

NATIONAL Assessment Centre Services.

[ver 1 Jan 03]

MMA 119018716

Date In: 11/2/19 14:33	Job description	Date & Time Completed	Done by
Ref No: NAT/INC/9002361/94	SAS e-filing		
Veh No: SLU 8012K	E-mail (within 3hrs, AIC 2hrs)		
D.O.A: 10/2/19 16:30	I-Motor Claim Form	MT/1031351-002	12/2/19 11:59
<input checked="" type="radio"/> TP - Reporting Only	I-Motor W/O (Within: OD 2hrs, TP 4hrs)		
TP Insurer:	I-Photo Uploaded		
	Assessment/Survey Report		
	Ass't Report by Fax / Hand to Owner/Wksp		

Preferred Wksp / INC Assign Wksp / QW: (

Tel:

Fax:

)

TP Particulars:	Veh No: SL022425	INC () / Non-INC ()
Owner / Driver: (Tel: ()
Policy No: (Period: (Cover Type: (
Confirmed by: (Date:	Time: (
Insured/Driver Liability: (% [Note-Est. Status (WO): N: 0-20%; P: 21-79%. P: 80-100%]	
Year of Registration: (Warranty: YES () / NO ()	
Excess: (\$	Loading: \$1,000 () / \$2,000 ()	

General Remarks:
() Walk-In Customer: Customer's information strictly Confidential & Strictly NO refer of repairer.
() Total Loss Case: to e-mail Insurer URGENTLY.
Drive-In () / Towed-In (); Invoice: YES () / NO (); Towing Co: ()

Remarks: (INC hotline: 6788 6616)	Date & Time Completed	Done by
1) Apply for Transport Allowance () / Courtesy Car ()		
2) QC Check / Post Repair Inspection ()		
3) Upload Resurvey Photo [Repair Cost > \$3000] ()		

Injury: _____

Date/Time	Actions

Claimant's Particulars:	Invoice Preparation Checklist	Amc (\$)	Adm (\$)
Driver/Owner:	1) AR: Accident Reporting (\$30);	30.00	
Contact No:	2) DA: Damage Assessment (\$100); INC (\$80)	80.00	
Damaged Portion:	3) TP: Towing Fee \$40/\$45		
QC Checked by (Engr-In-Charge):	4) FT: Follow-Through Survey \$120		
Auditors' Comments:	5) PT: Follow-Through Survey (Resurvey) \$30		
Ref. 1:	For claimant against INC Only (wef 10 Jan 2005)		
Ref. 2/3:	6) TR: Re-inspection \$75		
	7) NI: Idao DA + SMRT Survey \$160		
	8) NTUC Additional Services:		
	QD*		
	*N5: Courtesy Car / Tpt Allowance \$3		
	*N6: Repair Coordination \$10	10.00	
	*N7: Post Repair Inspection \$25		
	*N8: DV / Collect Excess Coordination \$3		
	TP (N11): TP (Non INC) against INC \$20		
	9) N12: Idao Mobile \$0		
	Invoice dated	Fee Charged	
	Invoice dated	Fee Charged	

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/02/2019 14:33
Date Of Accident	10/02/2019 16:30
Exact Location Of Accident	PIE TWDS CHANGI BEFORE EUNOS EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU8012K
Insured/Policyholder	
Name Of Registered Owner	H & H RENTAL & LEASING PTE. LTD.
Co Reg No	201703965Z
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-97234411

Vehicle Particulars

Manufacturer	HONDA
Model	FREED
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5090735902-01
Cover Note Number	-

Driver

Name of Driver	CHEN CHUAN (CHEN QUAN)
NRIC No	S7402672I
Date Of Birth	20/01/1974
Occupation	OUTDOOR
Date Of Driving Pass	19/01/1993
Driving Experience	26 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-85188798
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 700C AMK AVE 6 #06-332
Postcode	563700
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	7
Passenger 1	NAME: : UNKNOWN GENDER: : MALE
Passenger 2	NAME: : UNKNOWN GENDER: : MALE
Passenger 3	NAME: : UNKNOWN GENDER: : MALE
Passenger 4	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 5	NAME: : UNKNOWN GENDER: : FEMALE
Passenger 6	NAME: : UNKNOWN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG PIE TWDS CHANGI B4 EUNOS EXIT ON THE FIRST LANE, SUDDENLY VEH INFRONT OF ME BRAKE AND STOP, I MANAGE TO STOP BUT CANNOT STOP IN TIME, AS THE RESULT, MY VEH COLLIDED ONTO THE VEH REAR PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
---	-----

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLD2242S

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

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1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.




Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

A= SLU 2012K
B= SLD 2242S



PIE fud's Changi 04 Eun05 Exit

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to statement

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S74026721



Name
CHEN CHUAN
(CHEN QUAN)
陈 权

Race
CHINESE

Date of birth
20-01-1974

Sex
M

Country of birth
SINGAPORE

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S74026721

Name
CHEN CHUAN
(CHEN QUAN)

Birth Date 20 Jan 1974

Issue Date 11 Jun 2003

000563353C

Barcode

NRIC No. S74026721

Date of issue
20-01-2008

APT BLK 700C ANG MO KIO AVENUE 6 #06-332
SINGAPORE 563700

NRIC No: S74026721 Date: 23/10/2012 No: 6621710

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE
19 Jun 1993

Fuel Up to the Power of 21

Licence No: S74026721

NP 4254

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)**Policy Query**

Policy No.	<input type="text"/>	Date of Accident	<input type="text" value="11/02/2019 14:08"/>							
Vehicle No.(For Motor)	<input type="text" value="SLU8012K"/>	Certificate Number	<input type="text"/>							
<input type="button" value="Search"/>										
Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input checked="" type="radio"/>	5090735902-01		H & H RENTAL & LEASING PTE, LTD.	201703965Z	GFT	drive CLASSIC	SLU8012K	SLU8012K	28/03/2018	
<input type="button" value="Continue"/>										

▼ Policy Information

Policy No.	5090735902-01	Policyholder Name	H & H RENTAL & LEASING PTE. I	Policyholder NRIC	201703965Z
Certificate No.					
Address	61 UBI AVENUE 2 #04-12 AUTOMOBILE MEGAMART SINGAPORE 408898				
Product Name	FLEET INSURANCE	Plan	Group Policy Flag		N
Policy issue Date	26/03/2018	Effective Date	28/03/2018 00:00	Expiry Date	27/03/2019 23:59
Third Party Excess	1500.00	Own damage Excess	2000.00	Windscreen Excess	100.00
Additional Excess	0	OS Premium	0		
Outside Singapore OD Excess	2000.00	Outside Singapore TP Excess	1500.00		
Agent	S & M ALLIANCE PTE LTD	Agent Tel.	96354288	GST Flag	Y
Co-insurance Flag	No				
Open Policy Info					
Certificate Info					

▼ Policyholder Mailing Address

Address 1	61 UBI AVENUE 2	Address 2	#04-12 AUTOMOBILE MEGAMAR	Address 3	SINGAPORE 408898
Address 4		Address Type	Singapore address	Post Code	408898
Unit No.	04-12	Related Policy Number	5104976511		

▶ Insured Object: SLU8012K

▼ Endorsements

Sequence	Date of Endorsement	Endorsement Type	Endorsement Number	Endorsement Status	Endorsement Content
1	28/03/2018 00:00	Basic Information Endorsement	000001286783177	Endorsement Take Effective	Thank you for giving us the opportunity to serve you. We confirm that the following vehicle(s) has/have been deleted from this policy: VEHICLE NUMBER CANCELLATION DATE REFUND PREMIUM (INCL GST) 1. SGY6835D 28-03-2018 \$1,176.42 In view of this amendment, a refund of \$1,176.42 (inclusive of GST) will be adjusted against the outstanding premium.
2	29/03/2018 00:00	Basic Information Endorsement	null	Entry Rejected	
3	29/03/2018 00:00	Basic Information Endorsement	000001286785069	Endorsement Take Effective	Thank you for giving us the opportunity to serve you. We confirm that this policy is extended to cover the following vehicle(s) as follows: CHASSIS NUMBER EFFECTIVE DATE PREMIUM (INCL GST) 1. GB71058136 02-04-2018 \$1,061.56 2. NHP1707115022 02-04-2018 \$1,061.56 In view of this amendment, an additional premium of \$2,123.12 (inclusive of GST) is payable under your policy. Please ignore this premium payment request if you have since made payment. Otherwise, we would appreciate it if you could make payment to us within 14 days from the date of this letter. For cheque payment, please issue the

Claim Handling

Accident MT/1031351

Policy No.	5090735902-01	Vehicle No.	SLU8012K	GST Registration No.	
Certificate No.					
Policyholder Name	H & H RENTAL & LEASING PTE. LTD.			Policyholder NRIC	201701
Product Code	FLEET INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	NA	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No
KFK	No Yes	TCA	No Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	Not av
▼ Accident Details					
Report Date	11/02/2019 14:47	Accident Report Within 24 hrs	Yes	Accident Type	Unknow
Date of Accident	10/02/2019	Time of Accident hh:mm	00:00	Country of Accident	Singap
Reporting Centre		Orange Force		ICM No.	
Accident Location	NA				
▼ Excess					
Own damage Excess	2,000.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess	2,000.00		
Third Party Excess	1,500.00	Outside Singapore TP Excess	1,500.00		
▼ Benefits					
▼ GST Registered Information					
GST Registered	No	GST Registration Date			
GST Registration No.		GST Status Verified	Yes		
Modification History					

▼ Policyholder Mailing Address					
Address 1	61 UBI AVENUE 2	Address 2	#04-12 AUTOMOBILE MEGAMAR	Address 3	SINGA
Address 4		Address Type	Singapore address	Post Code	408891
Unit No.	04-12	Related Policy Number	5104976511		
▼ O1 Driver Info					
Driver Name		Driver Type		Driver DOB	
Unnamed driver Name		Driver NRIC		Driving Experience	
Register Date of Driver License		Driver Age		Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	
Address 1		Address 2		Post Code	
Address 4		Address Type	Foreign address		
Unit No.					
Does he own a Singapore Registered car?	Yes No	Driver Vehicle No.		Driver Insurer Company	
Modification History					

Claim 002 New

Claim Type *	OD-MD	Insured Name	H & H RENTAL & LEASING PTE.
Contact No.(Mobile)		Contact No.(Home)	NIL
Email Address		O1 Vehicle Number	SLU8012K
Claim Description	SLU8012K / SLD22425 ON 10 Feb 2019		
Preferred Workshop	0	Insured Liability	Fully at Fault
Preferred Repair Option	Yes	Income to assign workshop	
Date Registered		GIA report	Received
Report Taken By		Claim Close Date	12/02/2019 11:58
			LIEW SHAN HUI
<input checked="" type="checkbox"/> Print AK letter			
<div>Save Submit</div>			

Attachment

Accident No.	MT/1031351	Claim No.	002
Last Doc. Received	Yes No	Upload Date	12/02/2019 11:59
Path *		Category *	Please Select
Choose File No file chosen		Confidential	NO
		Urgency *	Normal

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Choose File No file chosen

Message Read

Clear

Please Select

NO

Normal

Clear

Please Select

NO

Normal

Clear

Please Select

NO

Normal

Clear

Please Select

NO

Normal
















Clear

Please Select

NO

Normal

Attachment List

Attachment	Uploaded By/Date	Category	Urgency	Description
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 12 Feb 2019 11:59	NRIC/ Driving License	Normal	NRIC/ Driving License 2019-2-12
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 12 Feb 2019 11:59	SAS	Normal	SAS 2019-2-12
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 12 Feb 2019 11:59	Photos	Normal	Photos 2019-2-12
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 12 Feb 2019 11:59	Photos	Normal	Photos 2019-2-12
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 12 Feb 2019 11:58	Photos	Normal	Photos 2019-2-12
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 12 Feb 2019 11:58	Photos	Normal	Photos 2019-2-12
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	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 12 Feb 2019 11:58	Photos	Normal	Photos 2019-2-12
	NAC_PAYA_UBI_800601(NATIONAL ASSESSMENT CENTRE SERVICES) o 12 Feb 2019 11:58	Photos	Normal	Photos 2019-2-12

Video List

Uploaded By/Date	Folder Date	File Name	Source
		Display in New Window	Scan and uploading

ASSIGNMENT (DAG)

By Assessor- 1) Nature of Accident:

- 1) Vehicle hit Vehicle:
 - a) Motorist ()
 - b) Motorcycle ()
 - c) Bicycle ()
- 2) Vehicle hit:
 - a) Pedestrian ()
 - b) Animal ()
- 3) Vehicle hit Road Side Object:
 - a) Govt Property ()
 - b) Road Work Object ()
 - c) Private Property ()
- 4) Vehicle drop into drain ()
- 5) Damage due to Act of God:
 - a) Fallen Object ()
 - b) Flood ()
 - c) Other ()
- 6) Parked & Found Damaged:
 - a) Vandalism ()
 - b) Hit by Moving Object ()
- 7) Theft Case
 - a) Stolen ()
 - b) Damage found when recovered ()
- 8) Fire
 - a) Whilst driving ()
 - b) Parked ()
- 9) Accident date more than 24hrs ()

Remarks for internal information

Remarks to appear in Works Order & Assessment report

- 1) Potential Total Loss ()
- 2) SRS Light on ()
- 3) ABS Light on ()

By Assessor- 1) Vehicle Information:

Vch No: **SLH 8012K** Yr Reg: **14 Dec 2017**
 Type: ☒ Car / ☐ Motorcycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Tractor / ☐ Mower / ☐ Truck / ☐ Trailer or
 Make & Model: **Honda Freed 1.5G Hybrid 1496**
 Colour: **White** Transmission Type: ☒ Auto / ☐ Manual
 Eng No: **6871050195** Ch Reading: **85121**
 C/A No: **185/65 R16**
 Gen Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt or
 Steering: ☒ Good / ☐ Jammed / ☐ Leaked / ☐ Burnt or
 Brake: ☒ Good / ☐ Jammed / ☐ Leaked / ☐ Burnt or
 Mod: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or
 Type Size: **F: 185/65 R16**
 R: **185/65 R16**
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /
 TOYO / YOKO or
 Front: **7** mm Rear: **7** mm
 R/Bal: **7** mm L/Bal: **7** mm
 Parallel Import ☒ Yes / ☐ No Towed-In ☒ Yes / ☐ No
 Repair Type: **LS** / **LB1** Towing Required ☒ Yes / ☐ No
 No of Repair Days: **7** Vehicle in Use ☒ Yes / ☐ No
 D.O.I: **12/2/2019** Time: **9.15am**

By Assessor- 2) Comments

1) Damages not due to recent accident.

2) Damages do not seem hit onto:

- a) Vehicle () b) Motorcycle () c) Bicycle () d) Pedestrian ()
- e) Animal () f) Govt Object () g) Road Work Object ()
- h) Private Property () i) Drain () j) Road Kerb/Grass Verge ()

3) Vehicle does not seem damaged as a result of:

- a) Fallen Object () b) Flood () c) Vandalism () d) Fire ()
- e) Moving Object () f) Stolen () g) Stolen & Recovered ()

Time Started

Time Completed

4) C/O

5) R/O

6) End of Operation completed Date

MOTOR CAR (Fr)

Front Portion

NAC	INC	Item	CON	AC	Qty
1001	991886	Frt Number Plate	DD	✓	1
1002	991887	Frt Number Plate Base	CRA	✓	1
1003	991889	Frt Number Plate Garnish			1
1004	991300	Frt Bumper	DD	✓	1
1005	992341	Frt Bumper Clips	NEC	✓	6
1006	991325	Frt Bumper Bracket			1
1007	991462	Frt Bumper Side Retainer	DIS	✓	2
1008	991433	Frt Bumper Reinforcement	BT	✓	1
1009	991318	Frt Bumper Beam			1
1010	991468	Frt Bumper Sponge			1
1011	991427	Frt Bumper Protector			1
1012	991420	Frt Bumper Pad			1
1013	991363	Frt Bumper Grille	CRA	✓	1
1014	991301	Frt Bumper Moulding			1
1015	991407	Frt Bumper Lower Spoiler			1
1016	991438	Frt Bumper Sensor			1
1017	995100	Frt LH Bumper Fog Lamp Cover	?	✓	1
1018	991355	Frt RH Bumper Fog Lamp Cover	?	✓	1
1019	995079	Frt LH Bumper Fog Lamp	?	✓	1
1020	995080	Frt RH Bumper Fog Lamp	?	✓	1
1021	991793	Frt Grille	CRA	✓	1
1022	991328	Frt Grille Emblem	CRA	✓	1
1023	991799	Frt Grille Chrome Moulding	CRA	✓	1
1024	991222	Frt Apron Panel			1
1025	992013	Frt Support Panel	BT	✓	1
1026	992025	Frt Support Panel Top Garnish Cover	DIS	✓	1
1027	992416	Horn			1
1028	991277	Frt Brace Panel			1
1029	995153	Frt LH Headlamp Assy	CRA	✓	1
1030	991821	Frt RH Headlamp Assy			1
1031	995088	Frt LH Side Lamp			1
1032	995089	Frt RH Side Lamp			1
1033	990248	Bonnet	BAC	✓	1
1034	991328	Bonnet Emblem			1
1035	990287	Bonnet Lock	BT	✓	1
1036	990285	Bonnet Insulator			1
1037	990273	Bonnet Hinge	BT	✓	2
1038	990261	Bonnet Damper			1
1039	990305	Bonnet Rubber	DIS	✓	1
1040	990252	Bonnet Cable			1
1041	990311	Bonnet Stand			1
1042	990119	Air Con Condenser	DD	✓	1
1043	990122	Air Con Fan Assy			1
1044	990134	Air Con Suction Pipe (Low Pressure)	BT	✓	1
1045	990118	Air Con Suction Hose			1
1046	990133	Air Con Discharge Pipe (High Pressure)			1
1047	990114	Air Con Discharge Hose			1
1048	990149	Air Con Liquid Pipe	DD	✓	1
1049	995066	Air Con Receiver Drier			1
1050	990111	Air Con Compressor Assy			1
1051	995294	Air Con Belt			1
1052	995074	Radiator	DD	✓	1
1053	992738	Radiator Cowling	CRA	✓	1
1054	992742	Radiator Fan Assy			1
1055	992745	Radiator Fan Clutch			1
1056	992758	Radiator Hose Top	BT	✓	1
1057	992757	Radiator Hose Bottom			1
1058	992741	Radiator Expansion Tank	?	✓	1
1059	990151	Air Duct	CRA	✓	1
1060	990070	Air Cleaner Assy			1
1061	990056	Air Cleaner Hose			1
1062	990089	Air Cleaner Resonator			1
1063	991712	Frt Inlet Manifold	?	✓	1
1064	991713	Frt Inlet Manifold Cover	?	✓	1
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			1
1066	991714	Front Exhaust Pipe			1
1067	990219	Battery			1
1068	990224	Battery Cover			1
1069	990223	Battery Bracket	BT	✓	1
1070	990229	Battery Tray			1

Vehicle No: SLU 8012 K

NAC	INC	Item	CON	AC	Qty
1071	992205	Fuse Box			1
1072	994011	Relay Box			1
1073	995053	Wiper Washer Tank			1
1074	995052	Wiper Washer Tank Motor			1
1075	990159	Alternator Assy			1
1076	990160	Alternator Belt			1
1077	992688	Power Steering Pump			1
1078	992669	Power Steering Belt			1
1079	994431	Power Steering Cooler Pipe			1
1080	992692	Power Steering Hose			1
1081	990010	ABS Pump Control Unit			1
1082	990427	Brake Master Pump Assy			1
1083	990403	Brake Booster Pump Assy			1
1084	991005	Engine Top Cover			1
1085	991011	Engine Under Cover			1
1086	990946	Engine Mounting			1
1087	990949	Engine Mounting Frt			1
1088	990950	Engine Mounting LH			1
1089	990952	Engine Mounting RH			1
1090	990951	Engine Mounting Rear			1
1091	992234	Gear Box Mounting			1
1092	991520	Frt LH Chassis Member			1
1093	991520	Frt RH Chassis Member			1
1094	990728	Frt Vertical Cross Member			1
1095	991863	Frt Lower Cross Member			1
1096	995070	Frt LH Fender	BT	✓	1
1097	995072	Frt LH Fender Inner Panel			1
1098	995147	Frt LH Fender Emblem	NEC	✓	1
1099	995148	Frt LH Fender Inner Shield	CRA	✓	1
1100	991740	Frt LH Fender Inner Shield			1
1101	995179	Frt LH Mudflap			1
1102	995170	Frt LH Wheel Rim			1
1103	994025	Frt LH Rim Cover			1
1104	995065	Frt LH Tyre			1
1105	995071	Frt RH Fender	BT R	✓	1
1106	991739	Frt RH Fender Inner Panel			1
1107	991744	Frt RH Fender Emblem	NEC	✓	1
1108	991752	Frt RH Fender Inner Shield			1
1109	991740	Frt RH Fender Inner Shield			1
1110	991884	Frt RH Mudflap			1
1111	992087	Frt RH Wheel Rim			1
1112	994025	Frt RH Rim Cover			1
1113	995065	Frt RH Tyre			1
1114	992093	Frt Windscreen Glass			1
1115	992117	Frt Windscreen Rubber			1
1116	992108	Frt Windscreen Moulding			1
1117	992098	Frt Windscreen Sealant			1
1118	991019	ERP Bracket			1
1119	991020	ERP Unit			1
1120	992140	Frt Wiper Arm			1
1121	992142	Frt Wiper Blade			1
1122	995045	Wiper Panel Garnish	CUT	✓	1
1123	991126	Firewall Panel			1
1124	990753	Dashboard Assy			1
1125	992282	Glove Box Cover			1
1126	992281	Glove Box Compartment			1
1127	994483	Steering Wheel Airbag			1
1128	994485	Steering Wheel Airbag Sensor			1
1129	990749	Dashboard Airbag			1
1130	990750	Dashboard Airbag Sensor			1
1131	990029	Airbag Control Unit			1
1132	990864	Frt Driver Seat			1
1133	991922	Frt RH Seat Belt Assy			1
1134	991899	Frt Passenger Seat			1
1135	995182	Frt LH Seat Belt Assy			1
1136	990247	Sticker			1

Claim Handling

Task Transfer Exit

Accident MT/1031351

LOS SAL SUB

Policy No.	5090735902-01	Vehicle No.	SLU8012K	GST Registration No.	
Certificate No.					
Policyholder Name	H & H RENTAL & LEASING PTE. LTD.			Policyholder NRIC	201703965Z
Product Code	FLEET INSURANCE	Cover Type	drive CLASSIC	Loading	0
Contact No.(Mobile)	NA	Contact No.(Office)		Contact No.(Home)	
Email Address		Special Remark		eCode	No ▼
KFK	<input checked="" type="radio"/> No <input type="radio"/> Yes	TCA	<input checked="" type="radio"/> No <input type="radio"/> Yes	eCode Reason	
NCD Protection	No	NCD Entitlement(%)	0	Private Hire	Not available

Accident Details

Report Date	11/02/2019 14:47	Accident Report Within 24 hrs	Yes	Accident Type	Unknown
Date of Accident	10/02/2019	Time of Accident hh:mm	00:00	Country of Accident	Singapore
Reporting Centre	NATIONAL ASSESSMENT CENTR	Orange Force	No	ICM No.	
Accident Location	NA				

Excess

Own damage Excess	2,000.00	Additional Excess	0	Windscreen Excess	100.00
Unnamed Driver Excess		Outside Singapore OD Excess	2,000.00		
Third Party Excess	1,500.00	Outside Singapore TP Excess	1,500.00		

Benefits

GST Registered Information

GST Registered	No	GST Registration Date	
GST Registration No.		GST Status Verified	Yes
Modification History			

Policyholder Mailing Address

Address 1	61 UBI AVENUE 2	Address 2	#04-12 AUTOMOBILE MEGAMAR	Address 3	SINGAPORE 408898
Address 4		Address Type	Singapore address	Post Code	408898
Unit No.	04-12	Related Policy Number	5104976511		

OI Driver Info

Driver Name		Driver Type		Driver DOB	
Unnamed driver Name		Driver NRIC		Driving Experience	
Register Date of Driver License		Driver Age		Contact No.(Home)	
Contact No.(Mobile)		Contact No.(Office)		Address 3	
Address 1		Address 2		Post Code	
Address 4		Address Type	Foreign address		
Unit No.					
Does he own a Singapore Registered car?	<input type="radio"/> Yes <input checked="" type="radio"/> No	Driver Vehicle No.		Driver Insurer Company	

Modification History

Investigation

Claim 002 OD-MD

Claim Case Officer Zuraimie Bin Mantau

LOS SAL SUB

Claim Type	OD-MD	Insured Name	H & H RENTAL & LEASING PTE. I	Insured NRIC	201703965Z
Contact No.(Mobile)		Contact No. (Home)	NIL	Contact No. (Office)	NIL
Email Address		OI Vehicle Number	SLU8012K	TP Vehicle Number	SLD22425
Claim Description	SLU8012K / SLD22425 ON 10 Feb 2019			Name of Preferred Workshop	0
Preferred Workshop	<input type="radio"/> 0 <input checked="" type="radio"/> Yes	Preferred Repair Option	Income to assign workshop	Insured Liability report	Fully at Resolved
Date Registered	12/02/2019 12:00	Claim Close Date		Date Received	12/02/2019 14:24
Report Taken By	LIEW SHAN HUI	Workshop Repairer		Total Loss but Repaired	
Print AK letter				OD Excess Collected by Workshop	

Modification History

Special Claim Creation Approval

Approval	Reason
Remarks	

damage assessment Attachment

Vehicle Info

2/12/2019

Claim Handling (damage assessment Claim Task MT/1031351 / Claim 002 OD-MD)

Vehicle Make	HONDA	Vehicle Model	FREED	Engine Capacity	1498.00
Date of Registration	14/12/2017	Classis No.	GB71050195		
Towing Required *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Vehicle in IDAC *	<input checked="" type="radio"/> Yes <input type="radio"/> No	Parallel Import *	<input checked="" type="radio"/> Yes <input type="radio"/> No
Type of Tender *	Own Damage	Assessor Name *	SIMON	Survey Current Status	
IDAC/Workshop Name	NATIONAL ASSESSMENT CENTR	IDAC/Workshop Location	51 UBI AVENUE 1 #01-25 PAYA		
Windscreen Parts & Labour Cost		Total Loss *	<input type="radio"/> Yes <input checked="" type="radio"/> No		
Market Value(\$)		Scrape Value(\$)		Economical Repair Value(\$)	

REMARK:NO OF REPAIR DAYS:7 DAYS.1X FRT GRILLE CHROME MOULDING - REPLACE.1X FRT SUPPORT PANEL TOP GARNISH COVER - REPLACE.1X AIRCON SUCTION PIPE(LOW PRESSURE) - REPLACE.1X AIRCON SUCTION HOSE - UNCONFIRM.1X AIRCON LIQUID PIPE - REPLACE.1X AIR DUCT - REPLACE.1X FRT INLET MANIFOLD COVER - UNCONFIRM.1X FRT LH FENDER EMBLEM - REPLACE.1X FRT RH FENDER EMBLEM - REPLACE.

Remark for Supplementary

Damage Listing

Find a Part	No.	Part No.	Description	Qty *	Repair Code *	
root						
Not Applicable	1	32200101	NUMBER PLATE (FRONT)	1	Replace	X
ABS	2	32200201	NUMBER PLATE BASE (FRONT)	1	Replace	X
ABSORBER	3	16000101	BUMPER (FRONT)	1	Replace	X
ACCELERATOR	4	16002401	BUMPER CLIPS (FRONT)	6	Replace	X
ACTUATOR	5	16005101	BUMPER RETAINER (FRONT LEFT)	1	Replace	X
ADVERTISEMENT STICKER	6	16005102	BUMPER RETAINER (FRONT RIGHT)	1	Replace	X
AIR BAG	7	16005001	BUMPER REINFORCEMENT (FRONT)	1	Replace	X
AIR BLOWER	8	16003201	BUMPER GRILLE (FRONT)	1	Replace	X
AIR BOX	9	16002901	BUMPER FOG LAMP COVER (FRONT LEFT)	1	Unconfirm	X
AIR CHAMBER BOX	10	16002701	BUMPER FOG LAMP (FRONT LEFT)	1	Unconfirm	X
AIR CLEANER	11	27100101	GRILLE (FRONT)	1	Replace	X
AIR COMPRESSOR	12	27100801	GRILLE EMBLEM (FRONT)	1	Replace	X
AIR CON	13	41300101	SUPPORT PANEL (FRONT)	1	Replace	X
AIR CON (VAN)	14	28500101	HORN (LEFT)	1	Unconfirm	X
AIR COOLER	15	28500102	HORN (RIGHT)	1	Unconfirm	X
AIR DISTRIBUTOR	16	15600101	BRACE PANEL (FRONT)	1	Unconfirm	X
AIR FILTER	17	27700101	HEAD LAMP (LEFT)	1	Replace	X
AIR FLOW	18	27700102	HEAD LAMP (RIGHT)	1	Unconfirm	X
AIR GRILLE	19	149001	BONNET	1	Replace	X
AIR HORN	20	14903401	BONNET LOCK (LOWER)	1	Replace	X
AIR INTAKE	21	14902201	BONNET HINGE (LEFT)	1	Replace	X
AIR RESONATOR BOX	22	14902202	BONNET HINGE (RIGHT)	1	Replace	X
AIR THROTTLE BODY AND SENSOR	23	149043	BONNET RUBBER (LONG)	1	Replace	X
ALARM	24	149046	BONNET STAND	1	Unconfirm	X
ALTERNATOR	25	112023	AIR CON CONDENSER	1	Replace	X
ALUMINIUM PANEL - SIDE	26	112060	AIR CON FAN	1	Unconfirm	X
AMPLIFIER	27	112044	AIR CON DISCHARGE PIPE	1	Unconfirm	X
ANTENNA	28	344001	RADIATOR	1	Replace	X
ANTI ROLL	29	344005	RADIATOR COWLING	1	Replace	X
APRON	30	344008	RADIATOR FAN	1	Unconfirm	X
ARCH	31	344011	RADIATOR FAN CLUTCH	1	Unconfirm	X
ARM REST	32	34402802	RADIATOR HOSE (TOP)	1	Replace	X
ASH TRAY	33	344007	RADIATOR EXPANSION TANK	1	Unconfirm	X
AUTO CLUTCH	34	2900	INLET MANIFOLD	1	Unconfirm	X
AUTO COOLER PIPE	35	141001	BATTERY	1	Unconfirm	X
AUTO CRUISE MOTOR	36	141002	BATTERY BRACKET	1	Replace	X
AUTO TRANSMISSION	37	141007	BATTERY TRAY	1	Unconfirm	X
AXLE	38	454012	WIPER WASHER TANK	1	Unconfirm	X
BACK REST (M/C)	39	25400102	FENDER (FRONT LEFT)	1	Replace	X
BACK SEAT	40	25400103	FENDER (FRONT RIGHT)	1	Repair	X
BALANCER	41	25400901	FENDER INNER SHIELD (FRONT LEFT)	1	Replace	X
BATTERY	42	25400902	FENDER INNER SHIELD (FRONT RIGHT)	1	Unconfirm	X
BEADING (M/C)	43	454009	WIPER PANEL GARNISH	1	Replace	X
BELT COVER (M/C)						
BELT TENSIONER						
BODY						
BODY (M/C)						
BOLT CAP (M/C)						
BOLT HEAD COVER (M/C)						
BONNET						
BOOT						
BOX (M/C)						
BOX BRACKET (M/C)						
BOX CARRIER (M/C)						
BOX COVER						

Save Submit



NATIONAL ASSESSMENT CENTRE SERVICES
(LKK GROUP)

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,
Singapore 408933, TEL: 6841 0055 FAX: 6841 6315



Vehicle Movement Form

Vehicle Check-In

Vehicle No: SLU 8012K Date In: _____ Time In: _____ with Keys: Yes / No

For Office use

Attended by: _____

Workshop Collection of Vehicle

Workshop: Bodyfit

Collection Date: 14/12/19 Time: 1145 with Keys: ☒ Yes / No

Tow Truck No: Y6G235T Tow Man: Jenny Tay NRIC: S86175211

Signature: [Signature]

98311484

For office use

Attended by: Shan Hui

Approved by: _____

Workshop Return of Vehicle

Workshop: _____

Returned Date: _____ Time: _____ with Key: Yes / No

* Tow In / Drive In

Tow Man / Workshop Representative: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Owner Collection of Vehicle

Collection Date: _____ Time: _____ with Key: Yes / No

Owner: _____ NRIC: _____

Signature: _____

For office use

Attended by: _____

Approved by: _____

LKK Paya Ubi

From: Zuraimie Bin Mantau <zuraimie.mantau@income.com.sg>
Sent: Thursday, 14 February 2019 11:31 AM
To: 'Autopoint'
Cc: LKK Paya Ubi
Subject: Vehicle SLU8012K, OD Claim No: MT/1031351-002, DOA: 10/02/2019

Dear AMK Autopoint

OD Excess \$2000 applicable.

Vehicle is currently at NAC Paya Ubi.

Please arrange to tow away the vehicle and please call Mr Ronnie Teo at 97234411 before arrange towing.

Strictly no further supplementary is allowed. A **survey before repair** is required.

Please forward the invoice and DV within 7 working days to us once repairs has been done and survey conducted. Update the 'Repair Status' when repairs are done.

XX

Our Ref: MT/CA/OD/051/1031351-002/ZBM

14 Feb 2019

AMK AUTOPOINT PTE LTD (AMK)

10 ANG MO KIO INDUSTRIAL PARK 2A

#01-22 AMK AUTOPOINT

SINGAPORE 568047

Dear Sir

CLAIM NUMBER: MT/1031351-002

REPAIR OF VEHICLE NUMBER: SLU8012K

We are pleased to inform you that you are successful in your tender to repair the vehicle. The details are as follows:

Award Date: 14 Feb 2019

Make: HONDA

Model: FREED

Estimated Repair Days: 7

Location: NATIONAL ASSESSMENT CENTRE SERVICES

Address: 51 UBI AVENUE 1 #01-25 PAYA UBI INDUSTRIAL PARK SINGAPORE 408933

Benefits Applicable: N/A

Excess Applicable: 2000.00

Please note that supplementary items will not be allowed.

If you have any queries, please contact Zuraimie Bin Mantau at 64307891 or email us at motor@income.com.sg.

Yours sincerely

Jenny Pe

Deputy Vice President

Motor Insurance

Thank you

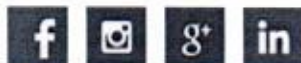
Zuraimee Bin Mantau

Senior Executive

Motor Insurance

T +65 6430 7891

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