. MARKE		1 1	A & hallon
INS. CASE OWNER	p-	CC 6/EQI1900 W	MA MAN ( IDAG
*			NT D / - 1 /
Surveyor	Adr	100 DOI: 30 1	LA Date Time Zolilie.
and region			Registered in Merimen:
Pre-assign / CCU	J/FTE .	110000	157 OF INSTITUTE OF SEPTEMBER 1
Insured Vehicle N	60 9	70H	Claim No. 9MGHU000LA
# # #		ETROLEMM WIL	DW. DURIS - 021 Chs.
Name of Insured	H VINC V	Elboro his	Policy No. : VOVECWAMEN :
Insured Tel No.	= =	—HP: — 101 -	DOORAL WINTER WATER
Excess Sec II :SS	£	D.O.A : 01 17 16	Place of Accident : 6 PWP 11 201 A 2
Is driver the owne		Nature of Accident :	
If NO. Driver Na	une/Ago: TAW FE	IE 400m.	Ol GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Driver Tel	1 No. :	(V/L: YES / NO )	Insured Liability: % Final ? Yes / No
9K4 960	u		
		270 L	WO DOWN COMMON TO THE PARTY OF
INSRS: U.	I N	SRS:	INSRS: INSRS: WSP:
A Tel: COM	MA Tel	n - /r	Tel: A Tel:
Liability:	- W	bility:	Liability: Liability:
RMKS	RN CEN	IKS:	RMKS: RMKS:
Date/Time	No.	e for the	
	SET APILL	L WYVY	STAGE DATE/PIC
	020 dispute	clamanes	Non-Reporting Itr (2nd):
	ODD dispate	(image)	Non-Reporting by (Final): Notification by (if ngo-pickap):
10742			CATOL VALLA 2 Q 10
3 4114	- OID ralle	dett two	After call itr to OI;
-11 -	- Just cen	d att tool	
ialivia -	1500 - Clark	per to clou	Notification lit (if non-pickup)  After call lit to OI:
10/11/10/	F 000 -) 3 0/0	CIOX	Assiltation To Ass
			Release Voucher:
			Final Repair Bill:
			Car Renni Invoice:
			Tinsing Invoice
			Medical Bill:
			PIR:
			Mandate/Reject Instruction:
			LOD
RELIMINARY ADVICE	E. Date/Time:	Sent By:	Payment Breakdown Form: Pess-Repair Photos:
RELEGIESTRE ADVICE	5 France Filling	35-00-253)	Others:
INALIZATION	Date/Time:	Confirm with:	Confirm by:
epair Cost:	S5	days) Reduction:	% Email Call
INAL SETTLEMENT	Date/Time: A W M		Email Cal
inal Liability: epair Cost:	\$\$ 2200-000	ed / Assessed) BOLA SN No.:	If NO B 28. Ass. Lia
oss of Rental (LOR):	\$5 - (	- days)	
ous of Use (LOU):	55 32V·W (St)	x days)	
oss of Income (LOI):	SS - (S -	x — days)	
OR only LOU only IA/LTA Search	ss 3.45	LOR+LO [Tick only one]	
tedical:	55 -		1) Claim status: North Reject/Private Settle
Pisbursement:	ss -	(e.g. Tow/ Independent )	2) Remort Element
egal Cost	55 -		3) Survey fee: \$ Aww
otal: INAL PAYMENT	5\$ 2577.45 Date/Time:	Global Sum SS: 2500-W	limate of the limit
inal PAYMENT	55 25W-00		ray Painting Wurshop.
tyce 2: (Strike if N.A.)	55	Name 2	The truiting works the
love 3: (Strike if N.A.)	\$5	Name 3	· · · · · · · · · · · · · · · · · · ·

'n

Title 1



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

		EXMOST SAVET PARTY OF THE SAME	STATE OF THE PARTY	Experts En Autom			
EQ I	NSURANCE COM	PANY LTD	Ref :	CC6/EQI190020	030/Afb3		
#17-	AXWELL ROAD 00 TOWER BLOCK COMPLEXSING		Date :	31-01-2019			
1.		Policy Partic	100000000	D PARTY CLAI	N		
	Insured Veh.	GQ 50H		nspected	SKT 969U		
	Policy No.	7-14-67-14-04.		age (\$)	0.00		
	Claim No.		Exces		0.00		
	Assign From		Assig	n Date	31/01/2019		
2.		Vehicle	e Particulars 8	& Condition			
e Fri	Make & Model		c.c		0		
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.		Colour				
	Odometer	2	Steering				
	Brakes		Modification				
	General						
3.			Conditions of	Tyres			
		Size	Make		Balance		
	R/H Front Tyre				mm		
	L/H Front Tyre				mm		
	R/H Rear Tyre				mm		
	L/H Rear Tyre				mm		
4.	_	De	scription of D	amages			
5.		(	Seneral Inform	nation			
	Accident Date	28/12/2018	Inspe	ction Date	30/01/2019		
	Survey held at	HUA MENG SPRAY PAI	NTING WKSP				
		1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883					
5a.		Remarks					

# **HUA MENG SPRAY PAINTING WORKSHOP**

1, Kaki Bukit Avenue 6, Blk C #01-61 / 01-34, Singapore 417883 Autobay @ Kaki Bukit

Tel: 6747 8064, 6746 5519 / 9666 9680 Fax: 6743 4896

# **ESTIMATE**

TAN CHEE HOW	
23 A NALLUR ROAL	D
HO4 01	

TPEQ

Vehicle no

:20.02.2019 :SKT 969 U

	#04-01 Poh Kin	1	Make/N	Model		TA HARRIER	
No	S 456644  DESCRIPTION		Accider	Qty	:28.12	2018 Amount (S\$	1
40	List Items			Qty		Amount (39	<u>-</u>
1	Rear bumper Del - C			1	\$	1557.2 0	1381-2
	Rear bumper side holder @ \$93.50			2	\$	187 🗸	
	Rear bumper lower lip			1	\$	500.5	
1	Rear bumper reflector @ \$63.40 PH			2	\$	126.8 ×	
-	Rear bumper sponge	223	620	1	\$	137.5	
	Rear bumper clips (1set)	11.7	7.15	1	Š	20 30	
		16	1	1	Š	858 ×	
	Rear end panel top garnish #			1	\$	489.5	
0	Rear end panel top garnish Action			1	- 5	3926.5	1924
			Lace	25% Disc	s	981.63	34.54
				Total	- s	2944.87	
				lotai	->	2944.07	_
	Constal Name Income						
	Special Nett Items	230			\$	388 2W	
1	Reverse sensor			Takati	- 5	380	- 3
				Total	_ >	380	-
	Labour Cost						
-1	To supply rear end panel inner sealant				\$	200 %	
	Remove & reinstall reverse sensor				\$	150-60	
	Remove & reinstall boot lid inner garnish			210	\$	200 ×	
	Remove, replace & repair consistent to the ac	rident		2000	\$	1400-400	
	Respray Painting	ciuent			Š	1200-4-50	
	Tuff kote				Š	150 X ·	
O	Tull kote			Total	- 5	3300	-
				TOTAL		3300	-
			Gra	nd Total	\$	6624.87	= 1
	LKK Auto Consultants hence notify					500	= 1
	the Repairer of the following:  To resurvey before infer spray painting.			total	27	37.15	
	<ul> <li>To display damaged part(s) during resurvey</li> </ul>	1		GIGG	-		
	<ul> <li>Parts prices are subject to confirmation.</li> </ul>			LIC	21	K.	
	<ul> <li>Third party survey is on a "Without Prejudice" basis</li> <li>No lifegal modification(s) is allowed.</li> </ul>			1/2	0.0	suys.	
	<ul> <li>Supplementary (termin) must be resuperved and</li> </ul>				94	Julys.	
	as subject to final approval from insurance Company				-		
	Acknowledged by Repairer				2.31	- 1	
	Signature:				2.21		
	Detec				AFC III	1	

#### Shu Pei (LKKAuto)

From:

Janet Tan <janet.tan@eqinsurance.com.sg>

Sent:

Friday, 1 February 2019 1:37 PM

To:

Shu Pei (LKKAuto)

Cc:

Admin A; Poh Kin (LKKAuto)

Subject:

FW: Direct Settlement - Accident Involving GQ50H (OI : EQI - DM19HO00019/JT) AND

SKT969U(TP: LKK REF - CC6/EQI19002030/Afb3) on 28.12.2018

Attachments:

TP GIA REPORT.pdf; SAS2527394.PDF

Dear all,

OI report as attached.

Regards,

Janet Tan

Senior Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eginsurance.com.sg



( )s

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sens

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, January 31, 2019 4:55 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>; Janet Tan

<janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: Direct Settlement - Accident Involving GQ50H (OI : EQI - TBA) AND SKT969U(TP : LKK REF -

CC6/EQI19002030/Afb3) on 28.12.2018

#### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKT 969U at M/s Hua Meng Spray Painting Workshop on a WP basis and TP repairer proposed for a direct settlement.

## Enclosed for your perusal is: - TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841-2132.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

# Hsiao Tong (LKKAuto)

From:

Hua Meng <huameng@live.com.sg>

Sent:

Wednesday, 28 August 2019 5:08 PM

To:

Poh Kin (LKKAuto)

Subject:

Re: EQ INSURED:GQ 50 H OUR REF:SKT 969 U D.O.A:28.12.2018

Dear Poh Kin

Pls let us have your update and offer soonest.

Thank You.

Regards, Jing Yee

Hua Meng Spray Painting Workshop Tel: 6746 5519 Fax: 6743 4896

From: Hua Meng <huameng@live.com.sg>
Sent: Tuesday, August 6, 2019 11:45 AM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: Re: EQ INSURED:GQ 50 H OUR REF:SKT 969 U D.O.A:28.12.2018

Dear Poh Kin

We refer our email dated 14.05.2019. We have yet to get your reply. Please let us have your offer soonest.

Thank You.

Regards, Jing Yee Hua Meng Spray Painting Workshop

From: Hua Meng <huameng@live.com.sg>
Sent: Wednesday, July 3, 2019 1:52 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: Re: EQ INSURED:GQ 50 H OUR REF:SKT 969 U D.O.A:28.12.2018

## REMINDER

Dear Poh Kin

We refer our email dated 14.05.2019.

We have yet to receive your email.

Please let us have your reply soonest.

Thanks & Regards
Jing Yee
Hua Meng Spray Painting Workshop

From: Hua Meng <huameng@live.com.sg> Sent: Thursday, June 6, 2019 3:18 PM

To: Poh Kin (LKKAuto)

Subject: Re: EQ INSURED:GQ 50 H OUR REF:SKT 969 U D.O.A:28.12.2018

Dear Poh Kin

We refer our email dated 14.05.2019.

We have yet to receive your email.

Please let us have your reply soonest.

Thanks & Regards
Jing Yee
Hua Meng Spray Painting Workshop

From: Hua Meng

Sent: Tuesday, May 14, 2019 5:23 PM

To: Poh Kin (LKKAuto)

Subject: EQ INSURED:GQ 50 H OUR REF:SKT 969 U D.O.A:28.12.2018

Dear Sir

We refer above mentioned accident.

We would like to inform that we have finalized with your surveyor.

Kindly revert your offer within 14days.

Your prompt reply will be appreciated by us.

We enclose relevant documents for your attention.

Thanks & regards,
June
Hua Meng Spray Painting Workshop
1 Kaki Bukit Ave 6, Blk C
#01-61 Autobay @ Kaki Bukit
S 417883

Tel: 6746 5519 Fax: 6743 4896 × ===

Virus-free. www.avg.com

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 9 November 2019 9:46 AM

To:

Hua Meng

Subject:

Your Ref: SKT969U \*LKK Ref: CC6/EQI19002030/Apb3 [ACCIDENT INVOLVING GQ

50H(EQ) AND SKT 969U ON 28/12/2018]

Your Ref: SKT969U

Without Prejudice

LKK Ref: CC6/EQI19002030/Apb3

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING GQ 50H(EQ) AND SKT 969U ON 28/12/2018

We refer to the above matter.

We propose settlement at a global sum of \$2,500.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

From:

Hua Meng <huameng@live.com.sg>

Sent:

Wednesday, 18 December 2019 4:57 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: Your Ref: SKT969U \*LKK Ref: CC6/EQI19002030/Apb3 [ACCIDENT INVOLVING

GQ 50H(EQ) AND SKT 969U ON 28/12/2018]

Attachments:

img-Z18165413.pdf

Dear Xiao Tong

Kindly proceed to payment. Enclosed ATA for payment purpose.

Thank You.

Regards, Jing Yee Hua Meng Spray Painting Workshop 1 Kaki Bukit Avenue 6 Blk C #01-34/#01-61 Singapore 417883

Tel: 6746 5519 Fax: 6743 4896



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, November 9, 2019 9:45 AM To: Hua Meng <huameng@live.com.sg>

Subject: Your Ref: SKT969U \*LKK Ref: CC6/EQI19002030/Apb3 [ACCIDENT INVOLVING GQ 50H(EQ) AND SKT 969U

ON 28/12/2018]

Your Ref: SKT969U

Without Prejudice

LKK Ref: CC6/EQI19002030/Apb3

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING GQ 50H(EQ) AND SKT 969U ON 28/12/2018

We refer to the above matter.

We propose settlement at a global sum of \$2,500.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

#### To: M/s EQ INSURANCE COMPANY LTD

Date: 10/01/2020

## THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GQ 50H	(Insd Veh)	Your Ref. No.: DM19HO00019/JT
verlicie No.	SKT 969U	(TP Veh)	Our Ref. No.: CC6/EQI19002030/Apb3q2
Date of Accident	28/12/2018		

Liability		100%	
Final Repair Cost	: \$	2,200.00	
Loss of Use	: \$	320.00	4 days
Rental (If any)	: \$		days
Others:	: \$	7.45	
	: \$		
		2,527.45	
Final Settlement Sum	: \$	2,500.00	GLOBAL SUM
Remarks	:		

Pay	Payment Instruction: Payee's Breakdown				
1)	HUA MENG SPRAY PAINTING WORKSHOP	:\$	2,500.00		
		:\$			

JOANNE LEE LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Inter	rnationale Des Experts En Auton	nobile
EQI	INSURANCE COM	PANY LTD	Ref : CC6/EQI19002	2030/Apb3q2
#17-	AXWELL ROAD -00 TOWER BLOC D COMPLEXSING		Date: 10-01-2020	
	0 2 3 3	Policy Particu	lars :- THIRD PARTY CLA	IM TO THE REAL PROPERTY.
	Insured Veh.	GQ 50H	Veh. Inspected	SKT 969U
	Policy No.	DMCPHQ18-001868	Coverage (\$)	0.00
	Claim No.	DM19HO00019/JT	Excess (\$)	0.00
	Assign From		Assign Date	30/01/2019
2.		Vehicle F	Particulars & Condition	COME TO STATE OF
	Make & Model	TOYOTA HARRIER	c.c	1986
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	ZSU600062201	Colour	BLACK
	Odometer	59398	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Co	enditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	235/55 R18	BRIDGESTONE	6 mm
	L/H Front Tyre	235/55 R18	BRIDGESTONE	6 mm
	R/H Rear Tyre	235/55 R18	BRIDGESTONE	6 mm
	L/H Rear Tyre	235/55 R18	BRIDGESTONE	6 mm
4.	A Depte de	Desc	ription of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT TH	E REAR PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Ge	neral Information	
	Accident Date	28/12/2018	Inspection Date	30/01/2019
	Survey held at	HUA MENG SPRAY PAINT	ING WKSP	
		1 KAKI BUKIT AVE 6 #01-61 AUTOBAY SINGAPORE 417883		
5a.			Remarks	
			A"WITHOUT PREJUDICE" BAS NS, WE HAVE NOT AUTHORIS	
5b.	Dymeria		mate Days of Repair	
-			nessent of the control of the contro	

4 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKT 969U

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	1,557.20	1,381.20
2	REAR BUMPER SIDE HOLDER @\$93.50	NECESSARY	187.00	187.00
1	REAR BUMPER LOWER LIP	DEFORMED	500.50	500.50
2	REAR BUMPER REFLECTOR @\$63.40	NOT NECESSARY	126.80	-
1	REAR BUMPER SPONGE	CRACKED	137.50	137.50
-1	SET REAR BUMPER CLIPS	NECESSARY	70.00	30.00
1	REAR END PANEL	TO REPAIR SEE LABOUR	858.00	5
1	REAR END PANEL TOP GARNISH	NOT NECESSARY	489.50	9
	LESS 25% DISCOUNT	1	-981.63	-559.05
			2,944.87	1,677.15
	SPECIAL NETT ITEMS			
1	REVERSE SENSOR (SN)	DAMAGED	380.00	200.00
			380.00	200.00
	LABOUR			
	TO SUPPLY REAR END PANEL INNER SEALANT.	NOT NECESSARY	200.00	F=
	REMOVE & REINSTALL REVERSE SENSOR.		150.00	60.00
	REMOVE & REINSTALL BOOT LID INNER GARNISH.	NOT NECESSARY	200.00	-
	REMOVE, REPLACE & REPAIR CONSISTENT TO THE ACCIDENT.INCLUSIVE OF THE REPAIR OF REAR END PANEL.		1,400.00	400.00
	RESPRAY PAINTING.		1,200.00	400.00
	TUFF KOTE.	NOT NECESSARY	150.00	-
			3,300.00	860.00
	GRAND TOTAL		6,624.87	2,737.15

RECOMMENDED COST OF LUMP SUM REPAIRS 2,200.00 (TO ITS PRE-ACCIDENT CONDITION)

Report Ref No. CC6/EQI19002030/Apb3q2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

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No liability of responsibility whatsoever, in contact or tort, is accepted to any third party who may reply on the Report wholly or in part. Any third party acting or replying on this Report, in whole or in part, does so at his or her own risk.