

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SKX 7748 Z**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/0146/2019/MAS

3 April 2019

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SKX 7748 Z, Audi Q3 1.4 TFSI**

With reference to the above-mentioned vehicle, no. **SKX 7748 Z**, claimant, **Ms. Bailey Cheryl Norma**, please find the related document per attached.

1. A copy of the Original invoice no. 85013648 – S\$4,415.25
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SKX 7748 Z

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

Alexandra Service Centre  
281 Alexandra Road  
Singapore 159938  
Telephone 6388 2223  
Telefax 6475 1023

Ubi Service Centre  
55 Ubi Road 1  
Singapore 408699  
Telephone 6388 2323  
Telefax 6841 1183

Customer Service  
Service Appointment  
24-hour Breakdown Service  
Email customer.care@premiumauto.com.sg

6366 2323  
9828 1233

INSURANCE INVOICE  
Company: 1902271W  
GST Reg. No. 199902271W

Page 2 15:42

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85013648 Date: 29/03/2019 Order: SKX7748Z Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No.: SKX7748Z (V 27934) Regn Date: 28/12/2015 Mileage: 18421 WIP No.: 41558  
Model: Q3 1.4 TFSI S tronic (Design) Chassis: WAUZZZ8BUXGR035706 Engine: CZD 216610 Dept: U  
VSB No.:  
You have been assisted by :- UB-Jiayee ( 33 )

		Details		Qty	Unit Price	Amount
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00	14.40
X	ABU0853717A GRL	COVER	Less 020%	1.00	482.00	385.60
X	ABU0853718A GRL	COVER	Less 020%	1.00	482.00	385.60

Parts 1,444.40  
Labour 0.00  
Subst 3,482.00  
Menus 0.00  
Lubricant 0.00

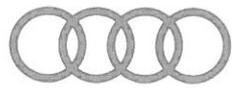
Sub-Total	4,126.40
7% GST	288.85
<b>Grand Total</b>	<b>4,415.25</b>



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

Customer



# Premium Automobiles Pte Ltd

Audi Centre Singapore  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

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281 Alexandra Road  
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Regn No.: SKX7748Z (V 27934) Regn Date: 28/12/2015 Mileage: 18421 WIP No.: 41558  
 Model: Q3 1.4 TFSI S tronic (Design) Chassis: WAUZZZ8UX6R035706 Engine: CZD 216610 Dept: U  
 USB No.:  
 You have been assisted by :- UB-Jiayee ( 33 )

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK M: TO DISMANTLE AND RENEW LHS FRONT FENDER. REPAIR FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND BOTH WHEEL ARCH COVER	1650.00	1.00	1,650.00
S	BODYWORK M: TO CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
0	EXC M: 8888 Insurance Excess/Liability	-800.00	1.00	-800.00
X	ABU0821105 FENDER Less: 020%	1.00	823.50	658.80
Sub-Total				
7% GST				
Grand Total				

Customer

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SKX 7748 Z**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/0146/2019/GW  
19 February 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages

**RE : CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi Q3 1.4 TFSI  
**Vehicle Chassis No.** : WAUZZZ8UXGR035706  
**Vehicle Regn No.** : **SKX 7748 Z**  
**Vehicle Mileage** : **19096 KM**  
**Vehicle Owner** : Ms. Bailey Cheryl Norma  
**Certificate No** : **2100445253-03**  
**Own Damage Excess** : S\$856.00(Inclusive GST)  
**Accident Date** : **27/01/2019**  
**Place** : Lower Delta Rd  
**Repair Cost** : \$ **4,415.25**  
**WIP No.** : 41558  
**Repairer’s Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of my claim.

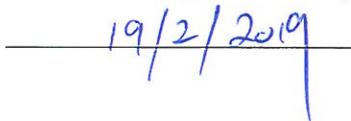
**Owner / Insured Signature** :



**Time** :



**Date** :



DISCHARGE VOUCHER- AIG – SKX 7748 Z

**REPUBLIC OF SINGAPORE DRIVING LICENCE**

Identification Number: **G5317825T**

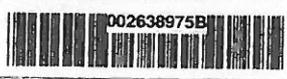
Name: **BAILEY CHERYL NORMA**

Birth Date: **18 Sep 1960**

Issue Date: **15 Dec 2016**

Valid Till: **14/12/2021**

002638975B




**REPUBLIC OF SINGAPORE**  
FIN **G5317825T**



Name  
**BAILEY CHERYL NORMA**

Date of Birth: **18-09-1960**      Sex: **F**  
Nationality: **AUSTRALIAN**



**YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)**

Class	Description	EFFECTIVE DATE
Class 3	Motor cars with unladen weight =< 3000kg with =< 7 passengers, exclusive of driver; and other motor vehicles with unladen weight =< 2500kg	15 Dec 2016

Licence No: G5317825T

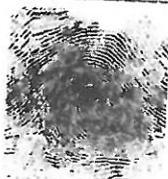


NP 428A

FA1952020

**DEPENDANT'S PASS**  
Immigration Regulations

FIN **G5317825T**



Date of Issue: **04-10-2017**      Date of Expiry: **02-11-2020**



YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED OR HAS EXPIRED, OR WHEN A NEW CARD IS ISSUED TO YOU.



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : BAILEY CHERYL NORMA  
 Period of Insurance : 28 Dec 2018 To 27 Dec 2019  
 Engine No. : CZD216610  
 Chassis No. : WAUZZZ8UXGR035706

Vehicle No. : SKX7748Z  
 Policy No. : 2100445253-03  
 Endorsement No. :  
 Issued Date : 19 Dec 2018

### ABOUT THE COVER

Make/Model : AUDI Q3 1.4 TFSI (150BHP) DESIGN  
 Engine Capacity/Tonnage : 1,395.00 CC  
 Driver Restriction : NA  
 Person or Classes of Persons Entitled to Drive\* :  
 Sum Insured : Market Value  
 Off Peak Car : No  
 First Year of Registration : 2015  
 Insuring with COE/PARF : Yes

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.  
 You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :  
 Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

Section 1  
 Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2  
 Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

BAILEY CHERYL NORMA - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: NA

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

504125208

REMIUM LEASING - SLOH  
 31 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
 NGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. Anile*

AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE  
 AIGSGMOBILEAPP