

Asher Sng (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 24 July 2019 11:39 AM
To: Asher Sng (LKKAUTO); Admin A
Cc: Chong Boon Sen; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBB190A (OI: SNM19D200600C02/0(cbs) and SHD4834T (TP : LKK REF - CC3/CTI19002391/Npa3) on 01/02/2019

Follow Up Flag: Follow up
Flag Status: Completed

LKK REF - CC3/CTI19002391/Npa3
CTI REF - SNM19D200600C02/0(cbs) - GBB190A

Dear Asher

We refer to your email pertaining to the above matter.

You may proceed to resolve the property damage claim at \$3,345.57.

We await your payment advice to enable Boon Sen to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 23 July, 2019 5:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBB190A (OI: SNM19D200600C02/0(cbs) and SHD4834T (TP : LKK REF - CC3/CTI19002391/Npa3) on 01/02/2019

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,345.57 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,199.94	\$ 1,498.00
2. Loss of Rental (11.5days x \$117.28)	\$ 1,348.72	\$ 1,290.08 (11days x \$117.28)
3. Loss of Income (11.5days x \$80)	\$ 920.00	\$ 550.00 (11days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 8,476.15	\$ 3,345.57

Enclosed here with all the relevant documents for your perusal.

**** Third party vehicle downtime over CNY.**

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 4 March 2019 10:22 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBB190A (OI : CTI - TBA) and SHD4834T (TP : LKK REF - CC3/CTI19002391/Npa3) on 01/02/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 19 February, 2019 11:09 AM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>

Cc: Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBB190A (OI : CTI - TBA) and SHD4834T (TP : LKK REF - CC3/CTI19002391/Npa3) on 01/02/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4834T at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 23 July 2019 5:57 PM
To: 'claimsdept@sg.cntaiping.com'
Cc: Alfred Toh
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving GBB190A (OI : CTI - TBA) and SHD4834T (TP : LKK REF - CC3/CTI19002391/Npa3) on 01/02/2019
Attachments: LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; LOD SHD4834T.pdf

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,345.57 (all-in)**.

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4. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 8,476.15	\$ 3,345.57

Enclosed here with all the relevant documents for your perusal.

**** Third party vehicle downtime over CNY.**

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 0219 / SHD4834T /WT(st)

Your Ref :

Date : 27-Feb-19
 CDGE Taxi Claims Dept
 59 Loyang Drive 4th Flr
 Singapore 508969

 ComfortDelGro Engineering Pte Ltd
 205 Braddell Road Singapore 579701

 Mobile: +65 8353 6280
 Facsimile: +65 8280 9755

www.cdge.com.sg

Company Registration No: 198003479

Workshops

 Braddell
 205 Braddell Road
 Singapore 579701

 Loyang
 59 Loyang Drive
 Singapore 508969

 Sin Ming
 383 Sin Ming Drive
 Singapore 575717

 Pandan
 45 Pandan Road
 Singapore 608286

 Ubi
 320 Ubi Road 3
 Singapore 408649

 Senoko
 24 Senoko Loop
 Singapore 758158

 Sungai Kadut
 7 Sungai Kadut Way
 Singapore 728791

 Yishun
 Yishun Industrial Park A
 Singapore 768732

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4834T YOUR INSURED GBB 190A
AND OTHER _____ ON 01.02.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD4834T which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBB 190A we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,498.00
6	11.5 days Loss of Rental @ \$ 117.28 per day	\$ 1,348.72
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,854.21

HIRER'S CLAIM

7	11.5 days Loss of Income @ \$ 80.00 per days	\$ 920.00
Total Claims :		\$ 3,774.21

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : GBB 190A
- c) GIA / Police report/s of : SHD4834T
- d) Letter of authority from owner / hirer / operator
- () Traffic Compound () Towing/Medical bill/receipts () Certificate of Insurance
- (X) Photograph/s of Accident Scen (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI19002391/Nea3

03 JUL 2019

LI XING FOODSTUFF PTE. LTD.
15 JALAN TEPONG
#02-16 JURONG FOOD HUB
SINGAPORE 619336

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 190A AND SHD 4834T ON 01/02/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHD4834T , GBB190A
ALONG ALONG SENGKANG EAST RD

ON 01-Feb-19 13:15

I / We TAY BONG SOON (Hirer) NRIC No.: S0176117Z

and/or (Relief) NRIC No.:

Taxi Number SHD4834T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date 02-Feb-2019

Name of Hirer TAY BONG SOON
Hirer NRIC S0176117Z

Signature :



Address 114 WHAMPOA ROAD #07-125
320114

Contact No. 96722167

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1817541800 Claim No : SNM19D200600C02/0(cbs)
 Claimant : COMFORT TRANSPORTATION PTE LTD
 Amount : S\$3,345.57
 DOLLARS THREE THOUSAND THREE HUNDRED FORTY FIVE AND CENTS
 FIFTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 4834T
 Insured Vehicle No. : GBB 190A

Date of Loss : 01/02/2019
 Place of Accident : SENGKANG EAST RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LI XING FOODSTUFF PTE LTD
 Driver Name : CHIN HON HIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,498.00
(3) Loss of Use/Rental/ Earning	S\$	1,840.08
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
=====		
TOTAL	S\$	3,345.57
=====		

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No :

Signature : 

Date : 1-8-19

CLAIMS DEPARTMENT
 COMFORTDELGRO ENGINEERING PTE LTD
 58 LOYANG DRIVE
 SINGAPORE 638989

"The contents of this document apply to vehicle damages only
 All personal injuries and damages arising therefrom are excluded
 from the ambit and application of this document"

Please forward your cheque made payable to:
 COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTR LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHD48349

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
06.03.2014

CHASSIS CODE
RMHL841UMK0048428

NO/DATE
91428116 26.02.2019

JOB NO.
305266157

ODOMETER READING

JOB TYPE

Description : 3P 01.02.19

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt.	1,400.00
Add GST @ 7.000 %	98.00
Total Invoice amount.	1,498.00

Issued by : KATHERINE TAN 26.02.2019 11:42:29
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS, WE CANNOT BE HELD RESPONSIBLE FOR LOSS OR DAMAGE TO ANY PROPERTY BELONGING TO CUSTOMERS OR OTHERS. WE WILL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE TO ANY PROPERTY BELONGING TO CUSTOMERS OR OTHERS. WE WILL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE TO ANY PROPERTY BELONGING TO CUSTOMERS OR OTHERS.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 14 DAYS FROM DATE OF DELIVERY AND NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS ON THE OUTSTANDING AMOUNT OF ANY ACCOUNTS OVERDUE TO THE COMPANY BY THE CUSTOMER WHO NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FROM THE PERIOD OF DEFAULT.

PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT19020042

Date: 26 February 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 01/02/2019 @ 13:15 hrs
ALONG ALONG SENGKANG EAST RD
INVOLVING GBB190A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4834T** (the "Taxi"). The Taxi was hired to **TAY BONG SOON IC NO S0176117Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

This image shows a dark, heavily textured surface, likely a film negative or a piece of old, worn paper. The surface is covered in numerous scratches, dust specks, and areas of discoloration. A bright, overexposed area is visible at the top right, while the rest of the image is predominantly black with varying shades of gray. A small, light-colored circular mark is visible on the left side.

Enquire Vehicle Insurer

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

GBB190A 01 Feb 2019 / 13:15:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)[OK](#)

SUD 4814T