

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, 8 February 2019 12:52 PM
To: 'Motor Claim - III'; assignments
Cc: 'Mekavathanan Sarangapani'; 'Pooi Chin Han Daniel'; 'C Meenachi - III'; Admin A
Subject: RE: Accident vehicle between our insured SLM9099X and your insured SHD7244B on 29/01/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer arrange survey on 11/02/2019.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: Friday, 8 February 2019 12:16 PM
To: 'Ace Auto Solution' <aceautosolution@gmail.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>
Subject: RE: Accident vehicle between our insured SLM9099X and your insured SHD7244B on 29/01/2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLM9099X](#) and let us have your report urgently.

This claim will be handled by [Mr Daniel](#).

*Kindly upload this survey request email to merimen.

Thank You.

Daniel Pooi

**Motor Claims Department
India International Insurance Pte Ltd**

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Ace Auto Solution [<mailto:aceautosolution@gmail.com>]

Sent: Friday, 8 February, 2019 10:58 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>

Subject: Re: Accident vehicle between our insured SLM9099X and your insured SHD7244B on 29/01/2019

We would like LKK autoconsultants pte ltd to be appointed as the single joint expert for this accident case.

Thanks & Regards

Suhaimi / Service Advisor

Ace Auto Solution

Hp : 9189 2617 / Fax : 6844 5185

23 Kaki Bukit Ave 4, #04-01 (South Wing), S'pore 415933

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

On Fri, Feb 8, 2019 at 10:10 AM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Daniel Pooi

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Mekavathanan Sarangapani

Sent: Friday, 8 February, 2019 9:56 AM

To: Ace Auto Solution <aceautosolution@gmail.com>; Motor Claim - III <motorclaim@iii.com.sg>; Pooi Chin Han Daniel <danielpooi@iii.com.sg>; C Meenachi - III <Meenachi@iii.com.sg>

Subject: RE: Accident vehicle between our insured SLM9099X and your insured SHD7244B on 29/01/2019

PRI request . Daniel/ meena please assist to manage .

Best Regards,

Mekavathanan

HOD

Motor Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6105 Fax: 6224 4174



From: Ace Auto Solution [<mailto:aceautosolution@gmail.com>]

Sent: Friday, February 08, 2019 9:34 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Accident vehicle between our insured SLM9099X and your insured SHD7244B on 29/01/2019

Dear Sir

We are instructed by Alpine Car Rental Pte Ltd to notify you of a road traffic accident on 29/01/2019 at about 2130 at Upper Serangoon Rd Intersection Hougang Ave 7/8 involving our client's/customer's vehicle registration number SLM9099X and vehicle registration number SHD7244B driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward in having a direct settlement and request that one of the following named survey companies **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

1)

2)

3)

Thanks & Regards

Suhaimi / Service Advisor

Ace Auto Solution

Hp : 9189 2617 / Fax : 6844 5185

23 Kaki Bukit Ave 4, #04-01 (South Wing), S'pore 415933

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.
Registration No. 198703792-K

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