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	ASSIGNMENT COMPANY	no,
From: Date:	Voli No: SFZ 4899P Yr Roga: 2005 / 9	N
Estimated Cost:	Typig M.Car. M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /	
OD (F) WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or	
To Inspect Vehicle No: SF2 4899P	Make: ToyotamsH 1-8 A G.C 179	4
at Workshop m/s MoTORNAY	Colour Sut A/C: Insured / Std / N	I/NA
1094,0ELTA AS	Sp.Reading 158668 T/Radio: Insured / Std / N	I/NA
Insered: [[[Eng/No:	
Policy No.	C/No: 206100256541 .	0
Claims No.	Gen. Cond: Good Fair / Poor / Burnt	
Sum Impared. * Excess:	Steering: Increded Jammed / Leaked / Burnt or	
(Client's Record)	Brake: norder / Jammed / Leaked / Burnt or	
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(Policy Candilion)	R: 4:	
15-1-	O/S BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /	
repair at the time of inspection.	тоуотуоко ог	
Bal. or Market Value:	Front Ross	
DAC Accident Rport: Consistent? Yes or No	R/Bal. 6 mm R/Bal. 6	mm
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Est Repairs: 2 days Res.: Yes or No	D.O.A. 30/10/19 D.O.L 17/04/19	111111
	V	
Lum Sum: % 3.Val.: Yes or No	MANAGEMENT AND	
CA / REV / REP. / 24 HRS	OUT Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or	
Vehicle: IN / Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to co	Mision
Date / Time Action / Instruction		
P/1 # 525 CRE	1820) 7870	
late/Tion, File Pass for : Prell. Report	Days Of Repair;	
: Final Report	Resurvey No. of Trip: Survey Fee:	
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ump Sum / LB.I: (\$	Weekend (\$	
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

IND	A INTERNATIONA	AL INSURANCE PL	Ref : CC4/III190023	50/pb3			
	ECIL STREET 02 IOB BUILDING	SINGAPORE 049711	Date: 11-02-2019 Code: III2				
1.		Policy Particul	ars :- THIRD PARTY CLA	IM			
	Insured Veh.	SH 6881S	Veh. Inspected	SFZ 4899P			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	11/02/2019			
2.		Vehicle P	articulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	•	Steering				
	Brakes		Modification				
	General						
3.		Cor	nditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre			mm			
4.		Descr	ription of Damages				
5.		Ger	neral Information				
	Accident Date	30/01/2019	Inspection Date				
	Survey held at	MOTORWAY CAR CARE C	ENTRE PTE LTD				
		1094 LOWER DELTA ROAD SINGAPORE 169205	MOTORWAY BUILDING				
5a.			Remarks				

MOTORWAY

1094 Lower Delta Road Motorway Building S(169205) Main +65.6468 2200 | Fax +65.6273 5535

India International Insurance Pte Ltd

64 Cecil Street #04-00 IOB Building Singapore 049711

Tel:63476100 Fax:62244174 Attn: MOTOR CLAIMS DEPT LASIL 40010068

2 days

De after ma

ESTIMATE

VEHICLE NO. : **SFZ4899P** CHASSIS NO : ZNE100256541 ENGINE NO :17391002097566

MAKE / MODEL: TOYOTA WISH 1.8 A

DATE OF ACCIDENT: 30.01.2019 @ 1530HRS YOUR INSURED VEHICLE NUMBER: SH6881S

	PARTS DISCRIPTION	OTY	UN	IT PRICE	LI	ST PRICE
1	REAR BUMPER regar	1PC	\$	1,000.00	\$	1,000.00
			LIST	TOTAL S\$:	\$	1,000.00
				LESS 25%	\$	(250.00)
					\$	750.00
	SPECIAL NETT					
1	REAR BUMPER CLIPS X 500	1 SET	\$	40.00	\$	40.00
2	REAR WHEEL CAP CA	1 SET	\$	175.00	\$	175.00
			Special 1	Nett Total S\$:	\$	215.00

LABOUR CHARGES

1 TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN PANEL WHERE STRAIGHTEN. 500.00 450

2 TO PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER)

\$ 700.00 200

TO APPLY RUSTPROOFING / TUFFCOATING TREATMENT TO REPLACED PARTS.

\$ NV 180.00 X

LABOUR TOTAL S\$: \$ 1,380.00 TOTAL S\$: \$ 2,345.00 7% GST \$ 164.15 GRAND TOTAL S\$: \$ 2,509.15

Prepared By : -ANNIE TEW Motor Claims

TEL: 6571 9625 FAX: 6278 5535 EMAIL: ainee@motorway.com.sg

Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Friday, 1 February 2019 2:34 PM

To:

Tis; 'sur@lkkauto.com'; Admin-D (LKKAuto)

Cc:

'Lynn'; Zuhaidah Samsuri

Subject: Attachments: RE: SFZ4899P LIABILITY SFZ4899P REPORTING PDF 2.42pm@1/2/19 VNI person@Lynn

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SFZ4899P and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext - 248

From: Tis [mailto:tisweenraj@motorway.com.sg]

Sent: 01 February, 2019 2:28 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: 'Lynn' <lynn@motorway.com.sg> Subject: RE: SFZ4899P LIABILITY

Dear Officer,

We will arrange with LKK Auto Consultants Pte Ltd accordingly.

Thanks and regards

Raj

Motor Claims Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205 DID: 6571 9635 | Fax: 6273 5535 From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, February 1, 2019 2:03 PM

To: Tis <tisweenraj@motorway.com.sg>
Cc: 'Lynn' <lynn@motorway.com.sg>
Subject: RE: SFZ4899P LIABILITY

Dear Sir / Mdm.

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Tis [mailto:tisweenraj@motorway.com.sg]

Sent: 01 February, 2019 10:30 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: 'Lynn' < lynn@motorway.com.sg>

Subject: SFZ4899P LIABILITY

Dear Officer,

Refer to attached reporting, please advise on the liability.

Thanks and regards,

Raj

Motor Claims Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205 DID: 6571 9635 | Fax: 6273 5535

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim,

which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

No billing items

Claim Audit

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No billing items

Claim Audit

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7	11 Feb 2019 14:45	Adj Adjuster Assigned	[None] -:	MOHD TAUFIK	CH BIN HAMID			(A) Lau Shu Pe	
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ŧσ.	On	Audit	Remarks					By	

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 1 March 2019 2:20 PM

To: 'tisweenraj@motorway.com.sg'; 'lynn@motorway.com.sg'

Cc: Admin A; assignments

Subject: Your Ref: SFZ4899P *Our Ref: CC4/III19002350/pb3 [ACCIDENT INVOLVING SH

6881S(III) AND SFZ 4899P ON 30/01/2019]

Your Ref: SFZ4899P Without Prejudice

Our Ref: CC4/III19002350/pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SH 6881S(III) AND SFZ 4899P ON 30/01/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

**Kindly arrange for survey.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 12 August 2019 8:20 AM

To:

'Tew Ai Nee'

Cc:

Rasul (LKKAuto)

Subject:

RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at P/P \$525.00(before GST) with 02 repair days.

**Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tew Ai Nee <ainee@motorway.com.sg>

Sent: Monday, 22 July 2019 3:10 PM To: Rasul (LKKAuto) < Rasul@lkkauto.com>

Subject: FINALIZE SFZ4899P DOA: 30.01.2019

Dear Rasul,

Can we finalize

Attach after paint photos

Best Regards, Annie Tew Motor Claims

Claims Department / Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

Claim Audit

	AUDIT TRAIL			- 100
a.	On	Audit	Remarks	Dy
1	11 Feb 2019 14:44	Cim Veh Model Changed	(201172) TOYOTA WISH 1.8 (A).	[A] La Shu Pi
,	11 Feb 2019 14:44	Clm Created	Reg No: SFZ4899P. Acct Date: 2019/01/30. Claim Type: TP. Insurer: India Internation al Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Motorway Car Care Centre Pte Ltd (HQ)	[A] La Shu P
3	11 Feb 2019 14:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] La Shu P
	11 Feb 2019 14:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/20	[A] La Shu P
5	11 Feb 2019 14:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Li Shu F
6	11 Feb 2019	Label Added	(30653):Direct Settlement.	[A] L Shu F
7	14:45 11 Feb 2019	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] L Shu l
4	14:45 13 Feb 2019	Clm Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Li Shu P
	09:39 13 Feb 2019	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] L
•	09:39	Citi Da Floomeo		Shu
0	20 Feb 2019 17:29	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver turned out from minor ro ad and collided with third party who was on main road.	HSI/
				Zuhai
1	21 Feb 2019 11:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/02/20	Bti Sami
				[1]
2	21 Feb 2019	Adj Mandate Set	Approved:D.00;	Zuhai
-	11:59	Auj Handate Set	representations.	Same
	18 Jul 2019		MOUR TAUTISCHES - MOUR TATIL	[A] i
3	18 Jul 2019 14:57	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	Shu
				JOAN
4	04 Sep 2019 11:31	Adj Rpt Initiated		KHA
				MI
				. [A
	04 Can 2010			JOAN
5	04 Sep 2019 11:31	Clm Dtl Modified	Insured ID: ->	KHA
				MI
				[A
	rate and the same and			JOAN
6	04 Sep 2019 11:31	Clm Dtl Modified	JPJ Reg. Date: -> 2005/10/18.	LE
				KHA MI
				JOAN
,	04 Sep 2019 11:31	Clm Details Notified		LE
ø,	11:31	Cim Details Notified		KHA
				MI
			Cur.Reg:721.75:PODS Liability: 100% *Quantum: (a)CORw/GST: \$561.75 + (b)LOU(2	[A
18	28 Sep 2019	Adj Mandate Request	days x \$80.00): \$160.00 = Total: \$721.75 *Vehicle Model: Toyota Wish (1794cc) *2re	CHE HSI/
-	14:14	Chart Man Doros Resource Confirm	commendation repair days. *For your approval please.	TON

♥ Go ■ Date To ■ Audit Type None Date From

A	C	TIVI	T	γ
Ν	0	recor	d	

terimen Bill	ing for this cas	e - Transaction	History					
MILEM No	mili zbute	BIE TYPE	Acc Type	Accimin	Co Name Breach)	Ref J.	31(2	Amigun
2268937	04 Sep 2019 11:31:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFZ4899P	SH6881S	11.77

Print Received Message

This mail is associated with:

*SFZ4899P (MCT19010894) [SH6881S] TP

MOTORWAY CAR RENTALS PTE LTD Jan 30 2019 3:00PM [COMFORT TRANSPORTATION PTE LTD] Motorway Car Care Centre Pte Ltd

India International Insurance Pte Ltd (HQ) (III_SG), sent on 30/09/2019 14:41 PM. From

LKK_HQ To

Alert - Adj Mandate Approved (S\$721.75) - SFZ4899P - Claim Handler: Zuhaidah Bte Samsuri Subject

Approved:721.75.			

Hsiao Tong (LKKAuto)

From:

Tew Ai Nee <ainee@motorway.com.sg>

Sent:

Saturday, 5 October 2019 10:10 AM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Dear Hsiao Tong,

We accept the offer.

Kindly do a necessary follow up.

Thanks & Regards

Ainee

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 5 October, 2019 8:59 AM To: Tew Ai Nee <ainee@motorway.com.sg>

Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$720.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tew Ai Nee <a inee@motorway.com.sg>
Sent: Wednesday, 11 September 2019 2:02 PM
To: Hsiao Tong (LKKAuto) chewht@lkkauto.com

Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Dear Hsiao Tong,

Any news for the offer?

Thanks & Regards

Ainee

From: Tew Ai Nee [mailto:ainee@motorway.com.sg]

Sent: Wednesday, 14 August, 2019 8:20 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Dear Hsiao Tong,

Please find attach for your reference.

Thanks & Regards Ainee

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 14 August, 2019 7:19 AM To: Tew Ai Nee <ainee@motorway.com.sg>

Subject: FW: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Without Prejudice

Hi Ainee,

No attachment.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tew Ai Nee <ainee@motorway.com.sg>

Sent: Tuesday, 13 August 2019 9:09 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Rasul (LKKAuto) < Rasul@lkkauto.com>

Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Dear Hsiao Tong,

Here is the LOD, with relevant document. Kindly do a necessary follow up.

Thanks & Regards Ainee

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 12 August, 2019 8:20 AM

To: Tew Ai Nee <ainee@motorway.com.sg>
Cc: Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: FINALIZE SFZ4899P DOA: 30.01.2019 //LKK REF: CC4/III19002350/R1pb3

Without Prejudice

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For COR, recommended amount at P/P \$525.00(before GST) with 02 repair days.

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Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tew Ai Nee <ainee@motorway.com.sg>

Sent: Monday, 22 July 2019 3:10 PM
To: Rasul (LKKAuto) < Rasul@lkkauto.com>
Subject: FINALIZE SFZ4899P DOA: 30.01.2019

Dear Rasul.

Can we finalize Attach after paint photos

Best Regards, Annie Tew Motor Claims
Claims Department / Motorway Car Care Centre Pte Ltd
1094 Lower Delta Road

Motorway Building, Singapore 169205

DID: 6571 9642 Fax: 6278 5535

TO : INSURANCE COMPANY

ATTN: MOTOR CLAIMS DEPARTMENT

SATISFACTION & DISCHARGE VOUCHER

NRIC / ROC	. No	199902927C	lare that the second to
		SF74800D	are that the repairs to my
satisfaction.			ripleted to my rodi
		INDIA INTERNATIONAL	
I We agree	that _	INSURANCE PTE LTD	shall make a full and
final paymer	nt of th	e total agreed settlement amount to MOTORWA	Y CAR CARE CENTRE
		ower Delta Road, Motorway Building, Singapor	
		nicle registration no. SFZ4899P in o	
		y your insured vehicle number SH68815	
		.01.2019 at 1530 hrs a	
7500 (IIAI	CHEE RD, VIVA BUSINESS PA	ARK
Signature	3	Ta Coroni	
Name	3	MOTORWAY CAR RENTALS PTE LTD	
		(Include Company stamp if applicable)	
IRIC / UEN		199902927C	
Pate		1000020270	
Vitness		Ser Control of the Co	
ignature	1		
ame	10	ANNIE	



Co. Reg. No. 2000-00006 K GST Reg. No. 2000-00006-W

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road Motorway Building Singapore 169205 TEL (65) 6467 2200

FAX (65) 6278 5535 motorway.com.se

13TH August 2019

India International Insurance Pte Ltd Motor Claims Department 64 Cecil Street #04 / #05 IOB Building Singapore 047911

Attn: Motor Claims Officer In Charge

ACCIDENT INVOLVING SFZ4899P & SH6881S ON 30.01.2019 AROUND 1530HRS AT 750D CHAI CHEE ROAD VIVA BUSINESS PARK.

We are the authorized repair workshop for the owner of vehicles SFZ4899P, which was involved in the above captioned accident with vehicle SH6881S. The vehicle owner has requested and authorized us to assist him in presenting his claim for the damage to the vehicle.

We are submitting this claim in demand for direct settlement on behalf of the owner/claimant:

COST OF REPAIR (incl. 7% GST)

\$561.75 ALDY FINALIZE WITH SURVEYOR

LOSS OF USE (\$90 x 4 days)

\$360.00

\$921.75

We enclosed herewith the following documents to support the claims.

- A) Our tax invoice #C0052037 amounting \$561.75 adjusted by your surveyor.
- B) GIA search report

Kindly review and revert within the next (7) seven days.

Failure of which the case shall be send to our solicitor without further advice.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Annie Tew (Ms)

Motor Claims

Motorway Car Care Centre Pte Ltd

DID: 6571 9642, Fax: 6278 5535 Email: ainee@motorway.com.sq

LETTER OF AUTHORIZATION

To : Motorway Car Care Centre Pte Ltd & Insurance Company

RE : Accident involving

Vehicle(s) Number

SFZ4899P & SH6881S

750D CHAI CHEE RD, VIVA BUSINESS

Location

PARK

Date & Time

30.01.2019 @ 1530HRS

I / We

MOTORWAY CAR RENTALS PTE

NRIC / ROC No.

199902927C

The owner of vehicle number SFZ4899P hereby authorize MOTORWAY CAR CARE CENTR PTE LTD to commence repairs of the said vehicle forthwith. I / We agree to assign the whole proceeds of my my / our third party claim to MOTORWAY CAR CARE CENTRE PTE LTD including any claim for loss of use if a vehicle had been provided by MOTORWAY CAR CARE CENTRE PTE LTD during the period of repairs to my / our vehicle is applicable, my / our solicitors (to be appointed by MOTORWAY CAR CARE CENTRE PTE LTD on my / our behalf) shall accept this as my / our irrevocable authority to pay the amount compensated direct to MOTORWAY CAR CARE CENTRE PTE LTD after deduction of their costs a solicitor & client basis. I / We undertake to co-operate fully with MOTORWAY CAR CARE CENTRE PTE, I / We shall be liable if there's a breach in terms and condition in any insurance policy and / or my / our solicitors and alsowith a true Motor Accident Report / Police Report until the claim to a successful conclusion including writing to court, failing which. I / We undertake to bear repair costs, rental, legal costs and all other any incidentals incurred.

- If the 3rd party claim is unsuccessful or partly successful as the case may be I/We hereby instruct
 and authorize MOTORWAY CAR CARE CENTRE PTE to claim direct from my / our insurance
 company on my / our vehicle immediately without delay.
- If for any reason my / our insurers' are not willing to settle the repair costs either in part or in full,
 - I / We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the incidentals costs incurred of the abovementioned motor accident claims.
- In alternative to no.1 & no. 2 above, if the 3rd party claims fails or only partly successful then I/We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the difference in amount of the claim.
- I / We authorize MOTORWAY CAR CARE CENTRE PTE to sign all discharge vouchers / indemnity forms and all necessary paper on my / our behalf in connection with the abovementioned claim.
- I / We also authorize MOTORWAY CAR CARE CENTRE PTE to appoint such firm of Solicitors on my / our behalf as MOTORWAY CAR CARE CENTRE PTE deem fit to purpose 3rd party / own insurance claims.
- 6. I / We undertake to inform MOTORWAY CAR CARE CENTRE PTE and / or the Solicitors appointed by MOTORWAY CAR CARE CENTRE PTE on my / our behalf in the event the 3rd party's insurance company communicate with me / us directly by telephone or in writing and I / We further undertake not to accept any monies, offer or settlement from third party's insurers without first communicate with MOTORWAY CAR CARE CENTRE PTE

DATED THIS

13

DAY OF

2019

Signature of Witness Name of Witness :

Signature of Owner / Driver (Company's Stamp - if any)



INDIA INTERNATIONAL INSURANCE PTF LTD

Co. Reg. No. 1907/037926 [1097. Reg. No. M.J. 007/0000-X 04 | Cocil Street | 904 | 905 | 906-02 | Bill Hullding | Singapore 04972 |

(name

Office (65) 03476100 From insures/st.com.sg

LKK Auto Consultants Pte Ltd

(Global Sum)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

We/l, MOTORWAY CAR CARE CENTRE PTE LTD_ ("the workshop") hereby confirm that we/l have reached an agreement

India Ref: MCT19010894 Claimant Ref: SFZ 4899P

with the appointed Surveyor of India International Insurance Pte Ltd _

of Surveyor) with respect to the amount claimed for S\$ 720.00

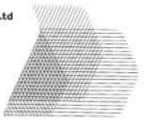
vehicle). This is pursuant to the inspection	n conducted on17/07/2019 (c	late) at "the worksho	op".	
We/I confirm that we/I are/am authoricleimant*) of vehicle no. SFZ 4899P to the matter on his/her behalf in a man party claimant*.	make the claim as set out in the	above paragraph	and we/I have full a	
We/I further confirm that we/I will inde they will or have already incurred in further claim against the former for a of use pursuant to the damage to SFZ	the event that "the third party ny loss and expenses suffered	claimant* after the pertaining to cost	e above said agree	ment lodges a
We/I confirm that the agreement rea- pursuant to the accident and that furth pasis.	ched above is in full and final ner this settlement is reached or	settlement of all	claims of "the third ice and without adm	party claimant" ission of liability
dispute arising out of the same.	000000000000000000000000000000000000000			
We/I authorize you to pay the total an	nount of S\$ 720.00 to MO		RECENTRE PTE LT	
Ne/I authorize you to pay the total an Dated this 13 day of Dutob CLAIMANT:	nount of S\$ 720.00 to MO		RE CENTRE PTE LI	MRB
We/I authorize you to pay the total an Dated this day of Duteb CLAIMANT: Signature: Signed by the work	nount of S\$ 720.00 to MO	TORWAY CAR CAP	RE CENTRE PTE LI	MRB sointed Surveyor
CLAIMANT: Signature: Signed by 'the work of the same.	kshop" (with chop)	WITNESS: Signature:	RE CENTRE PTE LT	MRB sointed Surveyor
Dated this 13 day of Dutob CLAIMANT: Signature: Signature: Signature: Political and Dutob Outob Ou	kshop (with chop) Cr Cole Centre (1) Ltd. Ck. Petta Load.	WITNESS: Signature: Name: NRIC:	Signed by app	MRB sointed Surveyor
Dated this 13 day of Dutob CLAIMANT: Signature: Signature: Signature: Political and Dutob Outob Ou	kshop (with chop) Cr Cole Centre (1) Ltd. Ck. Petta Load.	WITNESS: Signature: Name: NRIC:	Signed by app LKK Auto Consul 199607198R	MRB sointed Surveyor
CLAIMANT: Signed by the work Name: Molowary Control of the work Name: 1094 Coulden	kshop (with chop) kshop (with chop) kshop (knht (lelld.	WITNESS: Signature: Name: NRIC:	Signed by app LKK Auto Consul 199607198R	MRB pointed Surveyor stants Pte Ltd



Co./GST Reg. No. 200000666K PayNow Corporate UEN/Business Reg. 200000606K Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road Motorway Bullding Singapore 169205 TEL. (65) 6467 2200 FAX. (65) 6278 5535

motorway.com.sg



-		4			
- 7	TAX I	HATA.	$I \cap I$	CE	MO:
- 1	mar.	114.0			ruc):

C0052037

Owner's Information	P/O No		Service Advisor		Job Card No
A/C: MWC0252 NDIA INT'L INSURANCE PTE LTD		INSURANCE CI CASECTRODA			JC044537
	Registration !	No.	Make/Model	-	Date of Invoice
A CHICAGO PROPERTY AND A SALE	SFZ4899P TOY		TOYOTA WISH	DYOTA WISH	
34 CECIL STREET #05-02 IOB BUILDING SINGAPORE 059608	Mileage (km)	Next Mileage	Next Service Date	Date In	Time In
	0			31/01/2019	9:00 AM
	Chassis No.		Engine No.	Prom	ised Date/Time
	ZNE1002	56541	12222322455		

Service Description	Quantity	Unit Price	Amount
		SS	S5
FINALIZE COR	1	525.00	525.00
		TOTAL	\$\$ 525.00
	ADD 0	3ST @ 7%	36.75
	GRAN	DITOTAL	88 561.75

SINGAPORE CURRENCY FIVE HUNDRED SIXTY ONE AND CENTS SEVENTY FIVE ONLY

Important Note for Consumer

1. Good sold are non returnable and non retiretable

2. Goods shall remain at property of Motorway Car Cace Center Pte Ltd intill full payment is made

3 Please collect receipt when making payment.

4.5.21 clients' sinus will be hapt strictly confidenced and to notely used for the purpose of completing sulse transactions. Should our company be required to release the data, our company well make this known to the contoner and obtain his/her consent before releasing the information. The Company's related company or associates company may give the Customer the privilege of automated inclusion in their promotional and informational notification lists and the Customer can opt to sensibscribe from the lists.



Service Advisor's Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

AIM SUB	FOLDER TRA	and the second s		Francisco .	19.41	er a la l	Ins Auth'ed	Status	
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj:	Submitted	Ins Auth ed	30.000.000	for Survey
Main	11 Feb 2019 Edit Reg		01 Feb 2019 00:00 Edit Adj #pt	5\$525.00 Edit Estimate	114 2000	25.00 ew Rpt		Report Cancel	
	Main	R	eference	Claim	Details		Document	ts	Show All
CLAIM SI	BFOLDER D	ETAILS				[Created	by adjuster]		
Insured:	COMFOR	T TRANSPORTAT	ION PTE LTD, Co.	Reg. No.: -					
Main Claimant:	MOTORW	AY CAR RENTAL	S PTE LTD, Co. R	eg. No.: 199902	927C				
Vehicle Re	SFZ489	9P		Date	of Loss:	30/01/201 [159 Mont	9 15:00 - :59 hs and 12 Days !	From LTA Reg	Date (Man Yr)]
Claim Type	TP/MC	TP / MCT19010894				MCOMD01	5		
Vehicle Re No. (Insured):	SH68815	SH68815			y No. imant):	5093337471-01			
£1.00.007				Exc					
Repairer:		y Car Care Centr 5/64682200	e Pte Ltd (HQ) 109	94 Lower Delta R	ad, Moto	rway Buildin	ig, 169205 Bukit	Merah - Tel:	
Handling Insurer:	India In	ternational Insur	rance Pte Ltd (HQ)	- Tel: 63476100	[Hand	ded by Zuha	sidah Bte Samsı	uri - 6347 607	70]
Claimant's Insurer:	NTUC In		Co-operative Ltd (
Adjuster:	LKK Auto	Consultants Pti	e Ltd (HQ) - Tel: 62	256-3561 [Har	dled by	HOHD RASU	L] [Final R	ot due 20/0	2/2019]
ASSOCIA	TED MAIL R	ECEIVED					v	iew All Co	mpose Case Mai
• III_5G • III_5G	(30/09/2019) (21/02/2019)	Alert - Adj Man Alert - Adj Man	date Approved (55 date Approved (55	(721.75) - SFZ4 (0.00) - SFZ489	899P - Clai	Jaim Handl im Handler:	er: Zuhaidah Bt : Zuhaidah Bte S	e ;	
ALL ASS	OCIATED TA	sks⊟			Ų.	View All	Search Tasks	Create New Ta	ssk Complete
Due Da		y Type Tas	k Group Subje	ct Handler	Assig	ned By	Completed On	Create	d On Done

Claim Documents

*SFZ4899P (MCT19010894) [SH6881S] TP MOTORWAY CAR RENTALS PTE LTD Jan 30 2019 3:00PM [COMFORT TRANSPORTATION PTE LTD] Motorway Car Care Centre Pte Ltd

Pho	tos/Images		3 per s	page [V]	V
No.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	
1	12/08/19 08:14	Odometer Reading	0	Load JPG	Ø
2	12/08/19 08:14	Chassis Number	0	Load JPG	V
3	12/08/19 08:14	General View	0	Load JPG	Ø
4	12/08/19 08:14	General View	0	Load JPG	2
5	12/08/19 08:14	General View	0	Load JPG	2
6	12/08/19 08:14	General View	0	Load JPG	Ø
7	12/08/19 08:14	General View	0	Load JPG	V
8	12/08/19 08:14	General View	0	Load JPG	Ø
9	12/08/19 08:14	General View	0	Load JPG	Ø
10	12/08/19 08:14	General View	0	Load JPG	Z
11	12/08/19 08:14	General View	0	Load JPG	82
12	12/08/19 08:14	General View	0	Load JPG	V
13	12/08/19 08:14	General View	0	Load IPG	Ø
14	12/08/19 08:14	General View	0	Load JPG	8
		General View	0	Load IPG	Ø
15	12/08/19 08:14	MEMBER MANUEL	0	Load JPG	8
16	12/08/19 08:14	General View	0	Load JPG	<u>A</u>
17	12/08/19 08:14	General View			-
18	12/08/19 08:15	Reinspection Photo	0	Load JPG	<u>Z</u>
19	12/08/19 08:15	Reinspection Photo	0	Load JPG	Ø
20	12/08/19 08:15	Reinspection Photo	0	Load JPG	82
21	12/08/19 08:15	Reinspection Photo	0	Load JPG	₩.
22	12/08/19 08:15	Reinspection Photo	0	Load JPG	V
Doc	umentation		1 per i	oage [V]	Ø
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/02/19 14:45	EMAIL FROM III DD 01022019	0	Load PDF	
2	11/02/19 14:45	TP GIA REPORT	0	Load PDF	
3	12/08/19 08:17	TP ESTIMATE_MARKED	0	Load PDF	
4	12/08/19 08:17	PARF_COE REBATE	0	Load PDF	
5	28/09/19 14:11	TP LOD	0	Load PDF	
6	28/09/19 14:11	Authorisation to Act	0	Load PDF	
7	28/09/19 14:11	WORKSHOP REPAIR INVOICE	0	Load PDF	
В	25/10/19 09:02	DISCHARGE VOUCHER	0	Load PDF	
No.	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	12/02/19 09:18	Singapore Accident Statement	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Pri	nt
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
11.5		^
		Y

Merimen e-Claims Page 2 of 2

Show Remarks To: Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/III19002350/R1PB3Q2

Date:

25/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No:

SFZ4899P

Insured Vehicle No: SH6881S

Date of Loss:

30/01/2019

Nature of Claim:

TP

Claim No: MCT19010894

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SFZ4899P

Make & Model:

TOYOTA WISH, 1.8 (A) 18/10/2005 (Man. Year: 2005) Engine No: Chassis No:

Odometer:

1772322455 ZNE100256541

158068 km

Reg. Date: Colour:

Engine Capacity: Market Value/New Car Price: N/A

1794 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Left Side:

Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

Front Right Side:

Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	in the second	Repairer's	Adjuster's	Difference	Diff %
Parts		965.00	175.00	790.00	81.87
Miscellaneous Items		0.00	0.00	0.00	
Labour		1,380.00	350.00	1,030.00	74.64
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	2,345.00	525.00	1,820.00	77.61
	+ GST 7.00/7.00% (S\$)	164.15	36.75	127.40	77.61
	Nett Amount (S\$)	2,509.15	561.75	1,947.40	77.61
	+ Loss of Use (2.0 x S	\$80.00/day) (S\$)	160.00		
		lett Liability (S\$)	721.75		
	Global Sum	Settlement (S\$)	720.00		

INSPECTION

Date of Assignment:

01/02/2019

Date Inspected:

17/07/2019 Inspected At:

Motorway Car Care Centre Pte Ltd

(HQ)

1094 Lower Delta Road, Motorway

Singapore 169205

Estimated Period of Repair:

2.0 days

Adjuster: MOHD RASUL

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce				
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 04 Sep 2019)			
Parts:	M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted,	no print-code for SFZ4899P)			
Validity:		These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	: Items/values n	ot in reference catalogue are prefixed with an asterisk *.			

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	1,000.00 FL	*-FL
2	1		*SET REAR BUMPER CLIPS	Serviceable	40.00 FS	*-FS
3	1		*SET REAR WHEEL CAP	Cracked	175.00 FS	*175.00 FS
F≃Fn	inchise	part, S=SpcNe	ett. L=ListHemDisc List Item Discount on L Ite	Sub Total (S\$) ms 25.00/25.00% (S\$)	1,215.00 250.00	175.00 0.00

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT ,CUT/WELD ,STRAIGHTEN PANEL WHERE STRAIGHTEN	New	500.00	150.00
2	TO PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER)	New	700.00	200.00
3	TO APPLY RUSTPROOFING /TUFFCOATING TREATMENT TO REPLACED PARTS	New	180.00	0.00
	Gross Labour	Cost (S\$)	1,380.00	350.00

< END OF ESTIMATES >