

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 5 March, 2019 10:52 AM
To: 'ONG LI LI'
Cc: Admin A; MT_Claim_SG; Asher Sng (LKKAuto); CS A Team
Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019
*** LKK REF: CC4/LPC19002140/ea3 [External Confidential]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 18/19/19/VP05/021352
LKK REF: CC4/LPC19002140/Eea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: EU 3338L

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

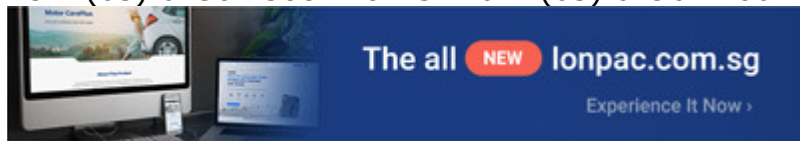
From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 1 February, 2019 4:20 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019 *** LKK REF: CC4/LPC19002140/ea3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 1 February, 2019 4:02 PM
To: GERALD POH WEE BIN
Cc: Admin A; MT_Claim_SG; Asher Sng (LKKAUTO); CS A Team
Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019 *** LKK REF: CC4/LPC19002140/ea3

Your ref: 18/19/19/VP05/021352
LKK ref : CC4/LPC19002140/ea3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Friday, 1 February, 2019 2:42 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.



BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 1 February 2019 2:04 PM

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

Without Prejudice

Our Ref : 18/19/19/VP05/021352

Dear Michelle,

Please contact LKK Auto Consultants Pte Ltd for survey arrangement and direct settlement.

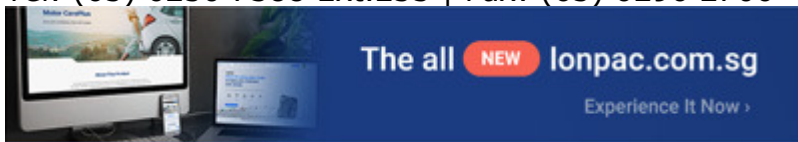
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]

Sent: Friday, 1 February, 2019 1:50 PM

To: MT_Claim_SG

Cc: GERALD POH WEE BIN

Subject: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

Importance: High

Dear Sirs,

We refer to the above matter.

Attached for Direct Settlement.
Kindly revert asap.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.com michelle.ong@wearnes.com

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