Wast ASSI REC. 1/2/198 5.30pm Date/Time GBE 8023G To Inspect Vehicle No 9074B at Workshop m/a SAT Motors Tel: 9859 9677 21 Defu Feine 12 DMCV5N30221618011 SNM 190200505 Claim No: Sum Insured: Excess: Make of Veh 26/01/2019 (Client's Record) CA / REV / REP. / REV 24 HRS W) H.O.D. Endorsement Date/Time: 12.08 pm 7/2/19 Person Contacted Vehicle IN OUT Action/Instruction ( × ) Estimate Date/Time 7/2/19wordshop is closed for chy, callbuck on 8/2/19 SKD9074B-X called a fines (No enguer) 8/2/19-11/2/19called back on 13/2/19 (when closed) and vall yet Dismartle: 18/2/2019

# ...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Sub	mitted	Ins Auth'ed	Status	
Main	30 Jan 2019		01 Feb 2019 17:30 Assign					E and a second	ssignment   Case
	Main	Re	eference		Claim Details		Docume	nts	Show All
CLAIM SU	BFOLDER DE	TAILS			WEST STREET, S	[Create	ed by insurer]	OCHES PROPERTY.	alter community at the
Insured:									
Main Claimant:	ELAIE CH	OY							
Vehicle Reg No.:	SKD907	48			Date of Loss:	26/01/2	019 12:00 - :59		
Claim Type:	TP / SN	M19D200505			Policy/Cover Note No.:	DMCVSN	30221618011		
Vehicle Reg No. (Insured):	GBE8023	G			Policy No. (Claimant):				
					Excess:	S\$500.0	0		
Repairer:	Sat Motor	rs (HQ) 24 Defu L	ane 12, 539131	Defu Lane -	· Tel:	Oran Co			
Handling Insurer:	China Tai	ping Insurance	(Singapore) Pte	. Ltd. (HQ	) - Tel: 6389 611	1 [Han	dled by Ong Chir	n Kiat]	
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561	[Final Rpt	due 14/	02/2019]		
ASSOCIAT	ED MAIL RE	CEIVED						View All	Compose Case Ma
There are n	o mail for this	case.							
ALL ASSO	CIATED TAS	sks⊟				View A	II   Search Tasks	Create N	New Task   Complet
Due Date	Priority	Type Task	Group Subj	ect Har	ndler Assign	-	Completed O	-	ated On Done

## Nivitha (LKK Auto)

From:

Shu Pei (LKKAuto) <shupei@lkkauto.com>

Sent:

Monday, 11 February 2019 9:10 AM

To:

assignments

Subject:

FW: CY.SKD9074B.19.SAT.wp(Lh); Your Ref: GBE 8023G

Attachments:

CY.SKD9074B.19.SAT.wp(Lh)\_GIA.PDF

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 8 February 2019 11:19 AM To: Lheny <a href="mailto:lheny@yoga-legal.com">lheny@yoga-legal.com</a> Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

Subject: RE: CY.SKD9074B.19.SAT.wp(Lh); Your Ref: GBE 8023G

Without Prejudice

Dear Lheny,

We appoint LKK.

Dear LKK,

Kindly proceed pri.

Thank you.

Regards,

### Chong Boon Sen

Claims Executive Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E DID: 63896171

Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

### Disclaimer:

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Lheny [mailto:lheny@yoga-legal.com] Sent: Wednesday, 30 January, 2019 5:51 PM

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com > Subject: CY.SKD9074B.19.SAT.wp(Lh); Your Ref: GBE 8023G

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SKD 9074B & GBE 8023G ON 26.01.2019 @ 12:40HRS ALONG TAMPINES AVE 7 TWDS AVE 9 JUNCTION

We are instructed by ELAIE CHOY to notify you of a road traffic accident on 26.01.2019 @ 12:40hrs along Tampines Ave 7 twds Ave 9 junction involving our client's customer's vehicle registration number SKD 9074B and vehicle registration number GBE 8023G driven by you at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:

- 1. Lim Chang Liang
- 2. Lim Yong Tian, Sebastian
- 3. Jonathan Lim

As the appointed workshop is a small workshop, we are unable to provide you with more than the above listed motor surveyors. We trust you will able to choose a surveyor from above.

Please be informed that our client's vehicle can be inspected at: M/s. SAT Motors 24 Defu Lane 12, Singapore 539131 Jonathan (9126 9987) / Jessie (9859 9677) Fax No. 6749 1141

Best regards,

Lheny

M/s C YOGARAJAH LLC 883 North Bridge Road #11-03 Southbank Singapore 198785

Tel: 6292 5838 Fax: 6292 5938

Email: <a href="mailto:lheny@yoga-legal.com">lheny@yoga-legal.com</a>

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

arcresaio.		
	ACCIDENT STATEMENT	
Date Of Report	29/01/2019 18:11	
Date Of Accident	26/01/2019 12:40	
Exact Location Of Accident	TAMPINES AVE 7 TOWARDS AVE 9 JUNCTION	
Country/State of Loss	SINGAPORE	
D	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SKD9074B	
Insured/Policyholder		
Name Of Registered Owner	ELAINE CHOY	
NRIC No	S9328432A	
Email Address	EEELAINECHOYYY@GMAIL.COM	
Mobile Phone No	(LOCAL) +65-97768499	
Alternative Phone No	OFFICE-97768499	
Vehicle Particulars		
Manufacturer	VOLKSWAGEN	
Model	JETTA	
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE	
Are you claiming under your own insurance policy for repair to your vehicle?	NO	
If No, Please state action to be taken	THIRD PARTY	
Vehicle Category	PRIVATE CAR	
Insurance Company		
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD	
Type Of Coverage	COMPREHENSIVE	
Fleet Policy	NO	
Policy Number	5102454567	
Cover Note Number		
Date of the last o		

### Driver

 Name of Driver
 ELAINE CHOY

 NRIC No
 \$9328432A

 Date Of Birth
 15/08/1993

 Occupation
 INDOOR

 Date Of Driving Pass
 06/05/2014

Driving Experience 4 YEARS AND 8 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-97768499

Fax Number

Contact Number OFFICE-97768499

EMail Address EEELAINECHOYYY@GMAIL.COM

No. Of Passenger (Including Driver)

SKETCH PLAN  TRANSITION AND ASSESSMENT OF THE PROPERTY ASSESSMENT OF THE PR	
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B-0	18 ES
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DESCRIBE CIRCUMSTANCES OF THE ACCIDENT	
The Acceptant	
On 26/01/19 I was travelling along tempines are 7 towards	Ave
9 Junition- As I was approaching the fraft: light Juniting	1 445
on the extreme right lane getting ready to turn right int	. An
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We get down and exchange garticulers and then ar	
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	-
ECLARATION	
We declare the foregoing particulars are true in every respect.	-
+ James -	
olicyholder's Signature Driver's Signature Reporting Centre Personnel's ate & Time; (If driver is not the policyholder) Name:	

Driver's Signature (If driver is not the policyholder) Date & Time;

Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

Page 5 of 18

## > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type:	Singapore NRIC	
Owner ID: Vehicle Details	8432A	
Vehicle No.:	SKD9074B	
Vehicle to be Exported:	No	
Intended Deregistration Date:	16 Feb 2019	
Vehicle Make:	VOLKSWAGEN	
Vehicle Model:	JETTA 1.4 TSI AT 1622G5	
Primary Colour:	Grey	
Manufacturing Year:	2011	
Engine No.:	CAX941351	
Chassis No.:	WVWZZZ16ZCM067795	
Maximum Power Output:	90.0 kW (120 bhp)	
Open Market Value:	\$18,825.00	
Original Registration Date:	17 Jan 2012	
First Registration Date:	17 Jan 2012	
Transfer Count:	1	
Actual ARF Paid: Intended PARF Rebate Details	\$18,825.00	
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	16 Jan 2022	
PARF Rebate Amount: Intended COE Rebate Details	\$11,295.00	
COE Expiry Date:	16 Jan 2022	
COE Category:	A - Car (1600cc & below)	
COE Period(Years):	10	
QP Paid:	\$56,112.00	
COE Rebate Amount:	\$16,366.00	
Total Rebate Amount:	\$27,661.00	

The information contained herein is correct as at 16 Feb 2019

ОК

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

TATM SORE	OLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj 5	ubmitted	Ins Auth'ed	Status	
Main	30 Jan 2019		01 Feb 2019 17:30 Edit Adj Rpt	S\$0.00 Edit Estimal	s\$0 Vie	00 v Rpt		Pending Report Cancel Ca	for Survey
1-	tain	Re	ference		laim Detail	s	Docume	nts	Show All
CLAIM SUE	FOLDER DE	TAILS				[Crea	ited by insurer]	Transfer of the later of	Name and Address of the Owner, where the Owner, which is the Owner, where the Owner, which is the
Insured:	-, Co. Re	g. No.: -					, , , , , ,		
Main Claimant:	ELAIE CH	oy							
Vehicle Reg. No.:	SKD907	4B			Date of Lo		/2019 12:00 - :59 lonths and <b>9</b> Days F	rom LTA Rea f	Date (Man Yr)1
Claim Type:	TP / SNN	119D200505			Policy/Cov Note No.:		SN30221618011		ate (11011 11)]
Vehicle Reg. No. (Insured):	GBE8023	G			Policy No. (Claimant)				
					Excess:	S\$500	0.00		
Repairer:	Sat Motor	s (HQ) 24 Defu Li	ne 12, 539131	Defu Lane - T	el:				
Handling Insurer:	China Tai	ping Insurance (	Singapore) Pte	. Ltd. (HQ)	Tel: 6389 6	111 [H	andled by <b>Ong Chir</b>	Kiat]	
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel:	6256-3561	. [Handled b	y CHEN T	SUE YEE] [Fina	I Rpt due 1	4/02/2019]
ASSOCIATI	ED MAIL RE	the state of the s	10010000 10000						ompose Case Ma
There are no	mail for this	case.							ompose case Pla
ALL ASSO	CIATED TAS	KS⊡				View	All   Search Tasks	Create New	Task   Comple
Due Date	Priority	Type Task (	Group Subj	ect Hand	er Ass	gned By	Completed O	-	
									PROBLEM FACTOR

# **Claim Documents**

\*SKD9074B (SNM19D200505) [GBE8023G] TP **ELAIE CHOY** Jan 26 2019 12:00PM [-] Sat Motors

_		oad Photos Compose New Letter	View View in Br	owser *
11-11-11	otos/Images		3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbna	il Prin
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31	20/02/19 08:32	General View	1 Load JPG	-
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33	20/02/19 08:32	General View	Load JPG     Load JPG	<b>V</b>
14	20/02/19 08:32	Odometer Reading	1 Load JPG	8
15	20/02/19 08:32	General View	1 Load JPG	<b>2</b>

Pho	otos/Images		3 per	page ▼	•
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41	20/02/19 08:32	General View	0	Load JPG	•
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74	20/02/19 08:34	Photographs of Damaged Parts	0	Load JPG	•
75	20/02/19 08:34	Photographs of Damaged Parts	0	Load JPG	•

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset   Save   Print
There are no document checklists configured.	And the second s
CARCOLLA DA TORA. LA PREMIONITA CARCO POR TOR MEDITURA DE CARCOLLA	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: Handling Insurer  Note: Remarks are private unless you show it to other parties.	

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS3/CTI19002204/ECD3S2

Date:

11/03/2019

REFERENCE

Handling Insurer:

China Taiping Insurance (Singapore) Pte.

Policy No:

DMCVSN30221618011

Claimant Vehicle

No:

SKD9074B

Insured Vehicle No

GBE8023G

Engine No:

Chassis No:

Odometer:

Date of Loss:

26/01/2019

Nature of Claim:

TP

Claim No:

CAX941351

131249 km

WVWZZZ16ZCM067795

SNM19D200505

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

Colour:

Make & Model:

SKD9074B

17/01/2012 (Man. Year: 2011)

Reg. Date:

Grey

Engine Capacity:

1390 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Fair Steering (Serviceable):

VOLKSWAGEN JETTA, 1.4 TSI 1622G5 (A)

No

Footbrake (Serviceable): Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Yes Engine Modification:

Rear Tyre Size:

205/55ZR16

Front Tyre Size: Front Left Side:

205/55ZR16 Gremax 7 mm

Rear Left Side:

Gremax 7 mm

Front Right Side:

Gremax 7 mm

Rear Right Side:

Gremax 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

01/02/2019

Date Inspected:

15/02/2019

Inspected At:

Sat Motors (HQ)

24 Defu Lane 12 Singapore 539131

Estimated Period of Repair:

2.0 days

Adjuster:

CHEN TSUE YEE

Manager:

CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.

THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.

C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$3,000.00 - \$4,000.00

## REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 11 Mar 2019)

Parts:

143

VOLKSWAGEN JETTA 1.4 TSI 1622G5 (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKD9074B)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >