

## Vic (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 11 March, 2019 10:30 AM  
**To:** Vic (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Our Ref: 18/19/19/VP05/021387 ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R DATED ON 29/01/2019 [External Confidential]

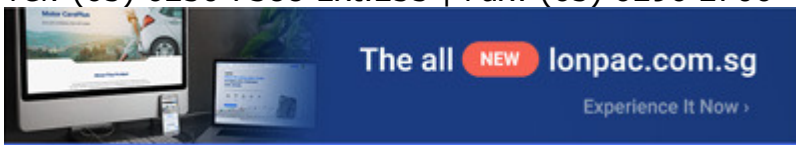
## Lonpac External - Confidential

Dear Vic,

Based on the position of both vehicles and the damage to SKR2407Y, we are of the view that liability is not clear.

Is the Distributor's workshop prepared to accept 50% liability.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Friday, 8 March, 2019 5:53 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO)  
**Subject:** RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R DATED ON 29/01/2019

Dear Gerard,

We refer to our below email.

Without concrete evidence to support each version of the accident, we propose for a 50/50 liability.

Please advise further instruction as TP is chasing for liability.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Pte Ltd

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**From:** Vic (LKKAuto)

**Sent:** Monday, 18 February, 2019 4:59 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto)

**Subject:** RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R DATED ON 29/01/2019

Dear Gerald,

We refer to the subject matter.

Please be informed that TP do not have video footage and only provided scene photos (as attached).

TP insisted that liability is against our Insured.

Kindly advise.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto)

**Sent:** Friday, 15 February, 2019 4:51 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto)

**Subject:** RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R DATED ON 29/01/2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKR 2407Y at M/s Premium Automobiles Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 31 January 2019 11:09 AM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R DATED ON 29/01/2019

Dear Shu Pei,

Attached cop of insured's report for your attention

Aside to LKK – Attn : Vic

Kindly assess liability before proceeding with Direct Settlement.

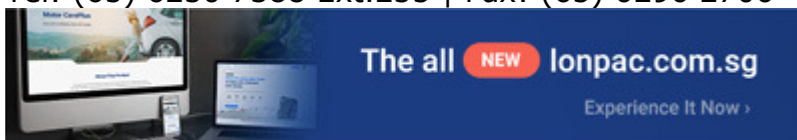
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

**Sent:** Thursday, 31 January, 2019 10:56 AM

**To:** ONG LI LI

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto)

**Subject:** RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R DATED ON 29/01/2019

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 30 January 2019 4:22 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R DATED ON 29/01/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer arrange on 14/02/2019.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 30 January 2019 3:45 PM

**To:** Mastura <[mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; assignments@lkkauto.com; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** Our Ref: 18/19/19/VP05/021387 RE: ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R DATED ON 29/01/2019

Without Prejudice

Dear Mastura

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Catherine/Nivitha

fya

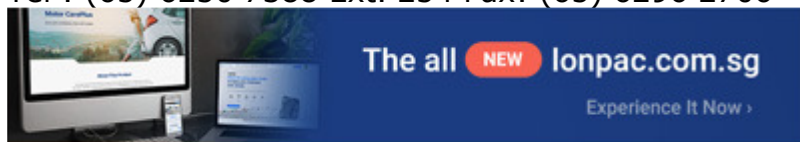
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Mastura [<mailto:mastura@premiumauto.com.sg>]

**Sent:** Wednesday, 30 January, 2019 3:17 PM

**To:** MT\_Claim\_SG; 'Claims'

**Subject:** ACCIDENT INVOLVING SKR 2407 Y AND YOUR INSURED SJX2668R DATED ON 29/01/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly arrange the survey on 14/02/2019, Thursday, 10 AM.

Best Regards,

**Mastura**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183

**e.** [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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