

INS. CASE OWNER:

CC 4 / III 1900 2350, R1p629

LKK:

IDAC:

Surveyor:

Rusul

DOI:

ASSIGNMENT

12/7/19

Date / Time:

12/7/19

Registered in Merimen:

LI 2/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 62618

Name of Insured:

LTPU

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

20/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LHUR KAM FER

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

M10M0015

TOYOTA

LHAT LHEE TAP PARK

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SF 4899P



INSRS:

WSP:

Tel:

Liability:

RMKS:

motorway



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

21/7/19

✓ TH VDS

13/8/19

File -> LTPU

11/10/19

File -> sent to car care

23/10/19

File pass to LSP to close.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed/Assessed) BOLA S/N No.:

9

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

561.75

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

162.00 (\$ 80 x 2 days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

721.75

Global Sum S\$: 720.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

720.00

Name 1:

Motorway Car Care Centre Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASS. REC. BY:

REF

ASSIGNMENT

C
9270
CORRECTION: 225/04

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SF2 4899P

at Workshop m/s MOTORWAY

of 1094, DELTA 20

Insured: 111

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Est. or Market Value:

IDAG Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SF2 4899P Yr Regn: 2005 / 04

Type: M/Car M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA HSH 1.8 A c.c. 1794

Colour: BLUE A/C: Insured / Std / NI / NA

Sp. Reading: 158068 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: ZAG 100256541

Gen. Cond: Good Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 20/01/19 D.O.I. 17/04/19

Survey held at SF MOTORWAY

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP # 525 Clerk # 225/1820/780

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐ : Prel. Report☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

G + RS, TR

Photos

Others

TOTAL

Report Format :

Lump Sum / L.B.I: (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III19002350/pb3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 11-02-2019	
		Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SH 6881S	Veh. Inspected	SFZ 4899P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/02/2019
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	30/01/2019	Inspection Date	
Survey held at	MOTORWAY CAR CARE CENTRE PTE LTD 1094 LOWER DELTA ROAD MOTORWAY BUILDING SINGAPORE 169205		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

**MOTORWAY****1094 Lower Delta Road Motorway Building S(169205)****Main +65.6468 2200 | Fax +65.6273 5535****India International Insurance Pte Ltd**

64 Cecil Street

#04-00 IOB Building

Singapore 049711

Tel:63476100 Fax:62244174

Attn : MOTOR CLAIMS DEPT*Final
Up 90010068**2 days**P/P**Revy after repair***ESTIMATE**VEHICLE NO. : **SFZ4899P**

CHASSIS NO : ZNE100256541

ENGINE NO : 17391002097566

MAKE / MODEL : TOYOTA WISH 1.8 A

DATE OF ACCIDENT : 30.01.2019 @ 1530HRS

YOUR INSURED VEHICLE NUMBER : SH6881S

PARTS DISCRIPTION

- 1 REAR BUMPER *repair*

QTY

1PC

UNIT PRICE

\$ 1,000.00

LIST PRICE\$ 1,000.00 *X*

LIST TOTAL S\$: \$ 1,000.00

LESS 25% \$ (250.00)

\$ 750.00

SPECIAL NETT

- 1 REAR BUMPER CLIPS *X 50*
2 REAR WHEEL CAP *CR*

1 SET

\$ 40.00

\$ 40.00 *X*

1 SET

\$ 175.00

\$ 175.00 *X*

Special Nett Total S\$: \$ 215.00

LABOUR CHARGES

- 1 TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING
PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE STRAIGHTEN.

\$ ~~500.00~~ *150*

- 2 TO PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER)

\$ ~~700.00~~ *200*

- 3 TO APPLY RUSTPROOFING / TUFFCOATING TREATMENT TO REPLACED PARTS.

\$ ~~180.00~~ *X*

LABOUR TOTAL S\$: \$ 1,380.00

TOTAL S\$: \$ 2,345.00

7% GST \$ 164.15

GRAND TOTAL S\$: \$ 2,509.15

Prepared By : -**ANNIE TEW****Motor Claims****TEL: 6571 9625 FAX : 6278 5535****EMAIL: ainee@motorway.com.sg**

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 1 February 2019 2:34 PM
To: Tis; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: 'Lynn'; Zuhaidah Samsuri
Subject: RE: SFZ4899P LIABILITY
Attachments: SFZ4899P REPORTING.PDF

2.42pm @ 1/2/19
vni
person @ Lynn

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SFZ4899P and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Tis [mailto:tisweenraj@motorway.com.sg]
Sent: 01 February, 2019 2:28 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Lynn' <lynn@motorway.com.sg>
Subject: RE: SFZ4899P LIABILITY

Dear Officer,

We will arrange with LKK Auto Consultants Pte Ltd accordingly.

Thanks and regards

Raj
Motor Claims
Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building, Singapore 169205
DID : 6571 9635 | Fax : 6273 5535

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, February 1, 2019 2:03 PM
To: Tis <tisweenraj@motorway.com.sg>
Cc: 'Lynn' <lynn@motorway.com.sg>
Subject: RE: SFZ4899P LIABILITY

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Tis [<mailto:tisweenraj@motorway.com.sg>]
Sent: 01 February, 2019 10:30 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Lynn' <lynn@motorway.com.sg>
Subject: SFZ4899P LIABILITY

Dear Officer,

Refer to attached reporting, please advise on the liability.

Thanks and regards,

Raj

Motor Claims
Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road
Motorway Building, Singapore 169205
DID : 6571 9635 | Fax : 6273 5535

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim,

which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	11 Feb 2019 14:44	Clim Veh Model Changed	(201172) TOYOTA WISH 1.8 (A).	[A] Lau Shu Pei	
2	11 Feb 2019 14:44	Clim Created	Reg No: SFZ4899P, Acct Date: 2019/01/30, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Motorway Car Care Centre Pte Ltd (HQ)	[A] Lau Shu Pei	
3	11 Feb 2019 14:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei	
4	11 Feb 2019 14:44	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2019/02/20	[A] Lau Shu Pei	
5	11 Feb 2019 14:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei	
6	11 Feb 2019 14:45	Label Added	(30653):Direct Settlement,	[A] Lau Shu Pei	
7	11 Feb 2019 14:45	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei	
8	13 Feb 2019 09:39	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei	
9	13 Feb 2019 09:39	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei	
10	20 Feb 2019 17:29	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor road and collided with third party who was on main road.	[A] CHEW HSIAO TONG	

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Feb 2019 14:44	Cim Veh Model Changed	(201172) TOYOTA WISH 1.8 (A).	[A] Lau Shu Pei
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11	21 Feb 2019 11:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/20	[I] Zuhaidah Bte Samsuri
12	21 Feb 2019 11:59	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items							

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 1 March 2019 2:20 PM
To: 'tisweenraj@motorway.com.sg'; 'lynn@motorway.com.sg'
Cc: Admin A; assignments
Subject: Your Ref: SFZ4899P *Our Ref: CC4/III19002350/pb3 [ACCIDENT INVOLVING SH 6881S(III) AND SFZ 4899P ON 30/01/2019]

Your Ref: **SFZ4899P**
Our Ref: CC4/III19002350/pb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 6881S(III) AND SFZ 4899P ON 30/01/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

****Kindly arrange for survey.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 12 August 2019 8:20 AM
To: 'Tew Ai Nee'
Cc: Rasul (LKKAUTO)
Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **P/P \$525.00(before GST)** with **02 repair days**.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tew Ai Nee <aine@motorway.com.sg>
Sent: Monday, 22 July 2019 3:10 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Subject: FINALIZE SFZ4899P DOA: 30.01.2019

Dear Rasul,

Can we finalize
Attach after paint photos

Best Regards,

Annie Tew

Motor Claims

Claims Department / Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

Claim Audit

AUDIT TRAIL				
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4	11 Feb 2019 14:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/20	[A] Lau Shu Pei
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11	21 Feb 2019 11:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/20	[I] Zuhaidah Bte Samsuri
12	21 Feb 2019 11:59	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	18 Jul 2019 14:57	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
14	04 Sep 2019 11:31	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	04 Sep 2019 11:31	Cim Dtl Modified	Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
16	04 Sep 2019 11:31	Cim Dtl Modified	JPJ Reg. Date: -> 2005/10/18.	[A] JOANNE LEE KHANG MIN
17	04 Sep 2019 11:31	Cim Details Notified		[A] JOANNE LEE KHANG MIN
18	28 Sep 2019 14:14	Adj Mandate Request	Cur.Reg:721.75:PODS Liability: 100% *Quantum: (a)CORw/GST: \$561.75 + (b)LOU(2 days x \$80.00): \$160.00 = Total: \$721.75 *Vehicle Model: Toyota Wish (1794cc) *2re commendation repair days, *For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2268937	04 Sep 2019 11:31:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFZ4899P	SH6881S	11.77

Print Received Message

This mail is associated with :

***SFZ4899P (MCT19010894)**

[SH6881S]

TP

MOTORWAY CAR RENTALS PTE LTD

Jan 30 2019 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

Motorway Car Care Centre Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/09/2019 14:41 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$721.75) - SFZ4899P - Claim Handler: Zuhaidah Bte Samsuri

Approved: 721.75.

Hsiao Tong (LKKAuto)

From: Tew Ai Nee <ainee@motorway.com.sg>
Sent: Saturday, 5 October 2019 10:10 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Dear Hsiao Tong,

We accept the offer.
Kindly do a necessary follow up.

Thanks & Regards
Ainee

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Saturday, 5 October, 2019 8:59 AM
To: Tew Ai Nee <ainee@motorway.com.sg>
Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$720.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tew Ai Nee <ainee@motorway.com.sg>
Sent: Wednesday, 11 September 2019 2:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Dear Hsiao Tong,

Any news for the offer?

Thanks & Regards
Ainee

From: Tew Ai Nee [<mailto:ainee@motorway.com.sg>]
Sent: Wednesday, 14 August, 2019 8:20 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Dear Hsiao Tong,

Please find attach for your reference.

Thanks & Regards
Ainee

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 14 August, 2019 7:19 AM
To: Tew Ai Nee <ainee@motorway.com.sg>
Subject: FW: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Without Prejudice

Hi Ainee,

No attachment.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tew Ai Nee <ainee@motorway.com.sg>
Sent: Tuesday, 13 August 2019 9:09 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Dear Hsiao Tong,

Here is the LOD, with relevant document.
Kindly do a necessary follow up.

Thanks & Regards
Ainee

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Monday, 12 August, 2019 8:20 AM
To: Tew Ai Nee <ainee@motorway.com.sg>
Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **P/P \$525.00(before GST)** with **02 repair days**.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tew Ai Nee <ainee@motorway.com.sg>
Sent: Monday, 22 July 2019 3:10 PM
To: Rasul (LKKAuto) <Rasul@lkkauto.com>
Subject: FINALIZE SFZ4899P DOA: 30.01.2019

Dear Rasul,

Can we finalize
Attach after paint photos

Best Regards,
Annie Tew

Motor Claims

Claims Department / Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID: 6571 9642 Fax: 6278 5535

TO : INSURANCE COMPANY

ATTN : MOTOR CLAIMS DEPARTMENT

SATISFACTION & DISCHARGE VOUCHER

I/We **MOTORWAY CAR RENTALS PTE LTD**

NRIC / ROC No **199902927C** hereby declare that the repairs to my /
our vehicle registration no. **SFZ4899P** have been completed to my / our
satisfaction.

I / We agree that **INDIA INTERNATIONAL
INSURANCE PTE LTD** shall make a full and
final payment of the total agreed settlement amount to **MOTORWAY CAR CARE CENTRE
PTE LTD** of 1094 Lower Delta Road, Motorway Building, Singapore 169205 being the repair
costs of my/our vehicle registration no. **SFZ4899P** in connection to the
damages caused by your insured vehicle number **SH6881S** in the accident
occurred on **30.01.2019** at **1530** hrs at along
750D CHAI CHEE RD, VIVA BUSINESS PARK

Signature :

Name :


MOTORWAY CAR RENTALS PTE LTD

(Include Company stamp if applicable)

NRIC / UEN :

199902927C

Date :

Witness

Signature :

Name :


ANNIE

13TH August 2019

India International Insurance Pte Ltd
Motor Claims Department
64 Cecil Street
#04 / #05 IOB Building
Singapore 047911

Attn: Motor Claims Officer In Charge

ACCIDENT INVOLVING SFZ4899P & SH6881S ON 30.01.2019 AROUND 1530HRS AT 750D CHAI CHEE ROAD VIVA BUSINESS PARK.

We are the authorized repair workshop for the owner of vehicles SFZ4899P, which was involved in the above captioned accident with vehicle SH6881S. The vehicle owner has requested and authorized us to assist him in presenting his claim for the damage to the vehicle.

We are submitting this claim in demand for direct settlement on behalf of the owner/claimant:

COST OF REPAIR (incl. 7% GST)	:	\$561.75	ALDY FINALIZE WITH SURVEYOR
LOSS OF USE (\$90 x 4 days)	:	\$360.00	
TOTAL	:	\$921.75	

We enclosed herewith the following documents to support the claims.

- A) Our tax invoice #C0052037 amounting \$561.75 adjusted by your surveyor.
- B) GIA search report

Kindly review and revert within the next (7) seven days.

Failure of which the case shall be send to our solicitor without further advice.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Annie Tew (Ms)

Motor Claims

Motorway Car Care Centre Pte Ltd

DID : 6571 9642, Fax : 6278 5535

Email : ainee@motorway.com.sg

LETTER OF AUTHORIZATION

To : **Motorway Car Care Centre Pte Ltd & Insurance Company**
RE : Accident involving

Vehicle(s) Number : **SFZ4899P & SH6881S**
Location : **750D CHAI CHEE RD, VIVA BUSINESS PARK**

Date & Time : **30.01.2019 @ 1530HRS**

I / We **MOTORWAY CAR RENTALS PTE**

NRIC / ROC No. **199902927C**

The owner of vehicle number **SFZ4899P** hereby authorize MOTORWAY CAR CARE CENTRE PTE LTD to commence repairs of the said vehicle forthwith. I / We agree to assign the whole proceeds of my my / our third party claim to MOTORWAY CAR CARE CENTRE PTE LTD including any claim for loss of use if a vehicle had been provided by MOTORWAY CAR CARE CENTRE PTE LTD during the period of repairs to my / our vehicle is applicable, my / our solicitors (to be appointed by MOTORWAY CAR CARE CENTRE PTE LTD on my / our behalf) shall accept this as my / our irrevocable authority to pay the amount compensated direct to MOTORWAY CAR CARE CENTRE PTE LTD after deduction of their costs a solicitor & client basis.

I / We undertake to co-operate fully with MOTORWAY CAR CARE CENTRE PTE, I / We shall be liable if there's a breach in terms and condition in any insurance policy and / or my / our solicitors and alsowith a true Motor Accident Report / Police Report until the claim to a successful conclusion including writing to court, failing which. I / We undertake to bear repair costs, rental, legal costs and all other any incidentals incurred.

1. If the 3rd party claim is unsuccessful or partly successful as the case may be I/We hereby instruct and authorize MOTORWAY CAR CARE CENTRE PTE to claim direct from my / our insurance company on my / our vehicle immediately without delay.
2. If for any reason my / our insurers' are not willing to settle the repair costs either in part or in full,
I / We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the incidentals costs incurred of the abovementioned motor accident claims.
3. In alternative to no.1 & no. 2 above, if the 3rd party claims fails or only partly successful then I/We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the difference in amount of the claim.
4. I / We authorize MOTORWAY CAR CARE CENTRE PTE to sign all discharge vouchers / indemnity forms and all necessary paper on my / our behalf in connection with the abovementioned claim.
5. I / We also authorize MOTORWAY CAR CARE CENTRE PTE to appoint such firm of Solicitors on my / our behalf as MOTORWAY CAR CARE CENTRE PTE deem fit to purpose 3rd party / own insurance claims.
6. I / We undertake to inform MOTORWAY CAR CARE CENTRE PTE and / or the Solicitors appointed by MOTORWAY CAR CARE CENTRE PTE on my / our behalf in the event the 3rd party's insurance company communicate with me / us directly by telephone or in writing and I / We further undertake not to accept any monies, offer or settlement from third party's insurers without first communicate with MOTORWAY CAR CARE CENTRE PTE

DATED THIS 13 DAY OF 6 2019



Signature of Owner / Driver
(Company's Stamp - if any)



Signature of Witness
Name of Witness :

INDIA INTERNATIONAL INSURANCE PTE LTD



TAX INVOICE NO: C0052037

Owner's Information A/C: MWC0252 INDIA INTL INSURANCE PTE LTD 64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 059608	P/O No		Service Advisor		Job Card No
			INSURANCE CLAIM		IC044537
	Registration No.		Make/Model		Date of Invoice
	SFZ4899P		TOYOTA WISH		13/8/2019
	Mileage (km)	Next Mileage	Next Service Date	Date In	Time In
	0			31/01/2019	9:00 AM
Chassis No.		Engine No.		Promised Date/Time	
ZNE100256541		1ZZZ2322455			

Service Description	Quantity	Unit Price	Amount
		S\$	S\$
FINALIZE COR.	1	525.00	525.00
		TOTAL	S\$ 525.00
		ADD GST @ 7%	36.75
		GRAND TOTAL	S\$ 561.75

SINGAPORE CURRENCY FIVE HUNDRED SIXTY ONE AND CENTS SEVENTY FIVE ONLY

Important Note for Customer:

1. Goods sold are non returnable and non refundable
2. Goods shall remain at property of Motorway Car Care Centre Pte Ltd until full payment is made
3. Please collect receipt when making payment.
4. All clients' data will be kept strictly confidential and is solely used for the purpose of completing sales transactions. Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information. The Company or the Company's related company or associates company may give the Customer the privilege of automated inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.

Customer's Signature/Co. Stamp

E. & O. E.



Service Advisor's Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement































CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Feb 2019 Edit Reg		01 Feb 2019 00:00 Edit Adj Rpt	\$525.00 Edit Estimates	\$525.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	MOTORWAY CAR RENTALS PTE LTD, Co. Reg. No.: 199902927C								
Vehicle Reg. No.:	SFZ4899P	Date of Loss:	30/01/2019 15:00 - :59 [159 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19010894	Policy/Cover Note No.:	MCOMD015						
Vehicle Reg. No. (Insured):	SH68815	Policy No. (Claimant):	5093337471-01						
		Excess:							
Repairer:	Motorway Car Care Centre Pte Ltd (HQ) 1094 Lower Delta Road, Motorway Building, 169205 Bukit Merah - Tel: 65719666/64682200								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 20/02/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_5G (30/09/2019): Alert - Adj Mandate Approved (\$721.75) - SFZ4899P - Claim Handler: Zuhaidah Bte... III_5G (21/02/2019): Alert - Adj Mandate Approved (\$50.00) - SFZ4899P - Claim Handler: Zuhaidah Bte S... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFZ4899P (MCT19010894)
[SH6881S]
TP
MOTORWAY CAR RENTALS PTE LTD
Jan 30 2019 3:00PM
[COMFORT TRANSPORTATION PTE LTD]
Motorway Car Care Centre Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	12/08/19 08:14	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
2	12/08/19 08:14	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
3	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
4	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
5	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
6	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
7	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
8	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
9	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
10	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
11	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
12	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
13	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
14	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
15	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
16	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
17	12/08/19 08:14	General View							Load JPG	<input checked="" type="checkbox"/>	
18	12/08/19 08:15	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
19	12/08/19 08:15	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
20	12/08/19 08:15	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
21	12/08/19 08:15	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
22	12/08/19 08:15	Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>	
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	11/02/19 14:45	EMAIL FROM III DD 01022019							Load PDF		
2	11/02/19 14:45	TP GIA REPORT							Load PDF		
3	12/08/19 08:17	TP ESTIMATE_MARKED							Load PDF		
4	12/08/19 08:17	PARF_COE REBATE							Load PDF		
5	28/09/19 14:11	TP LOD							Load PDF		
6	28/09/19 14:11	Authorisation to Act							Load PDF		
7	28/09/19 14:11	WORKSHOP REPAIR INVOICE							Load PDF		
8	25/10/19 09:02	DISCHARGE VOUCHER							Load PDF		
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	12/02/19 09:18	Singapore Accident Statement							Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="position: relative; height: 80px;"> ^ v </div>			

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19002350/R1PB3Q2

Date: 25/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant: SFZ4899P Insured Vehicle No: SH6881S
 Vehicle No: SFZ4899P Date of Loss: 30/01/2019 Nature of Claim: TP Claim No: MCT19010894

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFZ4899P Engine No: 1ZZ2322455
 Make & Model: TOYOTA WISH, 1.8 (A) Chassis No: ZNE100256541
 Reg. Date: 18/10/2005 (Man. Year: 2005) Odometer: 158068 km
 Colour: Blue
 Engine Capacity: 1794 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
 Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	965.00	175.00	790.00	81.87
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,380.00	350.00	1,030.00	74.64
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,345.00	525.00	1,820.00	77.61
+ GST 7.00/7.00% (S\$)	164.15	36.75	127.40	77.61
Nett Amount (S\$)	2,509.15	561.75	1,947.40	77.61
+ Loss of Use (2.0 x S\$80.00/day) (S\$)		160.00		
Nett Liability (S\$)		721.75		
Global Sum Settlement (S\$)		720.00		

INSPECTION

Date of Assignment: 01/02/2019
 Date Inspected: 17/07/2019 Inspected At: Motorway Car Care Centre Pte Ltd (HQ)
 1094 Lower Delta Road, Motorway Building
 Singapore 169205

Estimated Period of Repair: 2.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 04 Sep 2019)

Parts: M1-MPV TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SFZ4899P)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,000.00 FL	*- FL
2	1		*SET REAR BUMPER CLIPS	Serviceable	40.00 FS	*- FS
3	1		*SET REAR WHEEL CAP	Cracked	175.00 FS	*175.00 FS
					Sub Total (\$\$)	1,215.00 175.00
					- List Item Discount on L Items 25.00/25.00% (\$\$)	250.00 0.00
					Total Parts (\$\$)	965.00 175.00

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT ,CUT/WELD ,STRAIGHTEN PANEL WHERE STRAIGHTEN	New	500.00	150.00
2	TO PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER)	New	700.00	200.00
3	TO APPLY RUSTPROOFING /TUFFCOATING TREATMENT TO REPLACED PARTS	New	180.00	0.00
Gross Labour Cost (S\$)			1,380.00	350.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >