



UCB Engineering Pte Ltd

GST Registration Number: 19-9501338-G

Business Reg. No. 199501338G

Our ref: 190103.VGS(PA6290U)

Your ref:

06 September 2019

LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
Singapore 408933
Attn : Mr Vicalpeh

**without Prejudice
By email**

Dear Sirs

**ACCIDENT INVOLVING PA 6290 U AND SLS 3895 Y ON 12/01/2019
ALONG VICTORIA STREET/OPHIR ROAD.**

We refer to the above matter.

After survey by your surveyor and repaired, we are now instructed to claim as follow:

1)	Cost of repair with GST	\$1,070.00
2)	Loss of Use 4 days x \$250/-	\$1,000.00
3)	Search fee	\$ 2.00
Total		<u>\$2,072.00</u>

We enclose the following:

- a) Repair bill
- b) Search fee Invoice

Kindly let us have your early reply.

Yours faithfully

Tan Tiong Chin



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE19002023/R1ha3

04 SEPTEMBER 2019

ODELIA LING JIA TING
PUNGGOL WALK
#13-12
SINGAPORE 828832

By Post & By Email 54

Dear Sir/Madam,

ACCIDENT INVOLVING SLS 3895Y AND PA 6290U ON 12/01/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Private Limited to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. **Unless proven otherwise.**

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **14/09/2019**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Meanwhile, please forward to us a copy of your video footage for our further review.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
OID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *QBE Insurance (Singapore) Private Limited*
(Motor Claims Dept)
Germaine.tan.gl@gmail.com / odelialing@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 4 September, 2019 10:00 AM
To: odelialing@gmail.com
Cc: Germaine.tan.gl@gmail.com; Admin A; Vic (LKKAUTO)
Subject: Your Ref: SLS 3895Y - ACCIDENT INVOLVING SLS 3895Y AND PA 6290U ON 12/01/2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/QBE19002023/R1ha3

04 SEPTEMBER 2019

ODELIA LING JIA TING
54 PUNGGOL WALK
#13-12
SINGAPORE 828832

By Post & By Email

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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AUTHORIZATION TO ACT

We
✓ Vaya Garden Scene Cruiser Pte Ltd. (the third party claimant")
of B1X 637 Honggang Ave 8 #10-121, Spore 530637 (address), owner
of PA 6290 U (vehicle no.) hereby authorize UCB Engineering P/L ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no PA 6290 U that was damaged pursuant to the accident which occurred
on 12/1/19 (date) along Victoria Street / Ophir Road (location)
involving vehicle no/s S1S 3895 Y ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 18 (day) of 01 (month) 20 20 (year)



Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

DISCHARGE VOUCHER

Without Prejudice
Save As to Costs


Your Reference : 190103.VGS(PA6290U)
Our Reference : VC012234

I/We, VAYA GARDEN SCENE CRUISER PTE LTD do hereby acknowledge the sum of Singapore Dollars: One Thousand Six Hundred Seventy Two Only (S\$1,672.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'ODELIA LING JIA TING', over damage to my/our vehicle PA 6290U from an accident involving SLS 3895Y and PA 6290U at/along VICTORIA STREET, which occurred on 12 JANUARY 2019 at about 2035 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'ODELIA LING JIA TING', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 18 of (month) Jan (year) 2020



Signature

KEE YOU TIAM

Claimant's Name


S 009063 H

FIN/NRIC No.

Address



Company stamp if applicable


Witness's Signature

Tan Siann Heng
Witness's Name

S1323796 LD
FIN/NRIC No.

2-C Jalan Pesawat

Singapore

619 359
Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6533 3270



UCB Engineering Pte Ltd

GST Registration Number: 19-9501338-G

Business Reg. No. 199501338G

Bill To :

Vaya Garden Scene Cruiser Pte Ltd
Blk 637 Hougang Ave 8
#10-121
Singapore 530637

TAX INVOICE NO : T-190103

Date : 6-Sep-19
Payment Term : COD
Our D/O No :
Your P/O No :
Vehicle No : PA 6290 U

DESCRIPTION	QTY	UNITS	UNIT PRICE	AMOUNT
Signal lamp	1			
Side lamp	1			
Labour charges for remove & replace the above damaged parts	1			\$ 1,000.00
To putty & spray painting onto affected areas	1			
Sub Total				\$ 1,000.00
7% GST				\$ 70.00
Total Amount				\$ 1,070.00

* Please notify us of any discrepancy within 7 days of invoicing

* Cheque should be crossed and made payable to
UCB ENGINEERING PTE LTD

for ucb engineering pte ltd



Authorised Signature

2G Jalan Pesawat, Jurong, Singapore 619359

Tel: 6268 1281 Fax: 6268 1282

E-mail: unitedcb@singnet.com.sg



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-013113

Date of Request: 23/01/2019

Your Ref No: Online Purchase

UCB Engineering Pte Ltd
2C Jalan Pesawat
Singapore 619359

Dear Sir/Madam,

Enquiry Date 23/01/2019
Enquiry By Tan Siam Hiong
TP Vehicle No. SLS3895Y
Accident Date 12/01/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-013113

Date of Request: 23/01/2019

Your Ref No: Online Purchase

UCB Engineering Pte Ltd
2C Jalan Pesawat
Singapore 619359

Dear Sir/Madam,

Enquiry Date 23/01/2019
Enquiry By Tan Siam Hiong
TP Vehicle No. SLS3895Y
Accident Date 12/01/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLS3895Y	QBE Insurance (Singapore) Pte Ltd	21/09/2018-20/09/2019	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Vic (LKKAUTO)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 15 January, 2020 3:58 PM
To: Vic (LKKAUTO)
Cc: claims-singapore
Subject: [VC012234] <SEEK MANDATE> RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/R1ha3
Attachments: image007.wmz; LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; TP LOD.PDF
Importance: High

Hi Vic

Please proceed with settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Wednesday, 15 January 2020 2:37 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>;

Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: <SEEK MANDATE> RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/R1ha3

Importance: High

Dear Jenny,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.



“Wishing you a Happy and Prosperous Lunar New Year”

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 21 November, 2019 2:02 PM

To: Jenny Toh

Cc: Admin A; Vic (LKKAuto); syaheeda.othman@qbe.com

Subject: RE: <SEEK MANDATE> RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/R1ha3

Dear Jenny,

We refer to the below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Tuesday, 1 October, 2019 1:50 PM

To: Joyce Foo; Jenny Toh

Cc: Admin A; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/R1ha3

YOUR REF – VC012234

Dear Joyce,

ACCIDENT INVOL VING VEHICLES SLS 3895Y (OI) AND PA 6290U (TP) ON 12/01/2019

We refer to the above matter.

It was reported that Insured vehicle swerved lane and collided to the TP vehicle.

A letter was sent out to the Insured to notify of the TP claim, liability and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **UCB ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 5,182.01	\$ 1,070.00
Loss of Use (\$250 x 4 days)	\$ 1,000.00	\$ 600.00 (\$150 x 4 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 6,184.01	\$ 1,672.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
TOTAL	4 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Joyce Foo [<mailto:joyce.foo@qbe.com>]

Sent: Friday, 17 May, 2019 12:02 PM