

1507981

ASS. REC. BY:

REF:

01AIG19002163/DC

Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person):

Hicilla Sim

of

Date/Time:

15/1/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFU 8778 E

Insured:

at Workshop m/s

Tel:

of

Policy No:

Claim No:

1506100037SG

Sum Insured:

Excess:

Make of Veh:

D.O.A.

11/1/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

R.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction () Estimate

SFU 8778 E -X

\$500

Bryan Ang (LKKAUTO)

CI/AIG19002163/DC

From: Sim, Priscilla-LK <Priscilla-LK.Sim@aig.com>
Sent: Tuesday, 15 January 2019 1:56 PM
To: Bryan Ang (LKKAUTO); SUR
Subject: RE: Vehicle Burnt case SFU8778E / OD 1506100037SG

Hi Bryan

Kindly accept new assignment i.e. conduct fire investigation and/or establish any breach of policy terms and conditions.

Priscilla Sim LK
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1755 | Fax +(65) 6835 7416
priscilla-lk.sim@aig.com | www.aig.com.sg

500/-


24/1/2019 Zna e llows spoke to OI.

Drive from home at Tampines to Serangoon motor in law house to collect food. When driving got slight burn smell when he started the vehicle. Thought it was from outside so he never bother. During journey car ran on, windows up. his abnormality. At Serangoon waited in car while son when to collect food. Engine on. Drive by back to home. At Tampines, smell burning smell again. stopped to check. off engine and open bonnet could not find anything abnormal. Drive back home. pass the gentry, burning smell stronger. Parked vehicle and wanted to check to make sure again. Open bonnet ~~nothing~~ nothing. Seen. Son suggested could be stereo as smell coming from that area. on ~~ignition~~ ignition with engine running and detected smoke coming out from corner of stereo. Son saw small flame. Took fire hose and with help of neighbours, put out fire. S.O.F came Police came. Vehicle bought brand new - no issue. Servicing done in JB last one in Dec 2018 before we renew COE. No receipt. Engine oil & park plug, Transmission oil. the boy buy park parts and bring to MSIA. For servicing. Amp and Ticker install one year after buying car. Stereo came with car brand new.

MKFS19005223 / Kan Fook Seng Motor Workshop - Delo
 ENTRY DATE & TIME: 12/01/2019 10:42
 SUBMITTED BY: Yen Boo

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/01/2019 10:42
Date Of Accident	11/01/2019 20:55
Exact Location Of Accident	311A TAMPINES ST 33 MSCP
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFU8778E
Insured/Policyholder	
Name Of Registered Owner	MOHAMAD NASER BIN YUSOP
NRIC No	S7020052Z
Email Address	NURUL_NAQIYAH@YHAOO.COM.SG
Mobile Phone No	(LOCAL) +65-81278779
Alternative Phone No	Others-81278779

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH-1.8 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100107090-10
Cover Note Number	01/12/2018 TO 30/11/2019

Driver

Name of Driver	MOHAMAD NASER BIN YUSOP
NRIC No	S7020052Z
Date Of Birth	18/06/1970
Occupation	INDOOR
Date Of Driving Pass	18/09/1990

Driving Experience	28 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81278779
Fax Number	
Contact Number	OTHERS-81278779
Email Address	NURUL_NAQIYAH@YHAOO.COM.SG
Address	APT BLK 312 TAMPINES ST 33 #10-12 (S) 520312
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	FIRE, EXPLOSION OR LIGHTNING
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	CHANGI N.P.C - 9 SIMEI ST 2 (S) 529914
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

refer with attach.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Accident Sketch Plan

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

12/1/19 10:50AM
 Policyholder's Signature
 Date & Time:

12/1/19 10:50AM
 Driver's Signature
 (If driver is not the policyholder)
 Date & Time:


 Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

SKETCH PLAN

A
▽

A. SFU 877-8E

Refer with attach police report.

I/We declare the foregoing particulars are true in every respect.

12/1/14 10:50AM
Policyholder's Signature
Date & Time:

10:50am
12/1/19
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

1/15/2019, 5:29 PM



**SINGAPORE
POLICE FORCE**



G/20190111/2183

1 of 2

POLICE REPORT (NP299)

Report No. G/20190111/2183

Police Station Of Origin
Changi N.P.C
9 Simei Street 2 SINGAPORE 529914
Tel No: 1800-5872999

Date/Time Report Made 11/01/2019 23:55	Vide Report No. G/20190111/0184	Station Diary No. 87
Name Of Informant MOHAMAD NASER BIN YUSOP	Address APT BLK 312 TAMPINES STREET 33 #10-12 SINGAPORE 520312	
ID Type / ID No. NRIC NO / S7020052Z	Contact No. Home/Office	Mobile 81278779
Nationality SINGAPORE CITIZEN	Email Address	
Occupation OPERATIONS ASSISTANT	Sex Male	Age 48
Institution/School Name	Date of Birth 18/06/1970	Race Malay
Date/Time Of Incident 11/01/2019 20:55	Location Of Incident 311A TAMPINES STREET 33 UNNAMED SINGAPORE 521311 DECK 3A	

Brief details.

On 11/01/2019 at about 8.55pm I drove my Car (Toyota Wish with registration plate number SFU8778E) from Sengkang and back home. When I was reaching the carpark I noticed a burning smell coming from my car. I parked my car and switched off the engine by this time there was smoke being emitted from the Car's stereo. I waited for awhile and noticed that the black smoke was getting thicker. Suddenly my car burst into flames and members of public assisted me to put out the fire from the nearby hose reel. There

Signature Of Officer Recording The Report: G / Sgt 2 RANDY RONALD MINJOOT	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 11/01/2019 23:55
Officer In-Charge Of Case: G / Bedok Police Divisional Investigation Branch / Sgt 2 LEE WEI LUN Contact No.: 62447200	Classification Of Case:

Authentication Stamp

SIGNATURE

police report

**SINGAPORE
POLICE FORCE**

G/20190111/2183

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. G/20190111/2183

was no damage to any government property and no one was injured as well. My car has been towed away.

Subjects Involved	
Victim	
Person Name	MOHAMAD NASER BIN YUSOP (Informant)

Signature Of Officer Recording The Report:

G / Sgt 2 RANDY RONALD MINJOOT

Signature Of Interpreter:
Not applicableOfficer In-Charge Of Case:
G / Bedok Police Divisional Investigation Branch /
Sgt 2 LEE WEI LUN
Contact No.: 62447200

Authentication Stamp

Signature Of Informant:

Date/Time:
11/01/2019 23:55

Classification Of Case:

SIGNATURE

insurer's nric & license