

INS. CASE OWNER:

Gould

CC 4/LPC1900

2266

J 6352

LKK:
IDAC:

Surveyor:

H. J.

DOI:

ASSIGNMENT

15/1/19

Date / Time:

01/2/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKJ 27415

Claim No.:

18/1/19/1905/012790

Name of Insured:

SYED MOHAMED BIN SYED SHARIFE

Policy No.:

18/1/19/1716

Insured Tel No.:

HP:

D.O.A.:

27/1/19

Make / Model:

Mazda

Excess Sec II :S\$

Is driver the owner?

(YES / NO)

Nature of Accident:

Place of Accident:

45 JVR PEMIMPIN

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHF 2R

INSRS:
WSP:
Tel:
Liability:
RMKS:

SMRT

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SHF 2R - 26/1/19/1905/012790 - 9/2/19

SKJ 27415

01 reversing from parking lot and collided into TP vehicle.

Woh

file pass to type mandate report

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

11/2/2019

Sent By:

LSP

FINALIZATION

Date/Time:

Confirm with:

Confirm by: CHJ

Repair Cost:

P/P

S\$ 1,330.00

(3 days)

Reduction:

78 %

Email

Call

FINAL SETTLEMENT

Date/Time: 01-08-19

Confirm with: SELINA

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

H1

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 1,330.00

Loss of Rental (LOR):

S\$ 561.75

(5 days)

x +113.35

Loss of Use (LOU):

S\$ -

(\$

x

days)

Loss of Income (LOI):

S\$ 250.00

(\$50

x

5 days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$ 7.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 2,148.75

Global Sum S\$:

FINAL PAYMENT

Date/Time: 01-08-19

Confirm with: SELINA

Email

Call

Payee 1:

S\$ 2,148.75

Name 1:

SMRT TAXI PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

+450

COPY SENT

LPC

Three Lie

ASSIGNMENT

From _____ Date _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:		Consistent? : Yes or No
IDAC Accident Rpt:		Consistent? : Yes or No
GIA / PR Seen:		Consistent? : Yes or No
Est. Repairs:	3 days	Res.: Yes or No
Lum Sum:	71812 %	3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHP 3R Yr Regn: 3 Nov 2017
 Type: M/Car / M/Cycle / Bus / Van / Lorry (Taxi) / Prime Mover /
 Truck / Trailer or
 Make: Toyota Prius C.C. 1798
 Colour: Maroon A/C: Insured / Std / NI / NA
 Sp. Reading: 195345 T/Radio: Insured / Std / NI / NA
 Eng/No: -
 C/No: JTDKB3FU903573735
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modl: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65 R15
 R: -

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or *Westlake*

Front		Rear	
R/Bal.	6 mm	R/Bal.	6 mm
L/Bal.	6 mm	L/Bal.	6 mm
D.O.A. 31/1/19		D.O.I. 1/2/19	
Survey held at		Sumit	
Des. of Damages : Frt / Rear / ☒ S / N / U / C / Rooftop or			

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
-------------	----------------------

01/19/2145

SKJ37418

Date/Time, File Pass to?

15

Date/Time: File Return to?

Report Format :

Lump Sum / LBL: (\$

☐ : Prelim. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$
☐ Interview (\$
☐ Tech Invs (\$
☐ Weekend (\$

Survey Fee:

Transportation

1. 2 + 15 = 31

Flights



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19002366/Jfb3

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 11-02-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKJ 3741S	Veh. Inspected	SHF 3R
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/02/2019

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	31/01/2019	Inspection Date	01/02/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/LPC19002366/Jfb3

Date: 11.02.2019

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

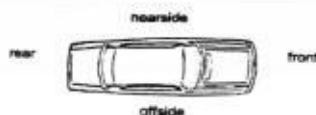
SHF3R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 01.02.2019 at the premises of M/s SMRT Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,972.70
Revised Estimate Amount	: S\$	1,330.00
"Check" Items Amount	: S\$	101.85
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

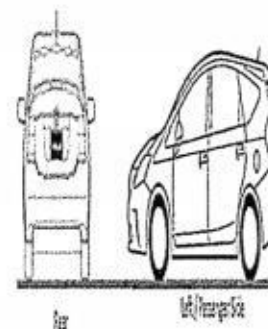
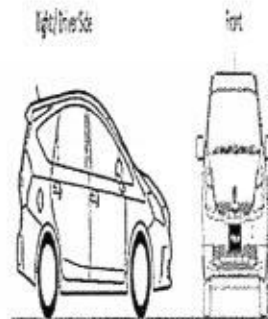
HWEE JIE
Licensed Appraiser

1 Poh Kin

Finalized - Hwee Jie

Section A - Accident Details

Registration Number	SHF3R
Case Reference Number	TAX/01/19/2145
Registration Date	31/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	SOH LAI KIM
Type of Accident	Side Swipe
Accident Date and Time	31/1/2019 3:05 PM
Accident Reported Date and Time	31/1/2019 4:27 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle Issued?	No
Job Card Number	24099951
Special Instruction to ARC, if any	TP
Prepared Date and Time	1/2/2019 11:15 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Toyota

Section B - Summary of Repair Estimates

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$845.00	\$600.00
Total Spray Cost	\$1,116.00	\$550.00
Total Spare Part Cost	\$3,311.70	\$60.00
Total Other Cost	\$700.00	\$120.00
TOTAL COST	\$5,972.70	\$1,330.00 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	6.0	3.0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / LONPAC
ARC / Surveyor Sign Off Date	01/02/2019 11:28 AM	01/02/2019 4:27 PM
Signature		
Remarks		P/P REPAIR, PHOTO AFTER PAINT.



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
 60 Woodlands Industrial Park E4, Singapore 757755
 FAX Number 63685592
 Estimator Telephone Number 69562623
 Accident Reporting Number 69562672
 Date Generated : 12/02/2019
 User ID : PehSuan

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1902-0096	Invoice Number	
Quotation Date	12.02.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH PORTION	\$845.00	\$600.00
Total Labour	\$845.00	\$600.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$100.00
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$50.00
TO RESPRAY RH REAR DOOR	\$378.00	\$200.00
Total Spray Painting & Panel Beating	\$1,116.00	\$550.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$30.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$0.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$60.00
TO REMOVE / REFIT SEAT	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$30.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$700.00	\$120.00

60.00
 + 600.00
 + 670.00
 1330.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		65637470 60	LINER, REAR FENDER, RH	0.00	\$135.80	0.00	\$0.00	Replace	Check X
			PIXEL STICKER	1.00	\$60.00	0.00	\$60.00	Replace	Replace
		67003472 10	PANEL SUB-ASSY, REAR DOOR, RH	1.00	\$1,243.90	100.00	\$0.00	Replace	Repair R
		42611474 50	WHEEL, DISC	1.00	\$1,555.10	100.00	\$0.00	Replace	Repair R
		61601471 50	PANEL SUB-ASSY, FENDER REAR RH	1.00	\$824.80	100.00	\$0.00	Replace	Repair R
		75850479 10	MOULDING ASSY, BODY ROCKER PANEL, RH	1.00	\$576.00	100.00	\$0.00	Replace	Repair R
Total					\$4,395.60		\$60.00		

7056.60

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

15/2/19 - Finalized P/P \$1330/- 3 days.



Case Details

Case Reference Number : TAX/01/19/2145
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHF3R

Company Type : SMRT Taxis Pte Ltd
 Estimation ID : EST-5586-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : Lonpac Insurance Bhd
 Accident Date and Time : 31/01/2019 07:05 AM
 Vehicle Age(In Months) : 14

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation										Surveyor Approval				Remarks
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	
One Time Key In	Main			PANEL SUB-ASSY, REAR DOOR , RH	1	1,243.90	1,243.90	25.00	932.93	Replace	1	0	Repair	▼
One Time Key In	Main			PIXEL STICKER	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	▼
One Time Key In	Main			MOULDING ASSY, BODY ROCKER PANEL , RH	1	576.00	576.00	25.00	432.00	Replace	1	0	Repair	▼
One Time Key In	Main			PANEL SUB-ASSY, FENDER REAR RH	1	824.80	824.80	25.00	618.60	Replace	1	0	Repair	▼
One Time Key In	Main			LINER, REAR FENDER , RH	1	135.80	135.80	25.00	101.85	Replace	0	0	Check	▼
One Time Key In	Main			WHEEL, DISC	1	1,555.10	1,555.10	25.00	1,166.32	Replace	1	0	Repair	▼
Total Spare Part Cost									3,311.70	Surveyor Total				60.00
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)				0
Final Spare Part Cost									3,311.70	Final Sur Total				60.00

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	845.00	600	
Total:			845.00	600.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY RH REAR DOOR	378.00	200	
2	Main	TO RESPRAY ROCKER PANEL MOULDING	180.00	100	
3	Main	TO RESPRAY REAR FENDER RH	378.00	200	
4	Main	TO RESPRAY RIM	180.00	50	
Total:			1,116.00	550.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30	
3	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60	
4	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	30	
5	Main	TO REMOVE / REFIT SEAT	120.00	0	
6	Main	TO REPLACE SUNDRY PARTS	100.00	0	
7	Main	TO WASH AND VACUUM	60.00	0	
Total:			700.00	120.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	3,311.70	60.00
Total Labour Cost	845.00	600.00
Total Spray Painting	1,116.00	550.00
Other	700.00	120.00
Overall Total	5,972.70	1,330.00
Lump Sum Repair Option		
Lump Sum Total	0.00	1,330.00
Surveyor Approved Amount		1,330.00

	Estimator Assessment(\$)	Surveyor Assessment(\$)
No of Repair Days*	6	3
Remarks	-	P/P REPAIR, PHOTO AFTER PAINT.
Surveyor Name		Hwee jia
Signature		
		Save Clear
Survey Date	01/02/2019	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Friday, 1 February 2019 2:44 PM
To: assignments
Subject: FW: SHF3R - Survey (Lonpac)
Attachments: 2145 - 3.pdf

247pm @ 1/2/19
vehicle in
person @ shanti

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 1 February 2019 2:40 PM
To: Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: SHF3R - Survey (Lonpac)

Our Ref : 18/19/19/VP05/021390

Dear Catherine,

Please proceed to survey as requested.

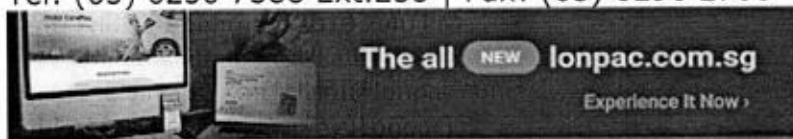
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:BThaiyalN@smrt.com.sg>]
Sent: Friday, 1 February, 2019 2:30 PM
To: GERALD POH WEE BIN
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: RE: SHF3R - Survey (Lonpac)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHF3R** within 48 hours according to GIA guide line, involving your insured **SKJ3741S**

Vehicle in **Woodlands. SMRT Depot**

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



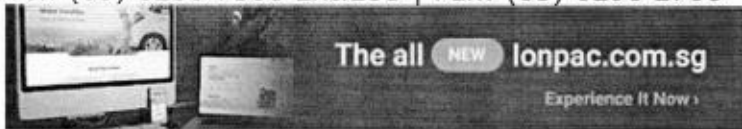
Shu Pei (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 12 February 2019 8:56 AM
To: Shu Pei (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: SHF3R - Survey (Lonpac)
Attachments: 12022019085319.pdf

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Monday, 11 February, 2019 6:07 PM
To: GERALD POH WEE BIN
Cc: Admin A; MT_Claim_SG; Poh Kin (LKKAuto)
Subject: RE: SHF3R - Survey (Lonpac)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 3R at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 1 February 2019 2:49 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: SHF3R - Survey (Lonpac)

Dear Sir/Mdm,

Thank you for the assignment.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 1 February 2019 2:40 PM

To: Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SHF3R - Survey (Lonpac)

Our Ref : 18/19/19/VP05/021390

Dear Catherine,

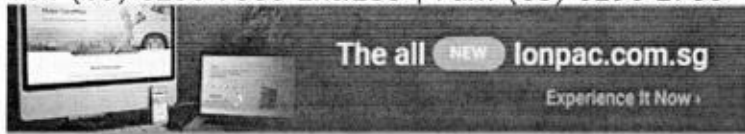
Please proceed to survey as requested.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300. Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shanti B Thaiyal Nayagi (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [<mailto:BThaiyalN@smrt.com.sg>]

Sent: Friday, 1 February, 2019 2:30 PM

To: GERALD POH WEE BIN

Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Phua Zhi Yang (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Selena Tan Lee See (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))

Subject: RE: SHF3R - Survey (Lonpac)

Dear Sir / Mdm,

Kindly arrange to survey the vehicle **SHF3R** within 48 hours according to GIA guide line, involving your insured **SKJ3741S**

Vehicle in **Woodlands. SMRT Depot**

Regards

Shanti

SMRT Automotive Services PTE LTD

Accident Reporting Center (Claims Dept)

6866 2671/2 | bthaiyaln@smrt.com.sg



This email has been checked for viruses by AVG antivirus software.
www.avg.com



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19002366/Jeb3s2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 20-08-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKJ 3741S	Veh. Inspected	SHF 3R
Policy No.	Z18VP05017716	Coverage (\$)	0.00
Claim No.	18/19/19/VP05/021390	Excess (\$)	0.00
Assign From	ONG LI LI	Assign Date	01/02/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU903573735	Colour	MAROON
Odometer	195345	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65R15	WEST LAKE	6 mm
L/H Front Tyre	195/65R15	WEST LAKE	6 mm
R/H Rear Tyre	195/65R15	WEST LAKE	6 mm
L/H Rear Tyre	195/65R15	WEST LAKE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	31/01/2019	Inspection Date	01/02/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 3R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	PIXEL STICKER (SN)	NECESSARY	60.00	60.00
1	LINER, REAR FENDER, RH	NOT NECESSARY	135.80	-
1	PANEL SUB-ASSY, REAR DOOR, RH	TO REPAIR SEE LABOUR	1,243.90	-
1	WHEEL, DISC	TO REPAIR SEE LABOUR	1,555.10	-
1	PANEL SUB-ASSY, FENDER REAR RH	TO REPAIR SEE LABOUR	824.80	-
1	MOULDING ASSY, BODY ROCKER PANEL, RH	TO REPAIR SEE LABOUR	576.00	-
			4,395.60	60.00
<u>LABOUR</u>				
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF PANEL SUB-ASSY, REAR DOOR, RH; WHEEL, DISC; PANEL SUB-ASSY, FENDER REAR RH AND MOULDING ASSY, BODY ROCKER PANEL, RH.		845.00	600.00
	SPRAY PAINT.		1,116.00	550.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	30.00
	TO CHECK WIRING AND SYSTEM FUNCTION.	NOT NECESSARY	80.00	-
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.		120.00	60.00
	TO REMOVE / REFIT SEAT.	NOT NECESSARY	120.00	-
	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)		120.00	30.00
	TO REPLACE SUNDRY PARTS.	NOT NECESSARY	100.00	-
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			2,661.00	1,270.00
GRAND TOTAL			7,056.60	1,330.00
RECOMMENDED COST OF REPAIRS				1,330.00

Report Ref No. CC4/LPC19002366/Jeb3s2

ONG HWEE JIE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.