

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 18 February 2019 4:48 PM
To: 'Aunteng'
Subject: RE: Your Ref : SLL2968P Our Ref : S9M01DCKMC/NPS *** LKK REF: CC4/ASM19002357/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Aunteng <aunteng@premiumcarz.com.sg>
Sent: Monday, 18 February 2019 4:19 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Re: Your Ref : SLL2968P Our Ref : S9M01DCKMC/NPS *** LKK REF: CC4/ASM19002357/ea3

Hi Asher

Attached video footage for your perusal.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: 18 February 2019 15:58:30

To: Aunteng

Subject: RE: Your Ref : SLL2968P Our Ref : S9M01DCKMC/NPS *** LKK REF: CC4/ASM19002357/ea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Monday, 18 February 2019 3:34 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Your Ref : SLL2968P Our Ref : S9M01DCKMC/NPS *** LKK REF: CC4/ASM19002357/ea3

Hi Asher

Refer to your email on 13/2/2019.

Any update?

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: 13 February 2019 08:50:46

To: Aunteng

Subject: RE: Your Ref : SLL2968P Our Ref : S9M01DCKMC/NPS *** LKK REF: CC4/ASM19002357/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently pending verification for direct settlement from our principal.

Shall revert to you once our principal revert.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Wednesday, 13 February 2019 8:43 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Your Ref : SLL2968P Our Ref : S9M01DCKMC/NPS *** LKK REF: CC4/ASM19002357/ea3

Hi Asher

Refer to the above matter.

Please forward us a copy of your insured's report and advise us on the liability.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: 11 February 2019 15:10:16

To: Aunteng

Cc: assignments; CS A Team; Admin A; Asher Sng (LKKAUTO)

Subject: RE: Your Ref : SLL2968P Our Ref : S9M01DCKMC/NPS *** LKK REF: CC4/ASM19002357/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

As spoken, appointment confirmed and we will survey your client's vehicle on 12.02.2019.

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Monday, 11 February, 2019 1:22 PM

To: KADRI Mateen <mateen.kadri@axa.com.sg>

Cc: CHIA Mary <mary.chia@axa.com.sg>

Subject: Re: Your Ref : SLL2968P Our Ref : S9M01DCKMC/NPS

Dear Mateen

We would like to appoint Adrian Ling from LKK Auto Consultants Pte Ltd to conduct the pre-repair survey on our client's vehicle.

Please forward us a copy of your insured's report and advise us on the liability.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

From: KADRI Mateen <mateen.kadri@axa.com.sg>

Sent: 11 February 2019 13:16:52

To: Aunteng

Cc: CHIA Mary

Subject: Your Ref : SLL2968P Our Ref : S9M01DCKMC/NPS

Dear Sir,

Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng/ T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
3. Sebastian Kong Wei Siang (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Regards,
Mateen Kadri



From: Aunteng [<mailto:aunteng@premiumcarz.com.sg>]

Sent: Monday, February 11, 2019 12:45 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Pre-repair inspection! Accident involving SLL2968P & SKX4323K (AXA) on 9/2/2019

Dear Officer-in-charge

We refer to the above matter.

Attached our client's accident report for you to create a third party file.

Your insured's vehicle is SKX4323K.

A copy of estimate will be ready and made available to surveyor upon site inspection at our workshop. Please indicate whether you are sending your surveyor to our workshop.

In the meantime, please forward us a list of surveyors of your choice for our selection.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

-----Disclaimer-----

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