

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 17 March 2020 9:53 AM
To: CHAN Kian Chuan; SEET Krystal
Cc: CORNEL Salma
Subject: RE: S9M01D57/ P0902358/ demand for breakdown on claim and wat is paid

Hi KC,

Contents noted.

I have called insured earlier, however the PIC, Mr Kalidass is not in office. I have dropped him an email with the breakdown for his reference.

I will update if there is any issue.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Sent: Tuesday, 17 March 2020 8:58 AM
To: SEET Krystal <sijia.seet@axa.com.sg>
Cc: CORNEL Salma <salma.cornel@axa.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: S9M01D57/ P0902358/ demand for breakdown on claim and wat is paid
Importance: High

Hi Krystal,

LKK is the DS partner for this matter.
They will engage insured and update insured of the same.

Thank you.

Hi Hsiao Tong,

Fyna, please.

Thank you.

**Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.*

Warmest Regards



KC Chan | Senior Specialist, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: kianchuan.chan@axa.com.sg

Customer Care No. 1800 8804888



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From: SEET Krystal

Sent: Monday, March 16, 2020 11:14 PM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: CORNEL Salma <salma.cornel@axa.com.sg>

Subject: RE: S9M01D57/ P0902358/ demand for breakdown on claim and wat is paid

Dear KC,

Any updates? Please advise.

Should you require further assistance, feel free to contact us.

Thank You.

Krystal Seet | Specialist, GI Call Centre

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

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From: SEET Krystal

Sent: Tuesday, March 10, 2020 10:10 PM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: CORNEL Salma <salma.cornel@axa.com.sg>

Subject: RE: S9M01D57/ P0902358/ demand for breakdown on claim and wat is paid

Dear KC,

Any updates?

Should you require further assistance, feel free to contact us.

Thank You.

Krystal Seet | Specialist, GI Call Centre
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From: SEET Krystal
Sent: Friday, March 6, 2020 4:13 PM
To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>
Subject: S9M01D57/ P0902358/ demand for breakdown on claim and wat is paid

Dear KC,

With reference on the TP settlement letter \$1264.50.

Insured demand and insist for the breakdown on claim and what is paid.

Please advise.

Should you require further assistance, feel free to contact us.

Thank You.

Krystal Seet | Specialist, GI Call Centre
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