

Veron Chen (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Monday, 25 February 2019 5:19 PM
To: Veron Chen (LKKAUTO)
Cc: SUR
Subject: RE: Request for survey for FBN19A - OD Claim (DM19HO00272-JG)

Dear Veron

Please assist to submit your survey report for total loss to us for this matter.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, February 14, 2019 11:10 AM
To: EQI PRS; Joel Goh
Cc: SUR
Subject: RE: Request for survey for FBN19A - OD Claim (DM19HO00272-JG)

Dear Joel,

Please be informed that vehicle recommended Total Loss.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 13 February 2019 2:12 PM
To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Request for survey for FBN19A - OD Claim (DM19HO00272-JG)

Dear Joel,

Enclosed preliminary revised (incl.supplementary) of vehicle FBN 19A
Date of survey: 11/2/2019
Number of days : 10 days

Pending repair cost from repairer.

We have Not authorise repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 13 February 2019 10:01 AM
To: eqiprs@eqinsurance.com.sg; 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: FW: Request for survey for FBN19A - OD Claim (DM19HO00272-JG)

Dear Joel,

Enclosed preliminary revised of vehicle FBN 19A
Date of survey: 11/2/2019
Number of days : 10 days

Pending repair cost from repairer.

We have Not authorise repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 7 February 2019 5:07 PM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'PanEuroBikes' <paneurobikes@singnet.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: Request for survey for FBN19A - OD Claim (DM19HO00272-JG)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed repairer arrange survey on 11/02/2019.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Thursday, 7 February 2019 5:03 PM
To: assignments <assignments@lkkauto.com>
Cc: PanEuroBikes <paneurobikes@singnet.com.sg>
Subject: RE: Request for survey for FBN19A - OD Claim (DM19HO00272-JG)

Dear LKK

Please assist on the following OD assignment.

Survey and revert.

Excess: S\$1,250.00

Best Regards,

Joel Goh
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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www.eqinsurance.com.sg



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From: PanEuroBikes [<mailto:paneurobikes@singnet.com.sg>]

Sent: Thursday, January 31, 2019 5:11 PM

To: Joel Goh

Subject: RE: Request for survey for FBN19A - OD Claim

Hi Joel,

Noted, and I have relayed the information to the client. He reiterates he indicated he is claiming his own insurance and he didn't notice this after getting the report, but he will check with MARS again.

Many thanks, & an advanced Happy Lunar New Year.

Best Regards,

Kin Wah

Pan Euro Bikes Pte Ltd

Tel : +65 6299-4929

Fax : +65 6299-4430

Mobil : +65 9731-7133, +65 8121-2173

Email : paneurobikes@singnet.com.sg

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Thursday, January 31, 2019 3:54 PM

To: PanEuroBikes

Subject: RE: Request for survey for FBN19A - OD Claim

Dear Kin Wah

Based on our record, insured's statement indicated that he is reporting only.

Please assist arrange for insured to do the necessary addendum in order for us process this OD claim.

Best Regards,

Joel Goh

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: PanEuroBikes [<mailto:paneurobikes@singnet.com.sg>]

Sent: Wednesday, January 30, 2019 7:45 PM

To: EQI PRS

Subject: Request for survey for FBN 19A - OD Claim

Dear EQIPRS,

Kindly arrange for an OD Comprehensive insurance claim survey for vehicle FBN 19A, please find estimate and GIA report attached.

Thank You, & Best Regards,

Kin Wah

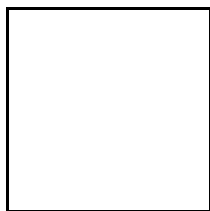
Pan Euro Bikes Pte Ltd

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Email : paneurobikes@singnet.com.sg



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