

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 1 October, 2019 1:50 PM
To: Joyce Foo; Jenny Toh
Cc: Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/R1ha3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; TP LOD.pdf

YOUR REF – VC012234
LKK REF – CC4/QBE19002023/R1ha3
=====

Dear Joyce,

ACCIDENT INVOL VING VEHICLES SLS 3895Y (OI) AND PA 6290U (TP) ON 12/01/2019

We refer to the above matter.

It was reported that Insured vehicle swerved lane and collided to the TP vehicle.

A letter was sent out to the Insured to notify of the TP claim, liability and NCD issues. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour.

Summary to offer to repairer **UCB ENGINEERING PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 5,182.01	\$ 1,070.00
Loss of Use (\$250 x 4 days)	\$ 1,000.00	\$ 600.00 (\$150 x 4 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 6,184.01	\$ 1,672.00

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
TOTAL	4 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Joyce Foo [mailto:joyce.foo@qbe.com]

Sent: Friday, 17 May, 2019 12:02 PM

To: Mei Kwan (LKKAuto); Admin A; Poh Kin (LKKAuto)

Subject: FW: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/R1fa3

Hi

We refer to the above.

Please let us have your final report to conclude claim.

Thanks & Best Regards

Joyce Foo

Senior Assistant

Claims Dept/Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771184 | +65 62246633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Joyce Foo

Sent: Tuesday, 26 February 2019 3:19 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/R1fa3

Our Ref. VC012234

Hi

Attached Insured's report for your retention. Please proceed with direct settlement.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 February 2019 1:30 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>;
Joyce Foo <joyce.foo@qbe.com>
Subject: RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/R1fa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: VC012234
LKK REF: CC4/QBE19002023/R1fa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: PA 6290U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

From: Mei Kwan (LKKAuto)
Sent: Thursday, 31 January, 2019 9:20 AM
To: 'Jenny Toh' <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/fa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: VC012234
LKK REF: CC4/QBE19002023/fa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 29 January, 2019 5:37 PM
To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]
Sent: Tuesday, 29 January 2019 5:23 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Our ref: VC012234

Kindly survey the below vehicle.

From: unitedcb <Unitedcb@singnet.com.sg>

Sent: Tuesday, 29 January 2019 5:17 PM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: FW: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Dear Jenny Toh

I refer to the above matter.

I did check with LKK Auto Consultants P/L, They did not received your instruction to survey the vehicle.

Thank you

Ah Siang

From: unitedcb <Unitedcb@singnet.com.sg>

Sent: Thursday, 24 January 2019 10:05 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Subject: RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Dear Jenny Toh

Please arrange LKK Auto Consultants Pte Ltd survey the vehicle

Thank you

Ah siang

From: Jenny Toh <jenny.toh@qbe.com>

Sent: Wednesday, 23 January 2019 4:24 PM

To: Unitedcb@singnet.com.sg

Cc: Joyce Foo <joyce.foo@qbe.com>

Subject: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Our ref : VC012234

Dear Ah Siang

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd

Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

From: unitedcb <Unitedcb@singnet.com.sg>
Sent: Wednesday, 23 January 2019 1:17 PM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Dear motor claim dept

I refer to the above matter

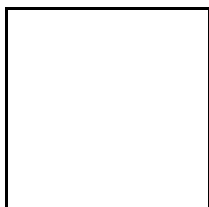
Enclose PA 6290 U document for your reference.

Kindly sent your surveyor survey the vehicle.

Thank you
 Ah Siang

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