Vic (LKKAuto)

From: Vic (LKKAuto)

Sent: Monday, 18 February, 2019 1:49 PM To: claims@premiumauto.com.sg

Cc: Admin A; assignments; Vic (LKKAuto)

RE: ACCIDENT INVOLVING SKE 47 T AND YOUR INSURED SKR 9815 G DATED ON Subject:

03/02/2019 ***LKK REF:CC3/AIG19002403/R1hb3

Attachments: STATEMENT.pdf

WITHOUT PREJUDICE

Dear George,

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Shu Pei (LKKAuto)

Sent: Monday, 11 February, 2019 5:49 PM

To: claims@premiumauto.com.sg

Cc: Admin A; assignments; Vic (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SKE 47 T AND YOUR INSURED SKR 9815 G DATED ON 03/02/2019 ***LKK

REF:CC3/AIG19002403/hb3

Dear George,

We refer to the above matter.

Please be informed that we are currently **pending for OI GIA report.**

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>
Sent: Monday, 11 February 2019 11:07 AM

To: Admin-D (LKKAuto) admin-a@lkkauto.com; Admin A admin-a@lkkauto.com; Claims cc: assignments@lkkauto.com; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SKE 47 T AND YOUR INSURED SKR 9815 G DATED ON 03/02/2019

Dear all,

Survey has been carried out in this morning,

Attached is the marked estimate for your kind reference.

Please let us know who is the officer in-charge of this case.

Many thanks.

Best regards, George wong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938 **p.** +65 6388 2223 **d.** +65 66900293 **f.** +65 64751023 **e.**claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, February 8, 2019 10:21 AM

To: 'Claims' < claims@premiumauto.com.sg; Admin A < admin-a@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKE 47 T AND YOUR INSURED SKR 9815 G DATED ON 03/02/2019

Dear George,

Appointment confirmed.



BEST REGARDS.

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, 8 February 2019 9:55 AM

To: 'Admin A' assignments@lkkauto.com

Cc: 'Claims' < claims@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SKE 47 T AND YOUR INSURED SKR 9815 G DATED ON 03/02/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report and video for direct settlement for your reference.

We will forward you the estimate once is available.

TP is insured with AIG

Please help to arrange survey on 11th Feb @ 10AM, Owner waiting.

Address: 281 Alexandra Road Singapore 159938

Thank you.

Best regards, George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938 **p.** +65 6388 2223 **d.** +65 66900293 **f.** +65 64751023 **e.**claims@premiumauto.com.sg **w.** www.audi.com.sg

e.claims@premiumauto.com.sg w.www.audi.com.sg Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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