

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 12 March 2019 11:01 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 1/2/2019 involving SHB 933C & SJD 1132G (AXA's insured)
Our Ref: TAX/02/19/2001/lg
Attachments: TAX 02 19 2001.pdf; complete laid-up report.pdf
Categories: clear

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$2150.00
Loss of Rental	\$1471.25 (11 days x \$133.75)
LTA Search Fee	\$7.00
Total	\$3628.25

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

We have notified AXA of PRS on 2/2/2019 at 10.21am and our taxi was surveyed on 7/2/2019 at 3.57pm. We attach our email for your perusal.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12th March 2019

YANG YAN CHOY

52 Lengkok Bahru,
#11-305,
Singapore 150052.

Dear Sir/Madam,

OUR REF : CC4/ASM19002371/Jfb3

YOUR REF : SJD 1132G

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SJD 1132G AND SHB 933C
ALONG SLIP ROAD OF AYE ON 01.02.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party Property Damage claim against your policy.

We have received a claim from M/s SMRT Automotive Services Pte Ltd, acting on behalf of the owner of SHB 933C against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided with Third Party vehicle while changing lane. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to pohkin@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim



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To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2132 or email us at pohkin@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Poh Kim Chong
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: pohkin@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 933C** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 933C** that was damaged pursuant to the accident which occurred on **01/02/2019** (date) along **slip road of AYE towards South Buona Vista Road** (location) involving vehicle no/s **SJD 1132G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22 (day) of April (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



redefining / insurance

CLAIM REF : S9M01CQ9
INSURED : YANG YAN CHOY

DISCHARGE VOUCHER

We, SMRT Automotive Services Pte Ltd confirm that by letter of authorisation dated 22.04.2019, we are authorised to and do hereby give this discharge for ourselves and on behalf of SMRT Taxis Pte Ltd and the Hirer, Yeo Ah Nguan of vehicle no. SHB 933C.

Now we SMRT Automotive Services Pte Ltd for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars **Three Thousand Ninety only (S\$ 3,090.00)** in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. (SJD 1132G) arising out of an accident with (SHB 933C) on 01.02.2019.
- declare that AXA INSURANCE PTE LTD and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. SJD 1132G arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of SMRT Taxis Pte Ltd is made without any admission of liability whatsoever on the part of AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. SJD 1132G.

Dated this 22 day of April 2019

Signed by _____
(AUTHORISED SIGNATORY)



Company Stamp _____

Witness : _____
Name : Yeo Ah Nguan
I/C No : 873664407
Address : 60 Woodlands Industrial Park E4
Singapore 757705
Tel: 65 6482 3888 Fax: 65 6368 7421
www.smrt.com.sg

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190200395
Date : 26.02.2019
Vehicle No. : SHB933C
Your Ref No. : TAX/02/19/2001
Our Ref No. : 24099956
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,150.00

GRAND TOTAL \$ 2,150.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 01.02.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/19/2001

From: SMRT Taxis Pte Ltd

Date: 15/02/2019

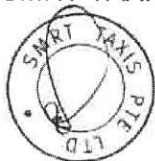
**ACCIDENT INVOLVING SHB 933C & SJD 1132G ON 1/2/2019 ALONG SLIP RD
FROM AYE (EXIT 8) TOWARDS SOUTH BUONA VISTA RD**

This is to confirm that the daily rental rate for SHB 933C is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the
above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/02/2019
Accident End Date : 08/03/2019

Date Generated : 08/03/2019
User Name : OngHuaYen

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/19/2001	SHB933C	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24099856		12/02/2019 9:10 AM

Enquire Transaction History

Transaction History Details

Log Date/Time: 02 Feb 2019 / 08:59:39

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SJD1132G

Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)

Channel: External Agency

User ID: ESASBAHO - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20190202085939461382

Search Date / Time: 01 Feb 2019 08:25:00

Insurance Company: AXA INSURANCE PTE LTD

Information displayed is correct as at the log date and time.

2/2/2019

[Enquire Related Logs](#)[Back to List](#)

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