

INS. CASE OWNER:

CC 4 / AXA1900

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Liu:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(1 days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☒LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

Form

REF:

h

28399

ASSIGNMENT

From: (Date):
 Estimated Cost:
 OD / ☒ WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SHC 7687L
 at Workshop n/s: DINH ANU
 of: 31, Corporation RD
 Insured: ASM (ATA)
 Policy No:
 Claims No:
 Sum Insured: Excess:
 (Client's Record)
 Make of Veh:

(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value
 IDAC Accident Report: Consistent? Yes or No
 GIA / PR Seen: Consistent? Yes or No
 Est Repairs: 2 : days Res: Yes or No
 Lum Sum: 70 % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS

Date: Person Contacted: Vehicle IN / OUT

Veh No: SHC 7687L To Reg: 2012 P615
 Type: M/Car / M/Cycle / Bus / Van / Lorry / ☒ Taxi / Prime Mover /
 Truck / Trailer or
 Make: Hyundai Sonata 2.0 cc 1991
 Colour: Yellow A/C Insured / Std / NI / NA
 Sp Reading: 301313 T/Radio: Insured / Std / NI / NA
 Eng No:
 C/No: KMHE741VMCA21636
 Gen. Cond: Good / ☒ Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or
 Brake: ☒ In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 215/60R16
 R: 215/60R16
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or TRIANGLE
 Front: R/Bal: 5 mm
 Rear: R/Bal: 5 mm
 L/Bal: 5 mm
 D.O.A: 07/02/19
 D.O.I: 11/02/19
 Survey held at: DINH ANU
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 O/S FR
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

US # 750 chula 94100/5677

Date/Time: File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

3) US - R/ 2

4) Frt

5) Unoc

Report Format:

Lump Sum / LB 1: 15

Add Fee:

☐

Site Insp. 15

☐

Interview 15

☐

Tech. Invs 15

☐

Weekend 15

1575



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19002376/hb3

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811

Date : 11-02-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PC 3193B	Veh. Inspected	SHC 7687L
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/02/2019

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	07/02/2019	Inspection Date
Survey held at	DING AUTO PTE LTD BLK 10 #01-20 SIN MING IND EST SEC C SINGAPORE 575645	

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

08/02/2019 15:44

JOB-NO: 50111389

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 1

ADDRESS: 383 SIN MING DRIVE
SINGAPORE 575717 0

64739522

VEHICLE DETAILS

LICENSE NO: SHC7687L

TRANS: AUTO

CHASSIS: KMHET41VMCA821636

MAKE / MODEL: HYUNDAI / Sonata 2.0 CRDi

ENGINE: D4EAB063115

OWNER'S INSURER: MSIG INSURANCE (SINGAPORE) PTE LTD

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
<u>LABOUR</u>							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	400.00	0.00	400.00 200		Y	_____
2 RUSH PROOFING	1.00	100.00	0.00	100.00 40		Y	_____
3 SPRAY PAINTING ON FRONT FENDER RH	1.00	250.00	0.00	250.00 200		Y	_____
TOTAL:		750.00	0.00	750.00			_____
<u>MATERIALS</u>							
1 FRONT FENDER RH <i>PA</i>	1.00	567.38	0.00	567.38	L	Y	_____
2 FRONT FENDER RH INNERSHIELD <i>X AN</i>	1.00	187.32	0.00	187.32	L	Y	_____
3 FRONT RIM CAP RH <i>X W</i>	1.00	151.70	0.00	151.70	L	Y	_____
4 FRONT FENDER RH INNER SHIELD CLIP <i>M</i>	1.00	35.00	0.00	35.00	S	Y	_____
TOTAL:		941.40	0.00	941.40			_____
TOTAL PARTS & LABOUR:		1,691.40	0.00	1,691.40			_____

EXCESS/LOADING-\$\$ 0.00

No. Of Day:

2 days

RE-SURVEY: BEFORE/AFTER PAINTING

PART-BY-PART OR LUMP SUM \$\$

DATE OF SURVEY:

11 / 02 / 19 @ 1720

SURVEYED BY:

Rasul

CONTACT NO:

90010068

FAX NO:

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX:

LKIC Auto Consultants hence notify the Repairer of the following:

- To resurvey before and spray painting
- To display damaged part(s) during resurvey
- Both parties are subject to confirmation

- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be acknowledged and is subject to final approval from Insurance Company.

Acknowledged by Repairer

Signature:

Date:

G-STAR-WI-ET-001-02-Rev00



Service Request Details

Itu rum @ 8/2/2019
vehicle In
person @ Mr. Quang
SUR @ Taufik

Claim

S9M01D57

Reference

None

Loss Date

February 7, 2019

Request Date

February 8, 2019

Due Date

February 15, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHC7687L

Make

TPVD HYUNDAI



Service Address

Primary Contact/Insured

KHIM SEAH ENTERPRISE PTE. LTD.
206 WOODLANDS IND PARK E5, WOODLANDS BIZHUB, 757284, Singapore

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions
NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

New Message

Nivitha (LKK Auto)

From: taxiscs@stengg.com
Sent: Friday, 8 February 2019 9:49 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: ACCOUNTS@DINGAUTO.SG; ADMIN@DINGAUTOMOTIVE.COM.SG;
carlor.chan@dingauto.sg; Dd hashim
Subject: ACCIDENT INVOLVING SHC7689L AND PC3193B ON 07/02/2019 ARRANGE
SURVEY
Attachments: Invoice.html; SAS2548233.PDF
Categories: Santosh

Dear Officer ,

Please arrange surveyor come survey SHC7689L on 11/02/2019 after 1300hrs

The vehicle SHC7689L will come in 31 Corporation Road 649825 .

Thanks

Best Regards

Ding Automotive Pte Ltd
FENG
Hp : 62657130

NOTE !!!

All mailed letter & cheque payment is to be mailed to our main office
address :

BLOCK 10 #01-20

SIN MING INDUSTRIAL EST. SEC C

SINGAPORE 57564

[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

11 February, 2019

**KHIM SEAH ENTERPRISE PTE. LTD.
206 WOODLANDS IND PARK E5,
WOODLANDS BIZHUB,
Singapore 757284**

Dear Sir,

**OUR REF : CC4/ASM19002376/hb3
YOUR REF : PC 3193B
ACCIDENT INVOLVING PC 3193B & SHC 7687L ON 07/02/2019 ALONG/AT
HOTEL CHANCELLOR @ORCHARD LOBBY**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to yicalpeh@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2096 if you have any further enquiries.

Yours sincerely,
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department

Hsiao Tong (LKKAUTO)

From: Dd hashim <dd.hashim@dingauto.sg>
Sent: Monday, 17 June 2019 4:10 PM
To: Hsiao Tong (LKKAUTO)
Cc: Ding Ding Auto; Kelly Ding; claims; CS A Team; Admin A
Subject: Re: BILLING SHC7687L AGAINST PC3193B ON 07/02/2019-PENDING OFFER/REF:

Dear Hsiao Tong,

Kindly revert us the offer in this case.

We would like to confirm the amount and close this case soonest possible.

Thank you.

~Selamat Hari Raya~

SINCERELY
DD HASHIM
MOTOR CLAIMS OFFICER
HP:+65 81160811
FAX:+65 64520614

On Thu, Feb 21, 2019 at 11:23 AM Dd hashim <dd.hashim@dingauto.sg> wrote:

DING AUTOMOTIVE PTE LTD

Dear Vical Peh,

Please refer to the attachment supporting document to claims against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our insured as per following:

Recommended Repair DAys:02
Sat,Sun,Public Holiday/etc:00
Total Claims Days:01
Repair Cost:\$802.50
Loss Of Rental:\$91.37
Loss Of Income:\$80.00
LTA Search Fee:\$2.00
Towing Fee:\$0.00
Surveyor Fee:\$0.00
Total:\$975.87

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

~Gong Xi Fa Cai~

HAVE A GREAT DAY TO YOU AHEAD..
SINCERELY
DD HASHIM
+6581160811

Hsiao Tong (LKKAuto)

From: Selvam Kalidass <kalidass@khimseah.com>
Sent: Wednesday, 8 May 2019 3:36 PM
To: Khanchna (LKK Auto); Wilson Chan; Roger Tan
Subject: Re: ACCIDENT INVOLVING PC3193B [AXA] AND SHC7687L ALONG HOTEL CHANCELLOR @ ORCHARD LOBBY ON 07/02/2019 [DRIVER: FANG LEI]
Attachments: 20190429164331810.pdf; FANG LEI --- DL 20122018.pdf; FANG LEI - IC.pdf; BVDL.pdf

Hi Khanchna ,

Pls find the attachment as requested.

Any Queries Kindly let me know.

Thanks,
With Regards,
Selvam Kalidass,
Operations Executive,
Khim Seah Enterprises Pte Ltd,
Singapore.
Tel No: 9827 3568 / 6758 2468 / 6758 1828.



On Thu, Apr 25, 2019 at 3:50 PM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

KHIM SEAH ENTERPRISE PTE LTD

Attn: Mr. Kalidass

Dear Sir/Madam,

OUR REF : CC4/ASM19002376/R1hb3

YOUR REF : PC3193B

ACCIDENT INVOLVING PC3193B [AXA] AND SHC7687L ALONG HOTEL CHANCELLOR @ ORCHARD LOBBY ON 07/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s DING AUTOMOTIVE PTE LTD acting on behalf of the owner of SHC7687L against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SHC7687L. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**
The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license
- Driver's work permit/pass
- Driver's Letter of Employment
- Driver's vocational license
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



錦城企業私人有限公司
KHIM SEAH ENTERPRISE PTE LTD

bizSAFE
S T R

Date : 29th April 2019

To whom it may concern,

Re: Mr. FANG LEI,

This letter is written to confirm that Mr. FANG LEI (FIN: G6655794X) has been authorized by Khim Seah Enterprise Pte Ltd to drive vehicle PC3193B to perform work duties with a valid license from 03/10/2017 till now.

Should you have any questions, please contact the undersigned.

Yours faithfully,



LIU MIAODI
HR Manager
Khim Seah Enterprise Pte Ltd

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **G 8 6 5 5 7 9 4 X**

Name:

FANG LEI

Birth Date: **07 Oct 1987**

Issue Date: **14 Dec 2018**

Valid Till: **17/12/2023**



002881843A

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 2B	Motorcycles <= 200 cc	18 Dec 2013
Class 3	Motor cars with unladen weight <= 3000kg with <= 7 passengers, exclusive of driver; and other motor vehicles with unladen weight <= 2500kg	18 Dec 2013
Class 4	Motor vehicles which are constructed to carry load or passengers and the unladen weight > 2500kg Motor vehicles which are not constructed to carry load or passengers and the unladen weight <= 7250kg	12 Aug 2014

NP 428A





WORK PERMIT
Employment of Foreign Manpower Act (Chapter 91A)
Republic of Singapore

Employer
KIM SEAH ENTERPRISE PTE. LTD.

Sector: **SERVICE**



Name
FANG LEI
Occupation
BUS DRIVER

Work Permit No.
0 73713995

Date of Application
18-08-2017

Date of Issue
22-08-2017

Date of Expiry
17-09-2019



18340385

VISIT PASS
Immigration Regulations

Name
FANG LEI



Date of Birth
07-10-1987

Sex
M

Nationality
CHINESE

FIN
G6655794X

Date of Issue
22-08-2017

Date of Expiry
17-09-2019

MULTIPLE JOURNEY VISA ISSUED

**YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED
OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.**



Land Transport Authority



VOCATIONAL LICENCE

Licence No : G6655794X

Name : FANG LEI

Card Issue Date : 12/10/2017

Please visit www.lta.gov.sg to check
the status of this vocational licence

This card is not transferable and is the property of the Land Transport Authority (LTA). It must be surrendered to the LTA on request. If found, please return to LTA, 10 Sin Ming Drive, Singapore 575701.

Type	Description	Issue Date
03	BUS VL	12/10/2017



Hsiao Tong (LKKAuto)

From: Dd hashim <dd.hashim@dingauto.sg>
Sent: Monday, 24 June 2019 9:16 AM
To: Hsiao Tong (LKKAuto)
Cc: Ding Ding Auto; Kelly Ding; claims; CS A Team; Admin A
Subject: Re: BILLING SHC7687L AGAINST PC3193B ON 07/02/2019-PENDING OFFER/REF: *LKK REF: CC4/ASM19002376/R1pb3
Attachments: WhatsApp Video 2019-05-22 at 16.46.01.mp4

Good Morning,

Dear Hsiao Tong,

Refer attachment for the video footage as per request.

Thank you.

~Best Regards~

SINCERELY
DD HASHIM
MOTOR CLAIMS OFFICER
HP:+65 81160811
FAX:+65 64520614

On Sat, Jun 22, 2019 at 2:25 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

As per AXA instruction, we would like to request a copy of your client's video footage as stated in his accident report.

Attached is a copy of our insured accident statement for your easy reference.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dd hashim <dd.hashim@dingauto.sg>
Sent: Monday, 17 June 2019 4:10 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Ding Ding Auto <ding@dingauto.sg>; Kelly Ding <kelly.ding@dingauto.sg>; claims <claims@dingautomotive.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: BILLING SHC7687L AGAINST PC3193B ON 07/02/2019-PENDING OFFER/REF:

Dear Hsiao Tong,

Kindly revert us the offer in this case.

We would like to confirm the amount and close this case soonest possible.

Thank you.

~Selamat Hari Raya~

SINCERELY

DD HASHIM

MOTOR CLAIMS OFFICER

HP:+65 81160811

On Thu, Feb 21, 2019 at 11:23 AM Dd hashim <dd.hashim@dingauto.sg> wrote:

DING AUTOMOTIVE PTE LTD

Dear Vical Peh,

Please refer to the attachment supporting document to claims against your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our insured as per following:

Recommended Repair DAys:02

Sat,Sun,Public Holiday/etc:00

Total Claims Days:01

Repair Cost:\$802.50

Loss Of Rental:\$91.37

Loss Of Income:\$80.00

LTA Search Fee:\$2.00

Towing Fee:\$0.00

Surveyor Fee:\$0.00

Total:\$975.87

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

~Gong Xi Fa Cai~

HAVE A GREAT DAY TO YOU AHEAD..

SINCERELY

DD HASHIM

+6581160811

Hsiao Tong (LKKAUTO)

From: Dd hashim <dd.hashim@dingauto.sg>
Sent: Thursday, 27 June 2019 4:13 PM
To: Hsiao Tong (LKKAUTO)
Cc: Ding Ding Auto; Kelly Ding; claims; CS A Team; Admin A
Subject: Re: BILLING SHC7687L AGAINST PC3193B ON 07/02/2019-PENDING OFFER/REF:
*LKK REF: CC4/ASM19002376/R1pb3
Attachments: WhatsApp Image 2019-06-27 at 16.07.57 (1).jpeg; WhatsApp Image 2019-06-27 at 16.07.57.jpeg

Dear Hsiao Tong,

As spoken kindly refer to the attachment for accident scene photo.

Photo taken after your insured reversed.

Thanks.

~Best Regards~

SINCERELY
DD HASHIM
MOTOR CLAIMS OFFICER
HP: +65 81160811
FAX: +65 64520614



<TP - Mandate IA> - S9M01D57 [ACCIDENT INVOLVING PC 3193B(OI) & SHC 7687L(TP) ON 07/02/2019]

Type

🔗 Question

Message

Liability: 100%. Third party video shows that OID had hit onto third party stationary taxi. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$945.87(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 24-Aug-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 24/08/2019

Survey Details:

Date of loss	7-Feb-19
Date of appointment	11-Feb-19
Date of survey	11-Feb-19
Location of survey	DING AUTO PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SHC 7687L
Make and Model	HYUNDAI SONATA NF 2.0 CRDI AT ABS
Date of registration	2/2/2012
Excess	
Market Value	\$0
Part Rebate	\$0
Nett Loss	\$0

Repair details:

Initial Estimate	\$ 1,691.40
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 488.90
Check items (estimate)	\$ -
Labour	\$ 440.00
Total	\$ 928.90
Lump Sum(if applicable)	\$ 750.00

Number of days for repair	2
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

TP video shows that TP was stationary and hit by our insured bus.

Mandate:

Liability(TP)		100%	
Proposed repair cost (w/GST)	\$	802.50	
Loss of use		NIL	
Loss of rental	\$	91.37	(1day x \$91.37)
Loss of income	\$	50.00	
LTA search fees	\$	2.00	
Others		NIL	
Proposed Total	\$	945.87	

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 26 August 2019 9:58 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 97267, vehicle number SHC7687L

<input type="checkbox"/>	6/24/19 4:26 PM CHAN Kian Chuan —PLS REQ FOR DRIVER WORK PERMIT	LSP	25/6/2019 9:14:54 AM
<input type="checkbox"/>	6/25/19 9:45 AM CHAN Kian Chuan — REQ FOR TP VIDEO FOOTAGE	LSP	26/6/2019 8:32:48 AM
<input type="checkbox"/>	Rec'd TP video**TP VIDEO SHOWS THAT TP TAXI WAS STATIONARY AND HIT BY OID	CHT	24/8/2019 10:19:47 AM
<input type="checkbox"/>	<u>Message Liability: 100%. Third party video shows that OID had hit onto third party stationary taxi. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$945.87(all-in). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong – 24-Aug-19</u>	CHT	24/8/2019 10:24:07 AM
<input type="checkbox"/>	8/26/19 9:44 AM CHAN Kian Chuan—EXCLUDE LOSS OF INCOME OTHERS AS PROPOSED.	LSP	26/8/2019 9:44:53 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 26 August 2019 9:47 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 97267, vehicle number SHC7687L

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>
Sent: Monday, 26 August, 2019 9:45 AM
To: admin-d@lkkauto.com
Subject: New message for service request 97267, vehicle number SHC7687L

AXA Insurance has sent you a message for claim number S9M01D57.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Dd hashim <dd.hashim@dingauto.sg>
Sent: Monday, 2 September 2019 10:44 AM
To: Hsiao Tong (LKKAUTO)
Cc: Kelly Ding; claims
Subject: Re: BILLING SHC7687L AGAINST PC3193B ON 07/02/2019-PENDING OFFER/REF: LKK REF: CC4/ASM19002376/R1pb3

Dear Hsiao Tong,

Offer accepted kindly send us your discharge voucher.

Thanks.

~Best Regards~

SINCERELY
DD HASHIM
MOTOR CLAIMS OFFICER
HP: +65 81160811
FAX: +65 64520614



Virus-free. www.avast.com

On Mon, Sep 2, 2019 at 10:33 AM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$890.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dd hashim <dd.hashim@dingauto.sg>
Sent: Wednesday, 21 August 2019 3:33 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Kelly Ding <kelly.ding@dingauto.sg>; claims <claims@dingautomotive.com.sg>
Subject: Fwd: BILLING SHC7687L AGAINST PC3193B ON 07/02/2019-PENDING OFFER/REF:

Dear Hsiao Tong,

Kindly revert us the offer in this case as soon as possible.

We yet receive any update or revert offer from your end since video given.

Your principal insured failed to overtake our taxi from the single lane of the Hotel lobby and collided with our taxi.

Please do not hesitate to contact us for further inquiry.

Thank you.

~Best Regards~

SINCERELY

DD HASHIM

MOTOR CLAIMS OFFICER

HP:+65 81160811

FAX:+65 64520614

----- Forwarded message -----

From: **Dd hashim** <dd.hashim@dingauto.sg>

Date: Thu, Feb 21, 2019 at 11:23 AM

Subject: BILLING SHC7687L AGAINST PC3193B ON 07/02/2019-PENDING OFFER/REF:

To: <vicalpeh@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>, Carlor Chan <carlor.chan@dingauto.sg>, Ding Ding Auto <ding@dingauto.sg>, Kelly Ding <kelly.ding@dingauto.sg>

DING AUTOMOTIVE PTE LTD

Dear Vical Peh,

Please refer to the attachment supporting document to claims against
your insured.

We have completed the repair, vehicle collected and has done finalized.

We would like to claim for our insured as per following:

Recommended Repair DAys:02

Sat,Sun,Public Holiday/etc:00

Total Claims Days:01

Repair Cost:\$802.50

Loss Of Rental:\$91.37

Loss Of Income:\$80.00

LTA Search Fee:\$2.00

Towing Fee:\$0.00

Surveyor Fee:\$0.00

Total:\$975.87

Kindly revert us with an offer to close this case as soon as possible.

Please do not hesitate to contact us for further assistance.

~Gong Xi Fa Cai~

HAVE A GREAT DAY TO YOU AHEAD..

SINCERELY

DD HASHIM

+6581160811



Virus-free. www.avast.com

Satisfaction Voucher

Date: 11/02/2019

MSIG INSURANCE (SINGAPORE) PTE LTD

Attention:

Dear Sir/Madam

Peh Chin wan

11 FEB '19 17:49

I/We hereby acknowledge having received from Singapore Technologies Kinetics

Ltd., 249 Jalan Boon Lay, Singapore 619523, my/our vehicle number SHC7687L

which has been repaired to my/our satisfaction and acceptance. I/We admit that

the payment of SGD _____ account for such repairs is in full discharge

of my/our claim upon the corporation under the policy number D-18088937MFSH

reference claim number 50111389 in respect of the damage caused to the

said vehicle in an accident that occurred thereto or about the 07/02/2019

at HOTEL CAHNCCELLOR LOBBY

Dated this day of _____, 201 _____

Signature: [Signature]

NRIC No: 0651689J

Name: CityCab PTE LTD (Fleet)

Address: 383 SIN MING DRIVE
SINGAPORE 575717 0

Company Stamp if applicable

First Capital Insurance Limited

Company Reg. No. 185000108C
GST Reg. No. M2-0001676-9

Date Issued : 12/10/2017

CERTIFICATE REF : MZ400A

CERTIFICATE OF INSURANCE (MASTER)

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 169)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

CERTIFICATE NO.	D-18068937MFSH
Index Mark and Registration Number of Vehicle	All CityCab taxis operating in the Republic of Singapore.
Name of Insured	CityCab Pte Ltd
Coverage	Third Party Fire and Theft
Effective date of the Commencement of Insurance for the purpose of the Act	01/01/2018
Date of Expiry of Insurance	31/12/2020

Persons or Classes of Persons entitled to drive

- a) Any licensed tax driver driving on the insured's order or with their permission.
- b) Any person provided he is in the insured's employ and is driving on their order or with their permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

Limitations as to use:

- Use as a taxi.
- Use for social, domestic and pleasure purposes.

The Policy does not cover

- (1) Use for racing, pace-making, reliability trial or speed-testing.
- (2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle.

Excess : All Claims \$2,000.00 each and every accident

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 169) and Part IV of the Road Transport Act, 1987 (Malaysia).

A/C NO.: B0101

First Capital Insurance Limited
(Approved Insurers)


Authorized Signature

DING AUTOMOTIVE PTE LTD

OUR REF:50111389/TP/SHC7687L/AD/07/02/2019/DD HASHIM

YOUR REF:PC3193B/--

20 FEBRUARY 2019

MOTOR CLAIMS DEPARTMENT**AXA INSURANCE**

8 SHENTON WAY, #24-01

AXA TOWER, 068811 SINGAPORE

ACCIDENT INVOLVING: SHC7687L AGAINST PC3193B ON 07/02/2019

LOCATION ALONG: HOTEL CHANCELLOR@ORCHARD LOBBY

We refer to the above matter:

	Rate per day	Repair/ Claim days	AMOUNT BEFORE GST	GST 7%	AMOUNT AFTER GST
Cost Of Repair	\$ -	1	\$ 750.00	\$ 52.50	\$ 802.50
Loss Of Rental	\$ 91.37	1	\$ 91.37	\$ -	\$ 91.37
Loss Of Income	\$ 80.00	1	\$ 80.00	\$ -	\$ 80.00
LTA/GIA Search Fee	\$ -	0	\$ 1.87	\$ 0.13	\$ 2.00
Towing Fee	\$ -	0	\$ -	\$ -	\$ -
Surveyor Fee	\$ -	0	\$ -	\$ -	\$ -
Total	\$ 171.37	1	\$ 923.24	\$ 52.63	\$ 975.87

The accident was caused solely by the negligence of your insured and as a results, We had incurred the following costs of repair and losses of our insurer:

Enclosed are copies of the following documents for your perusal:

☺	Repair Estimate	☺	Discharge Voucher
☺	GIA/Accident Police Report	☺	Certificate Of Insurance
☺	LTA 3 rd Party Search Fee	☺	Final Bill/Repair Tax Invoice
☺	Mileage Record	☺	Confirmation Finalize/Liability Email Copy
☺	Rental Rates Agreement	☺	Letter Of Demand
☺	Letter Of Authority	☺	

Our insurer has authorized DING AUTOMOTIVE PTE LTD to deal with the claim in this accident case and also to receive and deal/negotiate with all payment as stated above.

Please look into our client's claim and revert soonest as possible.

Your Sincerely,

DD HASHIM

DING AUTOMOTIVE PTE LTD

HP:81160811

OFFICE:64521208

FAX:64520614

DING AUTOMOTIVE PTE LTD
BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645
Tel : 6452 1208 Fax : 6452 0614

FINAL BILL

M/S: AXA INSURANCE

ACCIDENT DATE :07/02/2019

REF:--

OIC:MR VICALPEH

OUR REF : SHC7687L

DATE : 20/2/2019

ITEM NO.	DESCRIPTION	UNIT PRICE	AMOUNT
1	Repair Cost	\$ 750.00	\$ 750.00
2	LTA/Merimen Search Fee	\$ 1.87	\$ 1.87
3	Loss of Rental (w/o GST) [91.37X01]	\$ 91.37	\$ 91.37
4	Loss of Income (w/o GST) [80X01]	\$ 80.00	\$ 80.00
REMARKS :		SUB TOTAL :	\$ 751.87
		7% GST	\$ 52.63
		GRAND TOTAL :	\$ 975.87

Yours faithfully,


Authorise Signature of Ding Automotive Pte Ltd

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 25 April 2019 3:50 PM
To: kalidass@khimseah.com
Cc: Vic (LKKAuto)
Subject: ACCIDENT INVOLVING PC3193B [AXA] AND SHC7687L ALONG HOTEL CHANCELLOR @ ORCHARD LOBBY ON 07/02/2019 [DRIVER: FANG LEI]

KHIM SEAH ENTERPRISE PTE LTD
Attn: Mr. Kalidass

Dear Sir/Madam,

OUR REF : CC4/ASM19002376/R1hb3
YOUR REF : PC3193B
ACCIDENT INVOLVING PC3193B [AXA] AND SHC7687L ALONG HOTEL CHANCELLOR @ ORCHARD LOBBY ON 07/02/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s DING AUTOMOTIVE PTE LTD acting on behalf of the owner of SHC7687L against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SHC7687L. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to khanchna@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license
- Driver's work permit/pass
- Driver's Letter of Employment
- Driver's vocational license
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORITY

ACCIDENT
INVOLVING

SHL 7687L & PL 3197B ON 07/02/19

I, PEH UIN WAN NRIC NO. 506516297 of

citycab pte ltd owner/ hirer of the Vehicle Registration

No. SHC7687L hereby authorize **Ding Automotive Pte**

Ltd to submit, correspond, negotiate and settle my claim for
cost of repair and uninsured losses arising from the above
accident.

I further authorize that agreed settlement sum for cost of
repair, loss of income and rental, survey report fee, third
party vehicle insurance particulars enquiry fee etc. Be made
in favour of the **Ding Automotive Pte Ltd** and that the said
payment be forwarded to them as full and final discharge of
my claim.

SIGNED BY:



DATE:

11/2/19



Without Prejudice
to our driver's Injury claim

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	PC3193B	(Insd veh)	Model: HYUNDAI SONATA-2.0 CRDI (A)
	SHC7687L	(TP veh)	
Date of Accident/ Time:	07/02/2019		

Repair Estimate	: \$	1,809.80	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (GLOBAL SUM)	: \$	890.00	

Payee Name : DING AUTOMOTIVE PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>NIL</u>
	BOLA Liability: _____ (%)	Assessed Liability (*): <u>100</u> (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		

Remarks:



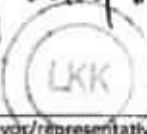


NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Kuly</u> Date: <u>04/01/19</u>   <u>MRB</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>DD HASHIM</u> Date: <u>04/01/2019</u> 
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date:	

DING AUTOMOTIVE PTE LTD

Business Reg. No : 201619222G
BLK 10, #01-20 SIN MING IND EST. SEC C, SINGAPORE 575645
Tel: 6452 1208 Fax: 6452 0614

TAX INVOICE**AXA INSURANCE PTE LTD**

8 SHENTON WAY #27-01, AXA TOWER
SINGAPORE 068811

ATTN : MOTOR CLAIMS DEPT

TEL : FAX :

INVOICE : I-000749
DATE : 05/09/2019
GST REG NO : 201619222G
TERMS : C.O.D.
PO NO : PC3193B
OUR REF : SHC7687L
PAGE : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1.	Cost of repair(all in)-SHC7687L	1	831.78	831.78

REMARKS :

Job card:50111389
Your ref:PC3193B
Oic:Ms Hsiao Tong (LKK)
Doc:07/02/2019

SUB TOTAL : 831.78
GST : 58.22
TOTAL SGD : **890.00**
DEPOSIT :
O/S BALANCE :

FOR DING AUTOMOTIVE PTE LTD

Authorised Signatory



Customer Signature

I have inspected and hereby confirmed that
the job done and the amount due herein
are entire to my satisfaction

Our Ref: CC19020130



Date: 08 February 2019

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 07/02/2019 @ 18:24 hrs
ALONG HOTEL CHANCELLOR @ORCHARD LOBBY
INVOLVING PC3193B

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7687L** (the "Taxi"). The Taxi was hired to **PEH CHIN WAN IC NO S0651689J** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate ~~\$98.25~~ per day (inclusive of GST).

~~\$91.37~~

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-019894
Date of Request: 08/02/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

☐ Enquiry Date 08/02/2019
Enquiry By You Jing Feng
TP Vehicle No. PC3193B
Accident Date 07/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-019894
Date of Request: 08/02/2019

Your Ref No: Online Purchase

Ding Auto Pte Ltd
Blk 10, #01-20
Sin Ming Industrial Estate Sector C
Singapore 575645

Dear Sir/Madam,

Enquiry Date: 08/02/2019
Enquiry By: You Jing Feng
TP Vehicle No: PC3193B
Accident Date: 07/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
PC3193B	AXA Insurance Pte Ltd	09/02/2018-08/02/2019	6338 7288

Thank You.

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19002376/R1pb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KIAN CHUAN			Date : 17-09-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	PC 3193B	Veh. Inspected	SHC 7687L	
Policy No.	P0902358	Coverage (\$)	0.00	
Claim No.	S9M01D57	Excess (\$)	0.00	
Assign From		Assign Date	11/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	HYUNDAI SONATA 2.0	c.c	1991	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	KMHET41VMCA821636	Colour	YELLOW	
Odometer	301313	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R16	TRIANGLE	5 mm	
L/H Front Tyre	215/60 R16	TRIANGLE	5 mm	
R/H Rear Tyre	215/60 R16	TRIANGLE	5 mm	
L/H Rear Tyre	215/60 R16	TRIANGLE	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	07/02/2019	Inspection Date	11/02/2019	
Survey held at	31 CORPORATION ROAD			
Repairer	DING AUTO PTE LTD			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 7687L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT FENDER RH (CONSISTENT)	BENT	567.38	567.38
1	FRONT FENDER RH INNERSHIELD (CONSISTENT)	NOT NECESSARY	187.32	-
1	FRONT RIM CAP RH (CONSISTENT)	NOT NECESSARY	151.70	-
	LESS 20% DISCOUNT		-	-113.48
			906.40	453.90
	<u>SPECIAL NETT ITEMS</u>			
1	FRONT FENDER RH INNER SHIELD CLIP (SN) (CONSISTENT)	NECESSARY	35.00	35.00
			35.00	35.00
	<u>LABOUR</u>			
	STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS.		400.00	200.00
	RUSH PROOFING.		100.00	40.00
	SPRAY PAINTING ON FRONT FENDER RH .		250.00	200.00
			750.00	440.00
	GRAND TOTAL		1,691.40	928.90
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			750.00

Report Ref No. CC4/ASM19002376/R1pb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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Service Request Details

Claim

59M01D57

Reference

CC01A5M19002376/R1tab3a2

Loss Date

7 February 2019

Report Date

8 Feb 2019 10:33:49 AM

Request Date

8 February 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (ITP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SHC7687L

Make

TPVO HYUNDAI

Model

SONATA-2.0 CRDI (A)

Service Address

...

Primary Contact/Insured

KHIM SEAH ENTERPRISE PTE LTD.
206 WOODLANDS IND PARK ES, WOODLANDS
BIZHUB, 757394, Singapore

Claim Handler

CHAN Kian Chuan
68805444
kianchuan.chan@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

7

NON-REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Documents

NAME

TYPE

SUB-TYPE

AUTHOR

DATE
UPLOADED

Accident Statement

Reports & Statement

Meritman

 LKK Invoice 1 (5).pdf	Invoice TYPE	Surveyor / Assessor Superior	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019 RECEIVED
 LKK Inspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 LKK Adjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 LETTER TO CL.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	20 September 2019
 RENTAL RATE & MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019
 INSURANCE SEARCH FEE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019
 SHC 7687L vs PC 3193B - TP VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019
 TP-Mandala (A dtd 240819).pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019
 LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019
 TP_ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 PARF_COE_Induite_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	24 August 2019
 OJD Work Permit.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 June 2019
 OJD - IC.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 June 2019
 OJD BVDL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 June 2019
 OJD DL.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	22 June 2019
 OI LOA.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	22 June 2019
 EMAIL FROM WORKSHOP FOR TP REGIME	Letters and Correspondence	Others	NIJAM Sanjath Pandurang	8 February 2019