Vic (LKKAuto)

From: Vic (LKKAuto)

Monday, 18 February, 2019 4:59 PM Sent:

GERALD POH WEE BIN To:

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND Subject:

YOUR INSURED SJX2668R DATED ON 29/01/2019

Attachments: WhatsApp Image 2019-02-14 at 10.38.04.jpeg; WhatsApp Image 2019-02-14 at

10.41.16.jpeg; WhatsApp Image 2019-02-14 at 10.38.04 (1).jpeg

Dear Gerald,

We refer to the subject matter.

Please be informed that TP do not have video footage and only provided scene photos (as attached).

TP insisted that liability is against our Insured.

Kindly advise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Shu Pei (LKKAuto)

Sent: Friday, 15 February, 2019 4:51 PM

To: GERALD POH WEE BIN

Cc: MT Claim SG; Admin A; Vic (LKKAuto)

Subject: RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R

DATED ON 29/01/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKR 2407Y at M/s Premium Automobiles Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Thursday, 31 January 2019 11:09 AM
To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>

Subject: RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R

DATED ON 29/01/2019

Dear Shu Pei,

Attached cop of insured's report for your attention

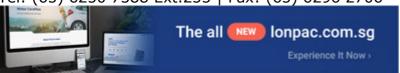
Aside to LKK - Attn: Vic

Kindly assess liability before proceeding with Direct Settlement.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, 31 January, 2019 10:56 AM

To: ONG LI LI

Cc: MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED

SJX2668R DATED ON 29/01/2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 30 January 2019 4:22 PM

To: 'ONG LI LI' < ! assignments@lkkauto.com **Cc:** 'MT_Claim_SG' < mt.claim@lonpac.com
; Admin A < admin-a@lkkauto.com

Subject: RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R

DATED ON 29/01/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer arrange on 14/02/2019.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Wednesday, 30 January 2019 3:45 PM

To: Mastura <<u>mastura@premiumauto.com.sg</u>>; MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; 'Claims' <<u>claims@premiumauto.com.sg</u>>; <u>assignments@lkkauto.com</u>; Admin-D (LKKAuto) <<u>admin-d@lkkauto.com</u>> Subject: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R

DATED ON 29/01/2019

Without Prejudice

Dear Mastura

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

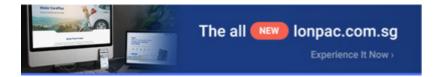
Dear Catherine/Nivitha

fya

Regards, Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel: (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



From: Mastura [mailto:mastura@premiumauto.com.sg]

Sent: Wednesday, 30 January, 2019 3:17 PM

To: MT_Claim_SG; 'Claims'

Subject: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R DATED ON 29/01/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly arrange the survey on 14/02/2019, Thursday, 10 AM.

Best Regards, Mastura Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

e. mastura@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you



This email has been checked for viruses by AVG antivirus software. www.avg.com