

15/9/2010

INS. CASE OWNER:

slavely
Richard CC 4 RM. 228, 15/9/10
LKK:
IDAC:

Surveyor:

UKS

DOI:

ASSIGNMENT

18/1/19

Date / Time:

1/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHUF 6725P

Name of Insured:

LHM SING KWAN

Insured Tel No.:

HP:

96259456

Excess Sec II :SS

D.O.A.:

7/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S9010414 / 06720

Policy No.:

VPA/PM6006

Make / Model:

LEONARD

Place of Accident:

PIE

If NO, Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SYB 425H


 INSRs:
WSP:
Tel:
Liability:
RMKS:

K2060


 INSRs:
WSP:
Tel:
Liability:
RMKS:

 INSRs:
WSP:
Tel:
Liability:
RMKS:

 INSRs:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
13.03.19 09.29	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	EMER 133.9
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	☐ ☐
	After call ltr to OI:	☒ ☐
	Authorisation To Act:	☒ ☐
	Release Voucher:	☒ ☐
	Final Repair Bill:	☒ ☐
	Car Rental Invoice:	☒ ☐
	Towing Invoice:	☐ ☐
	LTA / GIA:	☒ ☐
	Medical Bill:	☐ ☐
	PIR:	☐ ☐
	Mandate/Reject Instruction:	☒ ☐
	LOD:	☒ ☐
	Payment Breakdown Form:	☐ ☐
	Post-Repair Photos:	☐ ☐
	Others:	☐ ☐

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm by:
FINALIZATION		Date/Time:	Confirm with:	Confirm by: UKS
Repair Cost:	43	SS9500	(5 days) Reduction:	64 %
FINAL SETTLEMENT		Date/Time: 27-04-19	Confirm with: SHANEU	Email ☒ Call ☐
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27	If NO or B 28, Ass. Lia:
Repair Cost:	4169	SS4,815.00	01 REAR ENDED TP	
Loss of Rental (LOR):	SS 720.00	(6 days) x 120		
Loss of Use (LOU):	SS -	(S x days)		
Loss of Income (LOI):	SS -	(S x days)		
LOR only ☒ LOU only ☐	LOR + LOU ☐ LOR + LO ☐	[Tick only one]		
GIA/LTA Search	SS36.45			
Medical:	SS -			
Disbursement:	SS -	(e.g. Tow/ Independent)		
Legal Cost	SS -			
Total:	SS 5,511.45	Global Sum SS:		
FINAL PAYMENT		Date/Time: 27-04-19	Confirm with: SHANEU	Email ☒ Call ☐
Payee 1:	SS5,511.45	Name 1:	RIED 60 AUTO SERVICES PTE. LTD.	
Payee 2: (Strike if N.A.)	SS	Name 2:		
Payee 3: (Strike if N.A.)	SS	Name 3:		

COPY SENT
15/4/19



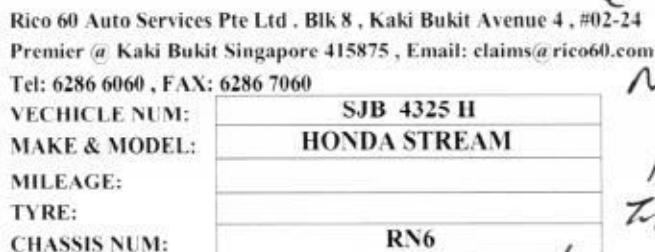
LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19002128/eb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 01-02-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SMF 6235P	Veh. Inspected	SJB 4325H	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	01/02/2019	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	31/01/2019	Inspection Date		
Survey held at	RICO 60 AUTO SERVICES PTE LTD 8 KAKI BUKIT AVENUE 4 #02-24 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



not Ashland
hwy
18/2/19
Thompson. Ashland
5 day.

ATTN:		CHASSIS NO.		
NO.	DESCRIPTION - PARTS	QTY	PRICE	
	REAR BOOTLID		\$ 963.00	
	REAR BOOTLID LOCK		\$ 289.00	
	REAR BOOTLID WEATHERSTRIP		\$ 162.10	
	REAR BOOTLID INNER TRIM		\$ 282.90	
	REAR BOOTLID INNER TRIM HANDLE		\$ 29.00	X
	REAR BOOTLID LOGO		\$ 58.90	X
	REAR BOOTLID EMBLEM - STREAM		\$ 48.60	/
	REAR BOOTLID WINDSCREEN GLASS MOULDING		\$ 65.00	/
	REAR BUMPER		\$ 832.90	/
	REAR BUMPER TOW COVER		\$ 28.40	/
	REAR BUMPER SIDE RETAINER L+R	2	\$ 56.80	/
	REAR BUMPER BRACKET L+R	2	\$ 68.20	X
	TAILLAMP L+R		\$ 852.40	/
	TAILLAMP PANEL L+R	2	\$ 380.00	X
	TAILLAMP CLIPS L+R	2	\$ 20.00	X
	REAR END PANEL		\$ 486.70	/
	REAR END PANEL INNER PANEL		\$ 346.30	X
	REAR END PANEL TOP GARNISH		\$ 156.80	/
	REAR FENDER L+R	2	REPAIR	X
	REAR FENDER INNER TRIM L+R	2	\$ 796.00	/
	REAR FLOOR PANEL		\$ 892.30	X
	REAR FLOOR PANEL TOP BOARD L+R	2	\$ 480.00	X
	SPARE WHEEL BRACKET		\$ 167.00	X
	REAR EXHAUST PIPE		\$ 786.90	X
	REAR EXHAUST PIPE GASKET		\$ 34.70	X
	REAR EXHAUST PIPE MOUNTING		\$ 45.90	X
	SUBTOTAL		\$ 8,329.80	
	LESS 20%		\$ 1,665.96	
	PARTS TOTAL		\$ 6,663.84	
	SPECIAL NETT	QTY	PRICE	
	REAR NUMBER PLATE		\$ 80.00	X
	REVERSE SENSOR		\$ 250.00	200
	REVERSE CAM		\$ 400.00	X
	REAR END PANEL SEALANT		\$ 100.00	50
	SPARE WHEEL PANEL SEALANT		\$ 100.00	X
	SPARE WHEEL INSULATOR		\$ 150.00	X
	REAR BUMPER CLIPS	10	\$ 50.00	40
	REAR FENDER COWLING CLIPS	10	\$ 100.00	X
	REAR FENDER INNER TRIM CLIPS	10	\$ 100.00	X

BOOTLID INNER TRIM CLIPS	nm ✓		\$	50.00	10
REAR END PANEL TOP GARNISH CLIPS	11 X		\$	50.00	X
		SPECIAL NETT TOTAL	\$	1,430.00	
LABOUR		QTY	PRICE		
TO RNR ACCIDENT DAMAGE PARTS,CUT/WELD ,KNOCK&REALIGN	680		\$	1,600.00	
TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	1000		\$	1,400.00	
TO RUST PROOF ACCIDENT AFFECTED AREA	60		\$	100.00	
TO RNR REAR WINDSCREEN	120		\$	150.00	
TO RNR REAR BOOT MECHANISM	60		\$	150.00	
TO RNR UPHOSTERY,GARNISH AND ATTACHMENT PARTS	80		\$	400.00	
TO RNR REVERSE SENSOR & CHECK FUNCTION.	50		\$	80.00	
TO RNR EXHAUST SYSTEM AND ATTACHMENT PARTS	17 X		\$	200.00	
TO CHECK WIRING LAYOUT AND TAILLAMP FUNCTION	30		\$	100.00	
TO DO DIAGNOSIS AND RESET , REPROGRAM OR CODING FAULT CODE.	11 X		\$	150.00	
TO DO WATER LEAK TEST .	11 X		\$	100.00	
TO CLEAN AND VACUUM TO ASSIST WORK LOAD	11 X		\$	100.00	
		LABOUR TOTAL	\$	4,530.00	
		GRAND TOTAL COST	\$	12,623.84	

PAGE 2 OF 2

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts check are subject to confirmation
- The resurvey is on a "Without Prejudice" basis
- No alteration to work(s) is allowed
- Once the damaged item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

P-4242.20
501
P-2121.10
S.N-340.00
1dne-2080.00
4541.10



Service Request Details

Claim

S9M01CNY

Reference

None

Loss Date

January 31, 2019

Request Date

February 1, 2019

Due Date

February 1, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

[Complete Work](#)[More ▾](#)

Vehicle Information

Incident Vehicle Registration #

SJB4325H

Make

TPVD HONDA

Model

STREAM

Service Address

1/2 - 2M1

CHIA SONG KWAN

BLK 716 PASIR RIS STREET 72, #10-09, 510716, Singapore

chiask@plusengrg.com

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

NON-REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



MANDATE IA (S9M01CNY)

Type

🔔 Question

Message

Liability: Insured rear ended third party vehicle. Spoken to insured and he aware that his NCD is affected and AXA to settle at best. Settlement: Repair Cost : \$4,815.00 (w/GST) Loss of Rental: \$720.00 (6days x \$120) LTA Search: \$36.45 Total: \$5,571.45 Immediate Advice with Mandate and relevant document uploaded for your easy reference. Please kindly let us have your approval / instruction if any. Thank you - Asher Sng (13/03/2019)

Reply



Re:RE: MANDATE IA (S9M01CNY)

Type

🔗 Question

Message

Please proceed based on mandate IA.

Reply

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMF 6235P (Insd veh)	Model:	HONDA STREAM (A)
	SJB 4325H (TP veh)		
Date of Accident:	31/01/2019		

Global Sum Settlement	:	[]	Yes	[X]	No	
Repair Estimate	:	\$				13,507.51
Final Repair Cost	:	\$				4,815.00
Loss of Use	:	\$				days at \$0.00 per day
Rental (if any)	:	\$				720.00 6 days
LTA / GIA Search Fee	:	\$				36.45

Others:	:	\$	
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	:	\$	
Final Settlement Sum	:	\$	5,571.45

Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks

Payment Instruction: Payee's Breakdown			
1)	RICO 60 AUTO SERVICES PTE. LTD.	:	\$ 5,571.45

NUR SHAQILAH BTE ABDOL
WAHAB

24/05/2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

**LKK Auto Consultants Pte Ltd**

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19002128/Ueb3s2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: STACEY NG			Date : 24-05-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SMF 6235P	Veh. Inspected	SJB 4325H	
Policy No.	VPA/P2216006	Coverage (\$)	0.00	
Claim No.	S9M01CNY	Excess (\$)	0.00	
Assign From	STACEY NG	Assign Date	01/02/2019	
2. Vehicle Particulars & Condition				
Make & Model	HONDA STREAM (A)	c.c	1799	
Engine No.	HIDDEN	Year of Reg.	2008	
Chassis No.	RN61055693	Colour	BROWN	
Odometer	181702	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	195/65R15	FIRENZA	6 mm	
L/H Front Tyre	195/65R15	FIRENZA	6 mm	
R/H Rear Tyre	195/65R15	FIRENZA	6 mm	
L/H Rear Tyre	195/65R15	FIRENZA	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	31/01/2019	Inspection Date	18/02/2019	
Survey held at	RICO 60 AUTO SERVICES PTE LTD 8 KAKI BUKIT AVENUE 4 #02-24 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

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Page No.:1 of 3

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJB 4325H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOTLID (CONSISTENT)	BADLY DENTED / BENT	963.00	903.00
1	REAR BOOTLID LOCK (CONSISTENT)	TWISTED	289.00	109.50
1	REAR BOOTLID WEATHERSTRIP (CONSISTENT)	TWISTED	162.10	162.10
1	REAR BOOTLID INNER TRIM (CONSISTENT)	DEFORMED / CRACKED	282.90	282.90
1	REAR BOOTLID INNER TRIM HANDLE (CONSISTENT)	NOT NECESSARY	29.00	-
1	REAR BOOTLID LOGO (CONSISTENT)	NOT NECESSARY	58.90	-
1	REAR BOOTLID EMBLEM - STREAM (CONSISTENT)	NECESSARY	48.60	32.60
1	REAR BOOTLID WINDSCREEN GLASS MOULDING (CONSISTENT)	NECESSARY	65.00	65.00
1	REAR BUMPER (CONSISTENT)	DENTED / DEFORMED	832.90	665.40
1	REAR BUMPER TOW COVER (CONSISTENT)	TWISTED	28.40	28.40
2	REAR BUMPER SIDE RETAINER L+R (CONSISTENT)	BENT / NECESSARY	56.80	56.80
2	REAR BUMPER BRACKET L+R (CONSISTENT)	NOT NECESSARY	68.20	-
2	TAILLAMP L+R (CONSISTENT)	CRACKED	852.40	677.60
2	TAILLAMP PANEL L+R	TO REPAIR SEE LABOUR	380.00	-
2	TAILLAMP CLIPS L+R (CONSISTENT)	NOT NECESSARY	20.00	-
1	REAR END PANEL (CONSISTENT)	BENT / DENTED	486.70	306.10
1	REAR END PANEL INNER PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	346.30	-
1	REAR END PANEL TOP GARNISH (CONSISTENT)	TWISTED	156.80	156.80
2	REAR FENDER L+R (NPA) (CONSISTENT)	TO REPAIR SEE LABOUR	-	-
1	REAR FENDER INNER TRIM L+R (CONSISTENT)	CRACKED	796.00	796.00
1	REAR FLOOR PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	892.30	-
2	REAR FLOOR PANEL TOP BOARD L+R (CONSISTENT)	NOT NECESSARY	480.00	-
1	SPARE WHEEL BRACKET (CONSISTENT)	TO REPAIR SEE LABOUR	167.00	-
1	REAR EXHAUST PIPE (CONSISTENT)	NOT NECESSARY	786.90	-

Report Ref No. CC4/ASM19002128/Ueb3s2



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Page No.: 2 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR EXHAUST PIPE GASKET (CONSISTENT)	NOT NECESSARY	34.70	-
1	REAR EXHAUST PIPE MOUNTING (CONSISTENT)	NOT NECESSARY	45.90	-
	LESS 20% DISCOUNT		-1,665.96	-
	LESS 50% DISCOUNT		-	-2,121.10
			6,663.84	2,121.10
	<u>SPECIAL NETT ITEMS</u>			
1	REAR NUMBER PLATE (SN) (CONSISTENT)	SERVICEABLE	80.00	-
1	REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	250.00	200.00
1	REVERSE CAM (SN) (CONSISTENT)	NOT NECESSARY	400.00	-
1	REAR END PANEL SEALANT (SN) (CONSISTENT)	NECESSARY	100.00	50.00
1	SPARE WHEEL PANEL SEALANT (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	SPARE WHEEL INSULATOR (SN) (CONSISTENT)	NOT NECESSARY	150.00	-
10	REAR BUMPER CLIPS	NECESSARY	50.00	40.00
10	REAR FENDER COWLING CLIPS (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
10	REAR FENDER INNER TRIM CLIPS (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
1	BOOTLID INNER TRIM CLIPS (SN) (CONSISTENT)	NECESSARY	50.00	50.00
1	REAR END PANEL TOP GARNISH CLIPS (SN) (CONSISTENT)	NOT NECESSARY	50.00	-
			1,430.00	340.00
	<u>LABOUR</u>			
	TO RNR ACCIDENT DAMAGE PARTS, CUT / WELD, KNOCK & REALIGN. INCLUSIVE OF THE REPAIR OF TAILLAMP PANEL L+R, REAR END PANEL INNER PANEL, REAR FENDER L+R, REAR FLOOR PANEL AND SPARE WHEEL BRACKET.		1,600.00	680.00
	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA.		1,400.00	1,000.00
	TO RUST PROOF ACCIDENT AFFECTED AREA.		100.00	60.00
	TO RNR REAR WINDSCREEN.		150.00	120.00
	TO RNR REAR BOOT MECHANISM.		150.00	60.00
	TO RNR UPHOLSTERY, GARNISH AND ATTACHMENT PARTS.		400.00	80.00
	TO RNR REVERSE SENSOR & CHECK FUNCTION.		80.00	50.00
	TO RNR EXHAUST SYSTEM AND ATTACHMENT PARTS.	NOT NECESSARY	200.00	-
	TO CHECK WIRING LAYOUT AND TAILLAMP FUNCTION.		100.00	30.00

Report Ref No. CC4/ASM19002128/Ueb3s2



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Page No.:3 of 3

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO DO DIAGNOSIS AND RESET, REPROGRAM OR CODING FAULT CODE.	NOT NECESSARY	150.00	-
	TO DO WATER LEAK TEST.	NOT NECESSARY	100.00	-
	TO CLEAN AND VACUUM TO ASSIST WORK LOAD.	NOT NECESSARY	100.00	-
			4,530.00	2,080.00
GRAND TOTAL			12,623.84	4,541.10
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				4,500.00

Report Ref No. CC4/ASM19002128/Ueb3s2

CHUA KANG SENG

Licensed Appraiser

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