

(A)

By Email / Mail

Our Reference: **EU3338L/7015500**  
Your Reference: **SR999Z**

**09 April 2019**

**LONPAC INSURANCE BHD C/O LKK AUTO CONSULTANTS**  
Attn: Third Party Claim Department -

**ACCIDENT INVOLVING EU3338L & SR999Z ON 21 Jan 2019.**

Dear Officer,

We wish to inform you that the repairs to our client vehicle have been completed.

We hereby submit the claims as follows:

Details	Remarks	Amount (SGD)
Cost of Repairs		7,844.99
Loss Of Rental	128.40 x 5 days	642.00
Others		
<b>TOTAL</b>		<b>8,486.99</b>

Kindly let us have your offer to [Christine.yow@wearnes.com](mailto:Christine.yow@wearnes.com)

Your soonest reply is much appreciated. Thank you.



Yours faithfully  
Christine Yow  
D (65) 6430 4899  
Wearnes Automotive Pte Ltd  
Bodyshop and Paint Division  
249 Alexandra Road  
Singapore 159935

This is a computer generated printout, no signature is required.

# PAYMENT BREAKDOWN

Insured Vehicle No.	:	PN 3338 L	Model:	XC60
TP Vehicle No.	:	8R 9997		
Date of Accident	:	21st Jan 2019		

Global Sum Settlement : ☐ YES ☒ NO

Liability : 100% (Agreed / Assessed)

Repair Estimate	:	14,398.33		
Final Repair Cost	:	7844.99		
Loss of Use	:		days at	per day
Rental (If Any)	:	642.00	5 days at	128.40 (Inclusive of GST) per day
Others	:			
	:			
	:			
Final Settlement Sum	:	8486.99		
Remarks	:			
	:			
	:			

## Payment Instruction: Payee's Breakdown

1) Wearnes Automotive Pte Ltd	:	8486.99
2)	:	
3)	:	
4)	:	

## AUTHORIZATION TO ACT

I, Eu Chee Wei David ("the third party Claimant")  
of 8 Vanda Drive Orchid Village 157 287847 (address),  
owner of EU 3338L (vehicle no.)  
hereby authorize Wearner Automotive Pte Ltd ("The workshop")  
to act for me with respect to my claim for repair costs and / or rental and / or loss of use  
("claim") for my Vehicle No. EU 3338L that was damaged  
pursuant to the accident which occurred on 21st Jan 2019 (date) along  
Dunearn Road (Near ACS Banker Road) (location)  
involving Vehicle No/s SR999Z ("The accident").

I further authorize the workshop to sign the discharge voucher on my behalf to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle/s is concerned.

Date this 21<sup>st</sup> day of Jan (month) 20 19 (year)

Dh 21/1/19

Signed by "the third party claimant"

[Signature]  
Signed by "the workshop"





# LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VP05/021352  
DATE : 04 JULY 2019

## DISCHARGE VOUCHER

I/We, EU CHEE WEI DAVID confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SR 999Z the sum of Singapore Dollar Eight Thousand Four Hundred Eighty-Six and Cents Ninety-nine Only (\$8,486.99) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving EU 3338L and SR 999Z on 21 January 2019 along DUNEARN ROAD (NEAR ACS BARKER ROAD).

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NG MIEN MIEN AGNES AND/OR TAN NGEE HWANG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **WEARNES AUTOMOTIVE PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

31/8/2019

.....  
Eu Chee Wei David

Name of vehicle owner /Date

31/8/2019



## SERVICE TAX INVOICE

Q - L00002      SL: LONPAC INSURANCE BHD      GST Reg.No:M28920628X  
 LONPAC INSURANCE BHD      Inv.No. : B&P 7015500 Page 1  
 300 BEACH ROAD      Inv.date. : 08/03/2019  
 #17-04/07 THE CONCOURSE      WIP No. : 50004  
 SINGAPORE 199555      Veh.In/Out: 25/02/2019 01/03/2019

Closed by .... : Michelle Ong Siew Be  
 Svc Consultant : ACC  
 Remarks ..... : Mr Eu Chee Wei David

\*Tel.No. : 62507388  
 Reg.No. : EU3338L  
 Reg.date : 29/05/2017  
 Mileage : 24,547  
 Chassis No: YV1DZ40LDH2165426

Parts/Op.No	Description	Mech	Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE REAR BOOT LID,REAR EMBLEM,REAR BUMPER,REAR SPOLIER, REAR SKID PLATE,REAR SENSOR,REAR BEAM,REAR BRACKET,ETC	0		1600.00	0		1,600.00	S
800	TO PUTTY SPRAY PAINT ON REAR BOOT LID,REAR BUMPER,REAR LOWER SPOLIER,ETC	0		2100.00	0		2,100.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0		450.00	0		450.00	S
039855021	BUMPER COVER REAR XC	1.0	EA	1454.80	10		1,309.32	S
031425494	PROTECT PLATE REAR X	1.0	EA	770.40	10		693.36	S
039827146	BUMPER SPOILER REAR	1.0	EA	434.30	10		390.87	S
000979878	BLIND RIVET 4.0*21 P	10.0	EA	3.00	10		27.00	S
003541113	BUMPER CLIP 8x8,5	10.0	EA	5.40	10		48.60	S
031316401	BUMPER INSTALLING MT	1.0	EA	83.40	10		75.06	S
031213612	EMBLEM 'VOLVO' REAR	1.0	EA	92.00	10		82.80	S

# **SERVICE TAX INVOICE**

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\*Tel.No. : 62507388  
 Reg.No. : EU3338L  
 Reg.date. : 29/05/2017  
 Mileage : 24,547  
 Chassis No: YV1DZ40LDH2165426

Parts/Op.No	Description	Mech	Qty	Price	Disc%	Pkg	Amount	G
031333640	EMBLEM 'XC60' CH 365	1.0	EA	95.90	10		86.31	S
031333650	EMBLEM 'T5' XC60 S80	1.0	EA	88.00	10		79.20	S
031664113	Emblem, Polestar XC4	1.0	EA	129.30	10		116.37	S
030777311	ADHESIVE TUBE CHEMIC	4.0	EA	75.80	10		272.88	S

				Gross Total.	7,331.77
Labour Total	4,150.00	Net.....		7,331.77	
Parts Total	3,181.77	GST @ 7.0%		513.22	
Package Total	0.00	Total.....		7,844.99	
				Paid.....	0.00
				Please Pay..	7,844.99

GST: S=StdRated; O=OutOfScope; Z=ZeroRated  
 Enquiries must be lodged within 14 days from the invoice date  
 This is a computer generated invoice. No signature is required.

**Wearnes Automotive Pte. Ltd.**

Co Reg No. 199501400R / GST Reg No. M28920628X  
28 Leng Kee Road, Singapore 159105  
Telephone: +65 6876 5063  
www.wearnesleasing.com

**RENTAL AGREEMENT****No. RA19/00252**

Date: 25 Feb 2019

VEHICLE DETAILS		PAYMENT	AMOUNT
Vehicle No.	: SKQ3360X	Day: 1 days x 120.00	\$ 120.00
Make	: VOLVO	Week	\$ 0.00
Model	: S80 T5 2.0 A/T ABS D/AIRBAG 2WD	Month	\$ 0.00
Out (Date & Time)	: 25 Feb 2019   Q900	Add HRS	\$ 0.00
In (Date & Time)	: 2/3/19	Subtotal	\$ 120.00
<b>HIRER PARTICULARS</b>		GST	\$ 8.40
Name	: LONPAC INSURANCE BHD	<b>Nett Amount</b>	<b>\$ 128.40</b>
Address	: 100 BEACH ROAD #19-00 SHAW TOWER Singapore 189702	Security Deposit	\$ 0.00
Contact No.	: 62507388	<b>PAYMENT DETAILS</b>	
<b>MAIN DRIVER PARTICULARS</b>		Name on Credit Card	:
Name	: Eu Chee Wei David	Credit Card No.	:
Address	: 8 Vanda Drive Singapore 287847	Payment Mode	: Cheque
Contact No.	: 82888835	<b>REMARKS</b>	
Driving License No.	: F2147646M	EU3338L_Lonpac_Michelle	
NRIC/FIN/Passport No	: F2147646M	5 days	

I have read and agree to the terms and conditions on both sides of this agreement.  
All information i have given Wearnes Automotive Pte Ltd in connection with this agreement is true.

Hirer's Signature  
(Affix Company Stamp)

Main Driver's Signature  
(if not hirer)

Credit Card Holder's  
Signature (if not hirer)

Leasing Consultant  
Wearnes Representative

**Wearnes Automotive Pte. Ltd.**

Co Reg No. 199501400R / GST Reg No. M28920628X  
28 Leng Kee Road, Singapore 159105  
Telephone: +65 6876 5063  
www.wearnesleasing.com

**LONPAC INSURANCE BHD**  
100 BEACH ROAD  
#19-00 SHAW TOWER  
Singapore 189702

**Tax Invoice**

**Inv No.** : R1900565  
**Inv Date** : 29 Mar 2019  
**Ref** :  
**Terms** : 90 Days

**Rental Information**

Agreement No. : RA19/00252  
Billing Period : 25/02/2019 09:00 - 02/03/2019 12:40  
Driver Name : Eu Chee Wei David

**Car Information**

Registration No. : SKQ3360X  
Make : VOLVO  
Model : S80 T5 2.0 A/T ABS  
D/AIRBAG 2WD

#	Description	Qty	UOM	Unit Price	Amt
1	Being Rental Payment for the Period Stated Above	5.00	Days	120.00	600.00

**Remarks:**

EU3338L\_Lonpac\_Michelle

**Payment method:**

Interbank Giro: deduction will take place between 9th to 13th of the month.  
Credit Card payments: deduction will take place between 5th to 10th of the month.

Cheque payments: all cheques should be crossed and made payable to "Wearnes Automotive Pte Ltd".

**Bank Transfers:**

Oversea-Chinese Banking Corporation Limited  
Bank Code: 7339  
Branch Code: 501  
Bank Account Name: Wearnes Automotive Pte Ltd  
Bank Account: 296727-001  
SWIFT CODE: OCBCSGSG

Subtotal : S\$ 600.00  
GST 7.0% : S\$ 42.00  
**Total : S\$ 642.00**

Please note that late payment interest will be imposed at a rate of 2% per month commencing from the date the payment is due, compounded daily, plus an administrative fee of \$50 each time.

*This is a computer generated document. No signature is required.*



Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Friday, 21 June 2019 12:20 PM

**To:** Jia Le (LKK Auto)

**Cc:** MT\_Claim\_SG

**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019 \*\*\* LKK REF: CC4/LPC19002140/Eda3 [External Confidential]

## Lonpac External - Confidential

Dear Jia Le

Please proceed.

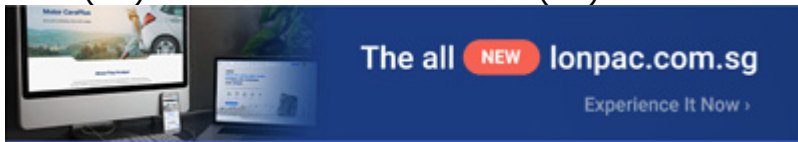
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

**Sent:** Wednesday, 19 June, 2019 9:50 AM

**To:** ONG LI LI

**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019 \*\*\* LKK REF: CC4/LPC19002140/Eda3 [External Confidential]

Lonpac Ref: **18/19/19/VP05/021352**

LKK Ref: CC4/LPC19002140/Eda3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 05/03/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "WEARNES AUTOMOTIVE PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 13,456.38	\$ 7,844.99
2. Loss of Use (5days x \$120.00)(w/GST)	\$ 642.00	\$ 642.00 (5days x \$120.00)(w/GST)
<b>Total</b>	<b>\$ 14,098.38</b>	<b>\$ 8,486.99</b>

\*\*05days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

Best Regards,

**Carlor Chan** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, 5 March 2019 10:52 AM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019 \*\*\* LKK REF: CC4/LPC19002140/ea3 [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 18/19/19/VP05/021352**

**LKK REF: CC4/LPC19002140/Eea3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: EU 3338L

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Friday, 1 February, 2019 4:20 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

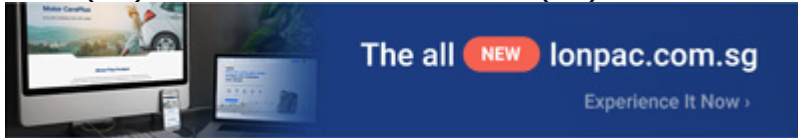
**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019 \*\*\* LKK REF: CC4/LPC19002140/ea3 [External Confidential]

## Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Friday, 1 February, 2019 4:02 PM  
**To:** GERALD POH WEE BIN  
**Cc:** Admin A; MT\_Claim\_SG; Asher Sng (LKKAuto); CS A Team  
**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019 \*\*\* LKK REF: CC4/LPC19002140/ea3

**Your ref:** 18/19/19/VP05/021352  
**LKK ref :** CC4/LPC19002140/ea3

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 1 February, 2019 2:42 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.



BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 1 February 2019 2:04 PM

**To:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

Without Prejudice

Our Ref : 18/19/19/VP05/021352

Dear Michelle,

Please contact LKK Auto Consultants Pte Ltd for survey arrangement and direct settlement.

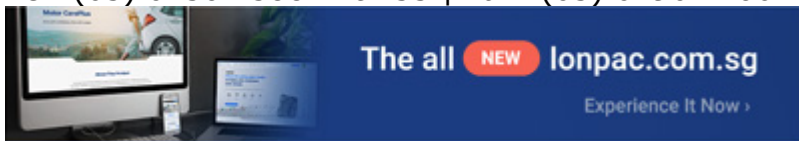
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]

**Sent:** Friday, 1 February, 2019 1:50 PM

**To:** MT\_Claim\_SG

**Cc:** GERALD POH WEE BIN

**Subject:** Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019  
**Importance:** High

Dear Sirs,

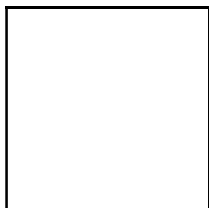
We refer to the above matter.  
Attached for Direct Settlement.  
Kindly revert asap.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint

**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

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