

INS. CASE OWNER:

CC

Y Asm 1900 2338

71 30 39

LKK:

IDAC:

47483

P.O. NO.:

MTH

DOI:

ASSIGNMENT

12/2/19

DATE FILE:

11/2/19

Registered in Merimen:

S9 moioafo

Pre-assign / CCU / FTE

SKZ 1600



Insured Vehicle No.:

Claim No.:

Name of Insured:

TRANS GLOBE AUTO PTE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / N.

SLQ5934R



INSRS:

WSP:

Tel:

Liability:

RMKS:

3A Automobile



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

18/2

SLQ5934R - X

18/2

SLQ1600 - 06/11/16 12/2/19 / 06/11/16 : 001-30/6/16

18/2

01111. sent out 1st letter.

21/2/19

✓ OI GIA

21/2/19

✓ DS

30/2/19

Pending TP ATAK DS form

24/2/19

file → MIC to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lin:

Repair Cost:

SS

Loss of Rental (LOR):

SS

days

Loss of Use (LOU):

SS

Loss of Income (LOI):

SS

LOR only

LOU only

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

Legal Cost:

SS

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

3A Automobile Pte Ltd

Payee 2: (Strike if 1st)

SS

Name 2:

Payee 3: (Strike if 1st)

SS

Name 3:



3A Automobile Pte Ltd

Office Address : No 120 Lower Delta Road #02-15 Singapore 169208 Tel: 6223 1122 Fax: 6738 6666

Estimate Report

To : AXA Insurance Pte Ltd
Tel : 6880 4625
Fax : 6880 5501
Email : motor_survey@axa.com.sg

Vehicle Number: SLQ 5934 R
Make and Model: TOYOTA COROLLA ALTIS 1.6
Date Of Accident: 06/02/2019
Time Accident: 1220HRS

Unit	List Items	Unit Price	Prices	
1	pc Front Fender (RH)	\$ 858.90	\$ 858.90	bt/
1	pc Front Bumper	\$ 595.60	\$ 595.60	de/
1	pc Headlamp (RH)	\$ 2,818.90	\$ 2,818.90	at/
8	pcs Bumper Clips	\$ 2.50	\$ 20.00	nb/
1	pc Rim	\$ 850.00	\$ 500.850.00	ent/
1	pc Bumper Retainer (RH)	\$ 65.95	\$ 65.95	nb/
1	pc VVTI Logo	\$ 45.60	\$ 45.60	nb/
S/Total:			\$ 5,254.95	4904.95
Less 20%			\$ (1,050.99)	25%-3678.71
			\$ 4,203.96	

	To Provide Skill Labour & Material to do Surface Treatment / Epoxy Treatment and to Respray with 2K Paint on the Affected Areas & Components with Oven Spray Booth Facilities	\$ 900.00	\$ 900.00	550 800
	To Remove & Replace the Damaged Parts as Listed Above, including Reinstallments of necessary Attachments & Fittings to Facilitate Repairs; Panel Beat & Reshape the Affected Parts & Components, Correct & Realign the Necessary Parts	\$ 550.00	\$ 550.00	400 950

Total

\$ 5,653.96

Regards,

3A Automobile Pte Ltd
Person to contact : Alvin / Bowie
Mobilephone : 9786 8677 / 6223 1122

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

4628.71
45837.00
Taufik 97495749 #
12/2/19 @ 1230pm
Resurvey after repair
Lumpsum
taufik@lkkauto.com
sur@lkkauto.com
4 days

Nivitha (LKK Auto)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 11 February 2019 10:25 AM
To: assignments
Subject: FW: Appointment for Survey of our vehicle No. SLQ 5934 R (Yr Vehicle No. SKZ 160 D) accident on 06/02/2019
Attachments: 190211095018_0001.pdf

TP SMART CLAIM

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

2pm @ 11/2/19
vehicle in
person @ Jure.
agreed survey on 12/2/19
as estimate not ready

From: Bowie Teng <bowie.teng@bkw.sg>
Sent: Monday, 11 February, 2019 9:50 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>; JV Chan <jv.chan@bkw.sg>
Subject: Appointment for Survey of our vehicle No. SLQ 5934 R (Yr Vehicle No. SKZ 160 D) accident on 06/02/2019

Dear Motor Survey Team,

Please find the attached and arrange it asap.

Thank you.

Thank you and Have a nice day :) Cheers

Warmest regards,

BOWIE TENG

BKW Rent A Car Pte Ltd

120 Lower Delta Road

#02-15 Cendex Centre

Singapore 169208



Office: **6738 7777**



Fax: **6738 6666**



Email : bowie.teng@bkw.sg



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Please consider the environment before printing this e-mail

3A Automobile Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208 Tel: 6223 1122 Fax: 6738 6666

Date: 11/02/2019

Your Ref: SKZ 160 D

Attn: AXA Insurance Pte Ltd.

Dear Sir/Madam

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS
PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES
ACCIDENT INVOLVING SLQ 5934 R AND SKZ 160 D ON 06/02/2019.**

We act for BKW Rent A Car Pte Ltd who has appointed the under mentioned workshop to repair his motor vehicle no. SLQ 5934 R.

Please be informed that the said vehicle can be inspected at:

120 Lower Delta Road,
#02-15 Cendex Centre,
Singapore 169208

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday & Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Please acknowledge our fax/email upon received or once your appointed surveyor is confirmed.

Your faithfully,



Borrie - 67387777
borrie.teng@bkw.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 February, 2019

TRANSGLOBER AUTO PTE LTD

66 TANNERY LANE
#01-05B, SINDO INDUSTRIAL BUILDING
SINGAPORE 347805

Dear Sir,

OUR REF : CC4/ASM19002338/pa3 // S9M01DAO

YOUR REF : SKZ 160D

**ACCIDENT INVOLVING SKZ 160D AND SLQ 5934R ON 06/02/2019 ALONG/AT
BLK 941A AT HOUGANG ST 92 CARPARK**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

<< <MANDATE IA> - S9M01DAO [ACCIDENT INVOLVING SKZ 160D(OI) & SLQ 5934R(TP) ON 06/02/2019]

Type

🔗 Question

Message

Liability: 100%. Insured driver made left turn, lost control and collided with third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,326.49(all-in).

Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong -
25 March 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 25/3/2019

Survey Details:

Date of loss	6-Feb-19
Date of appointment	11-Feb-19
Date of survey	12-Feb-19
Location of survey	3A AUTOMOBILE PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SLQ5934R
Make and Model	TOYOTA COROLLA ALTIS 1.8 GAT
Date of registration	17-Jul-17
Parf Rebate	
Market Value	\$ 76,000.00
Parf Rebate	\$ 56,404.00
Nett Loss	\$ 19,596.00

Repair details:

Initial Estimate	\$ 5,653.96
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 3,678.71
Check items (estimate)	\$ -
Labour	\$ 950.00
Total	\$ 4,628.71
Lump Sum(if applicable)	\$ 3,700.00

Number of days for repair	4 days
---------------------------	--------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%
Proposed repair cost (w/GST)	\$	3,959.00
Loss of use	\$	360.00 (6days x \$60.00)
Loss of rental		NIL no. of days
Loss of income		NIL no. of days
LTA search fees	\$	7.49
Others		NIL
Proposed Total	\$	4,326.49

<< <MANDATE IA> - S9M01DAO [ACCIDENT INVOLVING SKZ 160D(OI) & SLQ 5934R(TP) ON 06/02/2019]

Type

🔗 Question

Message

Hi Hsiao Tong, LTA @ \$7.45 - pls proceed.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Sunday, 31 March 2019 1:50 PM
To: 'Bowie Teng'
Cc: Kenneth Tan; Winnie Fan; JV Chan; Admin A; Taufikh (LKKAUTO)
Subject: RE: Appointment for Survey of our vehicle No. SLQ 5934 R (Yr Vehicle No. SKZ 160 D) accident on 06/02/2019 *** LKK REF: CC4/ASM19002338/T1pa3

Without Prejudice

Dear Sirs/Mdm,

For COR, recommended amount at **L/sum \$3,700.00(before GST) with 4days.**

**Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all finalisation subject insurer's approval.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bowie Teng <bowie.teng@bkw.sg>
Sent: Friday, 15 February 2019 9:20 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>; JV Chan <jv.chan@bkw.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Appointment for Survey of our vehicle No. SLQ 5934 R (Yr Vehicle No. SKZ 160 D) accident on 06/02/2019 *** LKK REF: CC4/ASM19002338/pa3

Dear Sir / Madam,

We refer to above matter.

Please see the attached after repair photos for vehicle SLQ 5934 R.

Please let us have the finalised amount asap.

Thank you and Have a nice day :) Cheers

Warmest regards,

BOWIE TENG

3A Automobile Pte Ltd
120 Lower Delta Road
#02-15 Cendex Centre
Singapore 169208



Office: **6738 7777**



Fax: **6738 6666**



Email : bowie.teng@bkw.sg

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Please consider the environment before printing this e-mail

From: Bowie Teng

Sent: Monday, 11 February, 2019 5:38 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>; JV Chan <jv.chan@bkw.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Appointment for Survey of our vehicle No. SLQ 5934 R (Yr Vehicle No. SKZ 160 D) accident on 06/02/2019 *** LKK REF: CC4/ASM19002338/pa3

Dear Mei Kwan,

Due to the size of this accident video is too large we are not able to send by email, we decided to send by using **WeTransfer**. You might receive it shortly.

Please refer to the attached Estimate report and GIA Report as per your request.

Thank you and Have a nice day :) Cheers

Warmest regards,

BOWIE TENG

3A Automobile Pte Ltd
120 Lower Delta Road
#02-15 Cendex Centre
Singapore 169208



Office: **6738 7777**



Fax: **6738 6666**



Email : bowie.teng@bkw.sg

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Please consider the environment before printing this e-mail

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 11 February, 2019 1:32 PM

To: Bowie Teng <bowie.teng@bkw.sg>

Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>; JV Chan <jv.chan@bkw.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Appointment for Survey of our vehicle No. SLQ 5934 R (Yr Vehicle No. SKZ 160 D) accident on 06/02/2019 *** LKK REF: CC4/ASM19002338/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us the following and arrange for TP survey.

- ***evidence i.e. video/ scene photo***
- ***estimated cost of repair***
- ***TP GIA report***

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bowie Teng <bowie.teng@bkw.sg>

Sent: Monday, 11 February, 2019 9:50 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Winnie Fan <winnie.fan@bkw.sg>; JV Chan <jv.chan@bkw.sg>

Subject: Appointment for Survey of our vehicle No. SLQ 5934 R (Yr Vehicle No. SKZ 160 D) accident on 06/02/2019

Dear Motor Survey Team,

Please find the attached and arrange it asap.

Thank you.

Thank you and Have a nice day :) Cheers

Warmest regards,

BOWIE TENG

BKW Rent A Car Pte Ltd

120 Lower Delta Road

#02-15 Cendex Centre

Singapore 169208



Office: **6738 7777**



Fax: **6738 6666**



Email : bowie.teng@bkw.sg



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<MANDATE IA> - S9M01DAO [ACCIDENT INVOLVING SKZ 160D(OI) & SLQ 5934R(TP) ON 06/02/2019]

Type

🔗 Question

Message

Hi Hsiao Tong, LTA @ \$7.45 - pls proceed.

Reply



3A Automobile Pte Ltd

No 120 Lower Delta Road #02-15 Cendex Centre S 169208 Tel: 6223 1122 Fax: 6738 6666

Our Ref: AXA/FEB19/5934

Your Ref: SKZ160D

10TH Jun 2019

AXA Insurance Singapore Pte Ltd

8

Shenton Way

#24-01

Singapore 068811

Attn: Claims Department

WITHOUT PREJUDICE

Dear Sirs / Madam,

ACCIDENT INVOLVING VEHICLES NO. SLQ5934R AND SKZ160D AT BLK 941A AT HOUGANG ST 92 CARPARK ON 06/02/2019

We act for BKW Rent A Car Pte Ltd, the owner of motor vehicle no. SLQ5934R.

We are instructed that you are the insurer for vehicle SKZ160D driven at the material time by Ong Choon Wah. We are instructed that the said accident was caused by the negligence of your insured driver.

On a without prejudice basis, we quantify our client's claim as follow: -

<u>Description of Items</u>	<u>Amount</u>
(1) Cost of repair	\$ 3,700.00
(2) Loss of Use (\$100 per day for 4 days)	\$ 400.00
(3) GIA Search Fees	\$ 2.00
<hr/>	
Total:	\$ 4,102.00



3A Automobile Pte Ltd

No 120 Lower Delta Road #02-15 Cendex Centre S 169208 Tel: 6223 1122 Fax: 6738 6666

Our Ref: AXA/FEB19/5934

Your Ref: SKZ160D

10TH Jun 2019

AXA Insurance Singapore Pte Ltd

We enclose herein: -

- (1) GIA report of SLQ5934R;
- (2) Copy of GIA Search Receipt of SKZ160D;

Please make payment payable to 3A Automobile Pte Ltd.

Please let us hear from you within the next seven (7) days.

Yours faithfully

c.c.client

**3A Automobile Pte Ltd**

120 Lower Delta Road
#02-15 Cendex Centre
Singapore, 169208
ACRA No.: 200101122 Z
Tel: 6223 1122

Sales Invoice

Date	Invoice No.
16/09/2019	19090373

Invoice To

AXA Insurance Pte Ltd
8 Shenton Way
#24-01
Singapore 068811

Vehicle Make & Model	Vehicle Number
TOYOTA ALTIS	SLQ 5934 R

Description	Qty	Unit Price	Amount
FINAL REPAIR COSTS	1	3,700.00	3,700.00
LOSS OF USE @ 4 DAYS	4	60.00	240.00
GIA SEARCH FEE	1	2.00	2.00

Total \$3,942.00



All cheques must be made payable to 3A Automobile Pte Ltd.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 MARCH 2019

TRANSGLOBER AUTO PTE LTD
66 TANNERY LANE
#01-05B SINDO INDUSTRIAL BUILDING
SINGAPORE 347805

Dear Sir/ Mdm

OUR REF : CC4/ASM19002338/T1pa3

YOUR REF : SKZ160D

**ACCIDENT INVOLVING SKZ 160D AND SLQ 5934R ALONG/AT SLIP RD BETWEEN
BLK 941A&BLK 939 HOUGANG ST 92 ON 06/02/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from 3A AUTOMOBILE PTE LTD acting on behalf of the owner of SLQ 5934R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle had encroached into third party lane and collided with third party. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORITY & INDEMNITY

To: 3A Automobile Pte Ltd
Tel: 6223 1122 Fax: 6738 6666

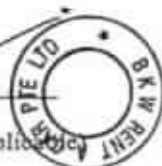
RE: ACCIDENT INVOLVING VEHICLE NO. SLQ 5934 R AND SKZ 160D
AT BLK 94/A At Hongang St 92 Car Park ON 6/2/2019

1. I/We BKW Rent A Car Pte Ltd NRIC No.: 200106276 D
of 120 Lower Delta Road #102-15 Complex Centre S (169208) the owner of
vehicle no. SLQ 5934 R hereby instructs and authorise you to commence repairs to the said vehicle.
2. You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
4. Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account. In the event that my/our claim or legal suits is not successful or is dismissed for whatever reason, I/we understand and agree that I/we shall be personally liable to bear the legal costs of the third party as well as the professional costs and disbursements of my/our solicitors notwithstanding that my/our solicitors were appointed by you on my/our behalf.
5. In the event that I/we am/are required to attend at my/our solicitor's office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with and/or if any judgment or settlement is not honored or satisfied by the third party, I/we authorize you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us.
7. If for whatever reason, my/our insurer reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make and offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. I/We shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay or receive any monies due to this claim.

My/Our insurers is/are ALG ASIA PACIFIC INSURANCE P/L
Policy No. 999994354/ Excess \$1,500 Expiry Date 15 NOV 2019
100829646

Date this 07 day of AUG (month) 2019 (Year)

Owner(s) signature
(Company Stamp, if applicable)





AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKZ 160D (Insd veh)	Model: Toyota Altis (1598cc)
	SLQ 5934R (TP veh)	
Date of Accident/ Time:	06/02/2019	

Repair Estimate	S	5,653.96	
Final Repair Cost	S	3,700.00	
Loss of Use	S	240.00	04 days at \$60.00 per day
Rental (if any)	S		days at \$ per day
TA / GIA Search Fee	S		
Others:	S	2.00	
Final Settlement Sum	S	3,942.00	
Payee Name: 3A AUTOMOBILE PTE LTD			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability: _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes No BOLA Scenario No: NIL	
	BOLA Liability: _____ (%)	Assessed Liability (*): 100 (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply			
Remarks:			

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to sign for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
Name of Representative: 3A Automobile P/L
Date: 30/9/19

Signature of Witness / Workshop stamp (if applicable)
Name of Witness: Ho Jing Xian
Date: 30/9/19

Signature of AXA's surveyor/representative:
Name of AXA's surveyor /Representative: LKK
Date: 30/9/19



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-020340

Date of Request: 08/02/2019

Your Ref No: Online Purchase

3A Automobile Pte Ltd
120 Lower Delta Road
#02-15, Cendex Centre
Singapore 169208

Dear Sir/Madam,

Enquiry Date 08/02/2019

Enquiry By Fan Wei Ni

TP Vehicle No. SKZ160D

Accident Date 06/02/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKZ160D	AXA Insurance Pte Ltd	06/01/2018-05/01/2020	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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TAX INVOICE

Our Ref No: GR-19-020340

Date of Request: 08/02/2019

Your Ref No: Online Purchase

3A Automobile Pte Ltd
120 Lower Delta Road
#02-15, Cendex Centre
Singapore 169208

Dear Sir/Madam,

Enquiry Date 08/02/2019

Enquiry By Fan Wei Ni

TP Vehicle No. SKZ160D

Accident Date 06/02/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19002338/T1pa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:WINNIE		Date : 14-10-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKZ 160D	Veh. Inspected	SLQ 5934R	
Policy No.	VPA/P2025345	Coverage (\$)	0.00	
Claim No.	S9M01DAO	Excess (\$)	0.00	
Assign From		Assign Date	11/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA ALTIS	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	MR053REH104561633	Colour	BLUE	
Odometer	25960	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/45 R17	MICHELIN	6 mm	
L/H Front Tyre	215/45 R17	MICHELIN	6 mm	
R/H Rear Tyre	215/45 R17	MICHELIN	6 mm	
L/H Rear Tyre	215/45 R17	MICHELIN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	06/02/2019	Inspection Date	12/02/2019	
Survey held at	3A AUTOMOBILE PTE LTD BLK 120 LOWER DELTA ROAD #02-15 SINGAPORE 169208			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 5934R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	FRONT FENDER (RH) (CONSISTENT)	BENT	858.90	858.90
1	FRONT BUMPER (CONSISTENT)	DEFORMED	595.60	595.60
1	HEADLAMP (RH) (CONSISTENT)	CUT	2,818.90	2,818.90
8	BUMPER CLIPS @\$2.50 (CONSISTENT)	NECESSARY	20.00	20.00
1	RIM (CONSISTENT)	CUT	850.00	500.00
1	BUMPER RETAINER (RH) (CONSISTENT)	NECESSARY	65.95	65.95
1	VVTI LOGO (CONSISTENT)	NECESSARY	45.60	45.60
	LESS 20% DISCOUNT		-1,050.99	-
	LESS 25% DISCOUNT		-	-1,226.24
			4,203.96	3,678.71
<u>LABOUR</u>				
	TO PROVIDE SKILL LABOUR & MATERIAL TO DO SURFACE TREATMENT /EPOXY TREATMENT AND TO RESPRAY WITH 2K PAINT ON THE AFFECTED AREAS & COMPONENTS WITH OVEN SPRAY BOOTH FACILITATES.		900.00	550.00
	TO REMOVE & REPLACE THE DAMAGED PARTS AS LISTED ABOVE ,INCLUDING REINSTATEMENTS OF NECESSARY ATTACHMENTS & FITTINGS TO FACILITATE REPAIRS, PANEL BEAT & RESHAPE THE AFFECTED PARTS & COMPONENTS,CORRECT & REALIGN THE NECESSARY PARTS.		550.00	400.00
			1,450.00	950.00
GRAND TOTAL			5,653.96	4,628.71
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,700.00

Report Ref No. CC4/ASM19002338/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SYN01DA0
Reference	CC4/ASM19002338/T1sa3c2
Loss Date	6 February 2019
Report Date	11 Feb 2019 10:04:36 AM
Request Date	24 June 2019
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	5LQ5934H
Make	TOYOTA
Model	TOYOTA
Service Address	

...

Primary Contact/Insured

TRANSGLOBE AUTO PTE LTD
66 TANNERY LANE, #01-05B, SINDO INDUSTRIAL BUILDING, 347805, Singapore
91868585

Claim Handler

HO Winnie
6568804833
winnie.ho@axa.com.sg

Additional Instructions NON-REPORTED

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement				
Reports & Statement				
Meritmen				

 LKK Inspection 1 (1).pdf	Request Type	Surveyor / Assessor MAHESHWARI	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019 NOT UPLOADED
 LKK Inspection (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 LKK Adjustment 1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 GUA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 PAYMENT BREAKDOWN, EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	17 October 2019
 Mandate IA 06 250319.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 March 2019
 LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	25 March 2019
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	16 February 2019
 TP VIDEO.MP4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2019
 Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2019
 TP GUA REPORT.PDF	Reports & Statement	GUA Report	LKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2019
 PRI FROM WORKSHOP.mpg	Forms / Claim Documents	Claim Form	KUMAR Shalindra	11 February 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPDATED
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