

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 15 February 2019 9:20 AM
To: Mei Kwan (LKKAuto); Michelle Ong Siew Bee
Cc: Admin A; Admin-D (LKKAuto)
Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019 ***
LKK REF: CC4/LPC19002140/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Mei Kwan (LKKAuto)
Sent: Thursday, 14 February 2019 6:34 PM

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019 *** LKK REF: CC4/LPC19002140/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please note that for liability, claim negotiation and settlement, please contact **Asher at 6841 6051.**

Our respective case handler will look into the matter and revert to you in due course.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Sent: Thursday, 14 February, 2019 3:40 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019
Importance: High

Dear Nivitha,

Any updates on liability clearance?

Please advise which officer handling this matter.

Thanks.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.com michelle.ong@wearnes.com

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, February 1, 2019 2:31 PM
To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

Dear Michelle,

Noted, with thank.

We will check and revert to you.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]
Sent: Friday, 1 February 2019 2:28 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019
Importance: High

Dear Nivitha,

Car not in....Please update on liability clearance n urgent basis.

Thanks.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

www.wearnes.com michelle.ong@wearnes.com

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, February 1, 2019 2:20 PM

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

Dear Michelle,

Is the vehicle EU 3338L in the workshop?



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]

Sent: Friday, 1 February 2019 2:09 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: FW: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

Importance: High

Dear All,

Please assist in status.

Thanks.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
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www.wearnes.com michelle.ong@wearnes.com

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, February 1, 2019 2:04 PM
To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

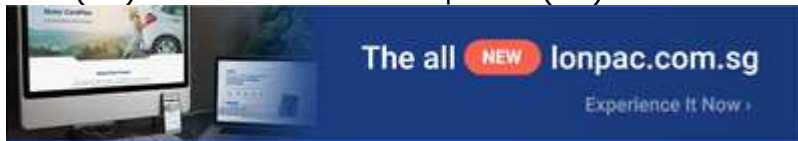
Without Prejudice

Our Ref : 18/19/19/VP05/021352

Dear Michelle,

Please contact LKK Auto Consultants Pte Ltd for survey arrangement and direct settlement.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]
Sent: Friday, 1 February, 2019 1:50 PM
To: MT_Claim_SG
Cc: GERALD POH WEE BIN
Subject: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019
Importance: High

Dear Sirs,

We refer to the above matter.
Attached for Direct Settlement.
Kindly revert asap.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

www.wearnes.com michelle.ong@wearnes.com

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