

## Mei Kwan (LKKAuto)

---

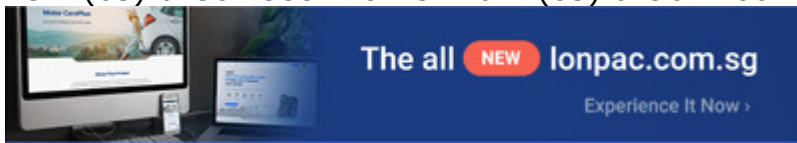
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 1 February, 2019 4:20 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Admin A; MT\_Claim\_SG; Asher Sng (LKKAuto); CS A Team  
**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019  
\*\*\* LKK REF: CC4/LPC19002140/ea3 [External Confidential]  
**Attachments:** SR999Z 210119.PDF  
**Categories:** HMK

## Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Friday, 1 February, 2019 4:02 PM  
**To:** GERALD POH WEE BIN  
**Cc:** Admin A; MT\_Claim\_SG; Asher Sng (LKKAuto); CS A Team  
**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019 \*\*\* LKK REF: CC4/LPC19002140/ea3

**Your ref: 18/19/19/VP05/021352**  
**LKK ref : CC4/LPC19002140/ea3**

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto)

**Sent:** Friday, 1 February, 2019 2:42 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.



BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 1 February 2019 2:04 PM

**To:** Michelle Ong Siew Bee <[michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019

Without Prejudice

Our Ref : 18/19/19/VP05/021352

Dear Michelle,

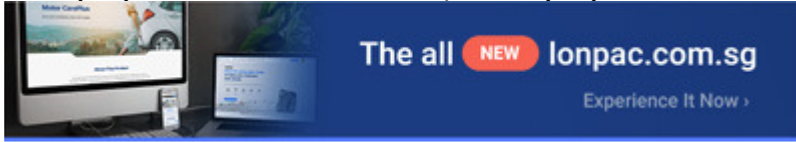
Please contact LKK Auto Consultants Pte Ltd for survey arrangement and direct settlement.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



---

**From:** Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]  
**Sent:** Friday, 1 February, 2019 1:50 PM  
**To:** MT\_Claim\_SG  
**Cc:** GERALD POH WEE BIN  
**Subject:** Direct Settlement - Our Ref: EU3338L ; Your Insured SR999Z DOA 21/01/2019  
**Importance:** High

Dear Sirs,

We refer to the above matter.  
Attached for Direct Settlement.  
Kindly revert asap.

Best regards,

**Michelle Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte. Ltd.**  
249 Alexandra Road Singapore 159103  
M (65) 9129 4556 F (65) 6264 7137  
[www.wearnes.com](http://www.wearnes.com) [michelle.ong@wearnes.com](mailto:michelle.ong@wearnes.com)

*This email, including any attachment, is confidential and may also be privileged.  
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.  
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*



---

This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)