

Taufan

REF:

ALG

VEHICLE

Merimen

Year: _____ Date: _____
 Estimated Cost: _____
 TP / WS / TP RES / OT RES / EVA / INV / MY
 To Insured Vehicle No: _____
 at Workshop no's: **Premium**
 of: _____
 insured: _____
 Policy No.: **2100445253**
 Claims No: _____
 Sum Insured: _____ Excess: **800**
 (Client's Record)
 Make of Veh: _____
 (Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

 Bat. or Market Value: **980K.**
 IDAC Accident Rpt: Consistent? Yes or No
 GIA / PR Seen: Consistent? Yes or No
 Est. Repair: **5** days Res: Yes or No
 Lum Sum: _____ % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Vehicle: **SKX 7748 Z** Year: **2015**
 Type: Car / H Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: **Ad AS.** Year: **1395**
 Colour: **Silver** A/C: **Insured / Std / Nil / NA**
 Sp Reading: **17095** T/Ratio: **Insured / Std / Nil / NA**
 Engine: _____
 C/Nr: **WAUZZE84X6R035706**
 Gen. Cond: **Good** / Fair / Poor / Burnt
 Steering: **Inorder** / Jammed / Leaked / Burnt or _____
 Brake: **Inorder** / Jammed / Leaked / Burnt or _____
 Modi: **Nil** / **SRM** / STD A/Rim or _____
 Tyre Size: F: **235/55R17**
 R: _____
 BS / DUN / EXNOVA / GY / FS / LZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____
 Front: _____ Rear: _____
 R/Bal: **6** mm R/Bal: **6** mm
 L/Bal: **6** mm L/Bal: **6** mm
 D.O.A: **27/1/19** D.O.I: **8/2/19**
 Survey held at: **Premium Benz**
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Frt N/S
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction
SKX 7748 Z - X
12/2/19 Email George informed vehicle c/A ex TBA
19/2/19 Email George vehicle ex \$ 800K
26/3/19 Final fig \$ 4926.40 (Red 7035.60, 5970 confirmed by email)

RECEIVED 05 APR 2019

Date/Time File Path to? Prel. Report
 Final Report
 Days Of Repair: **5**
 Resurvey No. of Trip: **-**
 Survey Fee: **700**
 Transportation: _____
 Add Fee: Site Insp \$
 Interview \$
 Tech Insp \$
 Workshop \$
 Report Format: **merimen**
 Lump Sum (I.B.): **4926.40**

700
10
210

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 19 February 2019 11:20 AM
To: Claims Dept; SUR
Subject: FW: POLICY EXCESS-SKX 7748X (DOA: 27/1/2019)

Dear George,

Vehicle excess \$800/-

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zawaye, Norsazani <Norsazani.Zawaye@alg.com>
Sent: Tuesday, 19 February 2019 11:00 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: RE: POLICY EXCESS

Hi Veron,

Insured excess policy is \$800.

Coverage has been confirm in merimen.

Thanks & Regards,

Norsazani Zawaye

AIG

Claims Adjuster | Express Auto Claims

Singapore Claims | AIG Shared Services

From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]
Sent: Tuesday, February 19, 2019 10:40 AM
To: Zawaye, Norsazani
Subject: POLICY EXCESS

This mail is associated with :
***SKX7748Z (1054725462SG)**
OD

Jan 27 2019 9:05AM
[BAILEY CHERYL NORMA]
Premium Automobiles Pte Ltd

Dear Zawaye,

Kindly advised policy excess.

Best Regards,
Veron Chen

This is an auto-generated email. Do not reply to this email.

Sent by : VERON CHEN (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 12 February 2019 1:18 PM
To: Claims; SUR; nora.khai@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SKX 7748 Z-DOA: 27/1/2019

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SKX 7748Z (Excess TBA)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 12 February 2019 12:11 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; nora.khai@premiumauto.com.sg
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SKX 7748 Z-DOA: 27/1/2019

Dear Veron,

Attached is the LTA rebate for your kind reference

Thank you.

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 299902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 64751023
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre: 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Monday, February 11, 2019 4:43 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>
Subject: RE: OD CLAIMS FOR SKX 7748 Z-DOA: 27/1/2019

Dear Nora,

Please forward us a copy of LTA rebate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 11 February 2019 12:20 PM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR SKX 7748 Z

Dear Tony,

Please forward us a copy of LTA rebate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 11 February 2019 8:42 AM

To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: OD CLAIMS FOR SKX 7748 Z

Good morning,

Kindly assist on the approval urgently.

Thank you and wish you a happy and prosperous Chinese New Year.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768-9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Saturday, 2 February, 2019 10:39 AM

To: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIMS FOR SKX 7748 Z

Dear all

Attached is the DL and COI for your perusal.

Thank you.

Best regards
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199802271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 d. +65 66900293 f. +65 64751023
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

x

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From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, February 2, 2019 10:35 AM
To: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SKX 7748 Z

Dear all,

Kindly assist to register OD claims for above mentioned case.

Attached is the GIA and repair estimate for your kind reference.

Do take note, car is in our premises.

Address : 24 Benoi Sector, Singapore 629857

Kindly arrange survey ASAP.

Thank you.

Best regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 189902771W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 d. +65 66900293 f. +65 64751023

e. claims@premiumauto.com.sg w. www.audi.com.sg

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Veron Chen (LKKAuto)

From: NORA <nora.khai@premiumauto.com.sg>
Sent: Monday, 11 February 2019 6:11 PM
To: Veron Chen (LKKAuto); 'Claims'; SUR
Subject: RE: OD CLAIMS FOR SKX 7748 Z-DOA: 27/1/2019

Hi Veron,

As spoken. We are not able to retrieve from LTA website. We will try to contact owner for her registered ID.

Thank you.

Best Regards,

Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 209902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Dear all,

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Attached is the GIA and repair estimate for your kind reference.

Do take note, car is in our premises.

Address : 24 Benoi Sector, Singapore 629857

Kindly arrange survey ASAP.

Thank you.

Best regards,
George Wong
Claims Advisor

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> [Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Foreign Passport Country/Region: Australia

Owner ID:

10416

Vehicle Details

Vehicle No.:

SKX7748Z

Vehicle to be Exported:

No

Intended Deregistration Date:

12 Feb 2019

Vehicle Make:

AUDI

Vehicle Model:

Q3 1.4 TFSI (PI)

Primary Colour:

Silver

Manufacturing Year:

2015

Engine No.:

CZD216610

Chassis No.:

WAUZZZ8UXGR035706

Maximum Power Output:

110.0 kW (147 bhp)

Open Market Value:

\$29,913.00

Original Registration Date:

28 Dec 2015

First Registration Date:

28 Dec 2015

Transfer Count:

0

Actual ARF Paid:

\$33,879.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry Date:

27 Dec 2025

PARF Rebate Amount:

\$25,409.00

Intended COE Rebate Details

COE Expiry Date:

27 Dec 2025

COE Category:

B - Car above 1600cc or 97kW (130bhp)

COE Period(Years):

10

QP Paid:

\$55,001.00

COE Rebate Amount:

\$37,805.00

Total Rebate Amount:

\$63,214.00

The information contained herein is correct as at 12 Feb 2019

OK



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : BAILEY CHERYL NORMA
 Period of Insurance : 28 Dec 2018 To 27 Dec 2019
 Engine No. : CZD216610
 Chassis No. : WAUZZZ8UXGR035705

Vehicle No. : SKX7748Z
 Policy No. : 2100445253-03
 Endorsement No. :
 Issued Date : 19 Dec 2018

ABOUT THE COVER

Make/Model : AUDI Q3 1.4 TFSI (150BHP) DESIGN
 Engine Capacity/Tonnage : 1,395.00 CC Sum Insured : Market Value First Year of Registration : 2015
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes
 Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDER") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 1 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 188) and Section 35 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

BAILEY CHERYL NORMA - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63822223

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency helpline at +65 8338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0504125208

PREMIUM LEASING - SLOH
 281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938
 Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORIZED REPRESENTATIVE
AIGMOBLEAPP

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399640

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **G5317825T**

Name: **BAILEY CHERYL NORMA**

Birth Date: **18 Sep 1960**

Issue Date: **15 Dec 2016**

Valid Till: **14/12/2021**

0026389758




REPUBLIC OF SINGAPORE

FIN **G5317825T**

Name: **BAILEY CHERYL NORMA**

Date of Birth: **18-09-1960** Sex: **F**

Nationality: **AUSTRALIAN**






YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	Effective Date
Class 3	Motor cars with unladen weight ≤ 3000kg with ≤ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight ≤ 2500kg	15 Dec 2016

NP 428A

Licence No: G5317825T



FA1952020

DEPENDANT'S PASS
Immigration Regulations

FIN **G5317825T**

Date of Issue: **04-10-2017** Date of Expiry: **03-11-2020**




YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/01/2019 15:31
Date Of Accident	27/01/2019 09:05
Exact Location Of Accident	LOWER DELTA ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKX7748Z
Insured/Policyholder	
Name Of Registered Owner	BAILEY CHERYL NORMA
Passport No/FIN	G5317825T
Email Address	BAILEY.CHERYL@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98395870
Alternative Phone No	HOME-98395870
Vehicle Particulars	
Manufacturer	AUDI
Model	Q3-1.4 TFSI (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	
Driver	
Name of Driver	BAILEY CHERYL NORMA
Passport No/FIN	G5317825T
Date Of Birth	18/09/1960
Occupation	INDOOR
Date Of Driving Pass	15/12/2016
Driving Experience	2 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-98395870
Fax Number	
Contact Number	HOME-98395870
Email Address	BAILEY.CHERYL@GMAIL.COM

Address	21 RIDLEY PARK
Postcode	248493
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I was driving in my lane when the vehicle bumped me. After the collision, we exchanged our details . I rang the insurance company to report and was advised to claim through audi centre.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJQ8342C
Vehicle Make/Model/Colour	KIA SEDAN
Details Of Properties	SMALL DENT ON SIDE
Vehicle Category	PRIVATE CAR
Name of Driver	KUMAR SARAVANA
NRIC/Passport Number	S8414695A
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan

SKETCH PLAN

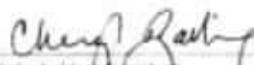
IMPORTANT NOTICE

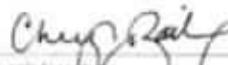
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

B Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time: 28/1/2019
3:45 pm


Driver's Signature
(If Driver is not the Policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: WONG KIM HONG, ST-16, Singapore
NRIC/TIN No: 6778742



Accident Sketch Plan

SKETCH PLAN



SKX 7748Z
A - SKX 7748Z
B - SJQ 8342L

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving in my lane ~~from the left~~ when the vehicle bumped me. After the collision we exchanged our details. I rang the insurance company to report it and was advised to claim through the AUDI centre.

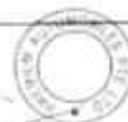
DECLARATION

I/We declare the foregoing particulars are true in every respect.

Cheng Pei
Policyholder's Signature
Date & Time: 28/1/2019
8:45pm

Cheng Pei
Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]
Reporting Centre Personnel's Signature
Name: *Wong Kwan*
NRIC/FIN NO: *52981143X*



Accident Photo



Accident Photo



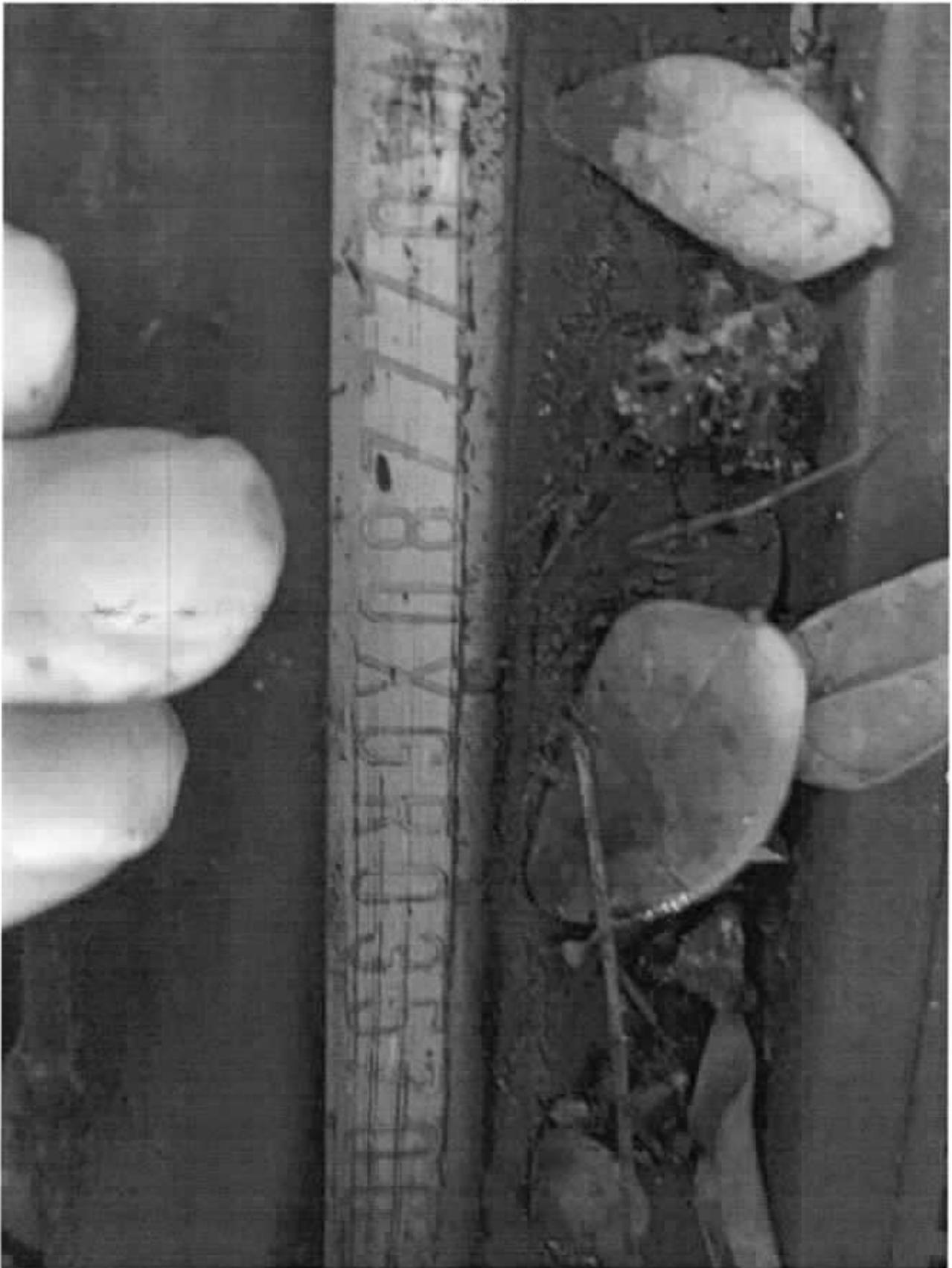
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0146/2019/GW
Date : 01-Feb-19

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Bailey Cheryl Norma
Address : 21 Ridley Park Road
Singapore 248493
Telephone : 98395870
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SKX 7748 Z**
Model Code : Audi Q3 1.4 TFSI
Model / Year : Dec-15
Engine No : CZD 216610
Chassis No : WAUZZZ8BUXGR035706
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Allan Wu
Accident Date : 27-Jan-19
Place of Accident : Lower Delta Road

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 7748 Z

<u>S/N</u>	<u>Nature of Jobs</u>	<u>Estimated Charges</u>		
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	✓	✓
2	To dismantle and renew front bumper and lhs front fender. Re-organise crash management components. Reinstall all parts removed.	\$ 2,100.00	1000. ✓	
3	To respray front bumper, front bumper spoiler, lhs front fender and both front wheel arc covers.	\$ 3,200.00	1650. ✓	
4	To renew lhs front rim and carry out wheel alignment. ✓	S/N \$ 280.00	✓	✓
5	To carry out diagnostic check.	S/N \$ 192.00	✓	✓
TOTAL LABOUR CHARGES		: \$ 6,132.00		

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 7748 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,788.00	Rx
2	FRONT BUMPER FIXING PARTS	\$ 99.00	X
3	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 139.00	X
4	FRONT BUMPER SPOILER	\$ 527.00	X
5	FRONT FENDER -LH	\$ 824.00	bl - 657.50
6	FRONT FENDER ATTACHMENT PARTS-LH	\$ 63.00	bl - X NY
7	FRONT WHEEL HOUSING LINER-LH	\$ 223.00	X NY
8	FRONT WHEEL HOUSING ATTACHMENT PARTS	\$ 139.00	X NY
9	FRONT WHEEL SPOILER-LH	\$ 66.00	X NY
11	FRONT WHEEL COVER-LH/RH - photos	2 \$ 964.00	LH-nt ✓, RH-nt - 771.20
12	FRONT ALUMINIUM-RH	\$ 694.00	X NY
13	RUBBER VALVE	\$ 4.00	X NY
14	SUNDRIES	\$ 300.00	? ✓ 14.40 net ✓
	TOTAL SPARE PARTS	\$ 5,830.00	
	TOTAL LABOUR CHARGES	\$ 6,132.00	
	GRAND TOTAL	\$ 11,962.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6841 1183


13/2/19

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Tanpin 97495449
8/2/19 @ 4pm
Resing before paint
surveillance work.
5 days
Not Allowance, Revert
Ex: to be advise.

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd



Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0146/2019/GW
Date : 1-Feb-19

Vehicle NOT in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Taufik
5 days - ok - jb - 18 Mar 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Bailey Cheryl Norma
Address : 21 Ridley Park Road
Singapore 248493
Telephone : 98395870
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SKX 7748 Z**
Model Code : Audi Q3 1.4 TFSI
Model / Year : Dec-15
Engine No : CZD 216610
Chassis No : WAUZZZ8UXGR035706
Mileage : -
Date In :
Liability : -
Excess Cost : -
Estimated By : Allan Wu
Accident Date : 27-Jan-19
Place of Accident : Lower Delta Road

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKX 7748 Z

S/N	Nature of Jobs	Estimated Charges	
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor and headlight washer assy.	S/N \$ 360.00	\$ 360.00
2	To dismantle and renew front bumper and lhs front fender. Re-organise crash management components. Reinstall all parts removed.	\$ 2,100.00	\$ 1,000.00
3	To respray front bumper, front bumper spoiler, lhs front fender and both front wheel arc covers.	\$ 3,200.00	\$ 1,650.00
4	To renew lhs front rim and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
5	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		\$ 6,132.00	\$ 3,482.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKX 7748 Z

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 1,788.00	
2	FRONT BUMPER FIXING PARTS	\$ 99.00	
3	FRONT BUMPER AIR GUIDE GRILLE-LH	\$ 139.00	
4	FRONT BUMPER SPOILER	\$ 527.00	
5	FRONT FENDER -LH	\$ 824.00	\$ 658.80
6	FRONT FENDER ATTACHMENT PARTS-LH	\$ 63.00	
7	FRONT WHEEL HOUSING LINER-LH	\$ 223.00	
8	FRONT WHEEL HOUSING ATTACHMENT PARTS	\$ 139.00	
9	FRONT WHEEL SPOILER-LH	\$ 66.00	
11	FRONT WHEEL COVER-LH/RH	2 \$ 964.00	\$ 771.20
12	FRONT ALUMINIUM-RH	\$ 694.00	
13	RUBBER VALVE	\$ 4.00	
14	SUNDRIES	\$ 300.00	\$ 14.40
	TOTAL SPARE PARTS	\$ 5,830.00	\$ 1,444.40
	TOTAL LABOUR CHARGES	\$ 6,132.00	\$ 3,482.00
	GRAND TOTAL	\$ 11,962.00	\$ 4,926.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 26 March 2019 10:23 AM
To: 'Boo seng yak'; SUR; Carrine Leong; jiyee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SKX7748Z - OD AIG - SURVEYED 8 FEB 19 - TAUFIKH

Dear Mr Boo,

Confirm repair cost of \$4,926.40 before excess \$800 and GST @ 5 days of repairs

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Monday, 18 March 2019 2:42 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiyee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SKX7748Z - OD AIG - SURVEYED 8 FEB 19 - TAUFIKH

Hi Taufikh and all

Revised estimate is attached.

Please confirm repair cost of \$4926.40 @ 5 days of repairs

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SKX 7748 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0146/2019/MAS

3 April 2019

Dear Sir,

RE: INSURANCE CLAIM FOR SKX 7748 Z, Audi Q3 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SKX 7748 Z**, claimant, **Ms. Bailey Cheryl Norma**, please find the related document per attached.

1. A copy of the Original invoice no. 85013648 – S\$4,415.25
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SKX 7748 Z

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 119938
Main Telephone: 6396 2222
Main Telefax: 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 119938
Telephone: 6396 2222
Telefax: 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408729
Telephone: 6388 3377

Customer Service
Service Appointment: 6396 2222
24 Hour Breakdown Service: 9628 1233
customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company No: 199902271W
GST Reg. No. 199902271W

Page 1 15:42

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079128 079128	Invoices: 85013648 Date: 29/03/2015 Order: SKX77482 Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079128
---	---	--

Regn No.: SKX77482 (V 27934)	Regn Date: 28/12/2015	Mileage: 18421	WIP No.: 41558
Model: G3 1.4 TFSI S Tronic (Design)	Chassis: WAUZZZ8UXG8R35706	Engine: CTD 216610	Dept: U
VSB No.:			
You have been assisted by :- JB-Jayee (33)			

		Details	Qty	Unit Price	Amount
5	BODYWORK	M1 TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	368.00	1.00	368.00
5	BODYWORK	M1 TO DISMANTLE AND RENEW LHS FRONT FENDER, REPAIR FRONT BUMPER, REDISGNISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
5	BODYWORK	M1 TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BOTH WHEEL ARCH COVER	1650.00	1.00	1,650.00
5	BODYWORK	M1 TO CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
5	BODYWORK	M1 TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
0	EXC	M1 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
1	ASU0621185	FENDER Less 020%	1.00	656.50	656.50

Sub-Total

7% GST

Grand Total



Premium Automobiles Pte Ltd

Audi Centre Singapore
281 Alexandra Road
Singapore 159554
Main Telephone: 6388 2222
Main Telex: 6471 8753

Alexandra Service Centre
281 Alexandra Road
Singapore 159554
Telephone: 6388 2222
Telex: 6471 8753

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Telephone: 6388 2222

Customer Service
Service Appointment: 6344 2222
Service Breakdown Service: 9628 1233
customer.care@premiumauto.com.sg

INSURANCE INVOICE
Company Reg. No. 19990271W
GST Reg. No. 19990271W

Page 2 15:40

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079128 079128	Invoice: 85813648 Date : 29/03/2019 Order : SKX77482 Term : 30	Account: 8888 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079128
---	---	---

Regn No.: SKX77482 (V 27934)	Regn Date: 28/12/2015	Mileage: 19421	WIP No.: 41558
Model: Q3 1.4 TFSI S tronic (Design)	Chassis: WAUZZZ8UX9835796	Engine: CID 216618	Sept: U
VSB No.:			
You have been assisted by :- UM-Jiayee (33)			

		Details		Qty	Unit Price	Amount
X	QW 0161857	POP-RIVET	Less 020%	5.00	3.00	14.40
X	ABU0053717R BRU	COVER	Less 020%	1.00	482.00	385.60
X	ABU0053718A BRU	COVER	Less 020%	1.00	482.00	385.60

Parts	1,444.40		Sub-Total	4,125.48
Labour	0.00		7% GST	288.85
Sublet	3,482.00		Grand Total	4,415.25
Menus	0.00			
Lubricant	0.00			

Received by

For & on behalf of
Premium Automobiles Pte Ltd

Customer

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SKX 7748 Z

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0146/2019/GW
19 February 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q3 1.4 TFSI
Vehicle Chassis No. : WAUZZZ8UXGR035706
Vehicle Regn No. : SKX 7748 Z
Vehicle Mileage : 19096 KM
Vehicle Owner : Ms. Bailey Cheryl Norma
Certificate No : 2100445253-03
Own Damage Excess : S\$856.00(Inclusive GST)
Accident Date : 27/01/2019
Place : Lower Delta Rd
Repair Cost : S 4,415.25
WIP No. : 41558
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


11.40
19/2/2019

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **G5317825T**



BAILEY CHERYL NORMA

Birth Date: 18 Sep 1960
Issue Date: 15 Dec 2016
Valid Till: 14/12/2021

0026369758



REPUBLIC OF SINGAPORE
FIN G5317825T



Name
BAILEY CHERYL NORMA

Date of Birth: 18-09-1960 Sex: F

Nationality
AUSTRALIAN



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class	Description	EFFECTIVE DATE
Class 3	Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg	15 Dec 2016

Licence No: G5317825T



NP 428A

FA1952020

DEPENDANT'S PASS
Immigration Regulations

FIN G5317825T



Date of Issue: 04-10-2017 Date of Expiry: 02-11-2020



YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : BAILEY CHERYL NORMA
 Period of Insurance : 28 Dec 2018 To 27 Dec 2019
 Engine No. : CZD216610
 Chassis No. : WAUZZZ8UXGR035706

Vehicle No. : SKX7748Z
 Policy No. : 2100445253-03
 Endorsement No. :
 Issued Date : 19 Dec 2018

ABOUT THE COVER

Make/Model : AUDI Q3 1.4 TFSI (150BHP) DESIGN
 Engine Capacity/Tonnage : 1,395.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2015
 Insuring with COE/PARF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.
 You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorized Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition
 Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered imperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

BAILEY CHERYL NORMA - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63862323

For other Approved Reporting Centres/AIG Authorized Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

04125208

PREMIUM LEASING - SLOH
 1 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
 SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. Anik

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE
 AIGSGMOBILEAPP

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	03 Feb 2019		11 Feb 2019 11:13 Edit Adj Rpt	S\$4,926.40 Edit Estimates	S\$4,926.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	BAILEY CHERYL NORMA , ID: G5317825T, Tel: +6598395870, Email: bailey.cheryl@gmail.com								
Vehicle Reg. No.:	SKX7748Z	Date of Loss:	27/01/2019 09:00 - :59 [36 Months and 30 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1054725462SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$800.00						
Repairer:	Premium Automobiles Pte Ltd (Benol) 24 Benol Sector, 629857 Pioneer - Tel: 67689911 / 63882323								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/02/2019]								
Driver/Custodian:	BAILEY CHERYL NORMA (58 / Female) , NRIC: G5317825T, Tel: +6598395870 Email: bailey.cheryl@gmail.com								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS			View All	Search Tasks					
			Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKX7748Z (1054725462SG)
OD
Jan 27 2019 9:05AM
[BAILEY CHERYL NORMA]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>	
Photos/Images															3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
2	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
3	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
4	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
5	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
6	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
7	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
8	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
9	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
10	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
11	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
12	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
13	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
14	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
15	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
16	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
17	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
18	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
19	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
20	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
21	11/02/19 12:33	General View											Load JPG <input checked="" type="checkbox"/>			
Documentation															1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	11/02/19 12:34	Singapore Accident Statement											Load PDF			
2	11/02/19 12:34	Certificate of Insurance											Load PDF			
3	11/02/19 12:35	Insured's Driving License											Load PDF			
4	11/02/19 12:35	MARK ESTIMATE											Load PDF			
5	18/04/19 15:04	Workshop Invoice											Load PDF			
6	18/04/19 15:04	Discharge Voucher											Load PDF			

Linked Accident Report Documents

Assessment Reports			View <input type="button" value="View in Browser"/>		
1 per page <input checked="" type="checkbox"/>					
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	28/01/19 19:21	Accident Statement			Load HTM
Photos/Images					
3 per page <input checked="" type="checkbox"/>					
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	28/01/19 19:15	Accident Photo			Load JPG

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
				<input checked="" type="checkbox"/>
2	28/01/19 19:15	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	28/01/19 19:15	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	28/01/19 19:15	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	28/01/19 19:15	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	28/01/19 19:18	Accident Photo	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	28/01/19 19:21	Accident Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	28/01/19 19:21	Accident Sketch Plan	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19002325/T1VD3E2

Date: 18/04/2019

REFERENCE

Insured/Claimant: BAILEY CHERYL NORMA
Date of Loss: 27/01/2019

Policy No:
Nature of Claim: OD **Claim No:** 1054725462SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKX7748Z
Make & Model: AUDI Q3, 1.4 TFSI (A) **Engine No:** CZD216610
Reg. Date: 28/12/2015 (Man. Year: 2015) **Chassis No:** WAUZZZ8UXGR035706
Colour: Silver **Odometer:** 19095 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$80,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:** Yes

CONDITION OF TYRES

Front Tyre Size: 235/55 R17 **Rear Tyre Size:** 235/55 R17
Front Left Side: Bridgestone 6 mm **Rear Left Side:** Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm **Rear Right Side:** Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,830.00	1,444.40	4,385.60	75.22
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,132.00	3,482.00	2,650.00	43.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,962.00	4,926.40	7,035.60	58.82
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	11,162.00	4,126.40	7,035.60	63.03
+ GST 7.00/7.00% (S\$)	781.34	288.85	492.49	63.03
Nett Amount (S\$)	11,943.34	4,415.25	7,528.09	63.03

INSPECTION

Date of Assignment: 11/02/2019
Date Inspected: 08/02/2019 **Inspected At:** Premium Automobiles Pte Ltd (Benoi)
24 Benoi Sector
Singapore 629857
Estimated Period of Repair: 5.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,788.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	99.00 FS	*- FS
3	1		*FRONT BUMPER AIR GUIDE GRILLE -LH	Not Necessary	139.00 FS	*- FS
4	1		*FRONT BUMPER SPOILER	Not Necessary	527.00 FS	*- FS
5	1		*FRONT FENDER -LH	Bent	824.00 FS	*658.80 FS
6	1		*FRONT FENDER ATTACHMENT PARTS -LH	Not Necessary	63.00 FS	*- FS
7	1		*FRONT WHEEL HOUSING LINER-LH	Not Necessary	223.00 FS	*- FS
8	1		*FRONT WHEEL HOUSING ATTACHMENT PARTS	Not Necessary	139.00 FS	*- FS
9	1		*FRONT WHEEL SPOILER -LH	Not Necessary	66.00 FS	*- FS
10	2		*FRONT WHEEL COVER -LH/RH	N/S Cut / O/S Necessary	964.00 FS	*771.20 FS
11	1		*FRONT ALUMINIUM -RH	Not Necessary	694.00 FS	*- FS
12	1		*RUBBER VALVE	Not Necessary	4.00 FS	*- FS
13	1		*SUNDRIES	Necessary	300.00 FS	*14.40 FS
Total Parts (S\$)					5,830.00	1,444.40

F=Franchise part. S=SpcNett

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND LHS FRONT FENDER .RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	2,100.00	1,000.00
3	TO RESPRAY FRONT BUMPER ,FRONT BUMPER SPOILER ,LHS FRONT FENDER AND BOTH FRONT WHEEL ARC COVERS	New	3,200.00	1,650.00
4	TO RENEW LHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,132.00	3,482.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >