Magdalene) the nature of the accident and she's agree to settle and aware that NCD (if any) would be affected.

We hereby seek your approval to offer to Third Party repairer, "Lim Tan Motor Pte Ltd" is as follows: -

	<u>Amount Claimed</u>	<u>Amount Revised</u>
1. Cost of Repair	\$ 11,658.12	\$ 10,411.98 (\$9,730.82 + 7% GST)
2. Loss of Rental	\$ <u>1,200.00</u> (5 days x \$240.00)	\$ <u>800.00</u> (5 days x \$160.00)
Total	\$12,858.12	\$ 11,211.98

Total amount of claim (Liability 100%)

\$11,211.98

***Recommended 6 repair days

All the relevant documents had been uploaded in Merimen for your perusal.

For your instruction/approval in Merimen please.



Date: 01 MAR 2019

Your Ref: CC4/AIG19002415/fa3

Our ref: LTP022019/012 (SJM 1030 P)

(WITHOUT PREJUDICE)

Attention To : MR CHONG POH KIN (From LKK Auto Consultants Pte Ltd)

Insurance Company : AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SJN1030P & SMC2437R ON 31.01.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV38817
<input checked="" type="checkbox"/> Original Rental Receipt and Agreement	<input type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input type="checkbox"/> _____

Survey was done by Insurance instruction and was surveyed by Mr Kenneth on 13-Feb-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1] Cost of repair (Inclusive of 7% GST)	\$ 10,411.98
2] Vehicle Rental	\$ 1,200.00
Total	<u>\$ 11,611.98</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

Mandy Lim

Email: mandy@ltn.sg

Lim Tan Motor Pte Ltd

Blk 178 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel: 65-64520883 Fax: 65-64588127

Email: edmund@LTM.sg

Website : www.LTM.sg

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19002415/Kfa3

24 APRIL 2019

MAGDALENE CHEONG YEOK YU
2 BISHAN STREET 25
#01-04
SINGAPORE 573973

Dear Sir/Madam,

**ACCIDENT INVOLVING SMC 2437R AND SJN 1030P ALONG/AT JUNCTION
OF BISHAN RD & BISHAN ST 22 ON 31/01/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Poh Kin, Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

To Whom It May Concern

AUTHORIZATION TO ACT

I/We, CHIA DE CAL, JUSTIN ('the third party Claimant') of BLK 268 BISHAN STREET 24 #03-178 SINGAPORE 570268 (Address) owner of SJN1030P (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SJN1030P that was damaged pursuant to the accident which occurred on 31-Jan-19 (date) along CROSS JUNCTION OF BISHAN STREET 22 AND BISHAN ROAD (locate on) involving vehicle number SMC2437R (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive Payment further to settlement of my claim with payment cheque/s being made In favour of the workshop.

Dated this 1st (day) of February (month) 2019 (year)

Signed By ' the third party claimant '





Signed By ' the workshop '

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Lim Tan Motor Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$11,150.00 (Global Sum) for vehicle no. SJN 1030P that was damaged pursuant to the accident which occurred on 31/01/2019 (date) along Junction of Bishan Street 22 and Bishan Road (location) involving vehicle no/s SMC 2437R. This is pursuant to the inspection conducted on 13/02/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CHIA DE CAI JUSTIN ("the third party claimant") of vehicle no. SJN 1030P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJN 1030P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 2nd (day) of July (month) 2019 (year)

 LKK KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No.: 199302770
 GST Registration No.: M2-0119086-0

Branch
 (Warranty and Performance) Blk 9 Sector C #01-38/40/42
 Sin Ming Industrial Estate, Singapore 575644
 Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
 Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
 Blk 176 Sin Ming Drive #03-09/10/06
 Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
 Fax: +65 6458 9127
 Email: sales@LTM.sg

WWW.LTM.SG

CHIA DE CAI, JUSTIN
 BLK 268 BISHAN STREET 24
 #03-178
 SINGAPORE 570268

TAX INVOICE

NO : INV38817
 DATE : 21-02-2019
 TERMS : COD
 PAGE : 1

ATTN : MOTOR CLAIMS DEPT
 TEL :
 FAX :
 A/C NO. : 30C0/847

MILEAGE :
 W.O NO. : SO39574
 CAR NO. : SJN1030P
 MAKE : TOYOTA
 MODEL : ESQUIRE

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR	1 UNIT			9,730.82

SINGAPORE DOLLARS : TEN THOUSAND FOUR HUNDRED ELEVEN AND NINETY EIGHT CENTS ONLY

REMARKS: D.O.A : 31.01.2019
 LKK REF : CC4/AIG19002415/fa3

TOTAL QTY: 1.00

SUBTOTAL	9,730.82
DISCOUNT	0.00
TOTAL	9,730.82
GST 7 %	681.16
NET	10,411.98
Deposit	0.00
Balance	10,411.98



Justin Chia

AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Feb 2019 Edit Reg		11 Feb 2019 00:00 Edit Adj Rpt	\$59,730.82 Edit Estimates	\$59,730.82 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	MAGDALENE CHEONG YEOK YU , ID: S7340943H								
Main Claimant:	CHIA DE CAI JUSTIN , ID: S8138364B								
Vehicle Reg. No.:	SJN1030P	Date of Loss:	31/01/2019 22:00 - :59 [17 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9259696839SG	Policy/Cover Note No.:	1800076377 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMC2437R	Policy No. (Claimant):	D18MTPV01013634						
		Excess:							
Repairer:	Lim Tan Motor Pte Ltd (HQ) Blk 176 Sin Ming Drive #03-09/10, Sin Ming Auto Care, 575721 Sin Ming - Tel: 6452 0893								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 20/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_5G_EXPRESS (01/07/2019): Alert - Adj Mandate Approved (\$511150.00) - SJN1030P - Claim Handler: Foo, Chit ... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJN1030P (9259696839SG)
[SMC2437R]
TP
CHIA DE CAI JUSTIN
Jan 31 2019 10:00PM
[MAGDALENE CHEONG YEOK YU]
Lim Tan Motor Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
2	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
3	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
4	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
5	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
6	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
7	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
8	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
9	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
10	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
11	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
12	22/04/19 15:53	General View							Load JPG	<input checked="" type="checkbox"/>	
13	22/04/19 15:53	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
14	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
15	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
16	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
17	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
18	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
19	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
20	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
21	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
22	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
23	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
24	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
25	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
26	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
27	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
28	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
29	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
30	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
31	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
32	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
33	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
34	19/06/19 08:39	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	19/06/19 08:39	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
36	19/06/19 08:39	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/02/19 17:54	ACKNOWLEDGEMENT EMAIL TO AIG DD 11.02.19	Load PDF	
2	11/02/19 17:54	EMAIL FROM AIG DD 11.02.19	Load PDF	
3	11/02/19 17:54	TP GIA REPORT	Load PDF	
4	16/02/19 18:11	TP ESTIMATE - MARKED	Load PDF	
5	21/05/19 12:43	RENTAL RECEIPT	Load PDF	
6	21/05/19 12:43	LETTER TO OI	Load PDF	
7	23/05/19 18:57	TP Estimate-Marked revise + supplementary	Load PDF	
8	23/05/19 19:02	seek mandate e-mail	Load PDF	
9	16/07/19 10:14	WORKSHOP INVOICE	Load PDF	
10	16/07/19 10:14	AUTHORISATION TO ACT FORM	Load PDF	
11	16/07/19 10:14	Release Voucher	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	13/02/19 09:51	OI GIA REPORT	Load PDF	
2	18/06/19 17:10	IHS Adjustment	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>(Note: Remarks are private unless you show it to other parties.)</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMC2437R (Insd veh)	Model:	TOYOTA ESQUIRE 2.0 (A)
	SJN1030P (TP veh)		
Date of Accident:	31/01/2019		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	: \$		12,474.19
Final Repair Cost	: \$		11,150.00
Loss of Use	: \$		_____ days at \$0.00 per day
Rental (if any)	: \$		5 days
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$		11,150.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u>:		Agreed Liability ___100___(%)	
B) For <u>GIA Registered Workshop</u>:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Lim Tan Motor Pte Ltd	: \$	11,150.00
2)		: \$	

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

16 Jul
2019

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19002415/KFA3Q2

Date: 16/07/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No: 1800076377	
Claimant Vehicle No : SJN1030P	Insured Vehicle No : SMC2437R	
Date of Loss: 31/01/2019	Nature of Claim: TP	Claim No: 9259696839SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJN1030P		
Make & Model: TOYOTA ESQUIRE, 2.0 (A)	Engine No: 3ZRB861277	
Reg. Date: 18/08/2017 (Man. Year: 2017)	Chassis No: ZRR800234592	
Colour: Metallic Pearl White	Odometer: 20272 km	
Engine Capacity: 1986 cc		
Market Value/New Car Price: N/A		
Sum Insured (S\$): Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15	Rear Tyre Size: 195/65 R15
Front Left Side: Yokohama 4 mm	Rear Left Side: Yokohama 8 mm
Front Right Side: Yokohama 4 mm	Rear Right Side: Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	9,018.12	7,870.82	1,147.30	12.72
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,640.00	1,860.00	780.00	29.55
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,658.12	9,730.82	1,927.30	16.53
+ GST 7.00/7.00% (S\$)	816.07	681.16	134.91	16.53
Nett Amount (S\$)	12,474.19	10,411.98	2,062.21	16.53
+ Car Rental (5.0 x S\$160.00/day) (S\$)		800.00		
	Nett Liability (S\$)	11,211.98		
	Global Sum Settlement (S\$)	11,150.00		

INSPECTION

Date of Assignment:	11/02/2019	
Date Inspected:	13/02/2019 Inspected At:	Lim Tan Motor Pte Ltd (HQ) Blk 178 Sin Ming Drive #03-09/10, Sin Ming Auto Care Singapore 575721
Estimated Period of Repair:	6.0 days	

Adjuster: KENNETH KONG

Manager: Chong Poh Kin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent / Cracked	664.00 FL	*664.00 FL
2	2		*REAR BUMPER BRACKET	Repair	284.20 FL	*- FL
3	1		*REAR BUMPER RETAINER	O/S Distorted	231.20 FL	*115.60 FL
4	1		*REAR BUMPER REFLECTOR	O/S Cracked	171.20 FL	*85.60 FL
5	1		*REAR END PANEL	Bent	918.00 FL	*918.00 FL
6	1		*REAR END PANEL GARNISH	Buckled	258.00 FL	*258.00 FL
7	1		*REAR SPARE TYRE PANEL	Repair	856.90 FL	*- FL
8	1		*REAR SPARE TYRE TOP COVER	Cracked	685.40 FL	*685.40 FL
9	2		*TAILLAMP	Cracked / Cut	1,295.60 FL	*1,295.60 FL
10	1		*TAILLAMP LOWER GARNISH	O/S Buckled	268.20 FL	*134.10 FL
11	1		*TAILGATE	Bent	1,685.00 FL	*1,685.00 FL
12	1		*TAILGATE RUBBER	Dented / Cut	356.00 FL	*356.00 FL
13	1		*TAILGATE LOCK	Jammed	498.00 FL	*498.00 FL
14	1		*TAILGATE EMBLEM	Necessary	57.10 FL	*57.10 FL
15	1		*TAILGATE OUTER MOULDING	Mtg Cracked	758.55 FL	*758.55 FL
16	1		*REAR WINDSCREEN MOULDING	Necessary	160.00 FL	*160.00 FL
17	1		*TUBE REAR WINDSCREEN SEALANT	Necessary	40.00 FS	*40.00 FS
18	1		*SET REAR BUMPER SENSOR	Shorted	300.00 FS	*300.00 FS
19	1		*REAR NUMBER PLATE	Serviceable	40.00 FS	*- FS
20	1		*TAILGATE INNER PANEL HANDLE	Dented	32.90 FL	*32.90 FL
21	1		*TAILGATE INNER TRIM	Dented	728.50 FL	*728.50 FL
22	1		*O/S REAR FENDER INNER GARNISH	Buckled	850.85 FL	*850.85 FL
23	1		*REAR SPARE TYRE PANEL CARPET	Deformed	757.90 FL	*757.90 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	11,897.50	10,381.10
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,879.38	2,510.28
Total Parts (\$\$)	9,018.12	7,870.82

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO PUTTY AND SPRAY PAINTING	New	1,200.00	860.00
2	TO TRANSFER TAILGATE FITTINGS	New	80.00	60.00
3	TO REMOVE AND REFIX REAR WINDSCREEN GLASS	New	120.00	120.00
4	TO REMOVE AND REFIX CUSHION SEATS AND TRINING	New	120.00	60.00
5	TO ANTI-RUST	New	120.00	60.00
6	LABOUR CHARGES	New	1,000.00	700.00
Gross Labour Cost (S\$)			2,640.00	1,860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >