

INS. CASE OWNER:

CC 3 /AIG1900

LKK:

IDAC:

Surveyor:

Rasm

DOI:

ASSIGNMENT

Date / Time:

11/1/19

Registered in Merimen:

11/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKR 9815 G

Claim No.:

0876096454

Name of Insured:

STELLA DE REUK LMAN

Policy No.:

NORT06194-03

Insured Tel No.:

HP:

Make / Model:

Andi

Excess Sec II :S\$

D.O.A:

2/2/14

Place of Accident:

Kluang Luan MB

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

pk ying shen jurnson

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SKT 47E



INSRS:

WSP:

Tel:

Liability:

RMKS:

premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time		STAGE	DATE/ PIC
		Non-Reporting Itr (1st):	
		Non-Reporting Itr (2nd):	
		Non-Reporting Itr (Final):	
		Notification Itr (if non-pickup):	
		Call OI:	087609-110
		After call Itr to OI:	18/02/19-06
		Documentation Check List: Handler	Typist
		Notification Itr (if non-pickup)	
		After call Itr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA :	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD:	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time:		Sent By:		STAGE		DATE/ PIC	
FINALIZATION Date/Time:		Confirm with:		Confirm by:			
Repair Cost:	S\$	(days) Reduction:	%	Email	Call		
FINAL SETTLEMENT Date/Time:		Confirm with		Email	Call		
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:		If NO or B 28, Ass. Ltr:			
Repair Cost:	S\$						
Loss of Rental (LOR):	S\$	(days)					
Loss of Use (LOU):	S\$	(\$ x days)					
Loss of Income (LOI):	S\$	(\$ x days)					
LOR only	<input type="checkbox"/>	LOU only	<input type="checkbox"/>	LOR + LOU	<input type="checkbox"/>	LOR + LO	<input type="checkbox"/>
GIA/LTA Search		S\$					
Medical:	S\$						
Disbursement:	S\$	(e.g. Tow/ Independent)					
Legal Cost	S\$						
Total:	S\$	Global Sum S\$:					
FINAL PAYMENT Date/Time:		Confirm with:		Email	Call		
Payee 1:	S\$	Name 1:					
Payee 2: (Strike if N.A.)	S\$	Name 2:					
Payee 3: (Strike if N.A.)	S\$	Name 3:					

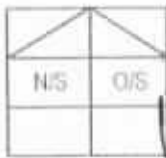
Passer

REF:

7805A

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: **SKT 47E**
at Workshop no: **PREMIUM**
at: **281, ALEXANDRA RD**
Insured: **A14**
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____
(Policy Condition) **10am**
owner notify
Remark: The veh had commenced its
repair at the time of inspection.
Bal or Market Value: _____
IDAC Accident Rpt: _____ Consistent? Yes or No
GIA / PR Seen: _____ Consistent? Yes or No
Est. Repairs: **5** days Res: Yes or No
Lump Sum % 3 Val: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____
Vehicle: IN / OUT



Veh No: **SKT 47E** It Regs: **2011 Jan**
Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: **MAZDA A8L 3.0 TFSI & Co 2995**
Colour: **BLACK** A/C Insured / Std / NI / NA
Sp Reading: **44710** T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: **WAUZZZ4H7BN008102**
Gen. Cond: Good / ☒ Fair / Poor / Burnt
Steering: ☒ In order / Jammed / Leaked / Burnt or
Brake: ☒ In order / Jammed / Leaked / Burnt or
Modi: **Nil** / ☒ 2 Rim / STD A/Rim or
Tyre Size: F: **255/45R19**
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / ☒ PIR / SUMI /
TOYO / YOKO or
Front: _____ Rear: _____
R/Bal: **6** mm R/Bal: **6** mm
L/Bal: _____ mm L/Bal: _____ mm
D.O.A: **03/02/19** D.O.I: **11/02/19**
Survey held at: **PREMIUM**
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
O/S REAR
The U/C / Chassis frame / Body Structure affected due to collision

P/P - \$5914.00 (Red \$4590 / 44%)

Date/Time: File Please to?

☐

: Preli. Report

11

☐

: Final Report

Date/Time: File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1. 3+R 24

2. Photos

3. Claims

4. ...

Report Format:

Lump Sum / I.B.E. IS

Add Fee: ☐ Site Insp. 15

☐ Interview 15

☐ Tech. Insp. 15

☐ Weekend 15

10/14

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0170/2019/GW
Date : 09-Feb-19

Vehicle NOT IN workshop. Kindly arrange for survey.

Your insured vehicle no : SKR 9815 G

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Jessie Lim
Address : 161 Killiney Rd
Singapore 239569
Telephone : HP +65 96238264
Type of Claim : Third Party Claims
Policy No. : MT/00577031
Vehicle No : **SKT 47 E**
Model Code : AB D4 3.0 TFSI QU
Model / Year : Jan-11
Engine No : CGW 002850
Chassis No : WAUZZZ4H7BN008102
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 03-Feb-19
Place of Accident : Lincoln Rd Outside United Square

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SKT 47 E

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer rear parking aid. Check function.	S/N \$280.00 ✓	
2	To dismantle and renew rear bumper. Repair and reshape rhs rear fender. Re-organise rear crash management components. Reinstall all parts removed.	\$ 2,400.00 1000	
3	To respray rear bumper, lower spoiler and rhs rear fender.	\$ 2,500.00 1100	
4	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: <u>\$5,372.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKT 47 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR BUMPER <i>OK</i>	\$ 3,342.00	
2	REAR BUMPER TRIM STRIPS <i>X NV</i>	\$ 828.00	
3	REAR BUMPER SPOILER <i>X NV</i>	\$ 614.00	
4	REAR BUMPER GUIDE SECTION-RH OUTER <i>?</i>	\$ 28.00	
5	REAR BUMPER GUIDE SECTION-RH UPPER <i>?</i>	\$ 20.00	
6	SUNDRIES <i>?</i>	\$ 300.00	
TOTAL SPARE PARTS CHARGES		\$ 5,132.00	
TOTAL LABOUR CHARGES		\$ 5,372.00	
GRAND TOTAL		\$ 10,504.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : *Faruk - Hp 90010068*
Surveyed Date : *11/02/19 @ 1000hrs*
Authorised Date :
Excess Cost : *5 days*
Liability :
Remarks : *Reg 64 part*

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 15 November 2019 12:17 PM
To: Md Noor, Norsiah
Subject: Your ref: 0823609647SG [ACCIDENT INVOLVING VEHICLES SKR9815G AND SKT47E ON 03/02/2019]

Dear Norsiah,

TP did not send the car to repair due to liability unclear. We will proceed to close and submit W/P report.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

18 FEBRUARY 2019

**STELLA PE PECK LUAN
12 ANG MO KIO AVENUE 12
#17-17
SINGAPORE 567697**

Dear Sir/Madam,

**OUR REF : CC3/AIG19002403/R1hb3
YOUR REF : SKR 9815G
ACCIDENT INVOLVING SKR 9815G AND SKT 47E ALONG KHIANG GUAN AVENUE
ON 03.02.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SKT 47E against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Feb 2019 Edit Reg		11 Feb 2019 00:00 Edit Adj Rpt	\$55,914.00 Edit Estimates	\$55,914.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	STELLA PE PECK LUAN, ID: S1742163H								
Main Claimant:	JESSIE LIM, ID: S7037805A								
Vehicle Reg. No.:	SKT47E	Date of Loss:	03/02/2019 18:00 - :59 [96 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 0823609647SG	Policy/Cover Note No.:	2100406194 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKR9815G	Policy No. (Claimant):	MT/00577031						
		Excess:							
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 20/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKT47E (0823609647SG)**
[SKR9815G]
TP
JESSIE LIM
Feb 3 2019 6:00PM
[STELLA PE PECK LUAN]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video														1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	19/02/19 10:31	Video - Accident From: OD - Reg. No: SKR9815G, Claimant: STELLA PE PECK LUAN											Load MP4				
Documentation														1 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail		Print			
1	11/02/19 17:14	TP GIA REPORT											Load PDF				
2	12/02/19 18:45	TP ESTIMATE- MARKED											Load PDF				
3	18/02/19 14:32	LETTER TO OI											Load PDF				
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail		Print			
1	13/02/19 13:34	OI GIA REPORT											Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002403/R1DB3Q2

Date: 26/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100406194
Claimant SKT47E **Insured Vehicle No :** SKR9815G
Vehicle No : SKT47E **Nature of Claim:** TP **Claim No:** 0823609647SG
Date of Loss: 03/02/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKT47E**
 Make & Model: AUDI A8, 3.0 (A) Engine No: CGW002850
 Reg. Date: 20/01/2011 (Man. Year: 2010) Chassis No: WAUZZZ4H7BN008102
 Colour: Black Odometer: 44710 km
 Engine Capacity: 2995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/45 R19 Rear Tyre Size: 255/45 R19
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,132.00	3,342.00	1,790.00	34.88
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,372.00	2,572.00	2,800.00	52.12
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,504.00	5,914.00	4,590.00	43.70
+ GST 7.00/7.00% (S\$)	735.28	413.98	321.30	43.70
Nett Amount (S\$)	11,239.28	6,327.98	4,911.30	43.70
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 11/02/2019
 Date Inspected: 11/02/2019 Inspected At: 281 ALEXANDRA ROAD
 Repairer: Premium Automobiles Pte Ltd (UBI)
 Estimated Period of Repair: 5.0 days

Adjuster: MOHD RASUL

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	3,342.00 FS	*3,342.00 FS
2	1		*REAR BUMPER TRIM STRIPS	Not Necessary	828.00 FS	*- FS
3	1		*REAR BUMPER SPOILER	Not Necessary	614.00 FS	*- FS
4	1		*REAR BUMPER GUIDE SECTION -RH OUTER	*Check	28.00 FS	*- FS
5	1		*REAR BUMPER GUIDE SECTION -RH UPPER	*Check	20.00 FS	*- FS
6	1		*SUNDRIES	*Check	300.00 FS	*- FS
Total Parts (S\$)					5,132.00	3,342.00

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER REAR PARKING AID ,CHECK FUNCTION	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER .REPAIR AND RESHAPE RHS REAR FENDER .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,400.00	1,000.00
3	TO RESPRAY REAR BUMPER ,LOWER SPOILER AND RHS REAR FENDER	New	2,500.00	1,100.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,372.00	2,572.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >