

## Mei Kwan (LKKAuto)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Tuesday, 19 February, 2019 2:06 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Joy Irene (LKKAuto); CS A Team; Admin A  
**Subject:** FW: Direct Settlement - Accident Involving SLS2826D (OI : EQI - DM19HO00305/JT) AND SHC5192K (TP : LKK REF - CC3/EQI19002364/Kja3) on 24/01/2019  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; TP GIA REPORT.pdf; SAS2544418.pdf  
**Categories:** HMK

Dear Mei Kwan

OI has video footage showing SHC5192K moving forward to hit stationary OI.

Liability against third party. Footage too big.

Regards,

**Janet Tan**

Senior Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, February 19, 2019 1:42 PM  
**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>  
**Cc:** Janet Tan <janet.tan@eqinsurance.com.sg>; Tan Wei Yin <weiyin.tan@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SLS2826D (OI : EQI - TBA) AND SHC5192K (TP : LKK REF - CC3/EQI19002364/Kja3) on 24/01/2019

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5192K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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