Hsiao Tong (LKKAuto)

From: Janice Goh < janice.goh@eqinsurance.com.sq>

Sent: Wednesday, 18 March 2020 9:44 AM

To: Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: RE: DM19HO00295/JT: <Seek Mandate>EQ ref : TBA *LKK ref :

CC4/EQI19002132/R1pb3q2 [ACCIDENT INVOLVING GBE2324C(EQ-OI) &

SKM5207P(TP) ON 28/01/2019]

Hi Hsiao Tong

Please proceed to offer upto \$13,493.49.

Thank you.

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, March 16, 2020 12:14 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: DM19HO00295/JT: <Seek Mandate>EQ ref: TBA *LKK ref: CC4/EQI19002132/R1pb3q2 [ACCIDENT

INVOLVING GBE2324C(EQ-OI) & SKM5207P(TP) ON 28/01/2019]

Dear Sirs/Mdm,

We refer the above matter.

For LOR, third party rejected our offer at 11days and counter propose 36days due to waiting spare parts.

Attached herewith are the supporting parts order documents as follows:-

- Parts Requisition Order dated 01/02/2019
- 1st batch Factory Parts invoice /DO showing parts received on 01/02/2019
- 2nd batch Factory Parts invoice /DO showing parts received on 11/02/2019
- 3rd batch Factory Parts invoice /DO showing parts received on 14/02/2019
- 4th batch Factory Parts invoice /DO showing parts received on 01/03/2019
- Last batch Factory Parts invoice /DO showing parts received on 05/03/2019

We would like to seek your mandate to revise offer at \$13,493.49(all-in). Summary is a s follows: -

	3 rd party proposed	Revised Amount
1. Cost of Repair (w/GST)	\$10,091.49	\$ 10,091.49
2. Loss of Rental (36days)	\$ 3,700.00	\$ 3,400.00 (34days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	<u>\$ 13,793.49</u>	<u>\$ 13,493.49</u>

Kindly let us have your further mandate/instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan < <u>janet.tan@eqinsurance.com.sg</u>>
Sent: Monday, 30 September 2019 8:43 AM
To: Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: DM19HO00295/JT: <Seek Mandate>EQ ref: TBA *LKK ref: CC4/EQI19002132/R1pb3q2 [ACCIDENT

INVOLVING GBE2324C(EQ-OI) & SKM5207P(TP) ON 28/01/2019]

Dear Hsiao Tong

Please proceed to offer up to \$11,193.49.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, September 30, 2019 8:25 AM **To:** Janet Tan < janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Seek Mandate>EQ ref: TBA *LKK ref: CC4/EQI19002132/R1pb3q2 [ACCIDENT INVOLVING GBE2324C(EQ-

OI) & SKM5207P(TP) ON 28/01/2019]

EQ ref: TBA

LKK ref: CC4/EQI19002132/R1pb3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING GBE2324C(EQ-OI) & SKM5207P(TP) ON 28/01/2019

We refer to the above matter.

It is a head-to-rear collision. Liability is down against our insured driver.

We seek your approval to offer Third Party repairer "PROGRESSIVE CAR CARE PTE LTD" at \$ (all-in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 16,673.28	\$10,091.49
2. Loss of Rental (36days)	\$ 3,700.00	\$ 1,100.00 (11days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 20,375.28	<u>\$11,193.49</u>

Surveyor recommended 6 days for repair + 2Sunday + 2PH + 1PRS = 11days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

 $\textbf{Hsiao Tong, Chew} \mid \textbf{Case Handler}$

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)