



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/19/2110

From: SMRT Taxis Pte Ltd

Date: 11/02/2019

ACCIDENT INVOLVING SHF 122E & SLM 5403C ON 21/1/2019 ALONG ANG MO KIO AVE 3

This is to confirm that the daily rental rate for SHF 122E is \$118.77 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190200253
Date : 20.02.2019
Vehicle No. : SHF122E
Your Ref No. : TAX/01/19/2110
Our Ref No. : 24099876
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 495.50	(100.00)	\$ 495.50	\$ 0.00
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , RH	0.00	\$ 933.10	0.00	\$ 0.00	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	0.00	\$ 52.90	0.00	\$ 0.00	\$ 0.00
LINER, FR FENDER, RH	0.00	\$ 198.40	0.00	\$ 0.00	\$ 0.00
CAP SUB-ASSY, WHEEL	1.00	\$ 175.80	(100.00)	\$ 175.80	\$ 0.00
MOULDING ASSY, BODY ROCKER PANEL , RH	0.00	\$ 576.00	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REPAIR FRONT RH PORTION	1.00	\$ 250.00	0.00	\$ 0.00	\$ 250.00
Others					
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER RH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY ROCKER PANEL MOULDING	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 470.00

Remark :

Make/Model : PRIUS4
Accident Date : 21.01.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd



Laid Up Report

Accident Start Date : 01/01/2019

Accident End Date : 22/02/2019

Date Generated : 22/02/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/01/19/2110	SHF122E	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24099876	28/01/2019 8:45 AM	30/01/2019 2:13 PM

STATUTORY DECLARATION

Name: Dolly Lim Min Choo
NRIC No.: S7513914D
Address: Apt Block

do solemnly and sincerely declare that:

I was the passenger of SMRT taxi no. SHF 122E. I was alone and seated at the back.

On 21st January 2019 at around 16.10 hours, I took the taxi from Ang Mo Kio Hub taxi stand heading home at Ang Mo Kio Street 44.

I saw all the vehicles along the main road at Ang Mo Kio Ave 3 had stopped as the traffic light is showing red so our taxi turned out into the main road.

Our taxi was half way out into the main road and stopped with half of the taxi at the extreme right lane of Ang Mo Kio Ave 3.

Suddenly a car no. SLM 5403C came from behind along the extreme right lane and hit onto our stationary taxi.

I volunteered to be the taxi driver's witness.

I am not acquainted with the taxi driver or any of the parties involved in this collision.

And I make this solemn declaration by virtue of the provisions of the Oaths and Declarations Act (Cap. 211), and subject to the penalties provided by the Act for the making of false statements in statutory declarations, conscientiously believing the statements contained in this declaration to be true in ever particular.



Signature of Declarant

Declared before me in Singapore
on the 14th day of February 2019



Bill No. 0062 of 2019

File No: RN.oaths.19

SMRT TAXIS PTE LTD

in account with

Tan Lay Keng & Co

Advocates & Solicitors

UEN 53131292E

111 North Bridge Road #14-03
Peninsula Plaza Singapore 179098

Tel: 6338 2388, 6338 3330. Fax: 6338 3730

15 February 2019

When making payment
please return this bill
or quote our bill number

COMMISSIONING

Our fees in respect of taking and receiving the Statutory Declaration by Ms Dolly Lim Min Choo at void deck of Apt Block Singapore on 14 February at 9.15pm (Your file ref: TAX/01/19/2110).

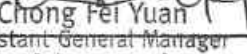
.....
\$180.00

**AMOUNT PAYABLE: DOLLARS ONE HUNDRED
AND EIGHTY ONLY**


M/s Tan Lay Keng & Co
Advocates & Solicitors
Singapore

Checked By :  19/2/19

Verified By :  19/2/19

Approved By :  20/2/19
Chong Fei Yuan
Assistant General Manager
Claims & Insurance Agency
Automotive Services

E. & O. E.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/01/2019 08:26
Date Of Accident	21/01/2019 16:10
Exact Location Of Accident	ANG MO KIO AVE 3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHF122E
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18090213MFSH
Cover Note Number	

Driver

Name of Driver	CHOW SHEN YEN
NRIC No	S0710617C
Date Of Birth	18/01/1946
Occupation	OUTDOOR
Date Of Driving Pass	20/10/1969
Driving Experience	49 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address 534
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 Vehicle -
 Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident SIDE SWIPE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 2
 Passenger 1
 NAME: : UNKNOWN
 GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name ANG MO KIO SOUTH NEIGHBOURHOOD POLICE CENTRE
 Police Station Address ROAD: 81 ANG MO KIO AVE 3 , POSTCODE: 569929 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO: 1800-4519999 - FAX NO: 65535679
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

REFER TO POLICE REPORT - T/20190123/2025 On the 21/01/2019 at about 1612hrs, I was driving my taxi (SMRT, SHF122E) out AMK Hub taxi stand turning left to Ang Mo Kio Ave 3. At that point of time, the traffic light was red, as such all the cars along Ang Mo Kio Ave 3 were stationary, waiting for the traffic light to turn green. The vehicles gave me way and I managed to enter into lane one. When the traffic light turned green, the vehicles in front started to move and before I could move off, the car behind me (on lane one), SLM5403C rammed into the right side of my taxi. Immediately, I got off my taxi to make a check. I discovered that there was a dent on the driver side of my taxi. We exchange phone number and left as the traffic was heavy. Initially, the said driver wanted to do private settlement, however, subsequently he told me to claim through insurance. The next day after the accident, I felt discomfort on my neck and as such, I went to Tan Tock Seng Hospital A&E for checkup and took an X-Ray. I was given 4 days of MC. I wish to state that there is a car camera in my taxi but cannot capture any footage.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

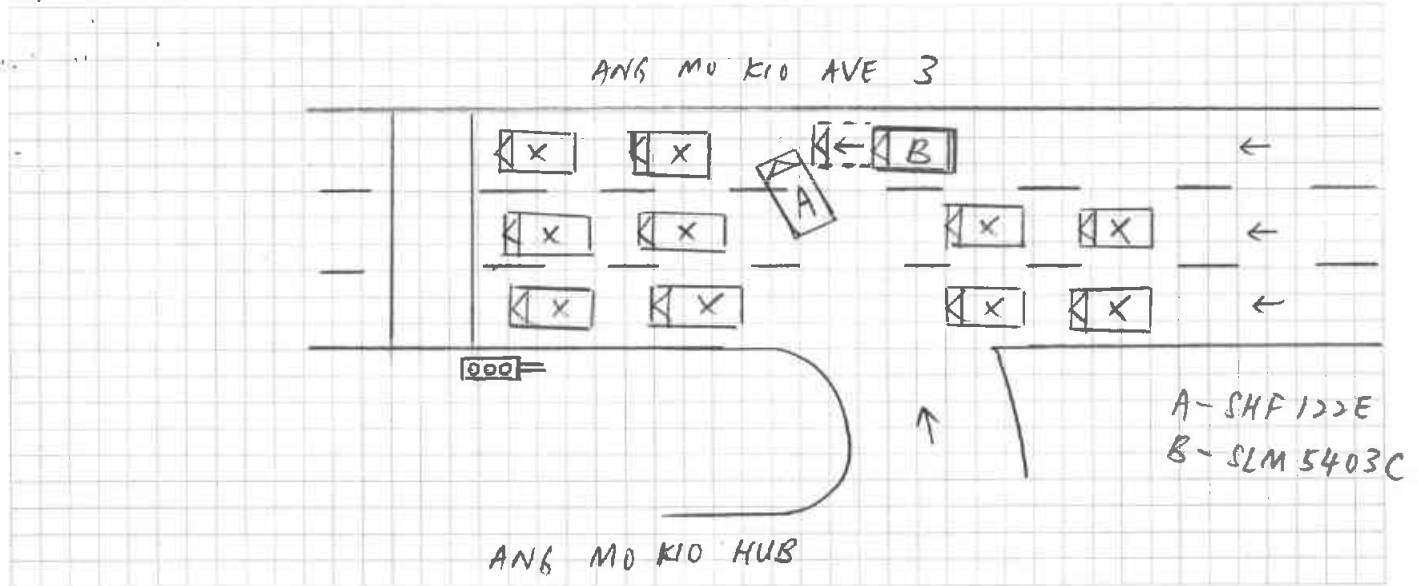
Vehicle Registration Number SLM5403C
 Vehicle Make/Model/Colour
 Details Of Properties

Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	CHOW SHEN YEN
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	SHF122E
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO POLICE REPORT

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

23/1/2019

SKETCH PLAN

IMPORTANT NOTICE

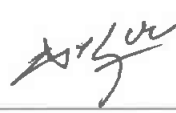
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



T/20190123/2025

Police Station Of Origin:
Ang Mo Kio South N.P.C
81 Ang Mo Kio Avenue 3 SINGAPORE
569929
Tel No: 1800-4519999

1 of 3

Report No. T/20190123/2025

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 23/01/2019 10:57	Vide Report No.:	Station Diary No.: 24
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Informant's Particulars

Name of Informant: CHOW SHEN YEN			Address: APT BLK 534 ANG MO KIO AVENUE 10 #09-2515 SINGAPORE 560534	
ID Type / ID No.: NRIC NO / S0710617C			Contact No.: Home/Office: Mobile: 96276225	
Nationality: SINGAPORE CITIZEN			Email:	
Sex: Male	Age: 73	Date of Birth: 18/01/1946	Type of Informant: Driver	
Race: Chinese			Language:	Institution / School Name:
Occupation: Taxi driver			Driving Licence Information: Class: 2B,2A,2,3 Date of Expiry:	

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 21/01/2019 16:10	Type of Location: Straight Road
Location: Along Road 1 ANG MO KIO AVENUE 3				
Exiting AMK Hub turning left towards AMK Ave 10				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control:		Traffic Volume:
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHF122E	Car				Slightly Damaged	1
SLM5403C	Car					0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



Police Station Of Origin:
Ang Mo Kio South N.P.C
81 Ang Mo Kio Avenue 3 SINGAPORE
569929
Tel No: 1800-4519999

CONTINUATION OF REPORT

Driver			
Name	CHOW SHEN YEN	ID No.	S0710617C
Related Vehicle	SHF122E (Car)	Contact No.	96276225
Hospital/Clinic	TAN TOCK SENG HOSPITAL	Class of Driving Licence & Expiry Date	Class: 2B,2A,2,3 Date of Expiry: NIL
Date Treatment	22/01/2019	Date Discharge	22/01/2019
No. of Days granted Medical Leave	04	Degree of Injury	Slight

Brief Details.

On 21/01/2019 at about 1612hr, I was driving my taxi (SMRT, SHF122E) out of AMK Hub taxi stand turning left to Ang Mo Kio Ave 3. At that point of time, the traffic light was red, as such all the cars along Ang Mo Kio Ave 3 were stationary, waiting for the traffic light to turn green. The vehicles gave me way and I managed to enter into lane one.

When the traffic light turned green, the vehicles in front started to move and before I could move off, the car behind me (on lane one), SLM 5403C rammed into the right side of my taxi. Immediately, I got off my taxi to make a check. I discovered that there was a dent on the driver side of my taxi. We exchanged phone number and left as the traffic was heavy.

Initially, the said driver wanted to do a private settlement, however, subsequently he told me to claim through insurance. The next day after the accident, I felt discomfort on my neck and as such, I went to Tan Tock Seng Hospital A&E for checkup and took an X-Ray. I was given 4 days of MC. I wish to state that there is a car camera in my taxi but can not capture any footage.



**SINGAPORE
POLICE FORCE**



T/20190123/2025

3 of 3

Report No. T/20190123/2025

Police Station Of Origin:
Ang Mo Kio South N.P.C
81 Ang Mo Kio Avenue 3 SINGAPORE
569929
Tel No: 1800-4519999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

F /

SI SITI QAMARIYAH BINTE MOHD NAJIB

Signature Of Informant:

W Chow

Signature Of Interpreter:

Not applicable

Date/Time:

23/01/2019 10:57

Officer In Charge Of Case:

TP / AEIT /

SSI 2 SITIMARSITA BINTE BOHARI

Contact No.: 65476219

Classification Of Case:

SN 085

Authentication Stamp

NP168



Signature:

Singapore Police Force

1/28/2019

Enquire Transaction History

Transaction History Details

Log Date/Time: 28 Jan 2019 / 14:31:13
Asset Type: Vehicle
Asset ID: SLM5403C
Transaction Type: 18.32 Insurance Enquiry (GIRO Payment)
User ID: ESASBAHO - BALQISH BINTE ABDUL HALIL

Transaction Amount: \$7.49
Channel: External Agency
Business Transaction Reference No.: 20190128143113510073

Search Date / Time: 21 Jan 2019 16:12:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)