

INS. CASE OWNER:

CC 4, LPL 1900 2379, Gea34

LKK: IDAC:

ASSIGNMENT

Surveyor:

Kob

DOI

2/2/19

Date / Time:

11/2/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

SJS 6006M

Claim No. :

18/19/19/VPOS/021406

Name of Insured :

Enghol by h sto bill bays by h

Policy No. :

Insured Tel No. :

HP:

Make / Model :

Excess Sec II :SS

D.O.A :

08/2/19

Place of Accident :

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SCE 278P



INSRS:

WSP: Progressive

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

7/3
shw

SCE 278P - X; SJS 6006M - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle /W/P

2) Report Format:

TP

3) Survey fee:

+350

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

GRANT
18/3/19

> **Back to OneMotoring**

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0393E
Vehicle Details	
Vehicle No.:	SCE2218P
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Feb 2019
Vehicle Make:	B.M.W.
Vehicle Model:	216D GRAN TOURER LED NAV 7 SEATER
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	35999379B37C15A
Chassis No.:	WBA2E32090P836757
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$31,470.00
Original Registration Date:	13 Jun 2016
First Registration Date:	13 Jun 2016
Transfer Count:	0
Actual ARF Paid:	\$26,058.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Jun 2026
PARF Rebate Amount:	\$19,543.00
Intended COE Rebate Details	
COE Expiry Date:	12 Jun 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,694.00
COE Rebate Amount:	\$39,179.00
Total Rebate Amount:	\$58,722.00

The information contained herein is correct as at 26 Feb 2019

OK

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
 TEL: 6741 5336 FAX: 6741 7208 Email: claims@procarcare.com.sg
 GST 201006949C RCB NO 201006949C

M/S : LIM CHUAN POH
 1 LAKME STREET
 SINGAPORE 456911

ATTN: LONPAC

Your Ref No: TP 0219-5394
 Claim Type: Third Party
 Accident Date: 08/02/2019
 TP Veh Reg No: SJS 8006 M

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modifications is allowed
 • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Estimate No: EST1504542
 Date: 08 Feb 2019
 Policy No: PNPV2017-00003866-01
 Veh Reg No: SCE2218P
 Make/Model: B.M.W. 216D GRAN TOURER LED NAV 7 SEATER
 Chassis No: WBA2E32090P836757
 Engine No: 35999379B37C15A
 Reg. Date: 13/06/2016

Estimate Repair Cost to Vehicle No :SCE2218P

Description	U/Price	Quantity	Price SS	Amount SS
List Price				
1 FRONT BUMPER / cut.	1,109.00	1 PC	1,109.00	
2 FRONT BUMPER SIDE HOLDER - LH, RH X	11.80	2 PC	23.60	
3 FRONT HEADLAMP LOWER RETAINER - LH, RH X	167.60	2 PCS	335.20	
4 FRONT BUMPER CLIPS / acc.	5.25	10 PC	52.50	
5 FRONT BUMPER FOG LAMP COVER - LH X	122.80	1 PC	122.80	
6 FRONT BUMPER FOG LAMP COVER CHROME - LH X	69.10	1 PC	69.10	
7 FRONT BUMPER SENSOR - LH ?	313.40	1 PC	313.40	
8 FRONT FENDER COWLING CLIP - LH X NN	5.25	10 PCS	52.50	
9 FRONT BUMPER BRACKET - LH, RH ?	12.80	2 PCS	25.60	
			2,103.70	
Bumper logo - abc.		Less 5%	105.19	1,998.52
Labour				
10 TO REMOVE, REALIGN, REPAIR, CUT/WELD, KNOCK OUT DENTS & REPLACE ACCIDENT PARTS	400.00	1 JOB	400.00	200
11 TO RESPRAY PAINT ON ACCIDENT PORTIONS	400.00	1 JOB	400.00	200
12 TO TRANSFER FRONT BUMPER SENSOR	100.00	1 JOB	100.00	40
			900.00	900.00
		Total	SS 2,898.52	
		Add GST @ 7%		202.90
		Total Amount Payable		SS 3,101.42

TOTAL: SINGAPORE DOLLAR THREE THOUSAND ONE HUNDRED AND ONE AND CENTS FORTY TWO ONLY

3 Days.
 part by part.
 before paint photos.
 One Qiaap - 82880282
 22/2/19

For Progressive Car Care Pte Ltd

AUTHORISED SIGNATURE



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/19/19/VP05/021406
Our ref: CC4/LPC19002379/Gea3

Date: 05/03/2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SCE 2218P

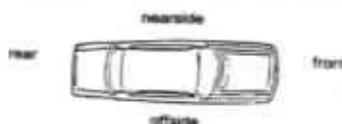
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22/02/2019 at the premises of M/s Progressive Car Care Pte Ltd - Ubi and have the following to report:-

Workshop Estimate Amount	: S\$	<u>2,898.52</u>	
Revised Estimate Amount	: S\$	<u>1,543.43</u>	
"Check" Items Amount	: S\$	<u>322.05</u>	
Total (Including Check Items)	: S\$	<u>1,865.48</u>	
Market Value	: S\$	-	(est.)
LTA Reimbursement Value	: S\$	-	(est.)
Nett Value	: S\$	-	(est.)

Description of Damage:

The vehicle sustained damages at the Front N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

XING GUO QIANG
Licensed Appraiser

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Monday, 11 February 2019 9:03 AM
To: assignments
Subject: FW: PRE-REPAIR SURVEY -SCE2218P
Attachments: 11022019083249.pdf

10.05am @ 11/2/19
person @ SOD
VNI

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 11 February 2019 8:41 AM
To: Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: PRE-REPAIR SURVEY -SCE2218P

Our Ref :18/19/19/VP05/021406

Dear Catherine,

Kindly see attached and proceed with the survey.

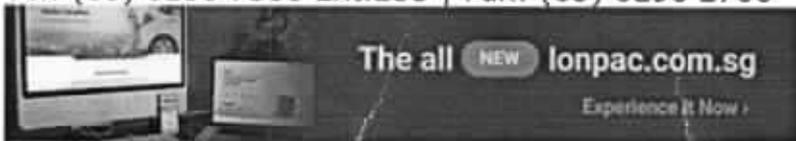
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 5 March, 2019 11:08 AM
To: 'ONG LI LI'
Cc: Admin A; MT_Claim_SG; CS A Team; Asher Sng (LKKAuto)
Subject: RE: Our Ref: 18/19/19/VP05/021406 PRE-REPAIR SURVEY -SCE2218P [External General]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VP05/021406
LKK REF: CC4/LPC19002379/Gea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SCE 2218P

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 28 February, 2019 12:35 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Our Ref: 18/19/19/VP05/021406 PRE-REPAIR SURVEY -SCE2218P [External General]

Lonpac External - General

Dear Asher

There was an error on the accident sketch earlier.

Please see attached for Insured amended GIA for your handling and update us the survey status.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 11 February, 2019 10:07 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRE-REPAIR SURVEY -SCE2218P

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 11 February 2019 8:41 AM

To: Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRE-REPAIR SURVEY -SCE2218P

Our Ref :18/19/19/VP05/021406

Dear Catherine,

Kindly see attached and proceed with the survey.

Asher Sng (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 13 March 2019 2:35 PM
To: Soo Leong Keat
Cc: Guo Qiang (LKKAuto); Wendy; Wayne; Claims; MT_Claim_SG; Asher Sng (LKKAuto); Mei Kwan (LKKAuto)
Subject: RE: Our Ref: 18/19/19/VP05/021406 WITHDRAW CLAIMS FOR SCE2218P AGAINST SJS8006M (TP 0219-5394) DOA:08/02/2019 [External General]

Lonpac External - General

Without Prejudice

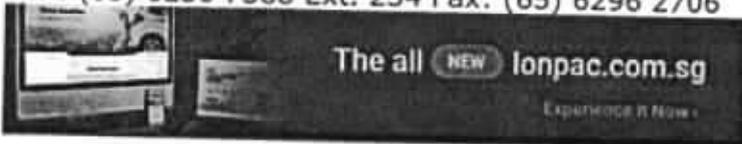
Dear Sir,

Thank you for your email.

Dear Asher

Please close file at your end.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Soo Leong Keat [mailto:lksoo@procarcare.com.sg]
Sent: Wednesday, 13 March, 2019 1:42 PM
To: ONG LI LI
Cc: GuoQiang@lkkauto.com; Wendy; Wayne; Claims
Subject: FW: WITHDRAW CLAIMS FOR SCE2218P AGAINST SJS8006M (TP 0219-5394) DOA:08/02/2019
Importance: High

Dear LiLi Ong

Kindly withdraw the claims for the case above.

Thank you.

Regards,

Leong Keat SOO
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



**With effect from 1 Sep 2018, Progressive Automotive Pte Ltd has been rebranded as Progressive Car Care Pte Ltd. You may now reach us at our new email addresses (@procarcare.com.sg). We look forward to your continued support.*

From: Fran Lim <frances_lim2001@yahoo.com.sg>
Sent: Wednesday, 13 March 2019 11:43 AM
To: Soo Leong Keat <lksoo@procarcare.com.sg>
Subject: Re: WITHDRAW CLAIMS FOR SCE2218P
Importance: High

On 11 Mar 2019, at 10:06 AM, Soo Leong Keat <lksoo@procarcare.com.sg> wrote:

Dear Frances

Kindly scan in pages as above.

Thank you.

Regards,

Leong Keat SOO
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

<image001.png>

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From: Fran Lim <frances_lim2001@yahoo.com.sg>
Sent: Monday, 11 March 2019 10:05 AM

To: Soo Leong Keat <lksoo@procarcare.com.sg>
Subject: Re: WITHDRAW CLAIMS FOR SCE2218P
Importance: High

On 11 Mar 2019, at 9:14 AM, Soo Leong Keat <lksoo@procarcare.com.sg> wrote:

Dear Frances,

Kindly re-send the addendum form & withdraw claims form in individual pages.

Thank you.

Regards,

Leong Keat SOO
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg

<image001.png>

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From: Fran Lim <frances_lim2001@yahoo.com.sg>
Sent: Friday, 8 March 2019 8:21 PM
To: Soo Leong Keat <lksoo@procarcare.com.sg>
Cc: Asher Sng (LKKAuto) (<AsherSng@lkkauto.com> <AsherSng@lkkauto.com>); ONG LI LI (<long@lonpac.com>); Wendy (<wendy@procarcare.com.sg>); Claims (<claims@procarcare.com.sg>)
Subject: Re: WITHDRAW CLAIMS FOR SCE2218P
Importance: High

On 4 Mar 2019, at 12:04 PM, Soo Leong Keat <lksoo@procarcare.com.sg> wrote:

Dear Frances

As spoken, kindly sign and email back.

Thank you.

Regards,

Leong Keat SOO

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

<image001.png>

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<SCE2218P - WITHDRAW LETTER.tif><SCE2218P - ADDENDUM.jpg>

<SCE2218P - WITHDRAW LETTER.tif><SCE2218P - ADDENDUM.jpg>



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19002379/Gea3q2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 18-03-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJS 6006M	Veh. Inspected	SCE 2218P
Policy No.	Z18VP05019344	Coverage (\$)	0.00
Claim No.	18/19/19/VP05/021406	Excess (\$)	0.00
Assign From	GERALD	Assign Date	11/02/2019

2. Vehicle Particulars & Condition

Make & Model	B.M.W. 216D	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	WBA2E32090P836757	Colour	SILVER
Odometer	43458	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/55 R17	GOODYEAR	6 mm
L/H Front Tyre	205/55 R17	GOODYEAR	6 mm
R/H Rear Tyre	205/55 R17	GOODYEAR	6 mm
L/H Rear Tyre	205/55 R17	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	08/02/2019	Inspection Date	22/02/2019
Survey held at	PROGRESSIVE CAR CARE PTE LTD BLK 3022A UBI ROAD 1 #01-45/46, SINGAPORE 048716		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SCE 2218P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER	CUT	1,109.00	1,109.00
2	FRONT BUMPER SIDE HOLDER -LH,RH @\$11.80	NOT NECESSARY	23.60	-
2	FRONT HEADLAMP LOWER RETAINER -LH,RH @\$167.60	NOT NECESSARY	335.20	-
10	FRONT BUMPER CLIPS @\$5.25	NECESSARY	52.50	52.50
1	FRONT BUMPER FOG LAMP COVER -LH	NOT NECESSARY	122.80	-
1	FRONT BUMPER FOG LAMP COVER CHROME -LH	NOT NECESSARY	69.10	-
1	FRONT BUMPER SENSOR -LH	* CHECK	313.40	-
10	FRONT FENDER COWLING CLIP -LH @\$5.25	NOT NECESSARY	52.50	-
2	FRONT BUMPER BRACKET -LH,RH @\$12.80	* CHECK	25.60	-
	LESS 5% DISCOUNT		-105.19	-58.07
			1,998.51	1,103.43
LABOUR				
	TO REMOVE, REALIGN ,REPAIR ,CUT/WELD ,KNOCK OUT DENTS & REPLACE ACCIDENT PARTS.		400.00	200.00
	TO RESPRAY PAINT ON ACCIDENT PORTIONS.		400.00	200.00
	TO TRANSFER FRONT BUMPER SENSOR.		100.00	40.00
			900.00	440.00
GRAND TOTAL			2,898.51	1,543.43
RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$322.05NETT)				1,543.43

Report Ref No. CC4/LPC19002379/Gea3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.