

Mei Kwan (LKKAuto)

From: Joyce Foo <joyce.foo@qbe.com>
Sent: Tuesday, 26 February, 2019 3:20 PM
To: Mei Kwan (LKKAuto); Admin A; Poh Kin (LKKAuto); CS A Team
Subject: FW: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/R1fa3
Attachments: TP GIA REPORT.pdf; Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; SLS3895Y.pdf
Follow Up Flag: Follow up
Flag Status: Completed
Categories: HMK

Our Ref. VC012234

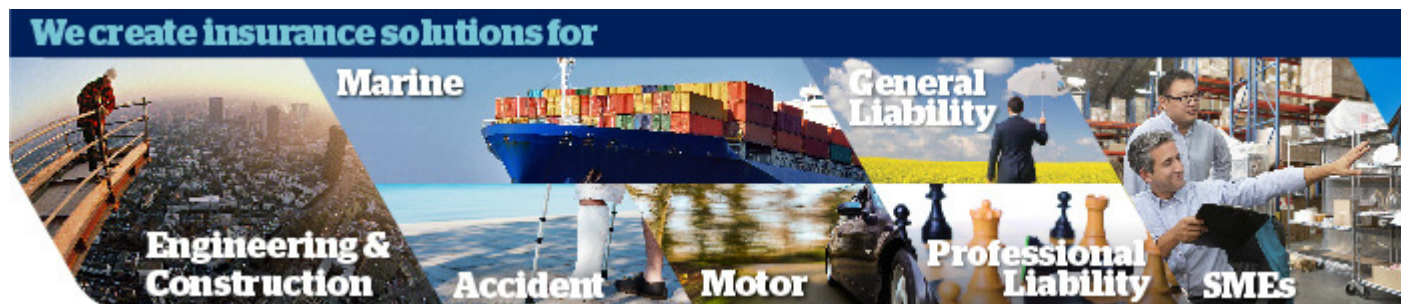
Hi

Attached Insured's report for your retention. Please proceed with direct settlement.

Thanks & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 26 February 2019 1:30 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Joyce Foo <joyce.foo@qbe.com>
Subject: RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/R1fa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: VC012234
LKK REF: CC4/QBE19002023/R1fa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: PA 6290U

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 31 January, 2019 9:20 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Subject: RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019 *** LKK REF: CC4/QBE19002023/fa3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Your ref: VC012234

LKK REF: CC4/QBE19002023/fa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Poh Kin and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 29 January, 2019 5:37 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Tuesday, 29 January 2019 5:23 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Our ref: VC012234

Kindly survey the below vehicle.

From: unitedcb <Unitedcb@singnet.com.sg>

Sent: Tuesday, 29 January 2019 5:17 PM

To: Jenny Toh <jenny.toh@qbe.com>

Subject: FW: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Dear Jenny Toh

I refer to the above matter.

I did check with LKK Auto Consultants P/L, They did not received your instruction to survey the vehicle.

Thank you

Ah Siang

From: unitedcb <Unitedcb@singnet.com.sg>

Sent: Thursday, 24 January 2019 10:05 AM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Subject: RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Dear Jenny Toh

Please arrange LKK Auto Consultants Pte Ltd survey the vehicle

Thank you

Ah siang

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 23 January 2019 4:24 PM
To: Unitedcb@singnet.com.sg
Cc: Joyce Foo <joyce.foo@qbe.com>
Subject: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Our ref : VC012234

Dear Ah Siang

We refer to the above captioned matter.

We intent to conduct a full survey of the damage to your client's vehicle. We propose to use one of the motor surveyors named in the attached list:

COMPANY
Appraisal Associates Pte Ltd
Automobile Inspection Services
KM Auto Assessors Pte Ltd
LKK Auto Consultants Pte Ltd
Priority Services
Infiniti Appraisal Service
Quantum Risk Management (S) Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

From: unitedcb <Unitedcb@singnet.com.sg>
Sent: Wednesday, 23 January 2019 1:17 PM
To: Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Accident involving PA 6290 U and SLS 3895 Y on 12/01/2019

Dear motor claim dept

I refer to the above matter

Enclose PA 6290 U document for your reference.

Kindly sent your surveyor survey the vehicle.

Thank you
Ah Siang

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