

15/5/2010

INS. CASE OWNER:

CC 4 km 2126, Kchhsz
AXA1900

LKK:

IDAC:

Surveyor:

FSC

DOI:

ASSIGNMENT

1/7/19

Date / Time:

11/11/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKL 1090P

Name of Insured:

SLOW 1100 KUNAT KUMAR

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

21/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S9mo1c10/ 90684

Policy No.:

61006229

Make / Model:

KUMAR

Place of Accident:

KUNAT KUMAR

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:

WSP:

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SKL 1090P - 4

SKL 1090P - 4

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction: %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B.28. Ass. Lia:

Repair Cost:

SS

4066.00

Loss of Rental (LOR):

SS

428.00 (4 days) x \$100.00

Loss of Use (LOU):

SS

(\$ - x - days)

Loss of Income (LOI):

SS

(\$ - x - days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

-

Total:

SS

4496.00

Global Sum SS:

4490.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4490.00

Name 1:

MBM Wheelpower Pte Ltd

Payee 2: (Strike if N.A.)

SS

-

Name 2:

-

Payee 3: (Strike if N.A.)

SS

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

REF: ASM(AXA)

ASSIGNMENT

From: Date: 01/03/19

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No

SMH 2835Z

at Workshop m/s

MBM Wheelpower

of

160 Sin Ming Ave #06-03

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

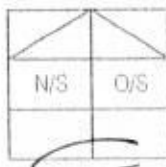
(Client's Record)

Make of Veh:

11:30am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05

days

Res.: Yes or No

Lum Sum:

20 LBH %

3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No SMH 2835Z Regn 01 19

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Shuttle

Wagon

1496

Colour:

M. Grey

A/C: Insured / Std / NI / NA

Sp. Reading

002565

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

GP7 2000035

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

9

mm.

R/Bal.

9

mm

L/Bal.

9

mm

L/Bal.

9

mm

D.O.A.

29/1/19

D.O.I.

1/2/19

Survey held at

✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

L/sum \$ 38W (Recd \$ 6336 / 6340).

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1) S + RS \$

1) Photos

1) Car

1) ...

TOTAL

Report Format:

Lump Sum / I.B.F. (\$)

Add Fee:

☐

Site Insp. (\$)

☐

Interview (\$)

☐

Tech Invs (\$)

☐

Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM19002123/Keb3	
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 01-02-2019	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKL 1090P	Veh. Inspected	SMH 2835Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	01/02/2019
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	29/01/2019	Inspection Date	01/02/2019
Survey held at	MBM WHEELPOWER PTE LTD 176 SIN MING DRIVE #01-15 SIN MING AUTOCARE SINGAPORE 575721		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

MBM WHEELPOWER PTE LTD



Your Ref: SKL1090P

Our Ref: SMH2835Z

To: AXA

CC

Fax

*Not Authorized
Return B4 paint
4-5 days*

11 Sep @ 3800/-

Date: 31/1/2019
From: Danny
Fax: 64525333
Contact: 93288668
Make / Model: HONDA SHUTTLE HYBRID 1.6
Chassis No.: GB72000055
Engine No.: LEB7100080
Year of Make: 2018
Accident Date: 29 January 2019

ESTIMATE FOR VEHICLE NO.: SMH2835Z

DESCRIPTION

REAR WINDSCREEN MOULDING *120.00*
TAIL GATE *1193.70*
TAIL GATE WEATHERSTRIP *180.00*
TAIL GATE LOCK
TAIL GATE STRIKER
TAIL GATE INNER TRIM BOARD
TAIL GATE INNER TRIM BOARD CLIPS
TAIL GATE LAMP RH
TAIL GATE LAMP LH
TAIL GATE "SHUTTLE" EMBLEM
TAIL GATE "HYBRID" EMBLEM *84.10*
TAIL GATE "HONDA" LOGO
TAIL GATE CENTER OUTER CHROME MOULDING
REAR BUMPER *1180.00*
REAR BUMPER CLIPS
REAR BUMPER RH REFLECTOR PLATE
REAR BUMPER LH REFLECTOR PLATE
REAR BUMPER RH REFLECTOR
REAR BUMPER LH REFLECTOR
REAR BUMPER RH TOW COVER

QTY

1 \$
1 \$
1 \$
1 \$
1 \$
1 \$
10 \$
1 \$
1 \$
1 \$
1 \$
1 \$
1 \$
1 \$
1 \$
10 \$
1 \$
1 \$
1 \$
1 \$
1 \$

List Price

Na 166.00 ✓
By 1,432.00 ✓
Ca 220.00 ✓
R 308.00 X
R 55.00 X
Na 394.00 X
Na 50.00 X
Sm 490.00 X
Sm 490.00 X
Na 76.00 ✓
Na 92.00 ✓
Na 70.00 ✓
Sm 460.00 X
By 1,390.00 ✓
Na 50.00 ✓
Sm 75.00 X
Sm 75.00 X
Sm 187.00 X
Sm 187.00 X
Sm 40.00 X

END PANEL

END PANEL TOP GARNISH
END PANEL TOP GARNISH CLIPS
REAR RH FENDER INNER TRIM BOARD
REAR LH FENDER INNER TRIM BOARD

1	\$	727.00	✓
1	\$	216.00	✓
10	\$	50.00	✓
1	\$	460.00	X
1	\$	460.00	X
Total: \$		8,220.00	
LESS 20% \$		(1,644.00)	
Parts Total: \$		6,576.00	

SPECIAL NETT

BODY SEALANT
REVERSE SENSOR
WINDSCREEN SEALANT

1	\$	80.00	30%
1 SET	\$	400.00	X
1	\$	80.00	

LABOUR

TO REMOVE, REFIT & REPAIR AFFECTED DAMAGED PARTS. INCLUDING TO KNOCK-OUT, WELD & STRAIGHTEN ON THE AFFECTED PARTS.
TO REMOVE AND REPLACE REAR WINDSCREEN
TO DISMANTLE & TRANSFER TAIL GATE FITTINGS & MECHANISM TO NEW TAILGATE / FACILITATE REPAIR
TO REMOVE & REFIT REAR END PANEL LINING & GARNISH TO FACILITATE REPAIR
TO REMOVE, REFIT & UPHOLSTERY TO FACILITATE REPAIRS
TO REMOVE & REPLACE BUMPER SENSORS
TO CHECK & RECONNECT ALL NECESSARY WIRING
TO SPRAY PAINT ON THE AFFECTED AREAS

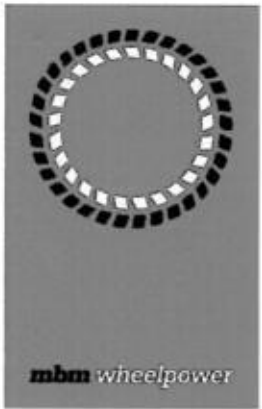
\$	600	1,200.00	✓
\$	120	150.00	
\$	60	80.00	
\$	60	100.00	✓
\$	6	150.00	✓
\$		40.00	✓
\$	20	80.00	
\$	660	1,200.00	
Total: \$		10,136.00	
7% GST: \$		709.52	
Grand Total: \$		10,845.52	

P: 3885.66
M: 40
L: 1780
5375.66
4/S \$4300/-

Mbm wheelpowerpte ltd
160 SIN MING DRIVE
#08-02
SIN MING AUTOCITY
t62629888 f64525333

Company Registration Number : 200204110W

MBM WHEELPOWER PTE LTD



Your Ref: SKL1090P
Our Ref: SMH2835Z

To: AXA

CC

Fax

*Not Authorized
Resurvey B4 paint
4-5 days*

Date: 31/1/2019
From: Danny
Fax: 64525333
Contact: 93288668
Make / Model: HONDA SHUTTLE HYBRID 1.5
Chassis No.: GB72000055
Engine No.: LEB7100080
Year of Make: 2018
Accident Date: 29 January 2019

ESTIMATE FOR VEHICLE NO. : SMH2835Z

DESCRIPTION

REAR WINDSCREEN MOUDLING
TAIL GATE
TAIL GATE WEATHERSTRIP
TAIL GATE LOCK
TAIL GATE STRIKER
TAIL GATE INNER TRIM BOARD
TAIL GATE INNER TRIM BOARD CLIPS
TAIL GATE LAMP RH
TAIL GATE LAMP LH
TAIL GATE "SHUTTLE" EMBLEM
TAIL GATE "HYBRID" EMBLEM
TAIL GATE "HONDA" LOGO
TAIL GATE CENTER OUTER CHROME MOULDING
REAR BUMPER
REAR BUMPER CLIPS
REAR BUMPER RH REFLECTOR PLATE
REAR BUMPER LH REFLECTOR PLATE
REAR BUMPER RH REFLECTOR
REAR BUMPER LH REFLECTOR
REAR BUMPER RH TOW COVER

QTY

1 \$
1 \$
1 \$
1 \$
1 \$
1 \$
10 \$
1 \$
1 \$
1 \$
1 \$
1 \$
1 \$
1 \$
1 \$
10 \$
1 \$
1 \$
1 \$
1 \$
1 \$

List Price

Mu 166.00 ✓
Bt 1,432.00 ✓
Co 220.00 ✓
7 308.00
M 55.00 X
R 394.00 X
na 50.00 X
Sn 490.00 X
Sn 490.00 X
Mu 76.00 —
Mu 92.00 —
Mu 70.00 —
Sn 460.00 X
Bt 1,390.00 ✓
Mu 50.00 ✓
Sn 75.00 X
Sn 75.00 X
Sn 187.00 X
Sn 187.00 X
Sn 40.00 X

LKK Auto Consultants hence notify the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company
Acknowledged by Repairer:
Signature:
Date:

END PANEL**END PANEL TOP GARNISH****END PANEL TOP GARNISH CLIPS****REAR RH FENDER INNER TRIM BOARD****REAR LH FENDER INNER TRIM BOARD**

1	\$		727.00 ?
1	\$	<i>Ref</i>	216.00 ✓
10	\$	<i>Ref</i>	50.00 ✓
1	\$	<i>Ref</i>	460.00 X
1	\$	<i>Ref</i>	460.00 X
Total:		\$	8,220.00
LESS 20%:		\$	(1,644.00)
Parts Total:		\$	6,576.00

SPECIAL NETT**BODY SEALANT****REVERSE SENSOR****WINDSCREEN SEALANT**

1	\$		80.00 ?
1 SET	\$		400.00 ?
1	\$	<i>Ref</i>	80.00

LABOUR

TO REMOVE, REFIT & REPAIR AFFECTED DAMAGED PARTS, INCLUDING TO KNOCK-OUT, WELD & STRAIGHTEN ON THE AFFECTED PARTS.

\$ 1,200.00 ?

TO REMOVE AND REPLACE REAR WINDSCREEN

\$ 150.00 *1201*

TO DISMANTLE & TRANSFER TAIL GATE FITTINGS & MECHANISM TO NEW TAILGATE / FACILITATE REPAIR

\$ 80.00 *601*

TO REMOVE & REFIT REAR END PANEL LINING & GARNISH TO FACILITATE REPAIR

\$ 100.00 ?

TO REMOVE, REFIT & UPHOLSTERY TO FACILITATE REPAIRS

\$ 150.00 ?

TO REMOVE & REPLACE BUMPER SENSORS

\$ 40.00 ✓

TO CHECK & RECONNECT ALL NECESSARY WIRING

\$ 80.00 *201*

TO SPRAY PAINT ON THE AFFECTED AREAS

\$ 1,200.00 *6601*

Total:		\$	10,136.00
7% GST:		\$	709.52
Grand Total:		\$	10,845.52

Mbm wheelpower pte ltd
160 SIN MING DRIVE
#06-02
SIN MING AUTOCITY
162628888 164525333

Company Registration Number : 200204110W

> [Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SMH2835Z		
Vehicle Type :	Z10 - Private Hire (Chauffeur) Motor Car		
Vehicle Attachment 1 :	No Attachment		
Vehicle Scheme :	Normal		
Vehicle Make :	HONDA		
Vehicle Model :	SHUTTLE HYBRID 1.5 AUTO		
Chassis No. :	GP72000055		
Propellant :	Petrol-Electric		
Engine No. :	LEB7100080		
Motor No. :	H13800197		
Engine Capacity :	1496 cc		
Power Rating :	22.0 kW		
Maximum Power Output :	101.0 kW (135 bhp)		
Maximum Laden Weight :	1465 kg		
Unladen Weight :	1190 kg		
Year Of Manufacture :	2018		
Original Registration Date :	17 Jan 2019		
Lifespan Expiry Date :	-		
COE Category :	E - Open - all except motorcycle		
Quota Premium :	\$32,909.00		
COE Expiry Date :	16 Jan 2029		
Road Tax Expiry Date :	16 Jul 2019		
PARF Eligibility Expiry Date :	16 Jan 2029		
Inspection Due Date :	16 Jan 2022		
Intended Transfer Date :	30 Jan 2019		
CO2 Emission :	89.00 (g/km)		
CEV/VES Rebate Utilised Amount :	\$10,000.00		
CO Emission :	0.029000 (g/km)		
HC Emission :	0.013000 (g/km)		
NOx Emission :	0.006000 (g/km)		
PM Emission :	0.200000 (mg/km)		
Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

You may print this page for reference.

OK

Print




Service Request Details

Claim

S9M01CID

Reference

None 

Loss Date

January 29, 2019

Request Date

January 31, 2019

Due Date

February 11, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

31/01/2019 @ 4:31pm
Johnny wh not in.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SMH2835Z

Make

TPVD HONDA

Service Address

...

Primary Contact/Insured

SIOW CHOO HUAT RICHARD
309A CHANGI ROAD, 419787, Singapore
90254800
RSIOW@HOTMAIL.COM

Claim Handler

CHAN Kian Chuan
6568804269
kianchuan.chan@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

1/31/19 3:56 PM

FROM

CHAN Kian Chuan

SUBJECT

DS

BODY

PLS PROCEED DS WITH QUANTUM TO BE AGREED



Catherine Chong (LKK Auto)

From: Danny Ong <danny.ong@mbmwheelpower.com.sg>
Sent: Thursday, 31 January, 2019 1:00 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: stephanie.lin@mbmwheelpower.com.sg
Subject: Liability Status - Accident involving SMH2835Z & SKL1090P (AXA) on 29/01/2019
Attachments: 20190131124336477.pdf

Categories: Pragati

Dear All

Appreciate if you can advise us on the liability status for the below loss and provide the list of surveyors to select from.

Kindly refer to the attached GIA report & estimate

Our Client's Vehicle Number:	SMH2835Z
AXA Vehicle Number:	SKL1090P
Date/Time of Loss:	29/01/2019 1830 hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-03 Sin Ming Autocity Singapore 575722**

Please contact Danny 93288668 for the survey arrangement

Best regards,

Danny Ong | Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Monday, 14 October 2019 8:59 AM
To: Suwanna (LKK Auto); Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 96684, vehicle number SMH2835Z

14/10/19 8:43 AM *** Message TO CLOSE OFF THE MATTER IF THERE IS NO DEV - CHAN Kian Chuan

-----Original Message-----

From: kianchuan.chan@axa.com.sg <kianchuan.chan@axa.com.sg>
Sent: Monday, 14 October, 2019 8:44 AM
To: admin-d@lkkauto.com
Subject: New message for service request 96684, vehicle number SMH2835Z

AXA Insurance has sent you a message for claim number S9M01CID.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

 <TP - Mandate IA> - S9M01CID [ACCIDENT INVOLVING SKL 1090P(OI) & SMH 2835Z(TP) ON 29/01/2019]

Type

 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,493.45(if claim LOU) -\$4,822.45(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 29-Oct-19

[Reply](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29/10/2019

Survey Details:

Date of loss	29-Jan-19
Date of appointment	1-Feb-19
Date of survey	1-Feb-19
Location of survey	MBM WHEELPOWER PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SMH 2835Z
Make and Model	HONDA SHUTTLE HYBRID 1.5 AUTO
Date of registration	17/1/2019
Excess	
Market Value	\$95,000
Parf Rebate	\$41,321
Nett Loss	\$53,679

Repair details:

Initial Estimate	\$ 10,136.00
------------------	--------------

Proposed/Revised repair cost:

Parts	\$ 3,193.84
Check items (estimate)	NIL
Labour	\$ 1,560.00
Total	\$ 4,753.84
Lump Sum(if applicable)	\$ 3,800.00

Number of days for repair	5
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

OID rear-ended third party.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 4,066.00	\$ 4,066.00 ✓
Loss of use (7days x \$60.00)	\$ 420.00	NIL
Loss of rental (7days x \$100)(w/GST)	NIL	\$ 749.00 478
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45 2nd
Others	NIL	NIL
Proposed Total	\$ 4,493.45	\$ 4,822.45

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Tuesday, 29 October 2019 3:19 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 96684, vehicle number SMH2835Z

<input type="checkbox"/>	FILE TRANSFER TO VIVIAN FROM PK	CPK	12/7/2019 4:38:21 PM
<input type="checkbox"/>	14/10/19 8:43 AM *** Message TO CLOSE OFF THE MATTER IF THERE IS NO DEV - CHAN Kian Chuan	HMK	12/7/2019 8:29:57 AM
<input type="checkbox"/>	Case Transfer To Hsiao Tong***File Pass To Hsiao Tong	STU	14/10/2019 8:45:37 AM
<input type="checkbox"/>	Message AXA : Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$4,493.45 (if claim LOU) -\$4,822.45 (if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 29-Oct-19	CHT	14/10/2019 11:36:48 AM
<input type="checkbox"/>	29/10/19 10:13 AM CHAN Kian Chuan-----PLS PROCEED COR AS PROPOSED LOU @ \$50 PER DAY OTHERS AS PROPOSED.	LSP	29/10/2019 9:09:54 AM
			29/10/2019 3:05:48 PM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 29 October 2019 10:52 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 96684, vehicle number SMH2835Z

Best Regards

G.NIVITHA
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: kianchuan.chan@axa.com.sg [mailto:kianchuan.chan@axa.com.sg]

Hsiao Tong (LKKAUTO)

From: yinsiew.kon@mbmwheelpower.com.sg
Sent: Wednesday, 13 March 2019 5:55 PM
To: 'Ash'
Cc: 'Danny Ong '
Subject: LOD - Accident involving SMH2835Z and SKL1090P along Slip Road Of Eunus Link Into Ubi Ave 3 on 29/01/2019
Attachments: LOD - SMH2835Z.pdf

Your ref: SKL1090P
Our Ref : SMH2835Z / WIP 51025

Dear Sir / Mdm,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 13 February 2019 8:55 AM
To: Danny Ong <danny.ong@mbmwheelpower.com.sg>
Cc: stephanie.lin@mbmwheelpower.com.sg
Subject: RE: Acknowledgement: Your ref :SMH2835Z Our ref :S9M01CID MC/KC

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Danny Ong <danny.ong@mbmwheelpower.com.sg>

Sent: Tuesday, 12 February 2019 9:24 AM

To: RATAN BHOSALE Pragati <pragati.bhosale@axa.com.sg>

Cc: stephanie.lin@mbmwheelpower.com.sg

Subject: RE: Acknowledgement: Your ref :SMH2835Z Our ref :S9M01CID MC/KC

Dear All

Please advise on the liability status soonest.

Best regards,

Danny Ong | Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722
www.mbmwheelpower.com.sg

From: Danny Ong <danny.ong@mbmwheelpower.com.sg>
Sent: Thursday, 31 January 2019 1:39 PM
To: 'RATAN BHOSALE Pragati' <pragati.bhosale@axa.com.sg>
Cc: 'stephanie.lin@mbmwheelpower.com.sg' <stephanie.lin@mbmwheelpower.com.sg>
Subject: RE: Acknowledgement: Your ref :SMH2835Z Our ref :S9M01CID MC/KC

Dear Pragati

We would like to select "LKK Auto Consultants" to conduct the survey.
Kindly arrange.

Also please advise on the liability status soonest.

Best regards,

Danny Ong | Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg
MBM Wheelpower Pte Ltd
160 Sin Ming Drive • #06-02
Sin Ming AutoCity • Singapore 575722
www.mbmwheelpower.com.sg

From: RATAN BHOSALE Pragati <pragati.bhosale@axa.com.sg>
Sent: Thursday, 31 January 2019 1:24 PM
To: 'Danny Ong ' <danny.ong@mbmwheelpower.com.sg>
Subject: Acknowledgement: Your ref :SMH2835Z Our ref :S9M01CID MC/KC

Dear Sir, Without Prejudice

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:-

1. Mohd Fadhilah Bin Osman/ Chris Ang (LBS Automotive Appraisal Pte Ltd)
2. Stan See Chee Seng (LBS Automotive Appraisal Pte Ltd)
3. T. Thiyagarajan (LBS Automotive Appraisal Pte Ltd)
4. Ricky Teng/ Elgene Teng (RT Appraisal Pte Ltd)
5. Michael Chong/ Elson Teng (RT Appraisal Pte Ltd)
6. Simon Ho/ Mohammed Rasul (LKK Auto Consultants Pte Ltd)
7. Ma Chin Fook/ Adrian Ling/ Chua Weijie (LKK Auto Consultants Pte Ltd)
8. Kenneth Kong/ Marcus Chua/ Hendry Ng (LKK Auto Consultants Pte Ltd)
9. Philip Phoong/ Victor Seng (A-Pac Adjuster & Surveyors Pte Ltd)
10. AXA in house surveyors

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Please send your reply to the in-charge claim handler who is copied in this email.

Regards
Pragati

From: Danny Ong [mailto:danny.ong@mbmwheelpower.com.sg]
Sent: Thursday, January 31, 2019 1:00 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>
Cc: stephanie.lin@mbmwheelpower.com.sg
Subject: Liability Status - Accident involving SMH2835Z & SKL1090P (AXA) on 29/01/2019

Dear All

Appreciate if you can advise us on the liability status for the below loss and provide the list of surveyors to select from.

Kindly refer to the attached GIA report & estimate

Our Client's Vehicle Number:	SMH2835Z
AXA Vehicle Number:	SKL1090P
Date/Time of Loss:	29/01/2019 1830 hrs

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-03 Sin Ming Autocity Singapore 575722**

Please contact Danny 93288668 for the survey arrangement

Best regards,

Danny Ong | Claims Advisor



T 6262 8888 | F 6452 5333 | M 9328 8668

Email: danny.ong@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

-----Disclaimer-----

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