

ASS. REC. BY:

REF:

es/SM019002206/Rlsd367

Special Instruction:

Surveyor

Raisul

ASSIGNMENT (Office)

Menmen

From (Person):

Thelma choo

of

SMO

Date/Time:

7/2/19 @ 2:43pm

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLV 163E

Insured:

at Workshop m/s

performance Motor

Tel:

91165199

of

303 Alexandra Road

Policy No:

D18MTPV01019848

Claim No:

CMTD1900724

Sum Insured:

Excess:

TBA

Make of Veh:

(Client's Record)

D.O.A.

02/02/2019

CA / ☒ REV

/ REP.

/ REV 24 HRS

H.O.D. Endorsement:

Date/Time:

2:57pm @ 7/2/19

Person Contacted:

Joseph

Vehicle ☒ IN / OUT

Date/Time

Action/Instruction (✓) Estimate

SLV163E-X

08/02/19

@ 10:45 a.m. revised IA to Thelma choo via memo

08/02/19

@ 10:58 a.m. mandate requested authorize repair to Thelma choo via memo.

15/2@10:30am-

authorize repair by Thelma choo.

15/2@4:13pm-

email to Joseph authorize repair excess \$600

*Faru*

REF: SMO

7154F

ASSIGNMENT

From: Date: 7/2/2019

Estimated Cost

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No.

SLV 163E

at Workshop m/s

Performance Motor  
303 Alexandra Road

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess: TBA

(Client's Record)

Make of Veh:

Joseph @ 91165199

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

146k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days Res.: Yes or No

Lum Sum:

% 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SLV 163E

Yr Regn: 2017 Jun

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

P.M.u X5

C.C. 1998

Colour:

WHITE

A/C Insured / Std / NI / NA

Sp. Reading

32653

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WBALS 02030016402

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

285/50R18

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

CONTINENTAL

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

02/02/19

D.O.A.

07/02/19

Survey held at

PERFORMANCE

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

18/03/19 @ 10:57 a.m. revised IA to  
@ 6 days with Resul.  
( \$ 3,245.40 Red. 16% )

Confirmed P/P \$ 17,583.45

RECEIVED 20 MAR 2019

Date/Time: File Pass to?

20/03/19

1) Typist

Date/Time: File Return to?

2)

☐

: Preli. Report

☒

: Final Report

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

3 x RS SI

Photos

Other

TOTAL

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

17,583.45 P/P

490
10
460

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7154F
Vehicle Details	
Vehicle No.:	SLV163E
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Feb 2019
Vehicle Make:	B.M.W.
Vehicle Model:	X5 XDRIVE25D 7 SEAT LED NAV
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	68309895B47D20B
Chassis No.:	WBALS020300U16402
Maximum Power Output:	170.0 kW (227 bhp)
Open Market Value:	\$65,101.00
Original Registration Date:	28 Jun 2017
First Registration Date:	28 Jun 2017
Transfer Count:	1
Actual ARF Paid:	\$89,182.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	27 Jun 2027
PARF Rebate Amount:	\$66,886.00
Intended COE Rebate Details	
COE Expiry Date:	27 Jun 2027
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$52,000.00
COE Rebate Amount:	\$43,607.00
<b>Total Rebate Amount:</b>	<b>\$110,493.00</b>

The information contained herein is correct as at 08 Feb 2019

OK

146,000  
110,000  

---

36,000

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Feb 2019		07 Feb 2019 14:43 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

#### CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	GOH HAN SEAH, ID: S7407154F, Tel: +6596772304, Email: derekgoh1974@gmail.com		
Vehicle Reg. No.:	SLV163E	Date of Loss:	02/02/2019 19:00 - :59
Claim Type:	OD / CMTD1900724	Policy/Cover Note No.:	D18MTPV01019848 (Comprehensive)
		Excess:	
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by <b>Thelma Choo</b> - 6322 4681]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... <b>[Final Rpt due 18/02/2019]</b>		
Driver/Custodian:	GOH HAN SEAH (44 / Male), NRIC: S7407154F, Tel: +6596772304		
Adj Asg. Remarks:	PIC: Joseph Yaguel / HP 91165199 DID : 63190149 FOR EXCESS & AUTHORISATION, PLEASE REFER TO THE HANDLER		

#### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

#### ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

---

**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Thursday, 7 February 2019 2:41 PM  
**To:** Yaguel Renan Joseph Estoria; admin-d@lkkauto.com; assignments@lkkauto.com  
**Cc:** Choo, Thelma; Ye, Yong Kang Melvin  
**Subject:** CMTD1900724/THE - OD(LKK) SLV163E ACC ON 02.02.19 - vehicle in

Our Claim Reference : CMTD1900724/THE

Hi Joseph,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Thelma Choo** is the handler of this case.

Please be informed that we have appointed **LKK AUTO** to conduct the survey.

Authorisation and excess (if applicable) will be further advised upon survey.

Aside to **LKK AUTO**,

Please assist to conduct motor survey on **Own Damage** basis.

Please revert with your report via Merimen upon completion of survey to my colleague, Ms. Thelma Choo for authorisation.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



**SOMPO**  
INSURANCE

**A Century of Trust**

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG

Download now @



or



<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom

---

**From:** Yaguel Renan Joseph Estoria [mailto:yaguel.renan.joseph@simedarby.com.sg]  
**Sent:** Thursday, February 07, 2019 11:06 AM  
**To:** Claims - Motor Survey  
**Subject:** OD CLAIM - SLV163E

Dear Officer,

Good Day.

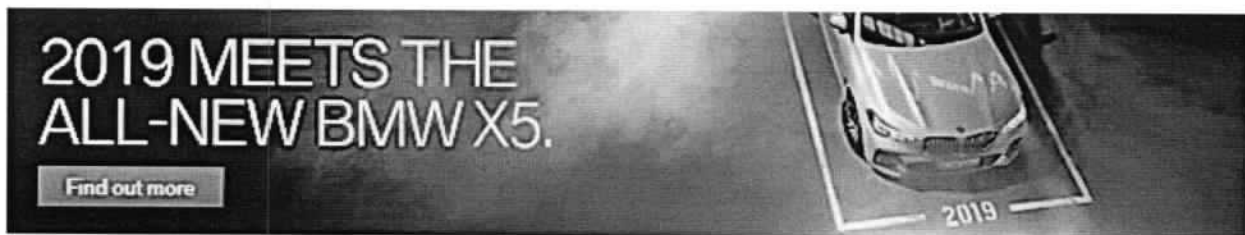
Please refer to attached for OD claim.

For survey and approval

NOTE: VEHICLE IS IN, URGENT PLS

Best Regards,

**Joseph Yaguel**  
*Customer Service Adviser*  
*Performance Motors Limited*  
*Body & Paint Department*  
*Mobile: 91165199*  
*DID : 63190149*  
*Fax : 64743229*



<https://www.pml-bmw.com.sg/en/all-models/x-series/X5/2018/bmw-x5-at-a-glance.html>

“This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's.”

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Wednesday, 20 March 2019 10:47 AM  
**To:** 'PBSP'  
**Cc:** 'Rasul'; 'SUR'  
**Subject:** RE: FINAL REPORT / SLV163E

Dear Caroline,

Confirmed final fig of \$ 17,583.45 (part by part) @ 6 days of repairs before excess \$600/- & GST.

Final invoice and all supporting documents sent over to Sompo Insurance Singapore Pte. Ltd.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** PBSP [mailto:pml-pbsp@simedarby.com.sg]  
**Sent:** Thursday, 14 March 2019 6:13 PM  
**To:** Rasul <Rasul@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** FINAL REPORT / SLV163E

Dear Sirs

We refer to the above and attached Final Report.

Please confirm COR as follows:

Total Labour : 6,989.00

Total Parts : 10,594.45

Total Labour & Parts : 17,583.45

Thank you.

Regards,  
Caroline

C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or

proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."



## Denise Tay (LKKAuto)

---

**From:** Denise Tay (LKKAuto)  
**Sent:** Friday, 15 February 2019 4:13 PM  
**To:** 'yaguel.renan.joseph@simedarby.com.sg'  
**Cc:** 'Chua Kee Sin'; 'Han Kwan Yong'; 'gary.poh.chaihoon@simedarby.com.sg'; SUR  
**Subject:** SLV 163E / OD / SOMPO / DOA: 2/2/2019

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLV 163E (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## View Received Message

This mail is associated with :

**\*SLV163E (CMTD1900724)**

OD

Feb 2 2019 7:00PM

[GOH HAN SEAH]

Performance Motors Limited

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** Sampo Insurance Singapore Pte. Ltd. (SOMPO\_SG), sent on 19/03/2019 17:36 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$17583.45) - SLV163E - Claim Handler: Thelma Choo

Approved:17583.45:Excess \$600 Applicable

### DOCUMENTS SUMMARY

There are no documents.

## Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	04 Feb 2019 03:22	<b>Clm Veh Model Changed</b>			[ ] Merimen Administrator
2	04 Feb 2019 03:22	<b>Clm Created</b>	Reg No: SLV163E. Policy No: D18MTPV01019848. Acct Date: 2019/02/02. Claim Type: SC. Insurer: Sompo Insurance Singapore Pte. Ltd. (HQ). Ins.Status => Notification. Created from SAS:MBHH19016103		[I] Merimen Administrator
3	07 Feb 2019 14:38	<b>Notification Status Changed</b>	Ins.Status => Incoming Claim		[I] GRACE TEO
4	07 Feb 2019 14:38	<b>Clm Registration Modified</b>	Setl.Type:3->0. Rep:1137->200071. Claim Type:SC->OD.		[I] GRACE TEO
5	07 Feb 2019 14:38	<b>Clm Veh Model Changed</b>	(205899) BMW X5 2.0 D XDRIVE25D 7 SEAT LED NAV (A).		[I] GRACE TEO
6	07 Feb 2019 14:43	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):PIC: Joseph Yaguel / HP 91165199 DID : 63190 149 FOR EXCESS & AUTHORISATION, PLEASE REFER TO THE HANDLER		[I] GRACE TEO
7	07 Feb 2019 14:43	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/02/18		[I] GRACE TEO
8	07 Feb 2019 14:43	<b>Adj Mandate Set</b>	Approved:0.00.		[I] GRACE TEO
9	07 Feb 2019 14:49	<b>Assignment 1st Accessed</b>			[A] Nivitha Govindasamy
10	07 Feb 2019 15:25	<b>Clm Registration Modified</b>	Excess: -> 600.00.		[I] Thelma Choo
11	07 Feb 2019 16:01	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL		[A] Nivitha Govindasamy
12	08 Feb 2019 10:55	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2019/02/18		[A] Hiew May Fung
13	08 Feb 2019 10:58	<b>Adj Mandate Request</b>	Cur.Req:17562.40:DAMAGES CONSISTENT, REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORIZE REPAIR.		[A] Hiew May Fung
14	15 Feb 2019 10:13	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2019/02/18		[I] Thelma Choo
15	15 Feb 2019 10:13	<b>Adj Mandate Set</b>	Approved:17562.40.		[I] Thelma Choo

Date From



Date To



Audit Type None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2048947	04/02/2019 03:22	Motor	Sompo Insurance Singapore Pte. Ltd. (HQ)	Sompo Insurance Singapore Pte. Ltd. (HQ)	SLV163E	GOH HAN SEAH	xx.xx
2050599	08/02/2019 10:55	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLV163E		10.70

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Sompo Insurance Singapore Pte. Ltd.  
50 Raffles Place  
#05-01/06, Singapore Land Tower  
Singapore 048623

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Thelma Choo

Date: 18 Mar 2019

## Preliminary Advice

Vehicle No	: SLV163E	Accident Date	: 02/02/2019
Make	: BMW X5	Policy No.	: D18MTPV01019848
Assignment Date	: 07/02/2019	Excess	: S\$600.00
Date of Inspection	: 07/02/2019	Est. Duration of Repair	: 6 days
Inspection At	: Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre Singapore 159941		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	20,828.85 (INCLUSIVE SUPPLEMENTARY)
Revised Amount	:S\$	17,583.45 (INCLUSIVE SUPPLEMENTARY)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	17,583.45
Lump Sum Repair	:S\$	

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	146,000.00
COE / PARF Rebate	:S\$	110,000.00
Salvage Value	:S\$	
Margin for Repair	:S\$	36,000.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( X ) Other comments : We have received supplementary from repairer. Our surveyor had since checked and verified the supplementary parts and is of the view that the supplementary parts are consistent to the nature of the accident and is economical to repair. Supplementary amount is \$ 733.55.

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Sompoo Insurance Singapore Pte. Ltd.  
50 Raffles Place  
#05-01/06, Singapore Land Tower  
Singapore 048623

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Thelma Choo

Date: 08 Feb 2019

## Preliminary Advice

Vehicle No	: SLV163E	Accident Date	: 02/02/2019
Make	: BMW X5	Policy No.	: D18MTPV01019848
Assignment Date	: 07/02/2019	Excess	: S\$600.00
Date of Inspection	: 07/02/2019	Est. Duration of Repair	: 5 - 6 Days
Inspection At	: Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre Singapore 159941		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	21,562.40
Revised Amount	:S\$	16,599.90
Check Items (Estimated)	:S\$	962.50
Total	:S\$	17,562.40
Lump Sum Repair	:S\$	

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	146,000.00
COE / PARF Rebate	:S\$	110,000.00
Salvage Value	:S\$	
Margin for Repair	:S\$	36,000.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	04/02/2019 03:16
Date Of Accident	02/02/2019 19:00
Exact Location Of Accident	LOYANG AVE TURNING TOWARDS PASIR RIS
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLV163E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	GOH HAN SEAH
NRIC No	S7407154F
Email Address	DEREKG0H1974@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96772304
Alternative Phone No	OTHERS-96772304
<b>Vehicle Particulars</b>	
Manufacturer	BMW
Model	X5 XDRIVE25D 7 SEAT LED NAV
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01019848
Cover Note Number	N.A
<b>Driver</b>	
Name of Driver	GOH HAN SEAH
NRIC No	S7407154F
Date Of Birth	24/02/1974
Occupation	INDOOR
Date Of Driving Pass	03/06/1993
Driving Experience	25 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96772304
Fax Number	
Contact Number	OTHERS-96772304
Email Address	DEREKG0H1974@GMAIL.COM

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CROSS JUNCTION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : GOH LENG KWANG GENDER: : MALE
Passenger 2	NAME: : HAN PING PING GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I was turning right at a junction at a speed of less than 15km/hr and upon completing the turn, suddenly the front car jammed brakes. Even though there were no vehicles ahead of the car, I knew I was at fault. We exchange our particulars and agreed on private settling on our own. I have already made payments of \$450 to the third party and we settled the issue. No injury involved.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	NA
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKX5013Z
Vehicle Make/Model/Colour	TOYOTA / COROLLA ALTIS 1.6 AUTO / BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	92320614

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)



## Sketch Plan

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### B. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

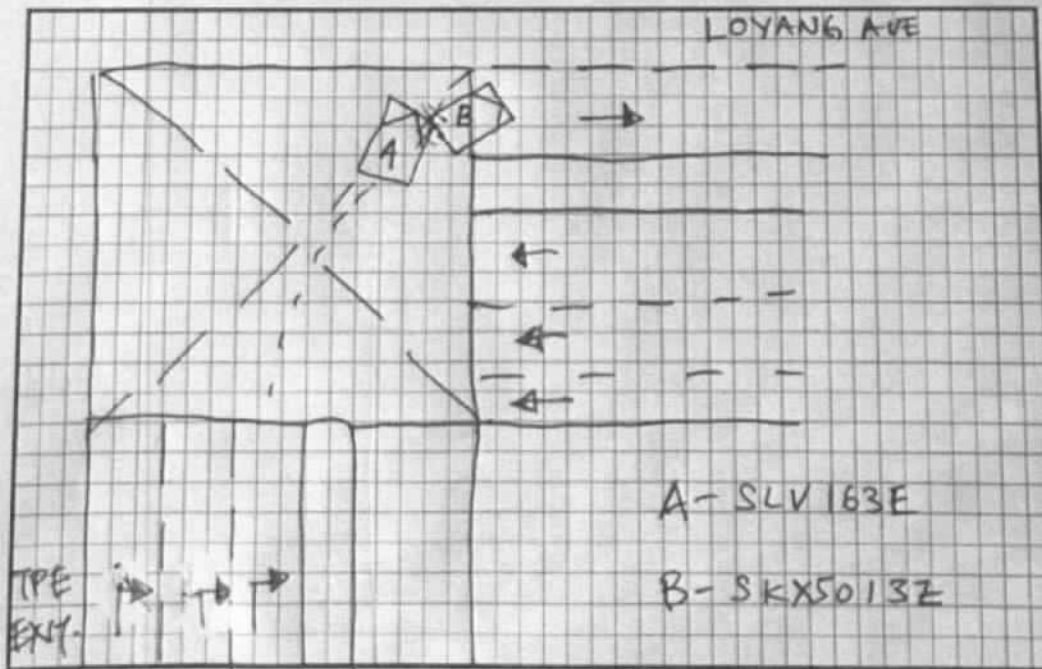
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

*Mohammad Azaly Bin Abdullah* 03/02/19  
 Policyholder's Signature / Date & Time

VERIFIED BY AJAX MARS  
 REPORTING OFFICER  
 Mohammad Azaly Bin Abdullah

Witnessed by Reporting Centre  
 Personnel

### Sketch Plan



Sketch Plan #2

ACCIDENT STATEMENT (2000 characters)

I was turning right at a junction at a speed of less than 15km/hr and upon completing the turn , suddenly the front car jammed brakes. Even though there were no vehicles ahead of the car, I knew I was at fault. We exchange our particulars and agreed on private settling on our own.

I have already made payments of \$450 to the third party and we settled the issue.

No injury involved.

Taxi Voucher No.:

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MOHAMMAD AZALY BIN ABDULLAH

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

3 February 2019 at 2:24 PM

Date/Time:

3 February 2019 at 2:24 PM

## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## ESTIMATE

Estimate No. : b1 50005  
Date Estimated : 07/02/2019  
Prepared By : Joseph Yaguel

Page No. : 1 of 5

## - ESTIMATE REPAIR FOR -

Goh Han Seah (Wu HanCheng)  
22A Coldstream Ave

Singapore 459614

## - ACCOUNT - 509

Sompo Insurance Singapore Pte Ltd  
50 Raffles Place  
#05-01/06 Singapore Land Tower  
Singapore 048623

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLV163E	OU16402	28/06/2017	X5 xDrive25d	0

## DESCRIPTION

## VALUE

Replacing front bumper panel and attachments, right front side panel, right front door, rework on bonnet, etc to knock out dents caused by the accident

2550 4,250.00

Spray front bumper, right front side panel, right front door, bonnet

2930 4,584.00

To check steering geometry and conduct wheel alignment according to BMW specification (1x)

111 X 531.00

To conduct checks on all doors and bootlid central locking system for proper function.

150 177.00

To replace right headlight

408 481.00

To check electrical wiring systems at the front section for proper function including adjustments of headlights.

150 177.00

To carry out body cavity preservation.  
(Per panel).

200/00 118.00

Sundries

? 150.00

Total Labour 1: 10,438.00

## DESCRIPTION

## QTY

## PRIC

## VALUE

FRT RH DOOR	1	2,154.75	2,154.75
FRT BUMPER CARRIER	1	540.10	540.10
FRT SHOCK ABSORBER	1	43.70	43.70
FRT BUMPER PANEL PRIMED (PDC/CAM/SR)	1	1,592.20	1,592.20
LETTERING X DRIVE 25D	1	96.15	96.15
FRT DOOR WEATHERSTRIP	1	189.95	189.95
FRT RH SIDE PANEL	1	1,101.75	1,101.75
EDGE PROTECTION DOOR FRT	1	228.70	228.70
FRT RH WHEEL WELL TRIM PCS PRIMED 1	1	267.70	267.70

## Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

## E S T I M A T E

Estimate No. : b1 50005  
Date Estimated : 07/02/2019  
Prepared By : Joseph Yaguel

Page No. : 2 of 5

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLV163E	0U16402	28/06/2017	X5 xDrive25d	0

DESCRIPTION	QTY	PRIC	VALUE
RH HEADLIGHT LED TECHNOLOGY <i>Pro</i>	1	4,909.40	4,909.40

Total Parts : 11,124.40

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance company

Acknowledged by Repairer

Signature:

Date:

*Signature*  
15/2/19

Claims Only 3rd Party / Uninsured losses / Direct Settlement

Regn No. \_\_\_\_\_ Claim No. \_\_\_\_\_  
Date & Time *07/02/19* Excess S\$ *TBA*  
Surveyor's Name *Joseph* Sign \_\_\_\_\_  
Surveyor's Tel *90010068* Authorised Yes ☒ No ☐  
Authorised Date \_\_\_\_\_ Time \_\_\_\_\_  
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No PML Yes / No  
Surveyor's E-mail \_\_\_\_\_  
No. of Working Days Recommend *5-6 days*

Revert

Resurvey by paint

22277.95

21562.40



Labour 1	:	10,438.00
Parts	:	11,124.40
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	1,509.37
Grand Total	:	23,071.77

\*\* THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY\*\*

\*\* PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE \*\*

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



## SUPPLEMENTARY

Estimate No. : b1 50005  
Date Estimated : 07/02/2019  
Prepared By : Joseph Yaguel

Page No. :

REPAIR FOR -  
Goh Han Seah (Wu HanCheng)  
22A Coldstream Ave

- ACCOUNT - 509  
Sompo Insurance Singapore Pte Ltd  
50 Raffles Place  
#05-01/06 Singapore Land Tower  
Singapore 048623

Singapore 459614

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEAGE
SLV163E	0U16402	28/06/2017	X5 xDrive25d	0

DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT
-------------	----------------	---------	------

# To transfer lock mechanism from old to new door include conducting checks on new door power window system for proper function	451.00		451.00
---	--------	--	--------

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
-------------	------------	-----	---------	------

# EXPANDING RIVET WHITE *	1.85	20.00		37.00
# SUPPORT INSERT RH *	15.30	1.00		15.30
# SUPPORT HEADLIGHT RH *	74.95	1.00		74.95
# MODULE CARRIER RH *	100.65	1.00		100.65
# FRT RH SIDE PANEL REINFORCEMENT *	46.40	1.00		46.40
# COVER *	6.90	1.00		6.90
# CLIP *	1.35	1.00		1.35

Total Labour :	451.00
Total Parts :	282.55
Total Labour & Parts :	733.55

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 50005**  
Date Estimated : **07/02/2019**  
Prepared By : **Joseph Yaguel**Page No. : **3 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SLV163E</b>	<b>0U16402</b>	<b>28/06/2017</b>	<b>X5 xDrive25d</b>	<b>0</b>

**Terms & Conditions of Service**

- All requests for servicing, repairs, replacements or installations to the Vehicle (collectively, "Repairs") are subject to acceptance by Performance Motors Limited ("PML") and PML shall have the absolute discretion to reject or deny any request for the Repairs.
- The list of the Repairs or quantum of charges for the Repairs printed overleaf are estimates only and PML shall be entitled to carry out additional repairs or replacements ("Additional Works") if, in its absolute discretion, Additional Works are necessary provided that, where the cost of additional Works exceed S\$250, PML shall obtain the customer's prior consent (whether given orally or otherwise) before carrying out the additional Works.
- Subject to clause 2 above and save in the case of manifest error or gross negligence, in the event where PML's estimation of the Repairs recommended for the Vehicle differs from the Customer's own estimation of repairs needed, PML's estimate shall prevail.
- The Vehicle accepted by PML for the Repairs shall remain, at all times, at the Customer's own risk while the Vehicle undergoes the Repairs at PML's premises. PML's visual inspection and record of the physical condition of the Vehicle made prior to the commencement of the Repairs shall be binding and conclusive as between PML and the Customer. The Customer shall ensure that all valuables are removed from the Vehicle prior to delivering it to PML for the Repairs. PML shall not be liable, in any way, for theft, fire, accident, loss of or damage to the Vehicle, its contents or accessories whatsoever.
- The Vehicle may be driven on the road if and when PML, in its absolute discretion, decides that it is necessary for the purposes of carrying out tests in connection with the Repairs. Should any damage occur to the Vehicle in such an instance, PML's liability will be limited to the rectification of damage, free of charge.
- PML's entire liability whether, in respect of faulty workmanship or otherwise, shall be limited to the rectification of any faulty workmanship or other faults, free of charge, such faults being reasonably determined by PML to have been caused by PML in the course of the Repairs. The Customer shall, nevertheless, be responsible for all costs for the disassembly, diagnosis, inspection of the Vehicle etc., at PML's current labour charge-out rate, necessarily incurred for the purpose of determining the cause of the fault(s) if it is found that the fault(s) is or are not caused by PML.
- Except as provided in clause 6 above, PML makes no warranty (whether expressed or implied) in respect of the Repairs and shall not, to the fullest extent permitted by law, be liable under any circumstances for special, consequential or incidental damages including but not limited to the loss of use of or depreciation in value of the Vehicle.
- Unless otherwise agreed by PML in writing, the Customer shall pay the costs of the Repairs owing to PML, in cash, upon the completion of the Repairs and before the Customer collects the Vehicle. In the event any credit is granted by PML at its absolute discretion, and the Customer fails to make payment of the costs of the Repairs (or any part thereof) by the agreed payment date, interest shall be imposed on the sum remaining unpaid at the rate of 1% per month (or part thereof) from the due date of payment until the date all payments are actually received by PML. PML reserves the right, at any time, to suspend or withdraw any credit facility granted to the Customer without assigning any reason whatsoever.
- The Customer shall collect the Vehicle within 48 hours from the date PML notifies the Customer, (whether orally or otherwise), that the Vehicle is ready for collection. In the event that the Customer fails to collect the Vehicle within 48 hours, the Customer shall, in addition to the costs of the Repairs owing to PML, pay all storage charges, at a rate to be determined by PML provided always that the Customer shall not, under any circumstances, hold PML liable for any loss of or damage to the Vehicle, its contents or accessories or for any deterioration in the quality of or damage to the Vehicle arising from such storage. In the event that the Customer fails to collect the Vehicle for more than 14 days, PML shall be entitled, at its absolute discretion, to dispose of the Vehicle & deduct, from the proceeds of disposal, PML's costs in connection with the disposal as well as all other monies owing to PML.
- If PML does not receive any notification of faulty workmanship from the Customer within 7 days from the date the Customer collects the Vehicle from PML, the Customer shall be deemed to have accepted the Repairs as satisfactory.
- If the Vehicle is sent to PML for the Repairs by any person other than the Customer, PML shall be entitled, without need to make any inquiry, to treat such third party as acting for and on the Customer's behalf. PML shall be entitled to rely on this ostensible authority to carry out the repairs in compliance with such third party's instructions and the Customer shall not hold PML liable for any loss or damage suffered by the Customer as a result and shall pay for the costs of the Repairs owing to PML and further indemnify PML against all claims, losses, expenses, damages suffered or incurred by PML arising from PML's reliance on such authority and/or compliance with such instructions.
- PML may, in its absolute discretion and upon the Customer's request, provide a driver to deliver the Vehicle from the Customer to PML's premises or vice versa provided always that the driver shall, during the time of such conveyance of the Vehicle, be deemed to be the servant of the Customer and not that of PML's and the Customer shall not hold PML liable for any accident, loss of or damage to the Vehicle or its contents or accessories while the same is under the custody of the driver.
- These Terms & Conditions of Service including all annexes and attachments hereto contains the entire agreement between PML and the Customer with respect to the Services described in the Repair Order and supersedes all previous agreements and understandings between PML and the Customer relating to the subject matter herein. No amendments or changes to these Terms & Conditions of Service shall be effective unless made in writing and signed by authorized representatives of both PML and the Customer.
- If any term or provision of these Terms & Conditions of Service shall be held to be invalid, illegal or unenforceable, the remaining terms and provisions of these Terms & Conditions of Service not affected by such invalidity, illegality or unenforceability shall remain in force and effect.



303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 50005**  
Date Estimated : **07/02/2019**  
Prepared By : **Joseph Yaguel**Page No. : **4 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SLV163E</b>	<b>0U16402</b>	<b>28/06/2017</b>	<b>X5 xDrive25d</b>	<b>0</b>

15. A person not party to these Terms & Conditions of Service shall have no right under any legislation for the enforcement of contractual terms by a third party (whether in force now or to be enacted in the future and as the same may be modified, adapted or supplemented from time to time) to enforce any term in these Terms & Conditions of Service.
16. The laws of the Republic of Singapore shall govern the validity and interpretation of these Terms & Conditions of Service and the Parties submit to the exclusive jurisdiction of the Courts of the Republic of Singapore.
17. The Sime Darby Motors Group companies in Singapore are committed to ensuring that your personal data is protected. The purpose of this document is to explain how we collect information about you, the procedures that we have in place to safeguard your privacy and how you can instruct us if you prefer to limit the use of that information.
- 17.1 The Vendor shall collect and use the Customer's personal data for any of the following purposes, including but not limited to:
- (a) the registration of the Vehicle with the relevant transportation authorities, including but not limited to Land Transport Authority;
  - (b) sharing of the Customer's personal data with the Vendor's principal, its related corporations and contractors, whether within Singapore or overseas, and/or insurance companies, so as to provide the necessary warranties and/or extended warranties for the Vehicle to the Customer;
  - (c) sharing of the Customer's personal data with financial institutions and motor vehicle insurers, on the Customer's behalf, in order for the Customer to obtain financing for the purchase of the Vehicle and the motor insurance on the Vehicle and when necessary, to obtain the loan amounts outstanding from financial institutions, on the Customer's behalf so as to assist the Customer in effecting the Vehicle loan redemptions;
  - (d) servicing of Vehicle and to update the Vendor's after-sales service records. The relevant personal data shall be used by the Vendor, its appointed after-sales service dealers, agents and sub-contractors and/or the Vendor's principal and/or its related corporations whether within or outside Singapore to provide the relevant after-sales service and/or to repair the Vehicle and to communicate with the Customer on any matter relating to the provision of the services in general including to notify the Customer by any means, including by short message services ("SMS") of the next/ subsequent date/mileage for routine service for the Vehicle;
  - (e) administrative, research and analysis purposes to enable it to monitor and improve the services it provides; and
  - (f) organizing events for the Customer, to inform the Customer of such events by any means (including through SMS, multi-media services ("MMS"), phone call, fax, magazines, or brochures) any new products, promotions or services provided by the Vendor in Singapore.
- 17.2 The Vendor shall also disclose the Customer's personal data:
- (a) to its service providers, for example, providers of web hosting or maintenance services, for the purpose of supplying itself with the inter connected servers and/or web site links with the relevant authorities;
  - (b) to its customer service agencies whether within or outside Singapore for administrative, research and analysis purposes to enable it to monitor and improve the services it provides;
  - (c) to the Vendor's service providers and/or the Vendor's principal, its related corporations and contractors whether within or outside Singapore for the purpose of organizing events for the Customer, to inform the Customer of and send to the Customer by any means (including through SMS, MMS, phone call, fax, magazine or brochures) any new products or promotions or services that are provided by the Vendor and/or the Vendor's principal whether within or outside Singapore;
  - (d) to the Vendor's business partners for the purpose of carrying out product promotions;
  - (e) to the Vendor's stakeholders and the Vendor's principal and its/their related corporations and contractors for the purpose of carrying out audits;
  - (f) to the Vendor's principal and/or the Vendor's stakeholders and their respective related corporations and contractors whether within or outside Singapore for the purposes of carrying out audits; and
  - (g) to the Vendor's principal and its related corporations whether located within or outside Singapore for the purpose of responding to any of the Customer's enquiries.
- 17.3 The Vendor shall retain the Customer's personal data either for the period of the business relationship or, for the requisite retention periods as stipulated in any contractual arrangements or under any applicable law, whichever is later.
- 17.4 If the Vendor amends any provision in this clause 17, it will notify the Customer via e-mail and may place notices on the Vendor's web site. The Vendor's email to the Customer shall require the Customer's consent to its change of use of the Customer's personal data. Continued use of the Vendor's services shall signify the Customer's agreement to any such changes.
- 17.5 The personal data the Customer provides may be transferred to the Vendor's principal within or outside Singapore for surveys and research purposes conducted with the objective of enhancing the Customer's satisfaction.
- 17.6 The Customer shall have a right to request a copy of the personal data the Vendor holds about the Customer and information about the ways in which the Customer's personal data has been or may have been used or disclosed within a year before the date the Customer's request. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing and indicate whether he would like to have a copy of his personal data or he wishes to have information about the ways in which his personal data is used or disclosed during the past year or both;
  - (b) include proof of his identity and address (e.g. a copy of the Customer's driving licence and a recent credit card bill); and
  - (c) specify the personal data he wants access to, including any account or reference numbers where applicable.

The Vendor shall reply to the Customer as soon as reasonably possible upon its receipt of the Customer's request.

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Tel. 63190100 (Sales & Admin)  
63190111 (AfterSales)  
Fax. 64747770280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (AfterSales)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Tel. 63190528 (AfterSales)  
63190533/530 (Motorrad)  
Fax. 64796601 (AfterSales)  
64796624 (Motorrad)**GST REG. NO : M2 - 0020081 - X****E S T I M A T E**Estimate No. : **b1 50005**  
Date Estimated : **07/02/2019**  
Prepared By : **Joseph Yaguel**Page No. : **5 of 5**

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
<b>SLV163E</b>	<b>0U16402</b>	<b>28/06/2017</b>	<b>X5 xDrive25d</b>	<b>0</b>

- 17.7 The Customer shall pay an amount to access his personal data in the manner stated in Clause 17.6(a) above.
- 17.8 The Customer shall have the right to correct any inaccuracies in his personal data free of charge. If the Customer wishes to exercise this right, the Customer shall:
- (a) put his request in writing;
  - (b) provide the Vendor with enough information to identify himself (e.g. the Customer's account number, username, registration details); and
  - (c) specify the information that is incorrect and what it should be replaced with.
- The Vendor shall reply to the Customer as soon as practicable upon its receipt of the Customer's request.
- 17.9 The Customer's access or correction request will not be granted as of right; the Vendor's ability to accede to the Customer's access or correction request is subjected to the prohibitions and exceptions set out or which may be set out in the Singapore Personal Data Protection Act ("PDPA") and its accompanying regulations.
- 17.10 The Customer shall have the right to ask the Vendor to stop collecting, using or disclosing his personal data for any of the abovementioned purposes set out in Clauses 17.1 and 17.2. If the Customer wishes to exercise this right, the Customer shall complete the Vendor's prescribed form and/or:
- (a) put his request in writing by way of an email sent to the Vendor;
  - (b) provide the Vendor with his name, NRIC number, mobile number, email and Vehicle registration number to identify the Customer; and
  - (c) if the Customer's objection is not to direct marketing in general, but to direct marketing by a particular channel (e.g. voice call, SMS, MMS, fax, mailers or email), the Customer has to specify the channel he is withdrawing his consent to.
- 17.11 In the event that the Customer withdraws consent to the collection, use or disclosure of his personal data such that it materially affects this Agreement and it renders the Vendor unable to, or such that it becomes difficult for the Vendor to perform or properly perform or discharge its obligations under this Agreement, at law, under the warranty undertakings, or its role as a responsible dealer of BMW vehicles, the Vendor may at its discretion, be entitled to terminate this Agreement with the Customer.
- 17.12 The obtaining the Customer's consent for the collection, use or disclosure of his personal data under this clause 17 is subject to the exceptions set out or which may be set out in the PDPA.
- 17.13 The Customer shall address all communications pertaining to this Clause 17 to:

The Data Protection Officer  
Performance Motors Limited

Address:  
Sime Darby Performance Centre  
303 Alexandra Road  
Singapore 159941

Email address:  
dataprotection@pml.com.sg



# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W. GST Reg. No. M2-0020081-X



## FINAL REPORT

Estimate No. : b1 50005  
Date Estimated : 07/02/2019  
Prepared By : Joseph Yaguel

Page No. :

REPAIR FOR -  
Goh Han Seah (Wu HanCheng)  
22A Coldstream Ave

- ACCOUNT - 509  
Sompo Insurance Singapore Pte Ltd  
50 Raffles Place  
#05-01/06 Singapore Land Tower  
Singapore 048623

Singapore 459614

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEAGE
SLV163E	0U16402	28/06/2017	X5 xDrive25d	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To replace front bumper and attachments, front RH fender and attachments, front RH door and attachments. RH headlight support include knocking out dents caused by the accident	2550.00		2,550.00	
* To spray paint front bumper, front RH fender and front RH door	2930.00		2,930.00	
To conduct checks on all doors and boot lid central locking system for proper function	150.00		150.00	
To replace RH LED technology headlight include programming and conducting tests for proper function	408.00		408.00	
To check electrical wiring systems at the front section for proper function	150.00		150.00	
* To carry out body cavity preservation (2x) (Per panel)	200.00		200.00	
# To transfer lock mechanism from old to new door include conducting checks on new door power window system for proper function	451.00		451.00	
Sundries	150.00		150.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
# EXPANDING RIVET WHITE *	1.85	20.00		37.00 A
FRT RH DOOR	2,154.75	1.00		2,154.75
# SUPPORT INSERT RH *	15.30	1.00		15.30 A
FRT BUMPER PANEL PRIMED (PDC/CAM/SR	1,592.20	1.00		1,592.20
LETTERING X DRIVE 25D	96.15	1.00		96.15
FRT DOOR WEATHERSTRIP	189.95	1.00		189.95
# SUPPORT HEADLIGHT RH *	74.95	1.00		74.95 A
# MODULE CARRIER RH *	100.65	1.00		100.65 A
# FRT RH SIDE PANEL REINFORCEMENT *	46.40	1.00		46.40 A
FRT RH SIDE PANEL	1,101.75	1.00		1,101.75

# Performance Motors Limited

A member of the Sime Darby Group  
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



## FINAL REPORT

# COVER *	6.90	1.00	6.90 A
# CLIP *	1.35	1.00	1.35 A
FRT RH WHEEL WELL TRIM PCS PRIMED 1	267.70	1.00	267.70
RH HEADLIGHT LED TECHNOLOGY	4,909.40	1.00	4,909.40

### # SUPPLEMENTARY ITEMS

Total Labour :	6,989.00
Total Parts :	10,594.45
Total Labour & Parts :	17,583.45
Deduction for Excess :	600.00
Total Repair Costs less Excess:	16,983.45
GST @7%:	1,188.84
Grand Total :	18,172.29

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	04 Feb 2019		07 Feb 2019 14:43 <a href="#">Edit Adj Rpt</a>	<b>S\$17,583.45</b> <a href="#">Edit Estimates</a>	<b>S\$17,583.45</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

**CLAIM SUBFOLDER DETAILS**

[Created by insurer]

Insured:	GOH HAN SEAH, ID: S7407154F, Tel: +6596772304, Email: derekgoh1974@gmail.com		
Vehicle Reg. No.:	SLV163E	Date of Loss:	02/02/2019 19:00 - :59 [19 Months and 5 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / CMTD1900724	Policy/Cover Note No.:	D18MTPV01019848 (Comprehensive)
		Excess:	S\$600.00
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174		
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by <b>Thelma Choo</b> - 6322 4681]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>MOHD RASUL</b> ] ... [Final Rpt due 18/02/2019]		
Driver/Custodian:	GOH HAN SEAH (44 / Male) , NRIC: S7407154F, Tel: +6596772304 Email: derekgoh1974@gmail.com		
Adj Asg. Remarks:	PIC: Joseph Yaguel / HP 91165199 DID : 63190149 FOR EXCESS & AUTHORISATION, PLEASE REFER TO THE HANDLER		

**ASSOCIATED MAIL RECEIVED**

[View All](#) [Compose Case Mail](#)

- SOMPO\_SG (19/03/2019): **Alert - Adj Mandate Approved (S\$17583.45) - SLV163E - Claim Handler: Thelma Choo**
- SOMPO\_SG (07/03/2019): **Alert - Adj Mandate Approved (S\$17562.40) - SLV163E - Claim Handler: Thelma Choo**
- SOMPO\_SG (15/02/2019): **Alert - Adj Mandate Approved (S\$17562.40) - SLV163E - Claim Handler: Thelma Choo**

**ALL ASSOCIATED TASKS**

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SLV163E (CMTD1900724)  
OD  
Feb 2 2019 7:00PM  
[GOH HAN SEAH]  
Performance Motors Limited

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports


















































1 per page

No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)		Thumbnail	Print
1	04/02/19 03:22	Accident Statement		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/02/19 10:55	Adjuster Immediate Advice		Load HTM	
2	18/03/19 10:57	Adjuster Immediate Advice		Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/02/19 10:56	Odometer Reading		Load JPG	
2	08/02/19 10:56	Chassis Number		Load JPG	
3	08/02/19 10:56	General View		Load JPG	
4	08/02/19 10:56	General View		Load JPG	
5	08/02/19 10:56	General View		Load JPG	
6	08/02/19 10:56	General View		Load JPG	
7	08/02/19 10:56	General View		Load JPG	
8	08/02/19 10:56	General View		Load JPG	
9	08/02/19 10:56	General View		Load JPG	
10	08/02/19 10:56	General View		Load JPG	
11	08/02/19 10:56	General View		Load JPG	
12	08/02/19 10:56	General View		Load JPG	
13	08/02/19 10:56	General View		Load JPG	
14	08/02/19 10:56	General View		Load JPG	
15	08/02/19 10:56	General View		Load JPG	
16	08/02/19 10:56	General View		Load JPG	
17	08/02/19 10:56	General View		Load JPG	
18	08/02/19 10:56	General View		Load JPG	
19	08/02/19 10:56	General View		Load JPG	
20	08/02/19 10:56	General View		Load JPG	
21	08/02/19 10:56	General View		Load JPG	
22	08/02/19 10:56	General View		Load JPG	
23	08/02/19 10:56	General View		Load JPG	
24	08/02/19 10:56	General View		Load JPG	
25	08/02/19 10:56	General View		Load JPG	
26	08/02/19 10:56	General View		Load JPG	
27	08/02/19 10:56	General View		Load JPG	
28	08/02/19 10:56	General View		Load JPG	
29	08/02/19 10:56	General View		Load JPG	
30	08/02/19 10:56	General View		Load JPG	
31	08/02/19 10:56	General View		Load JPG	
32	08/02/19 10:56	General View		Load JPG	
33	08/02/19 10:56	General View		Load JPG	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
				<input checked="" type="checkbox"/>
34	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
35	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
36	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
37	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
38	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
39	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
40	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
41	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
42	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
43	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
44	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
45	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
46	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
47	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
48	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
49	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
50	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
51	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
52	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
53	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
54	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
55	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
56	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
57	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
58	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
59	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
60	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
61	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
62	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
63	08/02/19 10:56	General View	 Load JPG	<input checked="" type="checkbox"/>
64	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
65	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
66	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
67	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
68	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
69	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
70	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
71	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
72	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
73	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
74	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
75	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
76	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
77	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
78	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
79	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
80	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
81	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
82	18/03/19 11:05	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
83	18/03/19 11:05	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
84	18/03/19 11:05	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Sompo Insurance Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	07/02/19 14:39	OD Survey - SAS+ESTIMATE	Load PDF	
2	07/02/19 14:42	OD Survey - ASSIGN LKK	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/02/19 10:55	ESTIMATE .pdf	Load PDF	
2	18/03/19 11:12	ESTIMATE & SUPPLEMENTARY MARKED.pdf	Load PDF	

## Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
1	04/02/19 03:22	Accident Statement	Load HTM	
2	08/02/19 08:25	Addendum Sheet	Load JPG	<input checked="" type="checkbox"/>
3	08/02/19 08:28	Accident Statement Addm. #1	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
1	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
8	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
9	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
10	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
11	04/02/19 03:21	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Ajax Mars Pte Ltd (Bukit Merah)	Thumbnail	Print
1	04/02/19 03:21	Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	04/02/19 03:21	Sketch Plan #2	Load JPG	<input checked="" type="checkbox"/>
3	08/02/19 08:27	POLICE REPORT	Load JPG	<input checked="" type="checkbox"/>
4	08/02/19 08:27	POLICE REPORT	Load JPG	<input checked="" type="checkbox"/>
5	08/02/19 08:30	INVOICE	Load JPG	<input checked="" type="checkbox"/>

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

--

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Sompo Insurance Singapore Pte. Ltd.  
50 Raffles Place, #05-01/06, Singapore Land Tower  
Singapore 048623

Our File No: CS/SMO19002206/R1SD3E2

Date: 25/03/2019

### REFERENCE

Insured/Claimant: GOH HAN SEAH Policy No: D18MTPV01019848  
Date of Loss: 02/02/2019 Nature of Claim: OD Claim No: CMTD1900724

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLV163E**  
Make & Model: BMW X5, 2.0 D XDRIVE25D 7 SEAT LED NAV (A) Engine No: 68309895B47D20B  
Reg. Date: 28/06/2017 (Man. Year: 2017) Chassis No: WBALS020300U16402  
Colour: White Odometer: 32653 km  
Engine Capacity: 1995 cc  
Market Value/New Car Price: S\$146,000.00  
Sum Insured (S\$): **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size: 255/50 R18 Rear Tyre Size: 255/50 R18  
Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm  
Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,556.95	10,744.45	812.50	7.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,821.00	6,839.00	3,982.00	36.80
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>22,377.95</b>	<b>17,583.45</b>	<b>4,794.50</b>	<b>21.43</b>
<b>- Excess (S\$)</b>	<b>600.00</b>	<b>600.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>21,777.95</b>	<b>16,983.45</b>	<b>4,794.50</b>	<b>22.02</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,524.46</b>	<b>1,188.84</b>	<b>335.62</b>	<b>22.02</b>
<b>Nett Amount (S\$)</b>	<b>23,302.41</b>	<b>18,172.29</b>	<b>5,130.12</b>	<b>22.02</b>

### INSPECTION

Date of Assignment: 07/02/2019  
Date Inspected: 07/02/2019 Inspected At:

Performance Motors Limited (Alexandra)  
303 Alexandra Road, Sime Darby  
Performance Centre  
Singapore 159941

Estimated Period of Repair: 6.0 days



**Adjuster:** MOHD RASUL

**Manager:** Hiew May Fung

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 25 Mar 2019)
<b>Parts:</b>	M1-SUV	BMW X5 2.0 D XDRIVE25D 7 SEAT LED NAV (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLV163E)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	150.00 FS	*150.00 FS
2	1		*FRT RH DOOR	Bent	2,154.75 FS	*2,154.75 FS
3	1		*FRT BUMPER CARRIER	Serviceable	540.10 FS	*- FS
4	1		*FRT SHOCK ABSORBER	Serviceable	43.70 FS	*- FS
5	1		*FRT BUMPER PANEL PRIMED (PDC/CAM/SR	Deformed	1,592.20 FS	*1,592.20 FS
6	1		*LETTERING X DRIVE 25D	Necessary	96.15 FS	*96.15 FS
7	1		*FRT DOOR WEATHERSTRIP	Necessary	189.95 FS	*189.95 FS
8	1		*FRT RH SIDE PANEL	Torn	1,101.75 FS	*1,101.75 FS
9	1		*EDGE PROTECTION DOOR FRT	Serviceable	228.70 FS	*- FS
10	1		*RH HEADLIGHT LED TECHNOLOGY	Broken	4,909.40 FS	*4,909.40 FS
11	20		*EXPANDING RIVET WHITE	Necessary	37.00 FS	*37.00 FS
12	1		*SUPPORT INSERT RH	Necessary	15.30 FS	*15.30 FS
13	1		*SUPPORT HEADLIGHT RH	Cracked	74.95 FS	*74.95 FS
14	1		*MODULE CARRIER RH	Bent	100.65 FS	*100.65 FS
15	1		*FRT RH SIDE PANEL REINFORCEMENT	Cracked	46.40 FS	*46.40 FS
16	1		*COVER	Necessary	6.90 FS	*6.90 FS
17	1		*CLIP	Necessary	1.35 FS	*1.35 FS
18	1		*FRT RH WHEEL WELL TRIM PCS PRIMED 1	Deformed	267.70 FS	*267.70 FS

F=Franchise part. S=SpcNett.

<b>Total Parts (S\$)</b>	<b>11,556.95</b>	<b>10,744.45</b>
--------------------------	------------------	------------------

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	REPLACING FRONT BUMPER PANEL AND ATTACHMENTS, RIGHT FRONT SIDE PANEL, RIGHT FRONT DOOR, REWORK ON BONNET, ETC TO KNOCK OUT DENTS CAUSED BY THE ACCIDENT	New	4,250.00	2,550.00
2	SPRAY FRONT BUMPER, RIGHT FRONT SIDE PANEL, RIGHT FRONT DOOR, BONNET	New	4,554.00	2,930.00
3	TO CHECK STEERING GEOMETRY AND CONDUCT WHEEL ALIGNMENT ACCORDING TO BMW SPECIFICATION (1X)	New	531.00	0.00
4	TO CONDUCT CHECKS ON ALL DOORS AND BOOTLID CENTRAL LOCKING SYSTEM FOR PROPER FUNCTION	New	177.00	150.00
5	TO REPLACE RIGHT HEADLIGHT	New	481.00	408.00
6	TO CHECK ELECTRICAL WIRING SYSTEMS AT THE FRONT SECTION FOR PROPER FUNCTION INCLUDING ADJUSTMENTS OF HEADLIGHTS	New	177.00	150.00
7	TO CARRY OUT BODY CAVITY PRESERVATION (PER PANEL)	New	200.00	200.00
8	TO TRANSFER LOCK MECHANISM FROM OLD TO NEW DOOR INCLUDE CONDUCTING CHECKS ON NEW DOOR POWER WINDOW SYSTEM FOR PROPER FUNCTION	New	451.00	451.00
Gross Labour Cost (S\$)			<b>10,821.00</b>	<b>6,839.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >