22/03/19 Continus PP \$ 31,60652 @ 10 days with Advan (\$ 21,231.48 Red - 40%)

Milley Cace / Tony case but back on Tuesday

- During inspection Bonnet cannot open

- 8/2 - Adrian ask Taurikh take

Bonnet photograph

- 8/2 - Justin call say insured chace authoritation, Hopefully Monday 11/2 gan get approval.

Pass marking estimate to Adrian _
check, mark by :
Taufikh before revert

Shirley Hiew (LKK Auto)

From:

Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent:

Thursday, 28 March 2019 10:41 AM

To:

'Boo seng yak'

Cc:

SUR; Veron Chen (LKKAuto); 'Carrine Leong'; jiayee.yap@premiumauto.com.sg;

'Chang Chee Sing'

Subject:

RE: FINAL REVISION - SKD3803D - OD AIG - SURVEYED 8 FEB 19 - TAUFIKH

Dear Mr Boo,

Confirmed final fig \$ 31,606.52 instead of \$31,306.52 @ 10 days of repairs before excess \$500/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Monday, 18 March 2019 3:50 PM

To: Adrian Ling <adrianling@lkkauto.com>; sur@lkkauto.com; Veron Chen <veronchen@lkkauto.com>; Carrine

Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing

<claims@premiumauto.com.sg>

Subject: FINAL REVISION - SKD3803D - OD AIG - SURVEYED 8 FEB 19 - TAUFIKH

Hi Adrian and all,

Revised estimate and re-survey docs attached.

Please confirm repair cost of \$31,306.52 @ 10 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Monday, 11 February 2019 2:28 PM

To:

'Claims'; Shirley Hiew (LKK Auto)

Cc:

SUR; Admin A

Subject:

RE: OD claim for SKD 3803 D-DOA: 28/1/2019

Attachments:

MARKING.pdf

Dear Mastura.

As instructed by our client, please proceed to repair the insured vehicle SKD 3803D (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler on behalf of Shirley

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 11 February 2019 11:40 AM

To: 'Claims' <claims@premiumauto.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OD claim for SKD 3803 D-DOA: 28/1/2019

Dear Mastura.

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler on behalf of Shirley

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg > Sent: Monday, 11 February 2019 8:54 AM

To: Shirley Hiew (LKK Auto) < ShirleyHiew@lkkauto.com >; claims@premiumauto.com.sg

Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OD claim for SKD 3803 D

Importance: High

Good morning,

Kindly assist on the approval urgently.

Thank you and wish you a happy and prosperous Chinese New Year.

Best Regards,

Mastura

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Friday, 8 February, 2019 5:45 PM

To: 'Shirley Hiew (LKK Auto)' < Shirley Hiew@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: OD claim for SKD 3803 D

Importance: High

Dear Shirley,

Kindly refer to our attach file of SKD 3803 D - Estimate Marking.

Kindly assist for approval, Owner need replacement vehicle ASAP.

Thank you and wish you a happy and prosperous Chinese New Year.

Best Regards,

Justin Ee

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

- p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
- e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Monday, 4 February, 2019 3:09 PM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg

Subject: RE: OD claim for SKD 3803 D

Importance: High

Dear Shirley,

Kindly refer to our attached file of SKD 3803 D - Estimate, Adrian had survey at 31/01/2019 at UBI.

Kindly assist.

Thank you.

Best Regards, Justin Ee Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

- p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
- e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



http://www.audi.com.sg/sea/brand/sg/audi_promotions/promotions/car_promotions/new-audi-q2-2017.html

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Friday, 1 February, 2019 9:49 AM

To: 'Claims' < claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OD claim for SKD 3803 D

Hi Phua,

Attachments?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 31 January 2019 6:49 PM

To: 'SUR' <sur@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: Claims <claims@premiumauto.com.sg>

Subject: OD claim for SKD 3803 D

Good evening all,

Here is the attached estimate for your kind reference.

Kindly arrange survey ASAP as the car is in our primises .

Thank you .

Best Regards, Phua

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

The all-new Audi Q2

#untaggable

Discover offers

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View Received Message

This mail is associated with:

*SKD3803D (07989932675G)

OD Jan 28 2019 1:00PM [BENJAMIN MATHEWS] Premium Automobiles Pte Ltd

Reply All Mark as Unread Print Message Delete Message | Forward

AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 19/02/2019 16:12 PM. From

LKK_HQ Subject Alert - Adj Mandate Approved (\$\$36412.00) - SKD3803D - Claim Handler: Loo, Tong Shing

Approved:36412.00:Why is labour 2 necessary? Why is the labour at \$6.5 days? Spray painting should be at 3 panel plus 2 wheel arch. Re-inspect and upload damage photos of given items Front fender, Lock carrier, Condenser, Air cooler. Re-inspection

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building 78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park

Singapore 408933

Attn:

Loo, Tong Shing

Date: 19 Feb 2019

Preliminary Advice

Vehicle No

: SKD3803D

Accident Date

: 28/01/2019

Make

Policy No.

: 1700049946

Assignment Date : 01/02/2019

: AUDI Q7

Excess

: \$\$500.00

Date of Inspection : 31/01/2019

Est. Duration of Repair

: 10.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	52,838.00 (INCLUSIVE SUPPLEMENTARY)
Revised Amount	:S\$	36,412.00 (INCLUSIVE SUPPLEMENTARY)
Check Items (Estimated)	:S\$	9,430.00
Total	:S\$	45,842.00

:S\$

Lump Sum Repair

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	215,000.00
COE / PARF Rebate	:S\$	96,629.00
Salvage Value	:S\$	
Margin for Repair	:S\$	118 371 00

Remarks

- The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. (X) Kindly let us have your authorisation.
-) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments: SUPPLEMENTARY AMOUNT IS \$ 1,253.00

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120		From: LKK Auto Consultants Pte L 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933			
Attn: Loo, Tong Shing			Date:	11 F	Feb 2019	
		Prelimi	nary Adv	ice		
Vehicl	le No	: SKD3803D	,	Accid	ent Date	: 28/01/2019
Make : AUDI Q7		: AUDI Q7	F	Policy No.		: 1700049946
Assignment Date : 01/02/2019		: 01/02/2019	Excess		: S\$500.00	
Date of Inspection : 31/01/2019		: 31/01/2019	Est. Duration of Repair		: 10.00	
Insped	nspection At : PREMIUM AUTOMOBILES PTE LTD (I 55 UBI ROAD 1 SINGAPORE 408699					
Point	of Impact / C	General Description of Damages	5			
The v	ehicle sustain	ed impact / damages front portion	and parts o	laime	ed are consistent to	the accident.
		Repairer's Estimate (Gross)	:8	\$	51,585.00	
		Revised Amount	:S	\$	35,159.00	

1 to 1100a / unount		00,100.00
Check Items (Estimated)	:S\$	9,430.00
Total	:S\$	44,589.00
	0.0	

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	215,000.00
COE / PARF Rebate	:S\$	96,629.00
Salvage Value	:S\$	
Margin for Repair	:S\$	118,371.00

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

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A	- 1	91	.,	- 1	31	ΆΤ	= 10	п	М.

Date Of Report 28/01/2019 15:51 Date Of Accident 28/01/2019 13:50

Exact Location Of Accident CTE FILTERING INTO PIE CHANGI

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKD3803D

Insured/Policyholder

Name Of Registered Owner BENJAMIN MATHEWS

NRIC No S7909545A Email Address NOEMAIL

Mobile Phone No (LOCAL) +65-92382848 Alternative Phone No OTHERS-92382848

Vehicle Particulars

Manufacturer AUDI

Model Q7 2.0 TFSI QU

Exact Purpose for which vehicle was being used at PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE, LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 1700049946-01

Cover Note Number

Driver

Name of Driver MAK YE CHYN NRIC No S8076129E Date Of Birth 24/04/1980 Occupation **INDOOR** Date Of Driving Pass 04/03/2013

Driving Experience 5 YEARS AND 10 MONTHS

Gender FEMALE

Mobile Number (LOCAL) +65-90675578

Fax Number

Contact Number

EMail Address YECHYN@GMAIL.COM Address

39 BRIDPORT AVENUE

Postcode

559329

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured SPOUSE

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes. Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

I WAS TRAVELLING ON CTE, FILTERING INTO PIE CHANGI. I JAM BRAKED AFTER THE LORRY IN FRONT OF ME JAM BRAKED. MY CAR THEN, HIT / COLLIDED WITH THE LORRY. WE THEN, EXCHANGED ONE PARTICULARS AND I DROVE MY CAR STRAIGHT TO PREMIUM AUTOMOBILES AT UBI.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBF3603K

Vehicle Make/Model/Colour

TOYOTA DYNA/ LORRY PICK UP

Details Of Properties

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

GU MING

NRIC/Passport Number

G3273121Q

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material
 facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims,
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could invoive disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time: Driver's Signiture

(If driver is not the policyholder)

Date & Time: 28/01/2019

Reporting Centre Personnel's Signature

Name: 34511 Fa

SKETCH PLAN

		A SKD 3603D
4	A I	D. GBF 3603 K
	1 1 1 1 1	

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I	was traveling on CTE, Altering into PIE Changi
	jum braked after the long in front of me jum braked
	car then hit / willided with the long
νε	then exchanged our particulars and i drawe my car
Stra	right to Reman at Up:
-	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Oriver's Signature (If driver's not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature Name: Dustin Ex NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9545A
Vehicle Details	·····································
Vehicle No.:	SKD3803D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	01 Feb 2019
Vehicle Make:	AUDI
Vehicle Model:	Q7 2.0 TFSI QU (252 BHP)
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CYR040891
Chassis No.:	WAUZZZ4M3HD053551
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$58,984.00
Original Registration Date:	23 Jun 2017
First Registration Date:	23 Jun 2017
Transfer Count:	0
Actual ARF Paid:	\$78,172.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	22 Jun 2027
PARF Rebate Amount:	\$58,629.00
Intended COE Repare Details	
COE Expiry Date:	22 Jun 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,501.00
COE Rebate Amount:	\$38,000.00
Total Rebate Amount:	\$96,629.00

The information contained herein is correct as at 01 Feb 2019





CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: BENJAMIN MATHEWS

Period of Insurance Engine No.

: 23 Jun 2018 To 22 Jun 2019 : CYR040891

Chassis No.

: WAUZZZ4M3HD053551

Vehicle No.

: SKD3803D

Policy No.

: 1700049946-01

Endorsement No.

Issued Date

: 11 May 2018

ABOUT THE COVER

Make/Model

: AUDI Q7 2.0 TFSI

Engine Capacity/Tonnage: 1,984.00 CC

Sum Insured : Market Value

First Year of Registration : 2017

Driver Restriction

: NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*:

a) The Policyholder

a) The Posicynology b) Any other person who is driving on the Policyholder's order or with his/her permission. This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition

: All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving failton, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1 Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

Benjamin Mathews - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRES (FOR CLAIMS RELATED REPAIRS)

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency holline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search end download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

If We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 188), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125250

PREMIUM LEASING -JY

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd. AUTHORISED REPRESENTATIVE

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

What should I do in the event of an accident?

- Keep calm and move your car to a safe place
- Do not admit or discuss fault or blame with the other party(ics).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whit/Summons/Correspondences from third party(ies) to AIG

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable
- Collect details (name, address and confact number) of witnesses and/or try to take photographs of the scene of the accident.

 Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number (65) 6419-3000 for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

- 1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
- 2. Your rental car will be made available within 5 working hours of activation with the Rental Car Company
- 3. At the time of collection of the Rental Car, the original insurance policy and schedule issued by AIG, a copy of the Accident Report from Audi Customer Service Centre must be produced.
- 4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
- 5. Rental cars are strictly for use in Singapore only.
- 6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day
- 7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

'The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.