

INS CASE OWNER:

BURNATED

CC 3, M/A 1900

2020, J #438

LKK:

IDAC:

Surveyor:

0419

DOI:

ASSIGNMENT

28/1/19

Date / Time:

28/1/19

Registered in Merimen:

30/1/19

Pre-assign / CCU / FTE

Sum 54036



Insured Vehicle No.:

Sum 54036

Claim No.:

3028532711 96

Name of Insured:

LAW HAN YEE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$5

D.O.A.:

21/1/19

Place of Accident:

PML AVE 3

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHF 1226



INSRS:

WSP:

Tel:

Liability:

RMKS:

Smr 7.11



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

13/1/19
CMEBURNATED - 02/10/19 1202758/ Burnated, non 10/1/19
Sum 54036 X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 04109119-vic

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: TP WITNESSES 90

04-4-19

UNLESS TP CAN PRODUCE CCTV FOOTAGE WE CAN REJECT TP
CLAIM BASED ON 9/1's STATEMENT OF ACCIDENT.

- MINUSSED

- TP LOR is with SD

- NO VIDEO

02/09/19

04/09/19

- SEND EMAIL TO AIG FOR INSTRUCTIONS

- AIG IN VIDEO THAT TP SD CARRIED WEIGHT

IN UTILITY. TO INFORM OI TO SETTLE REJECT

- SEND LETTER IN EMAIL TO OI TO NOTIFY

TP CLAIM & NOT RECOVER.

- AIG SENT FAX FOR SD. TO END.

11/10/19

- SEND 1st OFFER TO TP

- TP REJECTED OFFER. INSURED ON SD PBT.

- AIG REJECTED PBT SD

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P \$5 120.00 (2 days) Reduction: 87 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

100 (Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

\$5 120.00

Loss of Rental (LOR):

\$5 296.93 (25 days) x 118.77

Loss of Use (LOU):

\$5 - (\$ x days)

Loss of Income (LOI):

\$5 - (\$ x days)

LOR only ☒ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

\$5 7.00

Medical:

\$5 -

Disbursement:

\$5 100.00

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$5 953.93

Global Sum \$5:

-

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5 953.93

Name 1:

EURET TAXIS PTE LTD

Payee 2: (Strike if N.A.)

\$5 -

Name 2:

-

Payee 3: (Strike if N.A.)

\$5 -

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

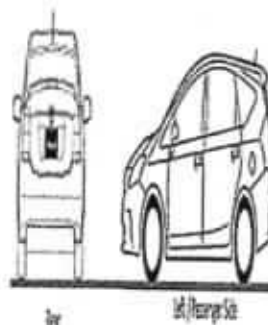
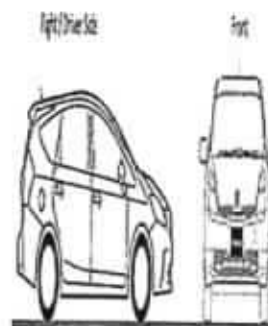
\$320.00

COPY SENT
24/1/19

Poh Kin

Section A - Accident Details



Registration Number	SHF122E
Case Reference Number	TAX/01/19/2110
Registration Date	3/11/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	CHOW SHEN YEN
Type of Accident	Head To Side
Accident Date and Time	21/1/2019 4:12 PM
Accident Reported Date and Time	23/1/2019 8:26 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24099876
Special Instruction to ARC, if any	TOS
Prepared Date and Time	28/1/2019 2:35 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	



Left View

Finalized - Hwee Jie

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$250.00
Total Spray Cost	\$936.00	\$200.00
Total Spare Part Cost	\$1,881.48	\$0.00
Total Other Cost	\$340.00	\$20.00
TOTAL COST	\$3,833.46	\$470.00 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	2.0
Prepared / Adjusted By	Zhi Yang Phua	Hwee Jie (LKK) / AIG
ARC / Surveyor Sign Off Date	28/01/2019 2:58 PM	28/01/2019 3:36 PM
Signature		
Remarks	P/P REPAIR, PHOTO AFTER PAINT.	

Section C - Quotation and Accident Invoice Details

Quotation Number	QN-1902-0064	Invoice Number	
Quotation Date	09.02.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR FRONT RH PORTION	\$676.00	\$250.00 ✓
Total Labour	\$676.00	\$250.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$0.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$0.00
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00 ✓
Total Spray Painting & Panel Beating	\$936.00	\$200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$0.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00 ✓
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$340.00	\$20.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		75374471 40	EMBLEM, SIDE PANEL (HYBRID)	0.00	\$52.90	0.00	\$0.00	Replace	Not Given X
		53801470 80	FENDER SUB-ASSY, FR, RH	0.00	\$933.10	0.00	\$0.00	Replace	Not Given X
		42602471 80	CAP SUB-ASSY, WHEEL	1.00	\$175.80	100.00	\$0.00	Replace	Repair ✓
		52119479 82	COVER, FR BUMPER	1.00	\$495.50	100.00	\$0.00	Replace	Repair ✓
		53875470 70	LINER, FR FENDER, RH	0.00	\$198.40	0.00	\$0.00	Replace	Check X
		52115470 50	SUPPORT, FR BUMPER RH	0.00	\$76.90	0.00	\$0.00	Replace	Not Given X
		75850479 10	MOULDING ASSY, BODY ROCKER PANEL, RH	0.00	\$578.00	0.00	\$0.00	Replace	Not Given X
Total					\$2,508.60		\$0.00		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

0.00
+ 250.00
+ 220.00

470.00

uu
X
uu
X
uu
X
uu
X
uu

18/2/19 - Finalized P/P \$470/- 2days.

es.



Case Details

Case Reference Number : TAX/01/19/2110
 Type of Repair : Accident Repair
 Vehicle Registration Number : SHF122E

Company Type : SMRT Taxi Pte Ltd
 Estimation ID : EST-5527-ID
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : AIG Asia Pacific Insurance Pte Ltd
 Accident Date and Time : 21/01/2019 06:12 AM
 Vehicle Age(In Months) : 14

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval			
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	1	0	Repair	*
One Time Key In	Main			SUPPORT, FR BUMPER RH	1	76.90	76.90	25.00	57.68	Replace	0	0	Not Give	*
One Time Key In	Main			FENDER SUB-ASSY, FR , RH	1	933.10	933.10	25.00	699.83	Replace	0	0	Not Give	*
One Time Key In	Main			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	52.90	25.00	39.67	Replace	0	0	Not Give	*
One Time Key In	Main			LINER, FR FENDER, RH	1	198.40	198.40	25.00	148.80	Replace	0	0	Check	*
One Time Key In	Main			CAP SUB-ASSY, WHEEL	1	175.80	175.80	25.00	131.85	Replace	1	0	Repair	*
One Time Key In	Main			MOULDING ASSY, BODY ROCKER PANEL , RH	1	576.00	576.00	25.00	432.00	Replace	0	0	Not Give	*
									Total Spare Part Cost	1,881.46	Surveyor Total 0.00			
									Lump Sum Discount (%)	0.00	Lump Sum Dis (%) 0			
									Final Spare Part Cost	1,881.46	Final Sur Total 0.00			

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR FRONT RH PORTION	676.00	250	
Total:			676.00	250.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200	
2	Main	TO RESPRAY FRONT FENDER RH	378.00	0	
3	Main	TO RESPRAY ROCKER PANEL MOULDING	190.00	0	
Total:			936.00	200.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0	
3	Main	TO WASH AND VACUUM	60.00	0	
4	Main	TO REPLACE SUNDRY PARTS	100.00	0	
Total:			340.00	20.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	1,881.46	0.00
Total Labour Cost	676.00	250.00
Total Spray Painting	936.00	200.00
Other	340.00	20.00
Overall Total	3,833.46	470.00
Lump Sum Repair Option		
Lump Sum Total	0.00	470.00
Surveyor Approved Amount		470.00
No of Repair Days*	4	2
Remarks	-	P/P REPAIR, PHOTO AFTER PAINT.
Surveyor Name		Hwee Jie

Estimator Assessment(\$)

Surveyor Assessment(\$)

Signature



Save

Clear

Survey Date

28/01/2019

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Poh Kin (LKKAuto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, 12 March 2019 9:25 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 21/1/2019 involving SHF 122E & SLM 5403C (AIG's insured)
Our Ref: TAX/01/19/2110/lg
Attachments: TAX 01 19 2110.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$470.00
Loss of Rental	\$296.93 (2.5 days x \$118.77)
LTA Search Fee	\$7.00
Oaths Fee	\$180.00
Total	\$953.93

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Statutory Declaration affirmed by our witness
- 7) Bill from M/s Tan Lay Keng & Co for SD fee

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)
Claims Department
SMRT Automotive Services Pte Ltd





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 SEPTEMBER 2019

**LAU HAN KEE
20 ELLINGTON SQUARE
SINGAPORE 568931**

BY POST & BY EMAIL

Dear Sir/Madam,

**OUR REF : CC3/AIG19002020/Jha3
YOUR REF : SLM 5403C**

**ACCIDENT INVOLVING SLM 5403C AND SHF 122E ALONG ANG MO KIO AVENUE 3
ON 21.01.2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHF 122E against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Beckylau77@yahoo.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 4 September, 2019 1:23 PM
To: Beckylau77@yahoo.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SLM 5403C - ACCIDENT INVOLVING SLM 5403C AND SHF 122E ALONG ANG MO KIO AVENUE 3 ON 21.01.2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

04 SEPTEMBER 2019

LAU HAN KEE
20 ELLINGTON SQUARE
SINGAPORE 568931

BY POST & BY EMAIL

Dear Sir/Madam,

OUR REF : CC3/AIG19002020/Jha3
YOUR REF : SLM 5403C

ACCIDENT INVOLVING SLM 5403C AND SHF 122E ALONG ANG MO KIO AVENUE 3 ON 21.01.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHF 122E against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy. Unless you have an NCD protector.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2096 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHF 122E** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHF 122E** that was damaged pursuant to the accident which occurred on **21/01/2019** (date) along **ANG MO KIO AVENUE 3** (location) involving vehicle no/s **SLM 5403C** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 16 (day) of Oct (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$470.00 (Repair Cost), S\$296.93 (Loss of Rental/Use), S\$187.00 (Disbursement), for vehicle no. SHF 122E that was damaged pursuant to the accident which occurred on 21/01/2019 (date) along ANG MO KIO AVENUE 3 (location) involving vehicle no/s SLM 5403C. This is pursuant to the inspection conducted on 28/01/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHF 122E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHF 122E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of Oct (month) **2019** (year)



045

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190200253
Date : 20.02.2019
Vehicle No. : SHF122E
Your Ref No. : TAX/01/19/2110
Our Ref No. : 24099876
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount)	Amount	Amount
Parts					
COVER, FR BUMPER	1.00	\$ 495.50	(100.00)	\$ 495.50	\$ 0.00
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , RH	0.00	\$ 933.10	0.00	\$ 0.00	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	0.00	\$ 52.90	0.00	\$ 0.00	\$ 0.00
LINER, FR FENDER, RH	0.00	\$ 198.40	0.00	\$ 0.00	\$ 0.00
CAP SUB-ASSY, WHEEL	1.00	\$ 175.80	(100.00)	\$ 175.80	\$ 0.00
MOULDING ASSY, BODY ROCKER PANEL , RH	0.00	\$ 576.00	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 0.00
Labour					
TO REPAIR FRONT RH PORTION	1.00	\$ 250.00	0.00	\$ 0.00	\$ 250.00
Others					
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER RH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY ROCKER PANEL MOULDING	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 470.00

Remark :

Make/Model : PRIUS4
Accident Date : 21.01.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/01/19/2110

From: SMRT Taxis Pte Ltd

Date: 11/02/2019

ACCIDENT INVOLVING SHF 122E & SLM 5403C ON 21/1/2019 ALONG ANG MO KIO AVE 3

This is to confirm that the daily rental rate for SHF 122E is \$118.77 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/01/2019

Accident End Date : 22/02/2019

Date Generated : 22/02/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX01/19/2110	SHF122E	SMART Taxis Pte Ltd	TOYOTA	PRUIS4	24099876	28/01/2019 6:45 AM	30/01/2019 2:13 PM

Enquire Transaction History

Log Date/Time: 28 Jan 2019 / 14:31:13 Transaction Amount: \$7.49
Asset Type: Vehicle
Asset ID: SLMS403C
Transaction Type: 18.32 Insurance Enquiry (GIRO Payment) Channel: External Agency
User ID: ESASBAHD - BALQISH BINTE ABDUL HAUL Business Transaction Reference No: 20190128143113510073

Search Date / Time: 21 Jan 2019 14:12:00
Insurance Company: ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

STATUTORY DECLARATION

Name: Dolly Lim Min Choo
NRIC No.: S7513914D
Address: Apt Block

do solemnly and sincerely declare that:

I was the passenger of SMRT taxi no. SHF 122E. I was alone and seated at the back.

On 21st January 2019 at around 16.10 hours, I took the taxi from Ang Mo Kio Hub taxi stand heading home at Ang Mo Kio Street 44.

I saw all the vehicles along the main road at Ang Mo Kio Ave 3 had stopped as the traffic light is showing red so our taxi turned out into the main road.

Our taxi was half way out into the main road and stopped with half of the taxi at the extreme right lane of Ang Mo Kio Ave 3.

Suddenly a car no. SLM 5403C came from behind along the extreme right lane and hit onto our stationary taxi.

I volunteered to be the taxi driver's witness.

I am not acquainted with the taxi driver or any of the parties involved in this collision.

And I make this solemn declaration by virtue of the provisions of the Oaths and Declarations Act (Cap. 211), and subject to the penalties provided by the Act for the making of false statements in statutory declarations, conscientiously believing the statements contained in this declaration to be true in every particular.



Signature of Declarant

Declared before me in Singapore
on the 14th day of February 2019



in account with

Tan Lay Keng & Co*Advocates & Solicitors*

UEN 53131292E

111 North Bridge Road #14-03
Peninsula Plaza Singapore 179098

Tel: 6338 2388, 6338 3330. Fax: 6338 3730

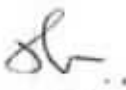
15 February 2019

When making payment
please return this bill
or quote our bill number**COMMISSIONING**

Our fees in respect of taking and receiving the Statutory Declaration by Ms Dolly Lim Min Choo at void deck of Apt Block Singapore on 14 February at 9.15pm (Your file ref: TAX/01/19/2110).

..... \$180.00

AMOUNT PAYABLE: DOLLARS ONE HUNDRED AND EIGHTY ONLY


M/s Tan Lay Keng & Co
Advocates & Solicitors
Singapore

Checked By : Hua Len 19/2/19Verified By : Lee Goh 19/2/19

Approved By : Chong Fei Yuan 20/2/19
Assistant General Manager
Claims & Insurance Agency
Automotive Services

E. & O. E.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jan 2019 Edit Reg		28 Jan 2019 00:00 Edit Adj Rpt	S\$470.00 Edit Estimates	S\$470.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: LAU HAN KEE , ID: S0075802G									
Main Claimant: SMRT TAXIS PTE LTD , Co. Reg. No.: 198905369K									
Vehicle Reg. No.:	SHF122E	Date of Loss:	21/01/2019 16:00 - :59 14 Months and 18 Days From LTA Reg Date (Man Yr)						
Claim Type:	TP / 3028532711SG	Policy/Cover Note No.:	2100506056 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLM5403C	Policy No. (Claimant):	D-18090213MFSH						
Excess:									
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJQian.Ler@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 12/02/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (31/01/2019): Request to upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHF122E (3028532711SG)
[SLM5403C]
TP
SMRT TAXIS PTE LTD
Jan 21 2019 4:00PM
[LAU HAN KEE]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
2	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
3	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
4	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
5	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
6	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
7	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
8	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
9	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
10	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
11	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
12	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
13	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
14	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
15	31/01/19 15:55	General View		Load JPG <input checked="" type="checkbox"/>
16	18/02/19 09:32	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
17	18/02/19 09:32	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
18	18/02/19 09:32	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/02/19 18:07	TP ESTIMATE - MARKED		Load PDF
2	12/02/19 18:07	TP GIA REPORT		Load PDF
3	02/09/19 16:00	TP WITNESS SD		Load PDF
4	04/09/19 13:25	EMAIL TO OI		Load PDF
5	04/09/19 13:25	LETTER TO OI		Load PDF
6	15/10/19 17:39	EMAIL FROM AIG		Load PDF
7	04/11/19 11:55	WORKSHOP INVOICE		Load PDF
8	04/11/19 11:55	AUTHORISATION TO ACT FORM		Load PDF
9	04/11/19 11:55	Release Voucher		Load PDF
10	04/11/19 11:55	RENTAL RECEIPT		Load PDF
11	04/11/19 11:55	RENTAL MILEAGE		Load PDF
12	04/11/19 11:55	LTA SEARCH		Load PDF
13	04/11/19 11:55	LOD		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	31/01/19 08:58	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST			Reset Save Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLM5403C (Insd veh)	Model:	TOYOTA PRIUS 1.8 HYBRID
	SHF122E (TP veh)		CVT (A)
Date of Accident:	21/01/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,460.60
Final Repair Cost	:	\$	470.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	296.93 2.5 days
LTA / GIA Search Fee	:	\$	7.00
Others:SD Fee	:	\$	180.00
	:	\$	
Final Settlement Sum	:	\$	953.93
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____	
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	:	\$ 953.93
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

04 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19002020/JHA3Q2

Date: 04/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100506056
Claimant SHF122E **Insured Vehicle No :** SLM5403C
Vehicle No : SHF122E **Nature of Claim:** TP **Claim No:** 3028532711SG
Date of Loss: 21/01/2019

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHF122E**
 Make & Model: TOYOTA PRIUS, 1.8 HYBRID CVT (A) Engine No: 2ZRS102162
 Reg. Date: 03/11/2017 (Man. Year: 2017) Chassis No: JTDKB3FU703573717
 Colour: Maroon Odometer: 165294 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: West Lake 6 mm Rear Left Side: West Lake 6 mm
 Front Right Side: West Lake 6 mm Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,508.60	0.00	2,508.60	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,952.00	470.00	1,482.00	75.92
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	4,460.60	470.00	3,990.60	89.46
+ Car Rental (2.5 x S\$118.77/day) (S\$)		296.93		
+ Doc/Search Fee (S\$)		7.00		
+ Other Costs (S\$)		180.00		
Nett Liability (S\$)		953.93		

INSPECTION

Date of Assignment: 28/01/2019
 Date Inspected: 28/01/2019 Inspected At: SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705
 Estimated Period of Repair: 2.0 days

Adjuster: ONG HWEE JIE

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*EMBLEM ,SIDE PANEL (HYBRID)	Not Necessary	52.90 F	*- F
2	1		*FENDER SUB-ASSY ,FR ,RH	Not Necessary	933.10 F	*- F
3	1		*LINER ,FR FENDER ,RH	Not Necessary	198.40 F	*- F
4	1		*SUPPORT ,FR BUMPER RH	Not Necessary	76.90 F	*- F
5	1		*MOULDING ASSY ,BODY ROCKER PANEL ,RH	Not Necessary	576.00 F	*- F
6	1		*CAP SUB-ASSY ,WHEEL	Repair	175.80 F	*- F
7	1		*COVER ,FR BUMPER	Repair	495.50 F	*- F
Total Parts (S\$)					2,508.60	0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING & BODY WORK	New	876.00	250.00
2	SPRAY PAINT	New	936.00	200.00
3	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	100.00	0.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
5	TO REPLACE SUNDRY PARTS	New	100.00	0.00
6	TO WASH AND VACUUM	New	60.00	0.00
Gross Labour Cost (S\$)			1,952.00	470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >